

Introducing AMR-WB for Multiline App [July 2025]

Last Modified on 07/02/2025 1:49 pm EDT

Introducing AMR-WB for Multiline App

Movius has introduced support for HD Voice, also known as AMR Wideband (AMR-WB), across both Minutes Mode and Data Mode.

HD Voice will be enabled in three phases:

Phase 1:

- HD Voice support for early-adopting Movius employees, T-Mobile users, and Customers using Minutes Mode.
- All Movius MultiLine users will be able to make and receive HD Voice calls if the device and the carrier support it.

Phase 2:

- HD Voice support for early-adopting customers using Data Mode.

Phase 3:

- General rollout for all customers globally, covering both Minutes Mode and Data Mode.

What This Means for Customers

Once Phase 3 is complete:

- All Movius MultiLine users will be able to make and receive HD Voice calls.
- In Minutes Mode, this is dependent on the underlying carrier's support for HD Voice.
- In Data Mode, this requires the carrier that provisions the MultiLine number in that region to support AMR-WB.

While Movius strives to work with carriers that support AMR-WB globally, the level of support may vary depending on the region and local carrier infrastructure. That said, we are confident that HD Voice will be available across most major geographies.

Key Benefits for End Users

Superior call quality: HD Voice significantly improves Call Quality by offering a clearer, crisper, and face-to-face conversation-like audio experience with reduced background noise.

Improved performance: HD Voice provides superior audio quality in both good and challenging network conditions, even when the caller, callee, or both are on the move. But its performance also depends on available network bandwidth.

More resilient voice experience: Reduced strain and improved clarity during business-critical conversations.

We're excited to roll this out and deliver a significantly improved voice experience to all Movius users worldwide.
