

Version 4.56.2 | Platform Release Notes HF9

Last Modified on 11/26/2025 6:02 am EST

Timing:

Region	Start Date & Time	End Date & Time
APAC	Wednesday 26-Nov-2025, 12:30 pm EST	Wednesday 26-Nov-2025, 3:30 pm EST
EMEA	Tuesday 25-Nov-2025, 8:30 pm EST	Wednesday 26-Nov-2025, 1:30 am EST
NAMR	Tuesday 25-Nov-2025, 1:00 am EST	Tuesday 25-Nov-2025, 3:30 am EST

Overview

This release addresses a critical issue in the MultiLine Management Portal (MMP) that prevented administrators from bulk importing users via the CSV template.

Issue Resolved

- **Problem:** When admins attempted to upload the CSV template for bulk user import, the system displayed the error: *"Out of office is not enabled for this organisation"*
- **Resolution:** The validation logic has been corrected. The system now properly handles optional fields, allowing successful bulk imports when optional field is blank.

Impact

- Admins can now upload CSV templates without encountering false validation errors.

Version History

Date	Description
11/21/2025	Created
