

## Version 4.51.1 | Platform Release Notes

Last Modified on 05/28/2025 8:32 pm EDT

Planned official release schedule and content:

### Timing:

Region	Start Date & Time	End Date & Time
APAC	Friday 13-June-2025, 12:00 pm EDT	Friday 13-June-2025, 5:30 pm EDT
EMEA	Saturday 14-June-2025, 9:30 pm EDT	Sunday 15-June-2025, 02:00 am EDT
NAMR	Sunday 15-June-2025, 01:00 am EDT	Sunday 15-June-2025, 06:00 am EDT

### What's New?

#### 1. AMR Wideband CODEC Support:

- Server-side support for AMR Wideband CODEC has been implemented to enhance audio quality. This enhancement lays the foundation for broader, high-quality voice support across different call modes.
- Calls in "**minutes mode**" will now benefit from improved audio in regions where this CODEC is supported by Movius' partner carrier.
- Support for calls in "**data mode**" will be introduced in a future app release.

#### 2. GET PTN API Enhancement – Single Number Lookup:

- A new endpoint has been added to the PTN API: `/organizations/{orgid}/ptns/{number}`
- This allows for **retrieval of information for a single number**, improving efficiency over fetching the entire organization's numbers.

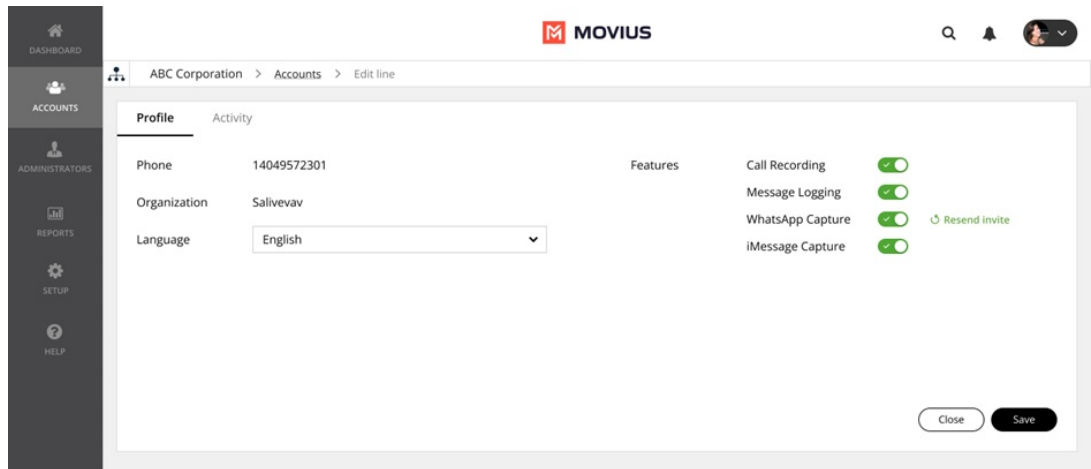
#### 3. PNG File Format Support:

- Server-side support for the PNG file format has been added to improve media compatibility.
- **Note:** Client-side support will follow in a future app release, which will make this feature available to end-users.

#### 4. MoviusConnect for WhatsApp (Native WhatsApp Capture):

- **Resend User Invites for WhatsApp Capture via MMP**
  - We've added the ability to **resend onboarding email invitations** for users with the **WhatsApp Capture** feature directly from MMP.
  - A "**Resend Invite**" button will be displayed on accounts where WhatsApp Capture is enabled. If the feature is not enabled for the user, the button will not appear.
  - Provided the feature is enabled at the organization level, this functionality is available for both:
    - **MultiLine accounts**, and
    - **Network Mobile Capture (NMC) accounts**,

- This enhancement streamlines user onboarding and improves admin flexibility in managing capture-enabled accounts.

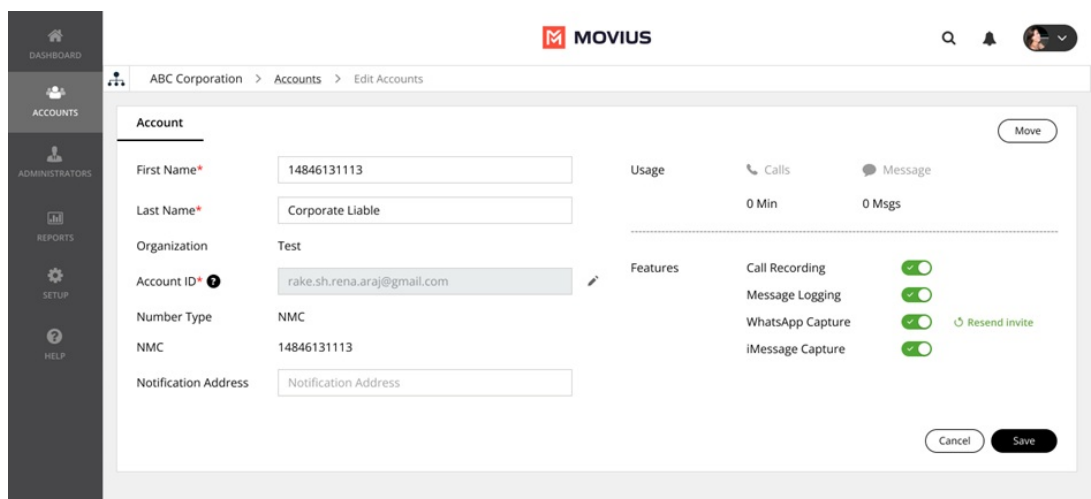


The screenshot shows the MOVIOUS web interface. On the left is a dark sidebar with navigation icons for Dashboard, Accounts, Administrators, Reports, Setup, and Help. The main content area is titled 'ABC Corporation > Accounts > Edit line'. It features a 'Profile' tab with fields for Phone (14049572301), Organization (Salivevav), and Language (English). To the right, under 'Features', are four toggle switches: Call Recording, Message Logging, WhatsApp Capture, and iMessage Capture, all of which are turned on. A green 'Resend invite' button is visible next to the WhatsApp Capture toggle. At the bottom right are 'Close' and 'Save' buttons.

- **Note:** This "Resend Invite" feature is not available through API, or for bulk action. It is only available at individual account level in MMP.

## ◦ Native Mobile Capture (NMC): WhatsApp and iMessage Capture Feature Flags

- Feature flags for **WhatsApp Capture** and **iMessage Capture** have been added to **NMC** accounts.
- These toggles will only be visible when the feature is enabled for the organization by Movius Support team.
- When the toggle is activated for an account for WhatsApp Capture, an **onboarding invitation is sent** to the user via both **email and SMS**.
- iMessage Capture onboarding is done via an agent app.
- **Note:** This feature cannot be activated through API, or through bulk upload yet.



The screenshot shows the MOVIOUS web interface for 'Edit Accounts'. The sidebar is the same as the previous screenshot. The main content area is titled 'ABC Corporation > Accounts > Edit Accounts'. It features an 'Account' tab with fields for First Name (14846131113), Last Name (Corporate Liabe), Organization (Test), Account ID (rake.sh.rena.araj@gmail.com), Number Type (NMC), NMC (14846131113), and Notification Address. To the right, under 'Usage', are 'Calls' (0 Min) and 'Message' (0 Msgs). Below that, under 'Features', are four toggle switches: Call Recording, Message Logging, WhatsApp Capture, and iMessage Capture, all of which are turned on. A green 'Resend invite' button is visible next to the WhatsApp Capture toggle. At the bottom right are 'Cancel' and 'Save' buttons.

## Version History

Date	Description
05/22/2025	Created
05/28/2025	Additional details added for native WhatsApp capture and NMC

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