



Version 4.56.2-HF7-HF8-Platform-Release-Notes

Last Modified on 11/22/2025 12:52 pm EST

Timing:

Region	Start Date & Time	End Date & Time
APAC	Saturday 22-Nov-2025, 12:00 pm EST	Saturday 22-Nov-2025, 3:30 pm EST
EMEA	Friday 21-Nov-2025, 8:30 pm EST	Friday 21-Nov-2025, 11:30 pm EST
NAMR	Saturday 22-Nov-2025, 01:00 am EST	Saturday 22-Nov-2025, 08:00 am EST

What's New?

Bug Fixes:

This update resolves issues related to automatic replies and geo replication, improving user experience and reliability.

Fixed an issue where the message API response for the same thread differed between platforms.

Fixed the below mentioned issues where the Out of Office feature addressing escape characters in the reply texts.

1. Out of Office Settings Visibility

- **Issue:** For newly onboarded users, Out of Office settings were not visible in the mobile client initially.
- **Resolution:** The settings now appear correctly without requiring users to restart or kill the app.

2. Automatic Replies Character Support

- **Issue:** Automatic replies in Out of Office mode did not support certain special characters such as ', &, (, ').
- **Resolution:** Full support for these characters has been added, ensuring accurate and personalised automatic responses.
