

## Switch SIM Card

Last Modified on 12/09/2024 3:31 pm EST

Changing phones or phone number? Update MultiLine with your new number.

Read on to learn what to do when you are using MultiLine when changing your SIM card.

## **Overview**

For the MultiLine service to work, your MultiLine account is associated with the number provided by your SIM card. When you switch your personal carrier or change SIM cards while traveling, you'll need to update MultiLine to use your new number.

## Update your linked SIM number

You can update your number by going to Settings, then Call Settings.

1. Select **Associated SIM Number** from the menu.



9:41		.ıl ? መ
🕻 Back	Call Settings	
	IS will only work when you	
are connecte	ed to Wi-Fi.	
Choose on Enables the ' the dialer	<b>Dialer</b> 'minutes / data" switch or	n 🗸
Minutes On	ly	
Data Only		
RECEIVE CALL	S	
Minutes On	ly	
Data Only		$\checkmark$
Try Data, O	therwise Minutes	
Associated	SIM Number	>
Show my Ca	aller ID	C
-		-
-	Call Settings menu	

2. A prompt will appear showing you your current SIM number and showing the options **Keep** and **Change**. Select **Change** to continue.



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MAKE CALLS				
Choose on Dialer Enables the "minutes / data" switch on the dialer				
Minu	Your SIM +1	Number:		
Data	This phone number is linked to your account.			
RECEI	Кеер	Change		
Minutes Only				
Data Or	ıly		$\checkmark$	
Associated SIM Number Prompt				

3. Enter the new phone number to link it to your account. *Include country code*.

9:41		.ııl ≎ 000
< Back	Enter Phone Num	ber Next
Enter pl	hone number to link to y	our account.
+1		
1	2	3
-	2 ABC	DEF
1 4 сні	2 Авс 5 Јкц	3 Def 6 MNO
4 сні 7	5 JKL	реғ 6 мно 9
4 GHI 7 PQRS	5 JKL 8 TUV	DEF 6 MNO 9 WXYZ
4 сні 7	5 JKL	реғ 6 мно 9
4 GHI 7 PQRS	5 JKL 8 TUV	DEF 6 MNO 9 WXYZ
4 GHI 7 PQRS	5 JKL 8 TUV	DEF 6 MNO 9 WXYZ



4. Confirm your new number in the prompt.

< Back	Enter Phor	ne Number	Next
Enter	phone number t	o link to your accou	nt.
+1			
	+1		
	Is this numb	per correct?	
	No	Yes	
	Confirmati	on prompt	

5. A PIN will be sent to your device. The application will autodetect the PIN. Select **Continue** to proceed.

Kerify Number			
Enter the PIN sent to +1 770 568 1870			
2 2 7 5 7 5			
Continue			
Verify Number screen			

6. That's it! You're ready to use MultiLine with your new SIM.



