

Switch SIM card - Android

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Read on to learn what to do when you are using MultiLine when changing your SIM card.

Overview

For the MultiLine service to work, your MultiLine account is associated with the number provided by your SIM card. When you switch your personal carrier or change SIM cards while traveling, you'll need to update MultiLine to use your new number.

Update your linked SIM number

You can update your number by going to Settings, then Call Settings.

1. Select **Associated SIM Number** from the menu.



Back Call Settings Wi-Fi ONLY Calls and SMS will only work when you are connected to Wi-Fi. MAKE CALLS	1
Wi-Fi ONLY Calls and SMS will only work when you are connected to Wi-Fi.	
MAKECALLS	
THATE UNLED	
Choose on Dialer Enables the "minutes / data" switch or the dialer	n 🗸
Minutes Only	
Data Only	
RECEIVE CALLS	
Minutes Only	
Data Only	\checkmark
Try Data, Otherwise Minutes	
Associated SIM Number	
Show my Caller ID	C
	-

2. A prompt will appear showing you your current SIM number and showing the options **Keep** and **Change**. Select **Change** to continue.



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MAKE CALLS				
Choose on Dialer Enables the "minutes / data" switch on ✓ the dialer				
Minu	Your SIM +1	Number:		
Data	This phone number is linked to your account.			
RECEI	Кеер	Change		
Minutes Only				
Data Or	nly		\checkmark	
Associated SIM Number Prompt				

3. Enter the new phone number to link it to your account. *Include country code*.

			''II 🕹 🔟
〈 Back	Enter	Phone Num	ber Next
Enter	phone nun	nber to link to y	our account.
+1			
			_
1		2 ^{авс}	3 Def
4		5	6
4 сні		5 JKL	6
4 ghi 7 pqrs		5 JKL 8 TUV	6 мно 9 wxyz
4 сні 7 рагs + * #		5 JKL 8 TUV 0	6 мно 9 жхүz «Х
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4 сні 7 рагs + * #		5 JKL 8 TUV 0	6 мио 9 жхүг «Х
4 сні Рагs + * #		5 JKL 8 TUV 0	6 мио 9 жхүг «Х



4. Confirm your new number in the prompt.

< Back	Enter Phor	ne Number	Next
Enter	phone number t	o link to your accou	nt.
+1			
	+1		
	Is this numb	per correct?	
	No	Yes	
	Confirmati	on prompt	

5. A PIN will be sent to your device. The application will autodetect the PIN. Select **Continue** to proceed.

Kerify Number
Enter the PIN sent to +1 770 568 1870
2 2 7 5 7 5
Continue
Verify Number screen

6. That's it! You're ready to use MultiLine with your new SIM.



