Version 4.08.01 | MultiLine and MultiLine for Intune-iOS Release Notes

Target dates for release to App Store:

- MultiLine for Intune | July 9, 2025
- MultiLine | July 8, 2025
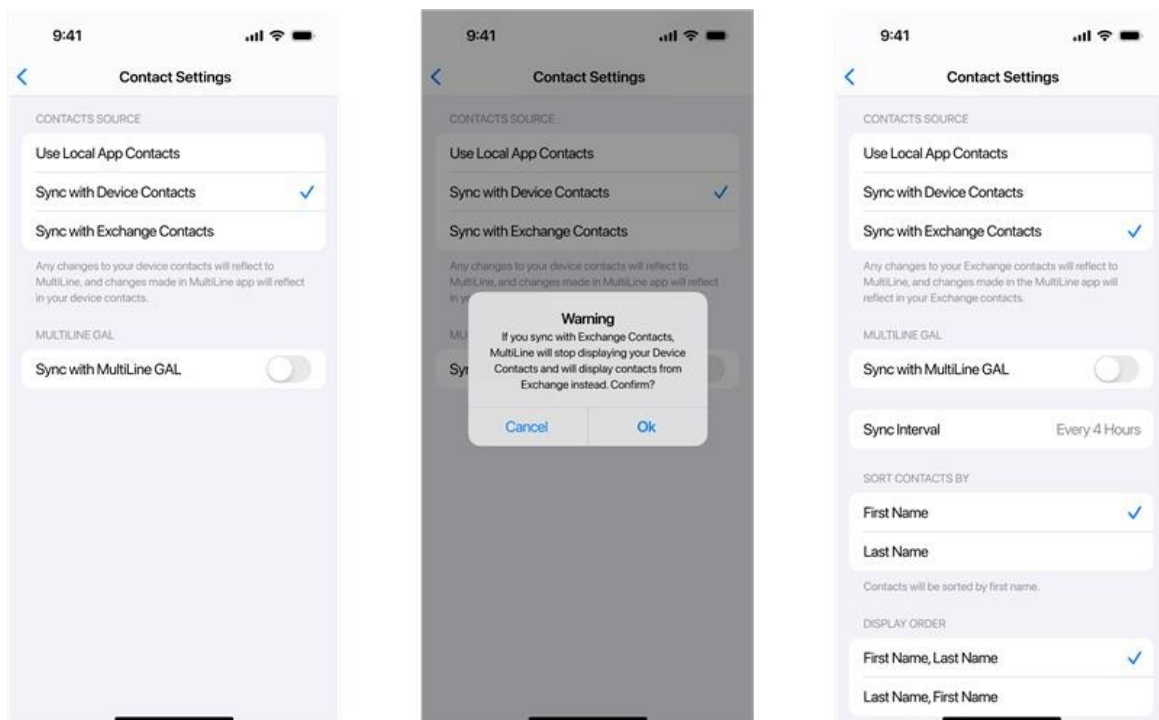
> **Update - Release Postponement**
>
> The incident that caused the postponement of the **Mobile App** releases, originally planned for the weekend of **June 21, 2025**, **has been resolved.**
>
> Thank you for your patience and understanding.
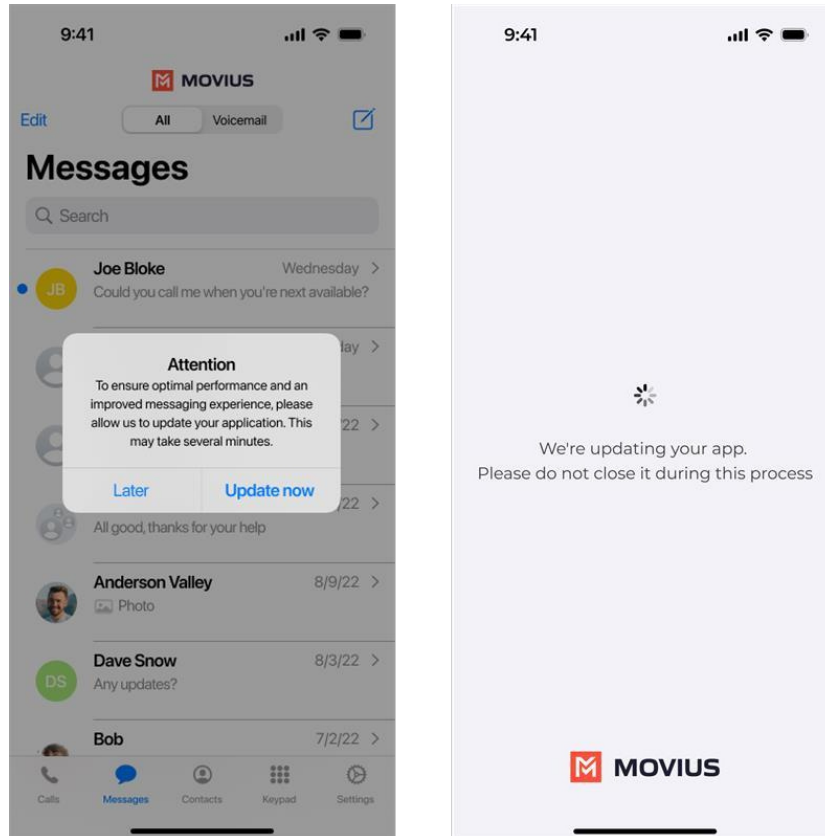
What's new?

1. Contact Settings UI/UX improvements

- We have improved the clarity and usability of the contact source list and associated messages:
  - Updated text descriptions for contact sources.
  - Revised alert messages and guidance shown when switching contact sources, making them more explicit and user-friendly to avoid confusion.
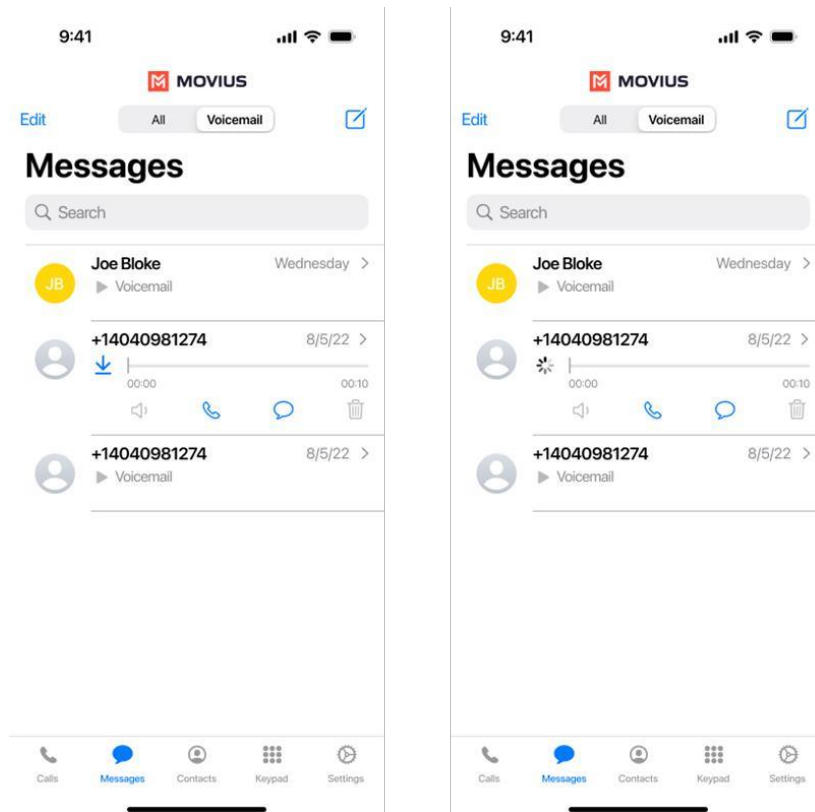

2. Messages performance enhancement

- The MultiLine app now offers a more efficient message loading experience, especially for users with a **large number of message threads**. This update improves performance in the following scenarios:
    - Reopening the app after a "**swipe and kill**" event (OS-level app termination)
    - **Re-onboarding** after logout or reinstall.
    - Resuming the app after **long idle periods**.
- When you navigate to the Messages tab, you'll be prompted to allow a one-time update to improve performance. This process typically completes in a few seconds but may take longer depending on your messages volume.
- If deferred, the update prompt will reappear after 24 hours.

3. Voicemail Message Improvements

- Voicemail functionality has been enhanced to ensure **more reliable, real-time delivery** of messages and clearer issue notifications.
- If a voicemail audio file isn't immediately available — such as in the case of a network connectivity issue — you'll now see an option to **manually download** the message, improving access and reducing uncertainty.

4. Introducing AMR-WB

- The MultiLine app now supports the **AMR-WB (Adaptive Multi-Rate Wideband)** audio codec for minutes and data mode, delivering **clearer, more natural-sounding calls**, and enhanced overall audio quality.
- It has been released gradually, in phases, and will take a few weeks to become available to all MultiLine users.

Note: The level of support may vary depending on the region and local carrier infrastructure.

See AMR-WB for Multiline (https://help.moviuscorp.com/help/introducing-amr-wb-for-multiline-app) for more information.
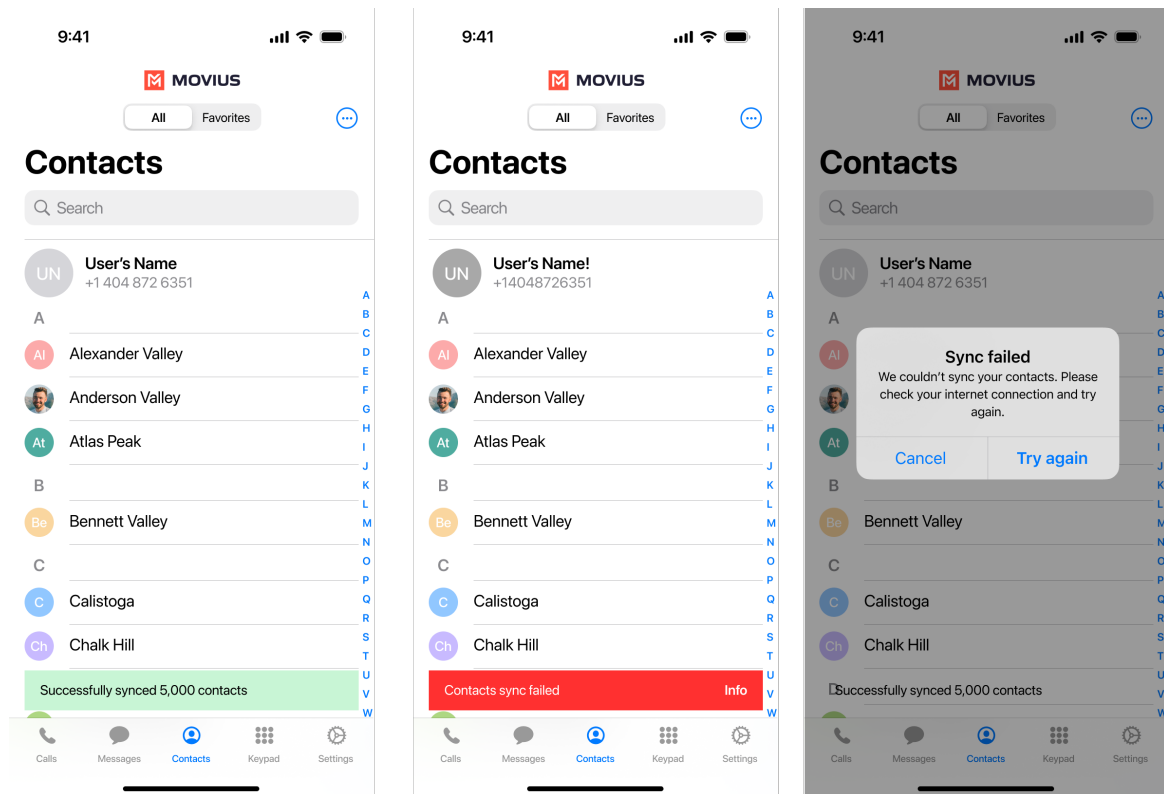
5. Introducing IPV6 support

- MultiLine app now supports **IPv6 network environments**, providing:
  - Better connectivity,
  - Improved network performance, and
  - Compatibility with modern, future-ready infrastructures
- **Note:** While the MultiLine app now supports IPv6, a **Microsoft** limitation may prevent **Microsoft Intune authentication** from working as expected under IPv6. We are awaiting confirmation from Microsoft regarding full Intune SDK compatibility.
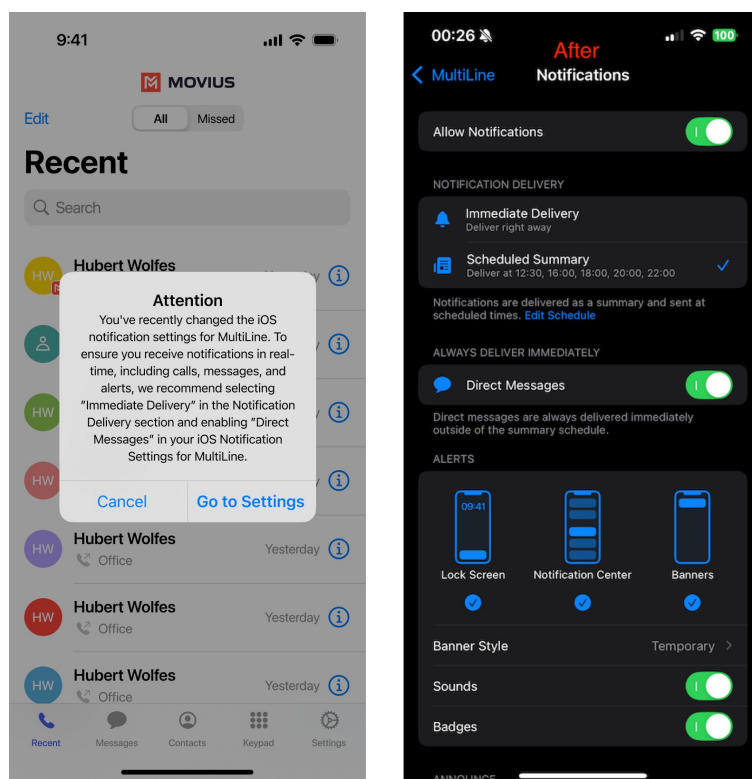
6. Improved Contact Sync Experience

- The MultiLine mobile app now provides enhanced real-time visibility into the contact synchronization process. It includes:
  - Real-time sync status updates
  - Immediate notifications for any sync issues

Actionable error messages to help users resolve problems directly within the app.

7. Stay Informed with Real-Time Notifications on iOS 18

- With the new **iOS 18 Notification Schedule Summary**, some MultiLine notifications may be delayed if this feature is enabled. To ensure **real-time delivery of critical alerts** (SMS, MMS, social messages, calls, and end-call notifications instantly):
    - Go to **iOS Notification > Settings**
    - Locate the **MultiLine** app
    - Enable notifications for **Direct Messages** to bypass scheduled summaries

Bug Fixes and Performance Improvements

- **Voicemail Delivery Fix**: Resolved an issue where voicemail messages were delayed—often due to network issues—causing users to miss notifications in certain cases.
- **WeChat Notification Fix**: Fixed a bug where opening a new WeChat message from a notification incorrectly displayed the WhatsApp icon instead of the WeChat icon in the message thread.
- **Message Compose Fix:** Resolved a bug where selecting numbers from the search in the Message Compose screen triggered auto-correct, which caused the screen to freeze.
- **General Enhancements**: Additional improvements to app **performance, stability and reliability**.

Version History

Date	Description
05/08/2025	Created
06/09/2025	Updated with the additional features
06/20/2025	Release dates updated
07/02/2025	Updated the Release Postponement
Added AMR-WB additional information
07/04/2025	Release dates update