

Version 4.10.01 | MultiLine and MultiLine for Intune-iOS Release Notes

Last Modified on 08/08/2025 1:18 pm EDT

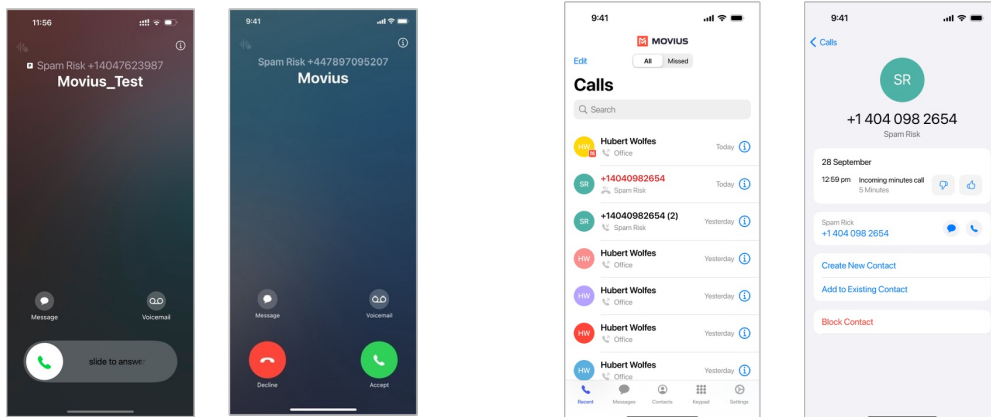
Target dates for releases (upon App Store approval):

- MultiLine for Intune | August 10, 2025
- MultiLine | August 10, 2025

What's new?

1. Spam Risk Call Tagging in the MultiLine App for Hong Kong numbers

- The MultiLine mobile app will tag incoming calls from Hong Kong numbers as "**Spam Risk**" if suspected to be spam, helping users identify and avoid unwanted calls before answering. This enhancement helps protect users from unwanted interruptions.
- The label also appears in the **Recents** list for both answered and missed calls.



2. Service Contact Management improvements

- We've enhanced the way Service Contacts are managed during onboarding and re-onboarding to improve accuracy, eliminate duplication, and prevent the app from displaying incorrect caller ID.
- MultiLine now offers both automatic and manual validation to identify when a *service number* has been incorrectly saved as a contact. In this case, the app will now alert you and offer intuitive options to correct it—either by editing or removing the entry.

3. SMS Promotional banner text change (US users only)

- When receiving an SMS message flagged as promotional, the existing banner will now display the text ***It seems to be a promotional message.***

4. Support PNG image format for MMS and Social Messaging

- MultiLine now supports PNG image files received via SMS/MMS and Social Messaging, enhancing media compatibility and improving the user experience across messaging channels.

5. Enhanced Shortcode Call Handling

- The latest MultiLine app update enhances support for shortcodes by passing shortcode numbers with “*” or “#” (e.g., *611, #411) to the native dialer without modification.
- Additionally, numbers ending in **5551212** (such as directory assistance numbers like 613 5551212 or +1 613 5551212) will now retain the full format—including area code (NPA) and country code—when transferred to the native dialer, aligning with user input and carrier requirements. This update ensures accurate and consistent dialing behavior across critical carrier-specific and region-based services.

6. Updated Microsoft Intune SDK

- We have upgraded the Intune SDK to version 20.6.0.

Bug Fixes and Performance Improvements

- **Selecting the Bermuda country code in the keypad dropdown:** Resolved an issue where calls to Bermuda failed only when using the country code selector in the keypad. Calls completed successfully when manually dialling the number.
- **Draft Message Deletion on Inbound Message Burst:** Resolved an issue where, in certain scenarios, opening a conversation from a notification and typing a reply—without sending it—could cause the draft to be lost if the other party sent multiple messages in quick succession.
- **General Enhancements:** Additional improvements to app performance, stability, and reliability.

Known Issue: In some cases, an ongoing “data mode” call may end unexpectedly if the network connection changes between IPv4 and IPv6. Our team is actively working on a fix and prioritizing its resolution.

Version History

Date	Description
07/23/2025	Created
08/08/2025	Added known issue and updated the bug fixes
