

Version 4.52.1 | Platform Release Notes

Last Modified on 06/24/2025 5:35 am EDT

Planned official release schedule and content:

Timing:

Region	Start Date & Time	End Date & Time
APAC	Friday 27-June-2025, 12:00 pm EDT	Friday 27-June-2025, 5:30 pm EDT
EMEA	Saturday 28-June-2025, 9:30 pm EDT	Sunday 29-June-2025, 02:00 am EDT
NAMR	Sunday 29-June-2025, 01:00 am EDT	Sunday 29-June-2025, 06:00 am EDT

What's New?

1. Social Messaging- Support for Additional Languages

MultiLine Social Messaging now supports three new languages: Japanese, Korean, and Taiwanese (Traditional Chinese).

Key Enhancements:

- Template Message Localization:
 - Template messages sent to WhatsApp, WeChat, and LINE users will now be delivered in the MultiLine users new configured language, Japanese, Korean, or Taiwanese (Traditional Chinese).
- Language Configuration in MMP
 - These languages can be enabled for MultiLine subscribers during account creation or modification via the Movius Management Portal (MMP).



The screenshot shows the 'Add Account' form in the Movius Management Portal. The 'Language' dropdown menu is open, showing a list of languages: English, Español, German, Italiano, Français, Flemish(Dutch), Portuguese, 日本語 (Japanese), 한국어 (Korean), and 中文 (繁體) (Taiwanese). The 'Language' field is highlighted with a red box. Other fields visible include 'First Name', 'Last Name', 'Organization', 'Account ID', 'Notes', 'Application(s)', 'Number Of Lines Allowed', 'User Permissions', 'Compliance Group', 'Forwarding Number', and 'Feature'.

Bug Fixes:

CS-234344	Resolved an issue where CDR content remained visible in the MMP Portal even after a user was deleted from the database, but did not appear in the downloaded report. The fix involved removing the dependency on the users table
CS-234308	Fixed an issue with the users/list API for Digital Safe. The JSON response now correctly shows SIPREC recorded users.

CS-234538	Corrected an issue where some Call Detail Records (CDRs) were not being reported in a timely manner due to log time and event time falling into different time windows.
CS-234519	Corrected an issue with CDR reconciliation of LINE messages containing unsupported MMS formats.
CS-234530	<p>Opt-in template messages were sometimes not delivered to WhatsApp users due to errors from Meta, which could be caused by technical or compliance reasons. When the delivery of the Opt-in template failed, the system retried sending the message once more.</p> <p>These Opt-in messages are archived in Digital Safe for recorded users even though delivery is failed. The second Opt-in message, sent after the retry, was not being archived in Digital Safe. The issue has been resolved, ensuring that Opt-in template messages sent after retrying are now properly recorded in Digital Safe.</p>
CS-234552	Resolved an issue where group WhatsApp conversations delivered image messages despite the feature being disabled

Version History

Date	Description
06/16/2025	Created
