

Accessing Movius Alloy(V3.X) Application

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Q: How can I access the Alloy app?

You can access the Alloy app in three ways:

1. **Microsoft Teams Desktop App**
 2. **Browser (Regular Mode)**
 3. **Browser (Incognito Mode)**
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Q: How do I access Alloy through the Microsoft Teams Desktop App?

A:

- Open your **Microsoft Teams Desktop App**.
- Navigate to the **Apps** section.
- Search for **Alloy** and select it.
- The app will load automatically with full functionality and optimal performance.

Recommended for best performance and full feature access.

Q: How do I access Alloy through a Browser?

A:

- Open your preferred browser (e.g., Chrome or Edge).
- Go to the Teams web URL: `https://teams.microsoft.com`.
- Sign in with your **Microsoft 365 account**.
- Once in Teams, open the **Alloy** app from the sidebar or app list.
- The browser stores cookies and session data, enabling the **new UI** and improving load speed.

Tip: Use regular browser mode for faster performance and to retain your app settings.

Q: Can I access Alloy in Incognito Mode?

A:

Yes, you can access Alloy in **Incognito Mode**, but there are some limitations:

- The app may **load slowly** or appear unresponsive initially.

- Incognito Mode **does not store cookies or cache**, which Alloy uses to enable the **new UI** and improve load times.
- You may need to **sign in each time** you open the app.

We recommend avoiding Incognito Mode unless required for troubleshooting or testing purposes.

Q: Why is Alloy slower in Incognito Mode?

A:

Incognito Mode prevents browsers from storing session data, cookies, or cached content. Alloy relies on this stored data to:

- Load the new UI efficiently
- Maintain session continuity
- Reduce reload and sign-in times

Without this data, each session starts fresh, leading to slower performance.

Q: What is the recommended way to access Alloy?

A:

For the best user experience and performance:

- Use the **Microsoft Teams Desktop App** or
 - Access Alloy through your **regular browser session** (not Incognito).
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