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Update your E-911 address for emergency purposes

MultiLine/Intune

Read on to learn how to set the E911 address, which is required by law in the US to make sure that people are able to get help from emergency services.

Overview

E911, or enhanced 911, automatically displays the user's phone number and physical location. This feature enables emergency services to locate the user for emergency assistance. Calls in Data mode won't be allowed until the user registers their 911 information.

This feature works in Data Mode or WiFi but is only for residents living in the U.S., Puerto Rico, and the U.S. Virgin Islands.

Set E911 information

- 1. Select Settings from the bottom menu.
- 2. Tap Settings, then E911 Personal Information
- 3. Carefully read E911 Terms & Conditions and tap Accept



4. Enter the required information in the fields, and tap Save



🖬 Verizon 🗢	15:57	🕈 61% 💻
E911 P	ersonal Information	Save
If you call 911 using can't locate you, th enter here. This ad	g Wi-Fi, and emergency ney will go to the addres Idress can't be a P.O.Bo	services s you x
Calling 911 only wo and the U. S. Virgir	orks within the U. S., Puo n Islands.	erto Rico,
Please enter your	r details	
First Name	1	
Last Name		
Unit / Apt Number / Street#		
Address line 1		

5. A confirmation dialogue box will appear, tap Accept to save the changes

First Nar	Confirmation to share details for E911 service		
Last Nar Unit / Ap Street#	Are you sure, the address entered is the correct and valid to contact on an emergency		
	Decline	Accept	

6. *The app will display the address you entered or suggest an address.* Tap **Edit** to change details, and tap **Save** to store the changes.

A pop-up page for E911 will appear any time the user attempts to change the calling method. The user will need to complete the above steps again before they'll be able to complete the call.

Movius for BlackBerry

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