Native WhatsApp Transparent Mode FAQ

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What message formats, attachments, and MIME types does the Movius Native WhatsApp solution capture?

We've extended our archiving capabilities to include advanced file types commonly used in WhatsApp Business and Consumer apps:

- PDF
- DOCX
- CSV/XLS
- PPT
- TXT
- EML
- MP3
- MOV
- 3GP
- JPG
- PNG
- GIF

MIME Type Support

The following MIME types are now archived:

- Voice Notes
- Video Notes
- Status Updates
- Disappearing Messages
- Replies
- Location (captured as geographical coordinates in text)
- Contact (VCF format)
- Camera Photos & Videos
- Emoji, Stickers, Avatar, Reactions (captured as individual records)
- Deleted Messages
    - Notes: Information that a message was deleted is not archived
- Polls are captured but responses not captured
- Events are captured but edited events not captured
- URLs

Not Supported

- Broadcast
- Catalog
- Order
- Payment
- Reactions
- Voice Calls
- Video Calls

- View Once

> ⚠ **Important Note: Movius does not archive file attachments larger than 50MB.** Please ensure your shared files stay under this limit to maintain a complete compliance record.