

Version 4.08.01 | MultiLine and MultiLine for Intune- iOS Release Notes

Last Modified on 06/30/2025 10:36 am EDT

Target dates for release to App Store:

- MultiLine for Intune | July 06, 2025
- MultiLine | To be confirmed

Release Postponement Notice

Due to an ongoing incident affecting **SMS and WhatsApp message delivery** on the **MultiLine App**, we are **postponing the Mobile App releases** originally scheduled for the weekend of **June 21, 2025**.

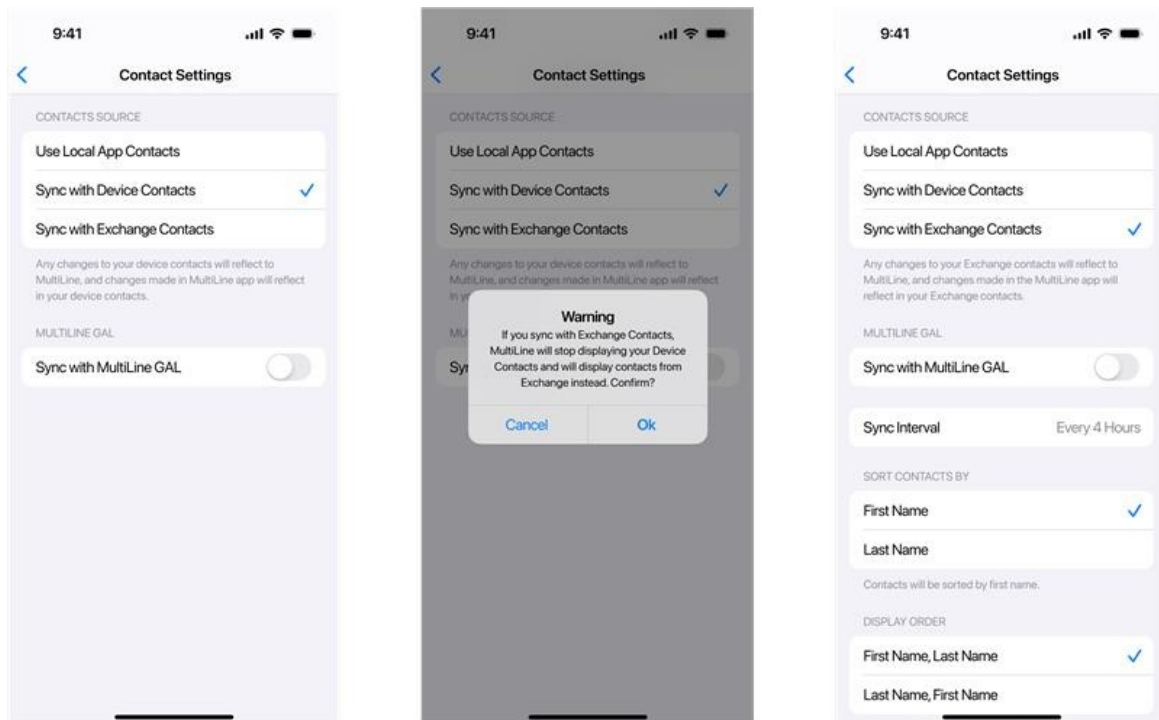
Our team is actively working to resolve the issue, and we will communicate a new release date as soon as the incident is fully addressed.

Thank you for your patience and understanding.

What's new?

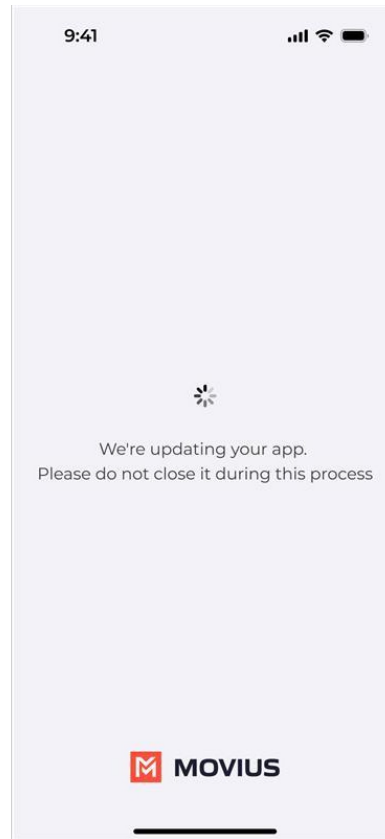
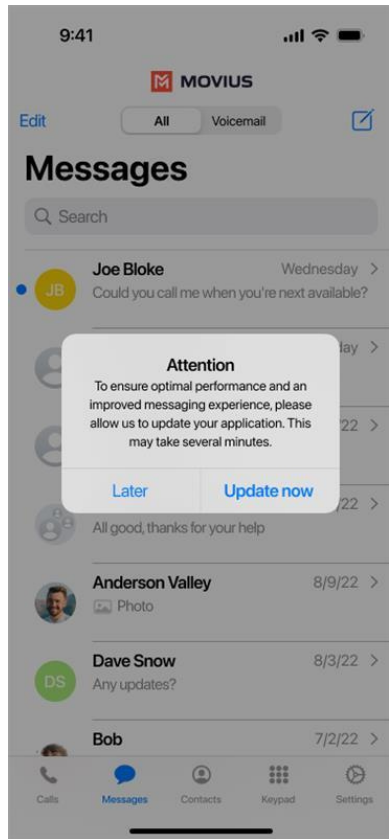
1. Contact Settings UI/UX improvements

- We have improved the clarity and usability of the contact source list and associated messages:
 - Updated text descriptions for contact sources.
 - Revised alert messages and guidance shown when switching contact sources, making them more explicit and user-friendly to avoid confusion.



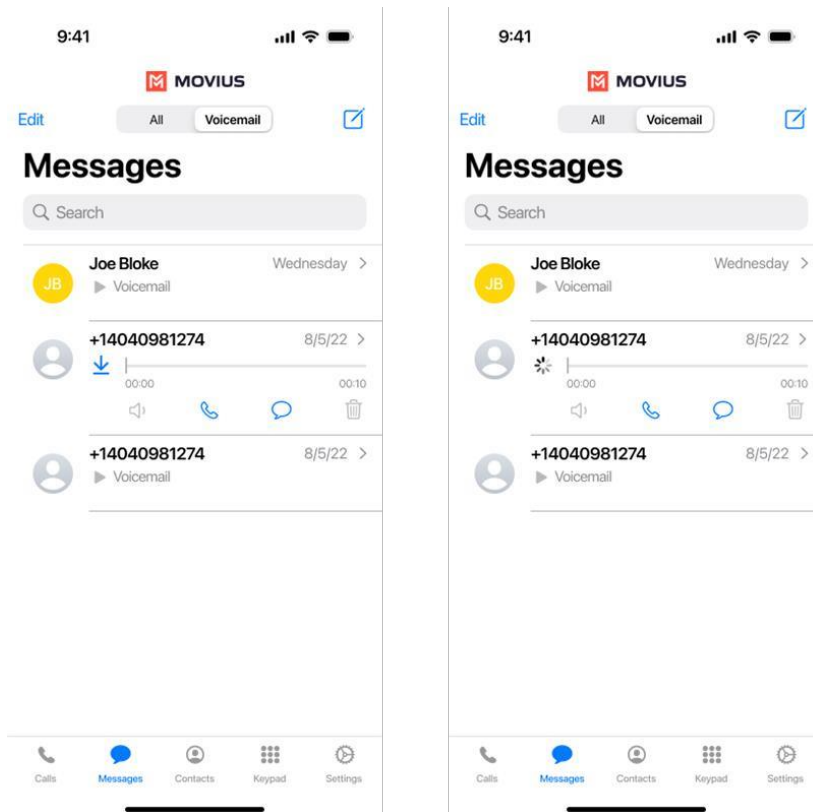
2. Messages performance enhancement

- The MultiLine app now offers a more efficient message loading experience, especially for users with a **large number of message threads**. This update improves performance in the following scenarios:
 - Reopening the app after a "**swipe and kill**" event (OS-level app termination)
 - **Re-onboarding** after logout or reinstall.
 - Resuming the app after **long idle periods**.
- When you navigate to the Messages tab, you'll be prompted to allow a one-time update to improve performance. This process typically completes in a few seconds but may take longer depending on your messages volume.
- If deferred, the update prompt will reappear after 24 hours.



3. Voicemail Message Improvements

- Voicemail functionality has been enhanced to ensure **more reliable, real-time delivery** of messages and clearer issue notifications.
- If a voicemail audio file isn't immediately available — such as in the case of a network connectivity issue — you'll now see an option to **manually download** the message, improving access and reducing uncertainty.



4. Introducing AMR-WB

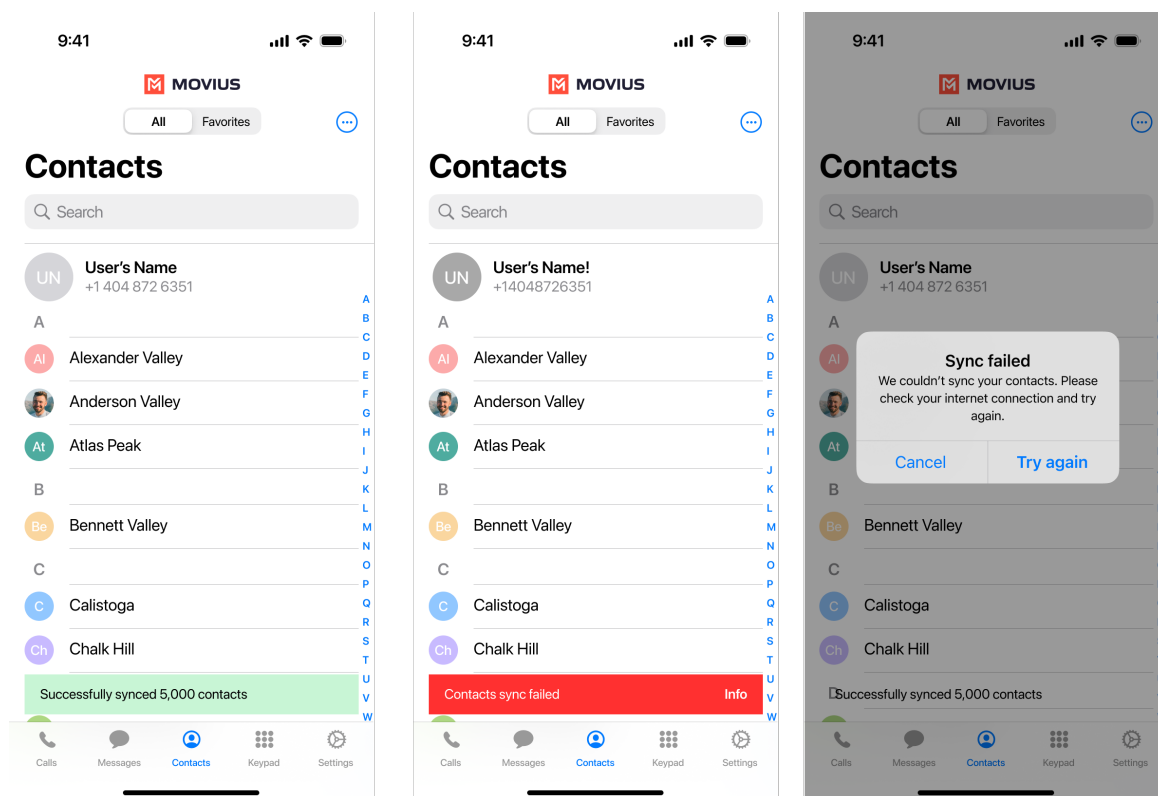
- The MultiLine app now supports the **AMR-WB (Adaptive Multi-Rate Wideband)** audio codec for minutes and data mode, delivering **clearer, more natural-sounding calls**, and enhanced overall audio quality.

5. Introducing IPV6 support

- MultiLine app now supports **IPv6 network environments**, providing:
 - Better connectivity,
 - Improved network performance, and
 - Compatibility with modern, future-ready infrastructures
- **Note:** While MultiLine app now supports IPv6, **Microsoft Intune authentication may not work as expected** under IPV6. We are awaiting confirmation from Microsoft regarding full Intune SDK compatibility.

6. Improved Contact Sync Experience

- The MultiLine mobile app now provides enhanced real-time visibility into the contact synchronization process. It includes:
 - Real-time sync status updates
 - Immediate notifications for any sync issues
 - Actionable error messages to help users resolve problems directly within the app.



7. Stay Informed with Real-Time Notifications on iOS 18

- With the new **iOS 18 Notification Schedule Summary**, some MultiLine notifications may be delayed if this feature is enabled. To ensure **real-time delivery of critical alerts** (SMS, MMS, social messages, calls, and end-call notifications instantly):
 - Go to **iOS Notification > Settings**
 - Locate the **MultiLine** app
 - Enable notifications for **Direct Messages** to bypass scheduled summaries

Bug Fixes and Performance Improvements

- **Voicemail Delivery Fix:** Resolved an issue where voicemail messages were delayed—often due to network issues—causing users to miss notifications in certain cases.
- **WeChat Notification Fix:** Fixed a bug where opening a new WeChat message from a notification incorrectly displayed the WhatsApp icon instead of the WeChat icon in the message thread.
- **Message Compose Fix:** Resolved a bug where selecting numbers from the search in the Message Compose screen triggered auto-correct, which caused the screen to freeze.
- **General Enhancements:** Additional improvements to app **performance, stability and reliability**.

Version History

Date	Description
05/08/2025	Created
06/09/2025	Updated with the additional features
06/20/2025	Release dates updated
