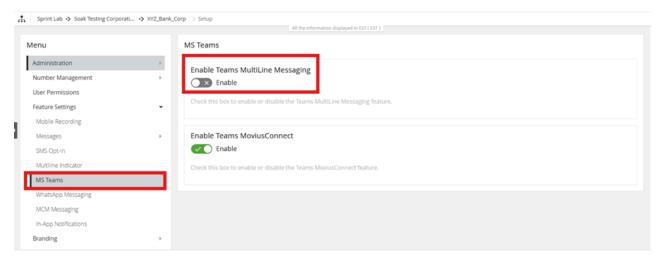


Enable Microsoft Teams Messaging for a user

Last Modified on 05/11/2025 2:28 pm EDT

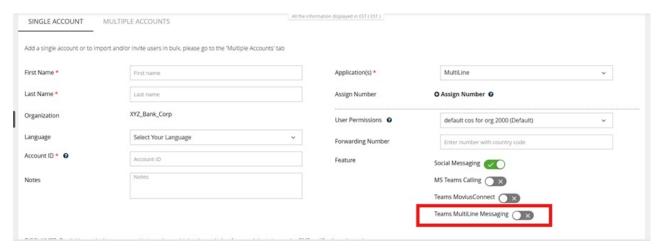
An admin must have "Setup>MS Teams" Privilege in their Role in the organization to do these instructions. See <u>What Admin Privileges are in Management Portal?</u> (https://help.moviuscorp.com/help/what-admin-roles-mmp) ##

MMP administrators can enable MultiLine Messaging for their organization from Setup > Feature Settings > MS Teams.



MMP administrators can then enable the MultiLine Messaging application for accounts within their organization by turning on Teams MultiLine Messaging toggle.

- Teams MultiLine Messaging can be turned on from account without user having to onboard the MultiLine mobile application.
- After the Subscriber logins to Teams Messaging for the first time, there status at account changes to Activated and line record gets created. Teams MultiLine Messaging toggle is then moved at line level.
- Teams MultiLine Messaging toggle can be turned off in order to disable the feature for user.



MultiLine Accounts can also be created with provisioning APIs and Teams MultiLine Messaging will be enabled through the APIs.

MultiLine Accounts can also be created through excel Bulk Provisioning and Teams MultiLine Messaging can be enabled for MultiLine accounts through excel.

