Version 4.53.1 | Platform Release Notes

Last Modified on 07/25/2025 12:40 pm EDT

Planned official release schedule and content:

Timing:

Region	Start Date & Time	End Date & Time
APAC	Jul 19th, 2025 at 12 pm EDT	Jul 19th, 2025 at 6 pm EDT
EMEA	Jul 26th, 2025 at 8 pm EDT	Jul 27th, 2025 at 2 am EDT
NAMR	Jul 27th, 2025 at 12 am EDT	Jul 27th, 2025 at 6 am EDT

As part of our standard release process, Movius conducts comprehensive regression testing to ensure the highest quality and stability. During regression testing for **Platform Release v4.53.1**, a change to the /users/list API that may impact backward compatibility was identified. Our engineering team has resolved the compatibility issue, and the fix has been deployed to APAC on July 19th, 2025.

For EMEA and NAMR, it will be deployed as scheduled above.

What's New?

- **Server-side spam risk identification for Hong Kong-originated incoming calls**
  - Integration with API to identify spam risk calls originating from Hong Kong and implementation of feature-related controls.
  - **Note:** Client-side support will be introduced in a future app release, making this feature available to end-users.
- **Deletion of Accounts with Social Messaging Enhancements**
  - When a customer administrator **deletes** an account with Social Messaging using MMP, the account will be marked as **Deactivated** and the associated number will move to **Reserved** status until all pending messages for the deleted account are delivered and the threads are closed or for a maximum of 24 hours.
    - The customer administrator will see a pop-up to confirm the action prior to execution.
  - During this period, if the customer administrator tries to unreserve the number and if the threads are not closed, a warning message will be presented and the administrator will not be allowed to unreserve the number.
  - The /users/list API has been updated with a new input parameter that allows excluding **Deactivated** users from the response.
    - If the parameter to exclude Deactivated users is not specified, the API will return all users, including Deactivated ones.
    - If the parameter to exclude Deactivated users is specified, the API will not return Deactivated users.
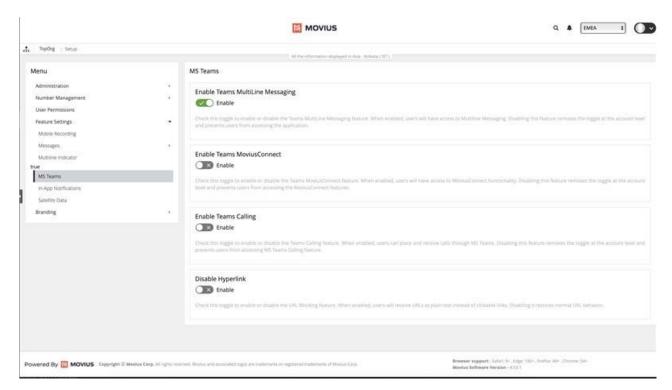- **NMC MMP and REST API Timestamp Changes**
  MMP Portal and REST API will now show audio and message recording timestamp as when it

was created on the carrier side.

- **NMC Carrier Integration Enhancements**
  - Support MMS capture over MM3
  - Support SMS capture over SMPP
- **API changes - Flag to identify SIPREC in /users/list API JSON output**
- **MS Teams**
  1. Teams MultiLine Messaging – Default Enablement
     - The Teams MultiLine Messaging feature flag will now be enabled by default when a new account is created.
     - For accounts provisioned via Excel import, the flag will also be enabled by default unless explicitly set to False in the Excel file.
     - The Administrator Activity Report will log all changes made to the Teams MultiLine Messaging flag.
       - Teams MultiLine Messaging
       - Teams Calling
       - Teams Movius Connect
  2. Teams Calling – Organization-Level Enablement
     - Organization administrators can now enable the Teams Calling feature for their organization. Once enabled, Teams Calling flags will be exposed at the account level, allowing administrators to activate the feature for individual users.
     - Changes to the Teams Calling flag will be tracked in the Administrator Activity Report.
  3. Disable Hyperlink Feature Flag
     - A new feature flag Disable Hyperlink, will be available under Feature Settings in the Movius Management Portal upon request with Movius Customer Support.
     - When enabled, this will restrict users from clicking on hyperlinks in messages within the Teams MultiLine Messaging application.
     - **This feature will apply to an upcoming Teams MultiLine Messaging release**.
  4. Voice Transcription
     - A new feature flag 'Voice Transcription', will be available on MultiLine accounts in the Movius Management Portal upon request with Movius Customer Support.
     - When enabled, this will convert voicemail to text within the Teams MultiLine Messaging application.
     - **This feature will apply to an upcoming Teams MultiLine Messaging release**, that will Integrate voicemail transcription functionality into the MS Teams app, enabling users to read voicemail messages instead of listening, improving accessibility and efficiency.

Bug Fixes:

CS-234308	Fixed an issue with the users/list API for Digital Safe. The JSON response now correctly shows SIPREC recorded users.
CS-234562	Addressed a data formatting error that impacted the successful ingestion of SMS participant data.
CS-234387	Resolved a reconciliation mismatch resulting from incomplete CDR data.
CS-234439	Resolved a timing discrepancy that potentially caused duplicate Session IDs for near-simultaneous calls
CS-234508	Corrected SSO issue
CS-234435	SSO implementation enhancement to support Windows Hello Face ID and PIN

Version History

Date	Description
07/08/2025	Created
07/19/2025	Release dates updated