



# Version 4.08.01 | MultiLine and MultiLine for Intune-Android Release Notes

Last Modified on 07/09/2025 3:18 pm EDT

## Target dates for release to app store:

- MultiLine for Intune | July 9, 2025
- MultiLine | July 8, 2025

### Update - Release Postponement

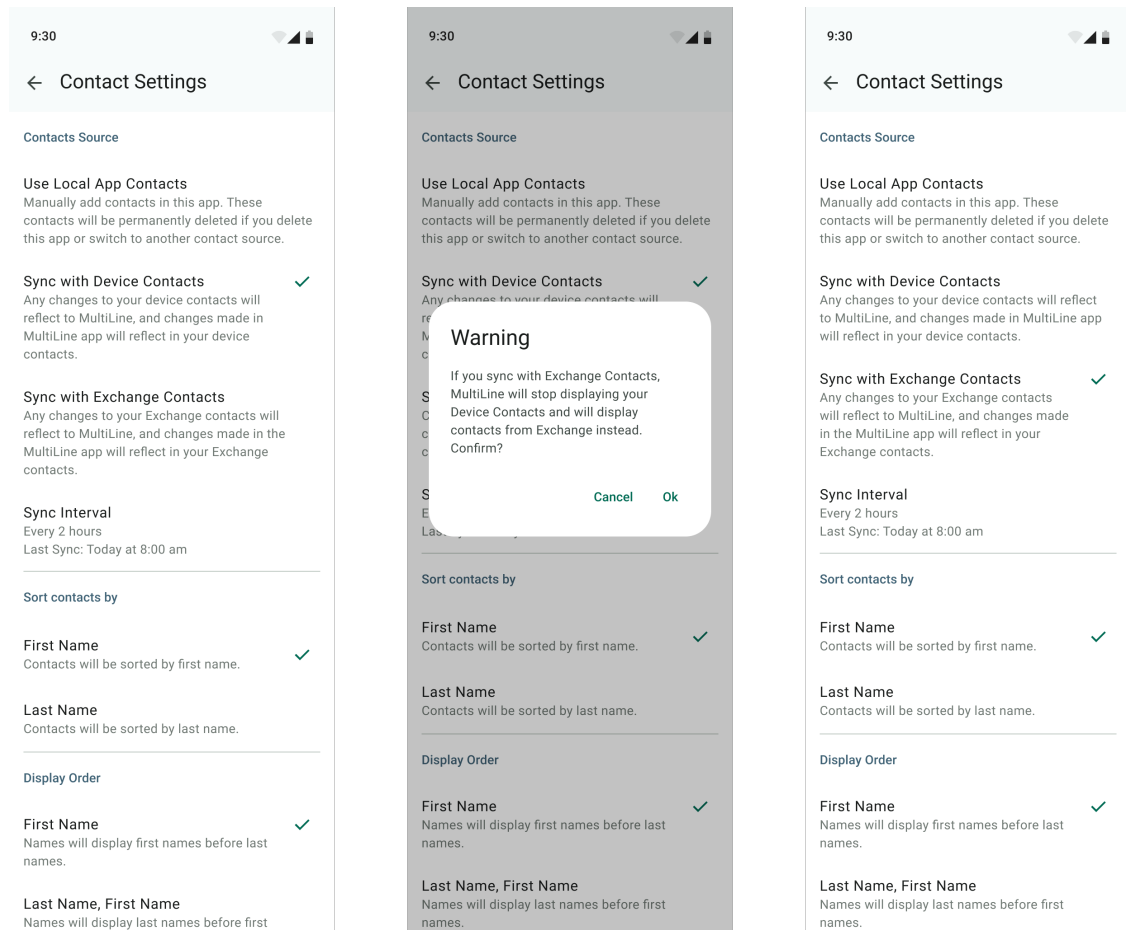
The incident that caused the postponement of the **Mobile App** releases, originally planned for the weekend of **June 21, 2025, has been resolved.**

Thank you for your patience and understanding.

## What's new?

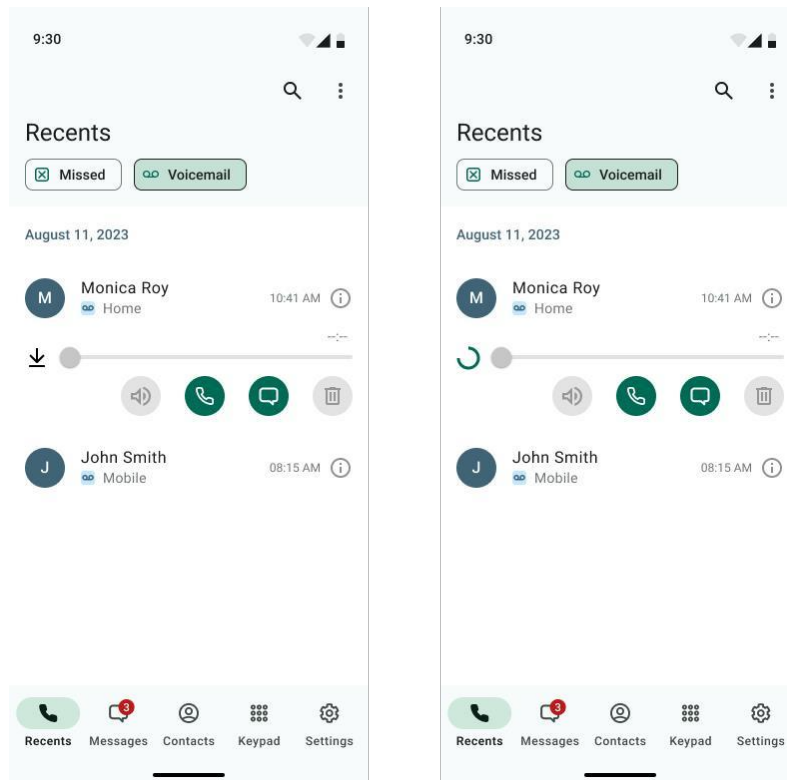
### 1. Contact Settings UI/UX improvements

- We've updated the contact source list text to enhance clarity and usability.
- Additionally, the descriptions and alert messages shown when changing contact sources have been revised to provide more explicit guidance and reduce confusion.



## 2. Voicemail Message Improvements

- We've enhanced voicemail functionality to ensure more reliable, real-time delivery of messages and clearer issue notifications.
- If a voicemail audio file isn't immediately available — such as in the case of a network connectivity issue — you'll now see an option to manually download the message, improving access and reducing uncertainty.



### 3. A new look for the MultiLine app logo!

- We're giving the MultiLine app a small visual refresh - our app icon is changing!



- We're aligning with updated App Store guidelines while also taking the opportunity to give the MultiLine app icon a new look.
- No other visual changes - just a fresh icon on your home screen and app.

### 4. Introducing AMR-WB

- The MultiLine app now supports the **AMR-WB (Adaptive Multi-Rate Wideband)** audio codec for minutes and data mode, delivering **clearer, more natural-sounding calls**, and enhanced overall audio quality.
- It has been released gradually, in phases, and will take a few weeks to become available to all MultiLine users.

**Note:** The level of support may vary depending on the region and local carrier infrastructure.

See [AMR-WB for Multiline](https://help.moviuscorp.com/help/introducing-amr-wb-for-multiline-app) (<https://help.moviuscorp.com/help/introducing-amr-wb-for-multiline-app>) for more information.

### 5. Introducing IPV6 support

- MultiLine app now supports **IPv6 network environments**, providing:
  - Better connectivity,

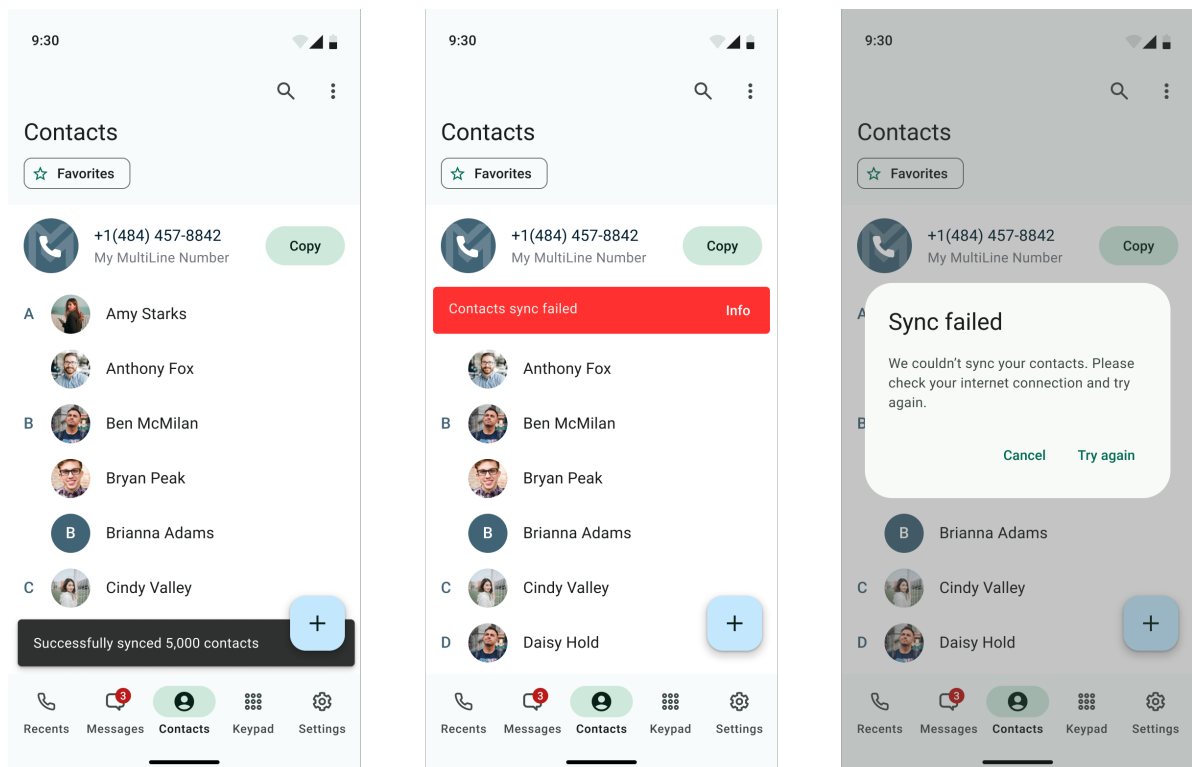
- Improved network performance, and
- Compatibility with modern, future-ready infrastructures

**Note:** While the MultiLine app now supports IPv6, a **Microsoft** limitation may prevent **Microsoft Intune authentication** from working as expected under IPv6. We are awaiting confirmation from Microsoft regarding full Intune SDK compatibility.

## 6. Improved Contact Sync Experience

- The MultiLine mobile app now provides enhanced real-time visibility into the contact synchronization process. It includes:
  - Real-time sync status updates
  - Immediate notifications for any sync issues
  - Actionable error messages to help users resolve problems directly within the app.

**Note:** MultiLine for Android will only sync Microsoft Exchange contacts that include at least one of the following information- a phone number, or an email, or one address field, in addition to the contact's name. If a contact only has a name and none of these other fields are filled out, MultiLine will not synchronize that contact.



## Bug Fixes and Performance Improvements

- **Voicemail Delivery Fix:** Resolved an issue where voicemail messages were delayed—often due to network issues—causing users to miss notifications in certain cases.
- **Incoming Calls Not Appearing on Device Fix:** Fixed an issue affecting specific Samsung devices with Android 14. When these phones were in sleep mode for a few minutes, MultiLine would not ring for incoming calls, although the calls would still appear in the missed calls list.
- **General Enhancements:** Additional improvements have been made to overall app performance and reliability.

## Version History

Date	Description
05/09/2025	Created
06/12/2025	Updated with the additional features
06/20/2025	Release dates updated
07/02/2025	Updated the Release Postponement Added AMR-WB additional information
07/04/2025	Release dates update

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