

# Native WhatsApp Transparent Mode FAQ

Last Modified on 06/01/2026 7:28 am EDT

## What message formats, attachments, and MIME types does the Movius Native WhatsApp solution capture?

We've extended our archiving capabilities to include advanced file types commonly used in WhatsApp Business and Consumer apps:

- PDF
- DOCX
- CSV/XLS
- PPT
- TXT
- EML
- MP3
- MOV
- 3GP
- JPG
- PNG
- GIF

## MIME Type Support

The following MIME types are now archived:

- Voice Notes
- Video Notes
- Status Updates
- Disappearing Messages
- Replies
- Location (captured as geographical coordinates in text)
- Contact (VCF format)
- Camera Photos & Videos
- Emoji, Stickers, Avatar, Reactions (captured as individual records)
- Deleted Messages
  - "Delete for me" events are captured
  - "Delete for everyone" events are not captured
- Polls are captured but responses not captured
- Events are captured but edited events not captured
- URLs

## Not Supported

- Broadcast
- Catalog
- Order
- Payment
- Reactions
- Voice Calls

- Video Calls
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