Version 4.50.3 | Platform Release Notes

Last Modified on 04/29/2025 7:16 pm EDT

This is the planned release schedule and content for Version 4.50.3

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 02-May-2025, 12:00 pm EDT	Friday 02-May-2025, 5:30 pm EDT
EMEA	Friday 02-May-2025, 9:00 pm EDT	Saturday 03-May-2025, 02:00 am EDT
NAMR	Sunday 03-May-2025, 01:00 am EDT	Sunday 04-May-2025, 06:00 am EDT

What's New?

Movius Platform Enhancements:

1. **Language Support - Portuguese**: Customer admins can now select **Portuguese** when creating a new user account. This setting controls the automated messaging sent from the Movius platform to the users.
   - Note: With this addition, the platform now supports automated messaging in: English, French, Spanish, Italian, German, Flemish (Dutch), and Portuguese. This update does not imply that the MultiLine app itself supports these languages.
2. **Enhanced Read-Only Admin Capabilities**: Read-Only Admins can now view **user account details**. Previously, these admins were unable to access user account information. With this update, they will have the same visibility as Admins with edit permissions — but will remain restricted from making any changes.
   - This enhancement provides organizations with greater flexibility in granting user accounts visibility while maintaining the integrity and security of account management.
3. **SSO Integration: SAML Assertion Support for Admin Access at Sub-Org Level** : We have enhanced MMP to support Single Sign-On (SSO) via SAML assertions with dynamic administrator provisioning.
   - **Highlights**:
   - Customer Administrators can now log in to the MMP Portal using SAML assertions containing Email and Role@Sub-org from their organization's IDP.
   - Dynamic admin creation: Admin accounts are created automatically upon login, based on the SAML-provided Role and Sub-org — no pre-provisioning required.
   - **Validation rules**:
   - The Role in the SAML assertion must match an existing role at the specified Sub-org in MMP.
   - The Sub-org must exist under the correct top-level organization.
   - The combination of Org and Role must be unique for each admin session.
   - This implementation ensures secure, role-specific access at the sub-organization level while simplifying administrator onboarding.
4. **Account Settings Visibility for MS Teams MultiLine Messaging in MMP** : Admins can now view and manage the MS Teams MultiLine Messaging enablement toggle button for an "account" within MMP.
5. **WhatsApp API Solution – Improved Error Handling**: Enhanced the user experience by providing clearer, more detailed information for any errors returned by the WhatsApp Business API when a MultiLine user leaves a conversation, adding or removing participants in a group chat, or resuming a paused conversation. Users will see these notifications in both the MS Teams MultiLine Messaging app and the MultiLine mobile apps.

Platform Enhancements for native WhatsApp and iMessage capture
- Additional changes have been made to the platform to support the launch of a new product to capture messages from native WhatsApp and iMessage apps. These foundational updates ensure seamless integration and support for the new messaging compliance solution.

Bug Fixes:

CS-233599	**Number Utilization Alert Emails** for Admins need to specify basic Information, such as, the Movius server geography name in the subject line.
CS-234067	Fixed an issue where roles in the SAML response could not be parsed if the role value did not match the expected case. Role parsing is now **case-insensitive**, improving reliability and ensuring successful login even if the role casing differs between the IDP and the MMP system.
CS234349	Fixed an issue where individual message records were missing from the **Message Report API response** when an **offset** was used in the request.
CS234272	Address an issue related to **MMP error**: "Unexpected event occurred. Please login again."

Version History

Date	Description
04/28/2025	Created