

# Android TML 4.14.01 Release Notes

Last Modified on 01/29/2026 6:27 pm EST

## Android TML Release

### Version: 4.14.01

#### Overview

These Android releases continue MultiLine's evolution as a **carrier-grade, enterprise-ready communication platform**, delivering meaningful improvements across **messaging parity, operational reliability, security, and IT manageability**.

Between December 2025 and January 2026, MultiLine introduced user-visible enhancements that reduce ambiguity in messaging, improve availability communication, and strengthen trust—while also delivering behind-the-scenes improvements that simplify enterprise support, improve stability, and reinforce compliance expectations.

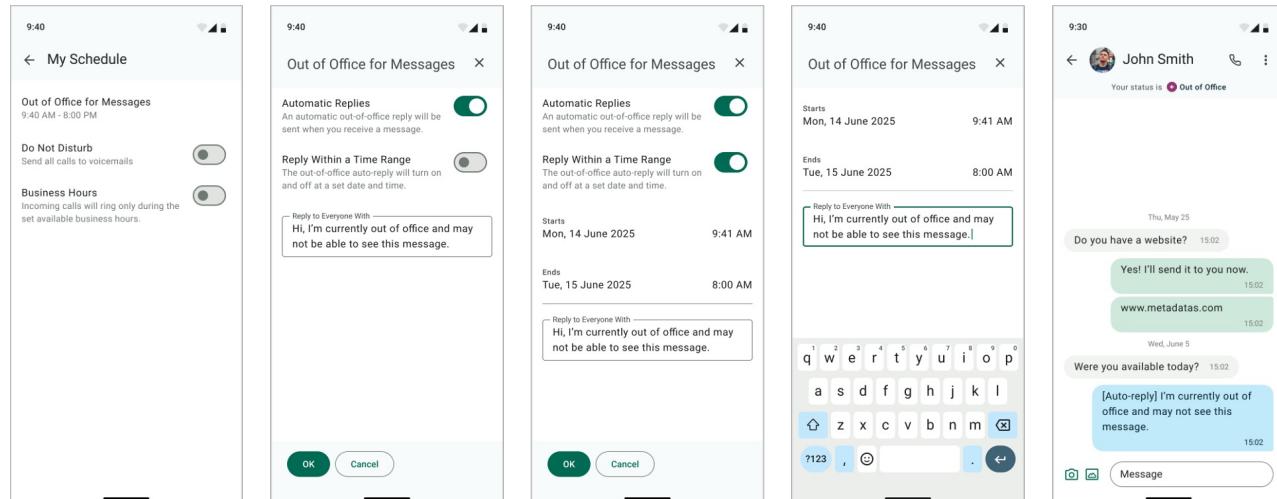
#### What's New & Enhanced

##### Out-of-Office (OOO) Auto-Reply Messaging

MultiLine now allows users to automatically notify contacts when they are unavailable, helping set clear expectations across business communications.

##### Key capabilities

- Automatic OOO replies for **SMS, MMS, and supported social messaging channels**
- Flexible scheduling with defined start/end times or indefinite activation
- Built-in protection against message fatigue: auto-replies are sent **once every 8 hours per sender by default**

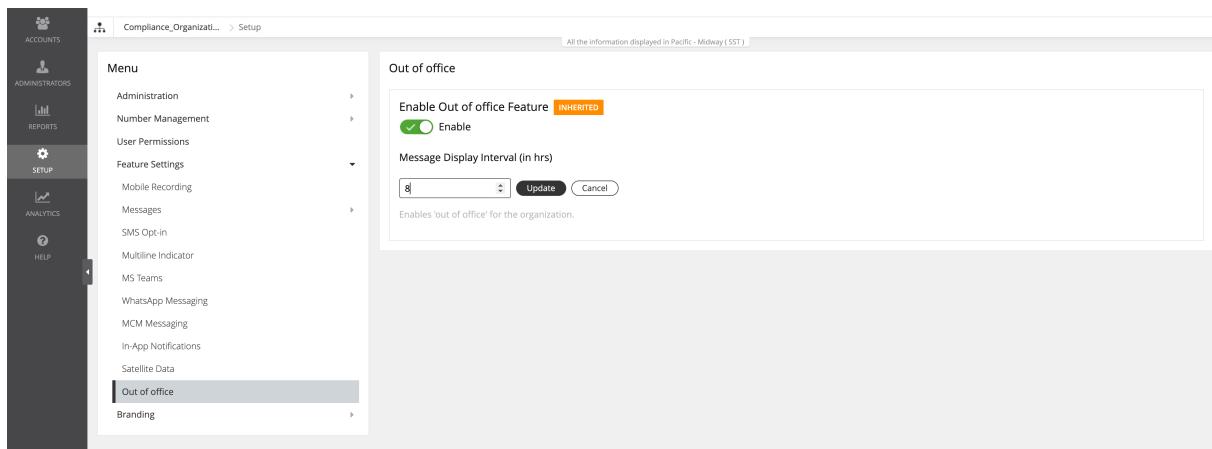


#### Enterprise controls

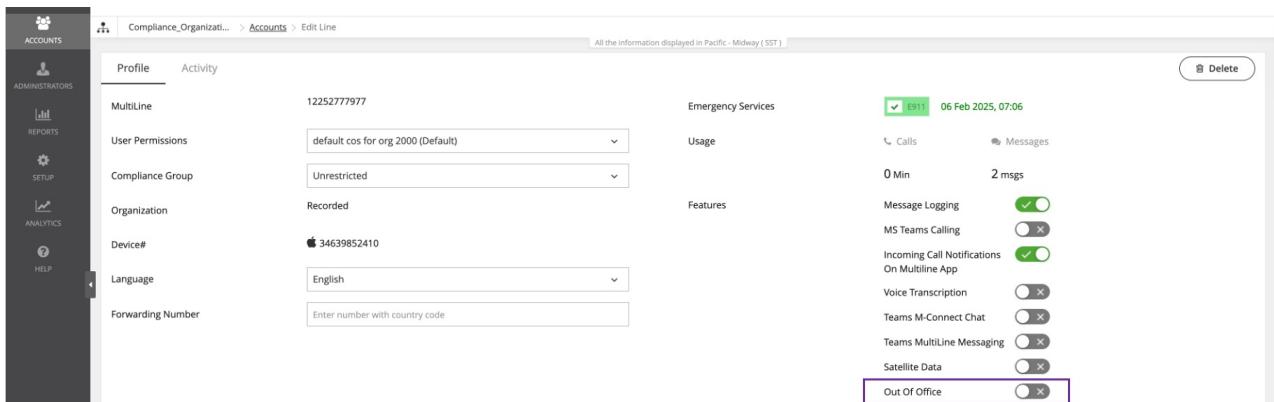


- Administrators can adjust the reply frequency via the **Movius Management Portal (MMP)**

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- The feature can be disabled on a per-user basis to meet organizational policy requirements



## Why these matters

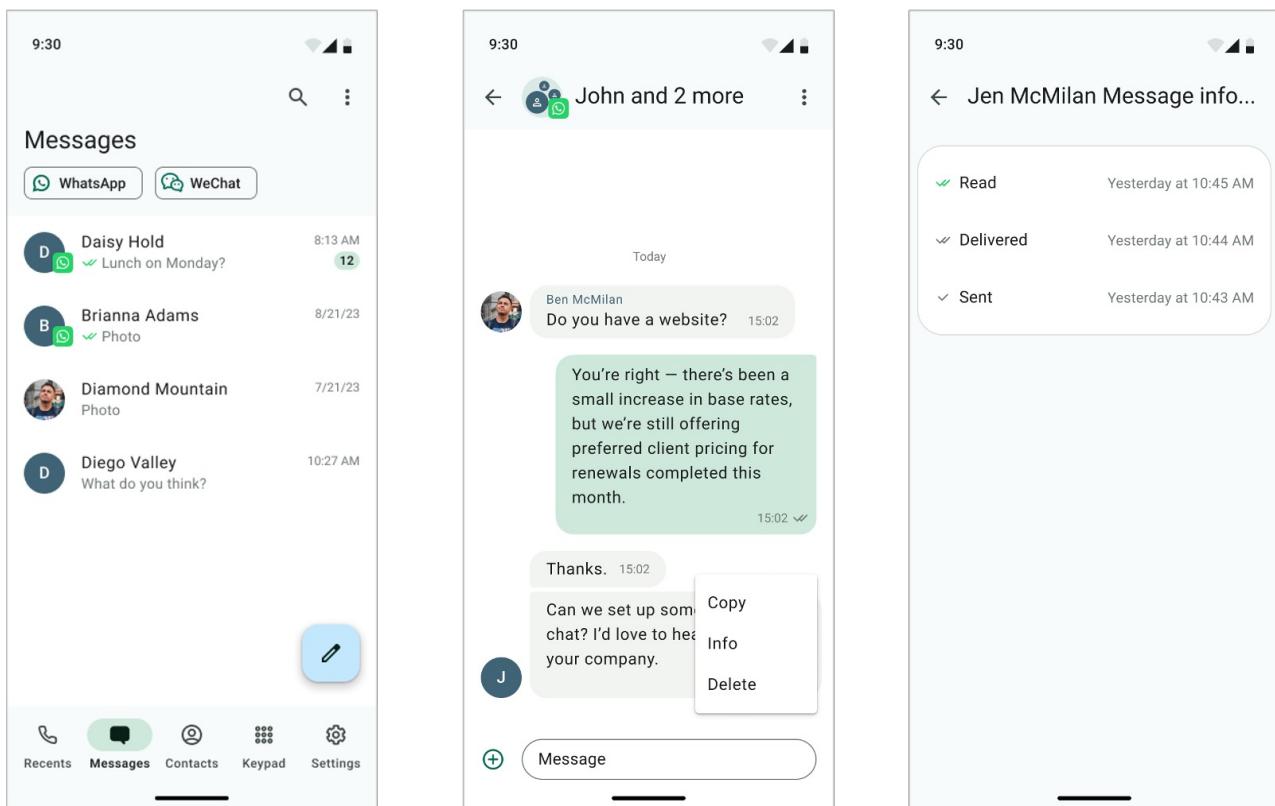
This feature reduces missed expectations, improves professional communication, and brings MultiLine closer to the behavior users expect from modern enterprise messaging tools—without compromising administrative control.

## WhatsApp Message Status (Delivered & Read)

MultiLine now supports real-time WhatsApp message status indicators, delivering a more familiar and transparent messaging experience.

## How it works

- Message states mirror native WhatsApp behavior: **Delivered, Read**
- In group conversations:
  - Status reflects **WhatsApp guest activity only**
  - Read and delivery states for other MultiLine users are intentionally hidden
  - All MultiLine participants see consistent, guest-level status visibility



## Important note

- Status indicators apply **only to messages sent after upgrading** to v4.14.01
- Messages sent prior to the upgrade will not display status

## Why these matters

Users gain clarity and confidence in message delivery while MultiLine maintains its enterprise privacy model—striking the right balance between transparency and control.

## Operational Reliability & Supportability

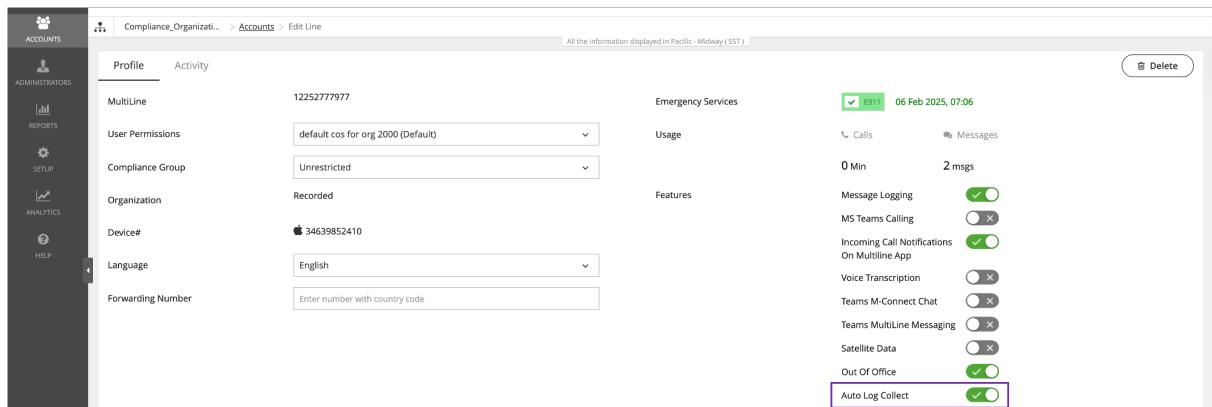
### Automatic Log Collection for Faster Support

*(Introduced in v4.13.01)*

To reduce friction during issue investigation, MultiLine now supports **automatic background log collection** on Android.

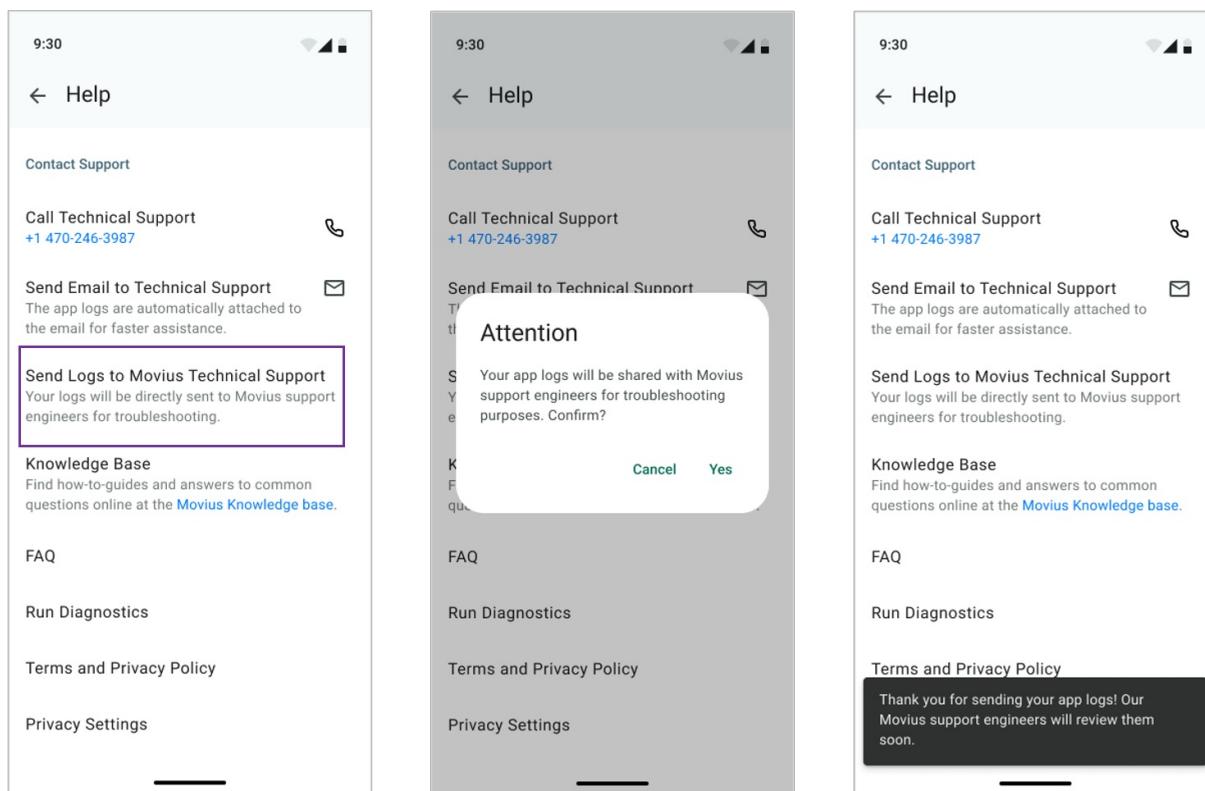
### What's improved

- Admins can enable automatic log uploads through the **MMP**
- The app securely uploads logs from the **previous 24 hours**
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- Log collection runs silently, with no impact on user experience

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## Fallback support

- If automatic upload is unavailable, users can still manually share logs via email or directly with Movius support

## Why these matters

This significantly reduces time-to-resolution, minimizes user involvement in troubleshooting, and improves operational efficiency for enterprise IT and support teams.

## Strengthened VoIP Security with Updated Encryption

(Introduced in v4.13.01)

MultiLine Android now enforces stronger, modern VoIP encryption standards:

- AEAD\_AES\_256\_GCM**



- **AES\_256\_CM\_HMAC\_SHA1\_80**

#### **Why these matters**

These updates enhance call security, improve call stability, and ensure alignment with enterprise security and compliance expectations—especially in regulated environments.

## **Fixes & Stability Improvements**

#### **Emergency Calling Accuracy (E911)**

- Fixed an issue where **latitude and longitude values could be transmitted as zero during an emergency call**
- Ensures accurate location information is provided during E911 scenarios

#### **Impact**

Improves emergency call reliability and supports compliance with carrier and regulatory requirements.

#### **Network Status Indicator Accuracy**

- Fixed an issue where the **satellite network indicator could remain visible after switching to a mobile network**
- Network status now accurately reflects the active connection

#### **Impact**

Reduces user confusion and improves trust in network state indicators.

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