MOVIUS

Known Issue - INC-214939

Last Modified on 01/09/2026 5:32 pm EST

Release Version: MultiLine for Intune 4.14.01, MultiLine: 4.14.01

Issue:	**Potential User Onboarding/Re-Onboarding Failure**
Issue ID:	INC-214939
Description:	Movius has identified an issue impacting user onboarding/re-onboarding within the latest MultiLine for Intune (v. 4.14.01) client. This issue only affects organizations with names that include the ampersand (&) special character. Users located within organizations that include the ampersand (&) special character and are on the latest MultiLine for Intune (v. 4.14.01) client may experience onboarding failures.
Workaround:	As an interim workaround solution, we recommend replacing the ampersand (&) in the organization name with "**and**". For example: "HR **&** Finance" to "HR **and** Finance" Details on editing an organization are available on the help pages (https://help.moviuscorp.com/help/manage-organizations)