



Version 4.08.01 | MultiLine and MultiLine for Intune-Android Release Notes

Last Modified on 06/30/2025 10:44 am EDT

Target dates for release to app store:

- MultiLine for Intune | July 06, 2025
- MultiLine | To be confirmed

Release Postponement Notice

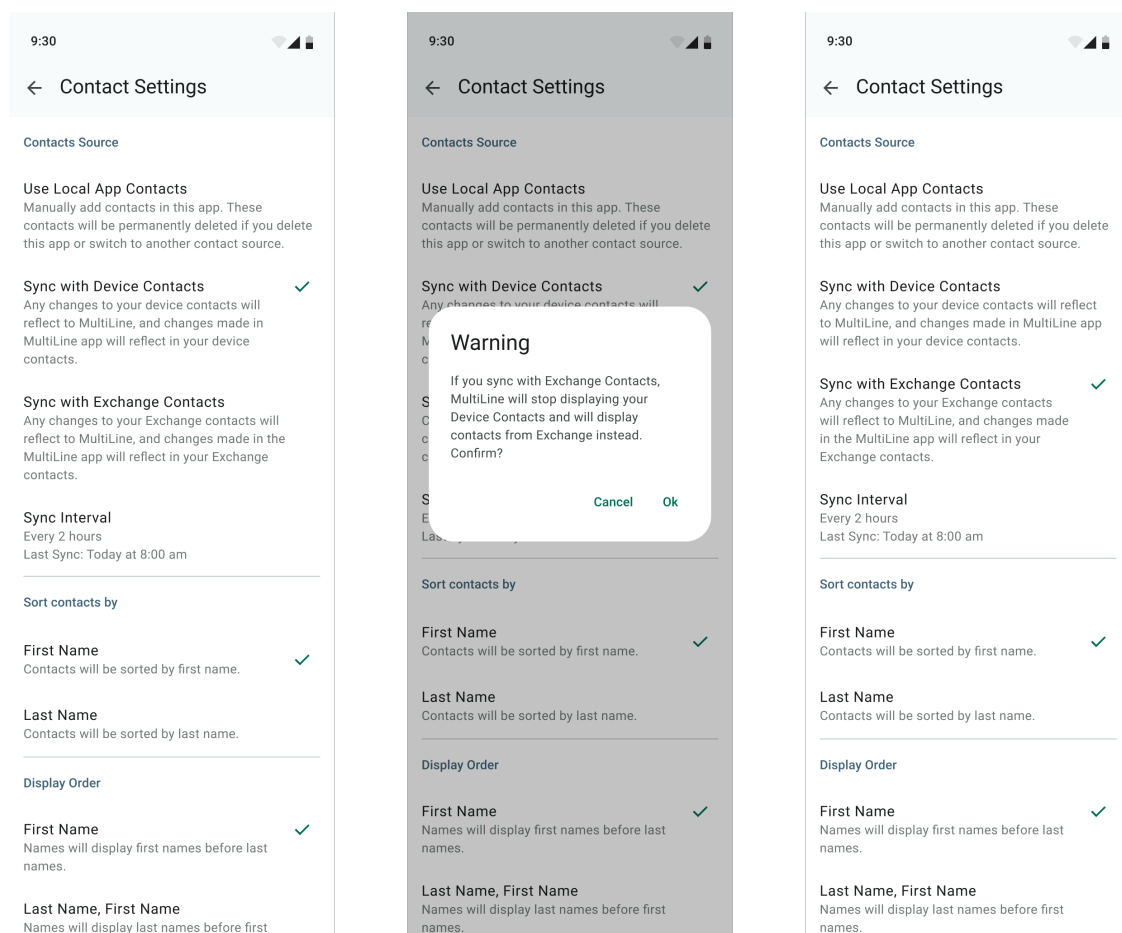
Due to an ongoing incident affecting **SMS and WhatsApp message delivery** on the **MultiLine App**, we are **postponing the Mobile App release** originally scheduled for the weekend of **June 21, 2025**.

Our team is actively working to resolve the issue, and we will communicate a new release date as soon as the incident is fully addressed.

What's new?

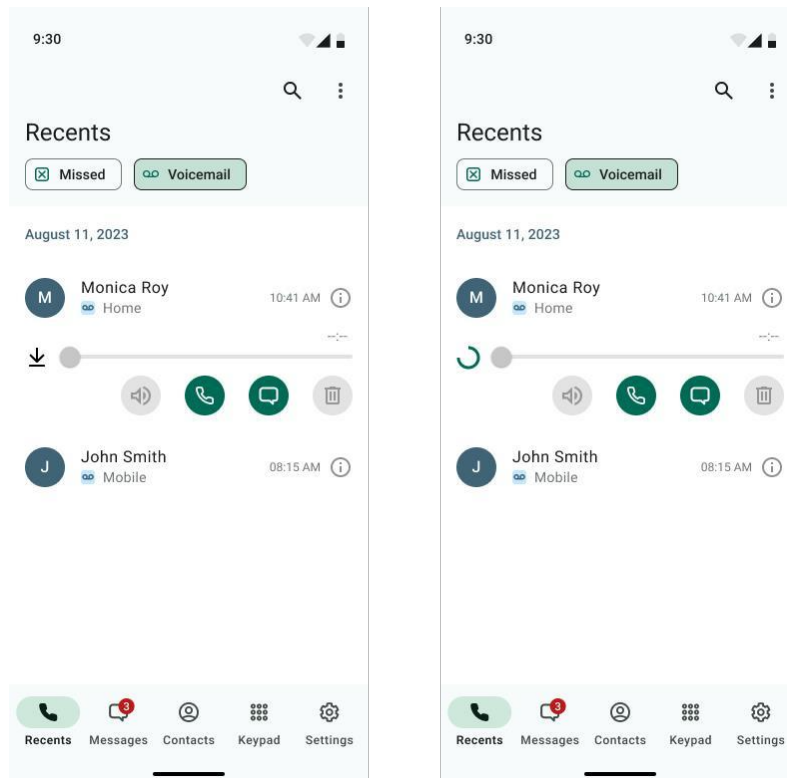
1. Contact Settings UI/UX improvements

- We've updated the contact source list text to enhance clarity and usability.
- Additionally, the descriptions and alert messages shown when changing contact sources have been revised to provide more explicit guidance and reduce confusion.



2. Voicemail Message Improvements

- We've enhanced voicemail functionality to ensure more reliable, real-time delivery of messages and clearer issue notifications.
- If a voicemail audio file isn't immediately available — such as in the case of a network connectivity issue — you'll now see an option to manually download the message, improving access and reducing uncertainty.



3. A new look for the MultiLine app logo!

- We're giving the MultiLine app a small visual refresh - our app icon is changing!



- We're aligning with updated App Store guidelines while also taking the opportunity to give the MultiLine app icon a new look.
- No other visual changes - just a fresh icon on your home screen and app.

4. Introducing AMR-WB

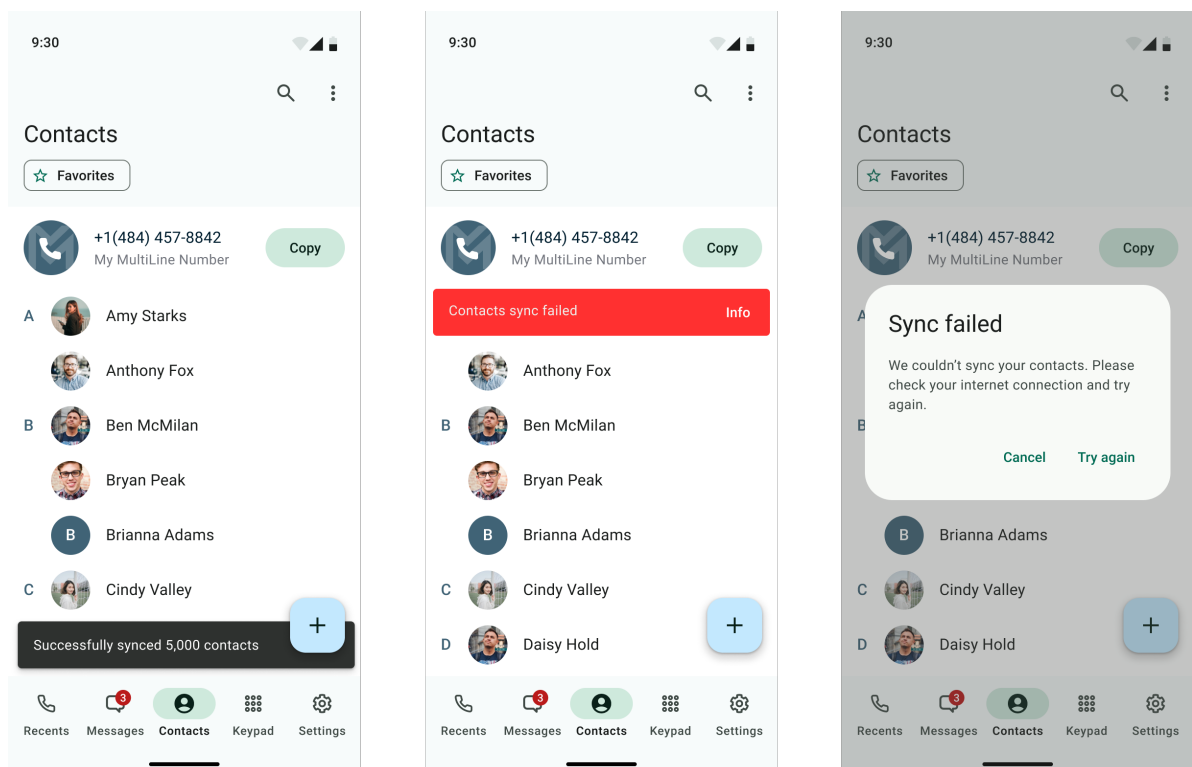
- The MultiLine app now supports the **AMR-WB (Adaptive Multi-Rate Wideband)** audio codec for minutes and data mode, delivering **clearer, more natural-sounding calls**, and enhanced overall audio quality.

5. Introducing IPV6 support

- MultiLine app now supports **IPv6 network environments**, providing:
 - Better connectivity,
 - Improved network performance, and
 - Compatibility with modern, future-ready infrastructures
- **Note:** While MultiLine app now supports IPv6, **Microsoft Intune authentication may not work as expected** under IPV6. We are awaiting confirmation from Microsoft regarding full Intune SDK compatibility.

6. Improved Contact Sync Experience

- The MultiLine mobile app now provides enhanced real-time visibility into the contact synchronization process. It includes:
 - Real-time sync status updates
 - Immediate notifications for any sync issues
 - Actionable error messages to help users resolve problems directly within the app.
- Note:** MultiLine for Android will only sync Microsoft Exchange contacts that include at least one of the following information- a phone number, or an email, or one address field, in addition to the contact's name. If a contact only has a name and none of these other fields are filled out, MultiLine will not synchronize that contact.



Bug Fixes and Performance Improvements

- Voicemail Delivery Fix:** Resolved an issue where voicemail messages were delayed—often due to network issues—causing users to miss notifications in certain cases.
- Incoming Calls Not Appearing on Device Fix:** Fixed an issue affecting specific Samsung devices with Android 14. When these phones were in sleep mode for a few minutes, MultiLine would not ring for incoming calls, although the calls would still appear in the missed calls list.
- General Enhancements:** Additional improvements have been made to overall app performance and reliability.

Version History

Date	Description
05/09/2025	Created
06/12/2025	Updated with the additional features
06/20/2025	Release dates updated

