

## Version 4.52.1 | Platform Release Notes

Last Modified on 06/17/2025 12:48 pm EDT

Planned official release schedule and content:

### Timing:

Region	Start Date & Time	End Date & Time
APAC	Friday 27-June-2025, 12:00 pm EDT	Friday 27-June-2025, 5:30 pm EDT
EMEA	Saturday 28-June-2025, 9:30 pm EDT	Sunday 29-June-2025, 02:00 am EDT
NAMR	Sunday 29-June-2025, 01:00 am EDT	Sunday 29-June-2025, 06:00 am EDT

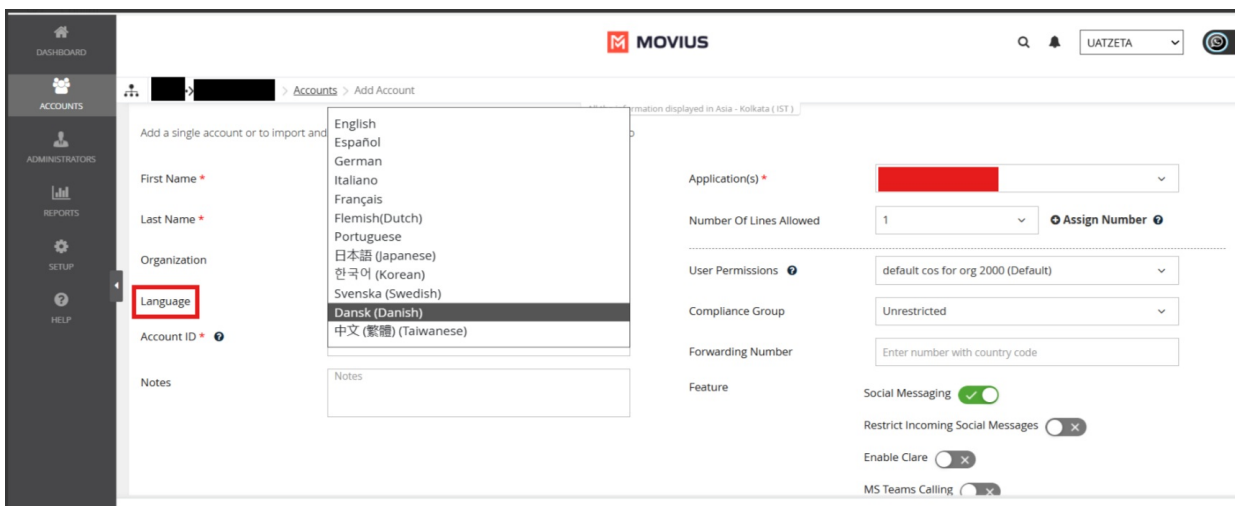
### What's New?

#### 1. Social Messaging- Support for Additional Languages

MultiLine Social Messaging now supports three new languages: Japanese, Korean, and Taiwanese (Traditional Chinese).

Key Enhancements:

- Template Message Localization:
  - Template messages sent to WhatsApp, WeChat, and LINE users will now be delivered in the MultiLine users new configured language, Japanese, Korean, or Taiwanese (Traditional Chinese).
- Language Configuration in MMP
  - These languages can be enabled for MultiLine subscribers during account creation or modification via the Movius Management Portal (MMP).



### Bug Fixes:

CS-234344	Resolved an issue where CDR content remained visible in the MMP Portal even after a user was deleted from the database, but did not appear in the downloaded report. The fix involved removing the dependency on the users table
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CS-234308	Fixed an issue with the users/list API for Digital Safe. The JSON response now correctly shows SIPREC recorded users.
CS-234538	Corrected an issue where some Call Detail Records (CDRs) were not being reported in a timely manner due to log time and event time falling into different time windows.
CS-234519	Corrected an issue with CDR reconciliation of LINE messages containing unsupported MMS formats.
CS-234530	<p>Opt-in template messages were sometimes not delivered to WhatsApp users due to errors from Meta, which could be caused by technical or compliance reasons. When the delivery of the Opt-in template failed, the system retried sending the message once more.</p> <p>These Opt-in messages are archived in Digital Safe for recorded users even though delivery is failed. The second Opt-in message, sent after the retry, was not being archived in Digital Safe. The issue has been resolved, ensuring that Opt-in template messages sent after retrying are now properly recorded in Digital Safe.</p>

## Version History

Date	Description
06/16/2025	Created

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