

Version 4.49.1 | Platform Release Notes

Last Modified on 04/04/2025 6:01 pm EDT

This is the planned release schedule and content for Version 4.49.1

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 04-April-2025, 12:00 pm EDT	Friday 04-April-2025, 5:30 pm EDT
EMEA	Friday 04-April-2025, 9:00 pm EDT	Saturday 05-April-2025, 02:00 am EDT
NAMR	Sunday 06-April-2025, 01:00 am EDT	Sunday 06-April-2025, 06:00 am EDT

What's New?

Management Portal Updates

1. **Expansion of MOS reporting for QOS Purposes:** To Enhance Call Quality Data for A-leg of the Call
2. **MS Teams:** Support MS Teams standalone onboarding (without needing to onboard on MultiLine mobile app)
3. **Configuration Hierarchy Improvements:** Ability to reset Sub-Organization Configuration to be the same as Parent Organization configuration

Multiple settings in a Movius Sub-Organization are inherited from the Parent Organization. These are flagged with the **INHERITED** mark. When one of these settings is changed in the MultiLine Management Portal, the inheritance is terminated.

The new "**Synchronize with parent org**" adds the ability to restore the inheritance for any changed setting, so that the setting takes the value of the Parent Organization and remains linked to it.

Call Recording

Enable

Enables 'call recording' for the organization.

Parent org value: Disabled

Synchronize with parent org

IMPORTANT: Please note that there is no additional confirmation required for the "**Synchronize with parent org**" action and that this action may result in immediate changes to functional and compliance settings in the Sub-Organization, including Call Recording and Message Logging settings.

MoviusConnect for Messaging: (Native WhatsApp Capture)

- MultiLine Number and Non MultiLine Number Administration from MMP
- Monitor WhatsApp connectivity status from MMP
- Automated Email and SMS Notification on WhatsApp Account Disconnection

Bug Fixes:

CS-233789	Fix implemented for monitored calls timestamps which will be based on origination time instead of file processing time
CS-234006	Fix for Add User API to enable multiple language property for sub-orgs
CS-234189	Fix for calls not found on Movius Portal (MMP)
CS-234209	Fix implemented for Digital Safe delivery when user is moved to a different org tree
CS-234212	Fix for an issue where Admin was Unable to download Accounts from Accounts tab in MMP
CS-234216	Fix for Accounts Page Search Button Functionality
CS-234260	Fix related to Calls not Getting Recorded for Partially Ported Number

Version History

Date	Description
03/27/2025	Created
04/04/2025	Extended Configuration Hierarchy Improvements description
