

Tablet and iPads

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Topics on enabling MultiLine on iPads and tablets. iPads and Tablets run the MultiLine iOS and MultiLine Android mobile apps respectively. The administration and user experience is largely the same except that iPads and tablets typically use a Data-Only SIM, and so administrators will set up users with Data-Only permissions.

iPad

Read on for a brief overview of the MultiLine experience for iPad.

Introduction

The MultiLine application is a cloud-based communication solution that provides a secure and dedicated business number. This application can run on mobile phones or iPads. The experience for iPads is similar to the mobile phone with the same screens and elements that are resized to fit on the larger screen.

Features and Limitations

Platform Compatibility:

- **Devices:** Any iPads with 10-inch screen size or larger and any iPhone that supports the OSs described below
- **OS:** iPadOS 16 or newer, iOS 16 or newer

Responsive Design:

- Responsive user interface that adjusts seamlessly to any size screen
- Portrait mode only; landscape mode and multi-panel support is in development
- No support for external keyboards; support for external keyboards is in development

User Authentication and Authorization:

- Currently, MultiLine number can only deploy on tablet or mobile and not both.

Messaging Features:

- Real-time chat functionality with text, social message, and image sharing.
- Group chats
- Push notifications for new messages across the devices.

Calling Features:

- Supports calls over data or Wi-Fi
- For tablets with SIM, will support Minutes calling.

Offline Support for Tablets:

- Offline message caching and synchronization when the user comes online.
- Allows users to access recent messages and history without an internet connection.

Multimedia Handling:

- Supports sending and receiving images including jpegs and pngs

Security and privacy:

- End-to-end encryption for messages and calls to ensure user privacy.
- Compliance with data protection regulations and standards.

User Profile and Settings:

- Allow users to set profile pictures, update status, and manage account settings.
- Provide options for customization, such as themes and notification preferences.

Search and Filter:

- Implement a robust search functionality for finding contacts, messages, and call logs quickly.
- Filters for sorting conversations and contacts.

Feedback and Reporting:

- Includes a feedback mechanism for users to report issues or suggest improvements.

Enabling Users

Enabling tablet users is similar to enabling MultiLine user with mobile applications. Admins send out invitations with the information necessary to activate MultiLine, and users go through a quick process that associates their MultiLine number with the device. The primary distinction is that most tablet users will not have SIM connectivity, so during setup, the admin will need to set up the user for Data Only Onboarding.

User Experience





















Activation

Calling

Users can see their call history on the Recents screen. Selecting the info icons will show more information about the call and possible user actions such as calling, messaging, and more.

Calls

Search

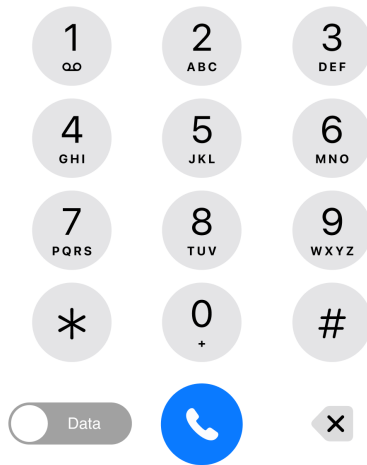
John Smith Mobile	12:30 AM	
+1 987 654 321 Unknown	Yesterday	
Hubert Wolfeschlegelst Office	Yesterday	
Jane Doe Mobile	Yesterday	
+1 123 456 789 Unknown	Monday	
John Smith Home	Monday	
Anderson Valley Work	Sunday	
Vicki Butler Mobile	21/9/22	
John Smith Mobile	12:30 AM	
+1 987 654 321 Unknown	Yesterday	
Hubert Wolfeschlegelst Office	Yesterday	
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Anderson Valley Work	Sunday	
Vicki Butler Mobile	21/9/22	

Users can dial a number from the Keypad screen. As they enter the number, matching contacts will appear. For iPads without a SIM, calling will require access to Wi-Fi or data plan.

Data Call

987 654 321

Anderson Valley mobile



Calls

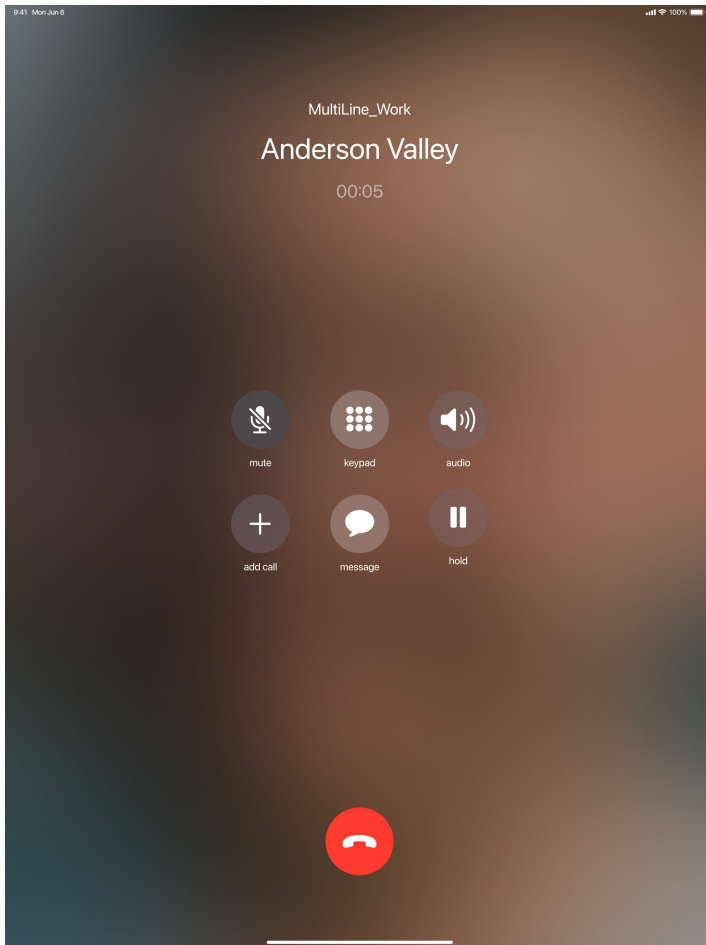
Messages

Contacts

Keypad

Settings









While in call, users can access the keypad, set up a 3-way call, message, turn on speaker phone, mute, hold the call, and hang-up.



Messaging

Users can send new messages, view and search their messaging threads, and perform bulk actions on the Messages screen. The unified inbox shows all SMS and social messages.

Messages

- Search
-  **Joe Bloke** Wednesday >
Yes, I've made some adjustments. I'll share the updated timeline with you later today.
 -  **+1 (987) 6543-321** Tuesday >
Hi, would you be interested in a potential upcoming project
 -  **John Smith & 3 more** 9/13/22 >
All good, thanks for your help
 -  **Anderson Valley** 8/9/22 >
 Photo
 -  **+1 (321) 6541-987** 8/5/22 >
▶ Voicemail
 -  **Dave Snow** 8/3/22 >
Any updates?
 -  **Bob** 7/2/22 >
Hi, would you be interested in a potential upcoming project we're...

Selecting a thread will show the conversation and allow reading and replying.



30 January 10:15 am

Hi! Just wanted to remind you of our meeting tomorrow. Please reply back if you need to reschedule. I am trying to follow up on my previous message. I wanted to check if there is a v update from you.

31 January 12:59 am



+ Message

Contacts

Users can manage their Contact list on the Contacts screen. They can create a Contact list from scratch or they can sync with Exchange Contacts or the Contacts on their phone.

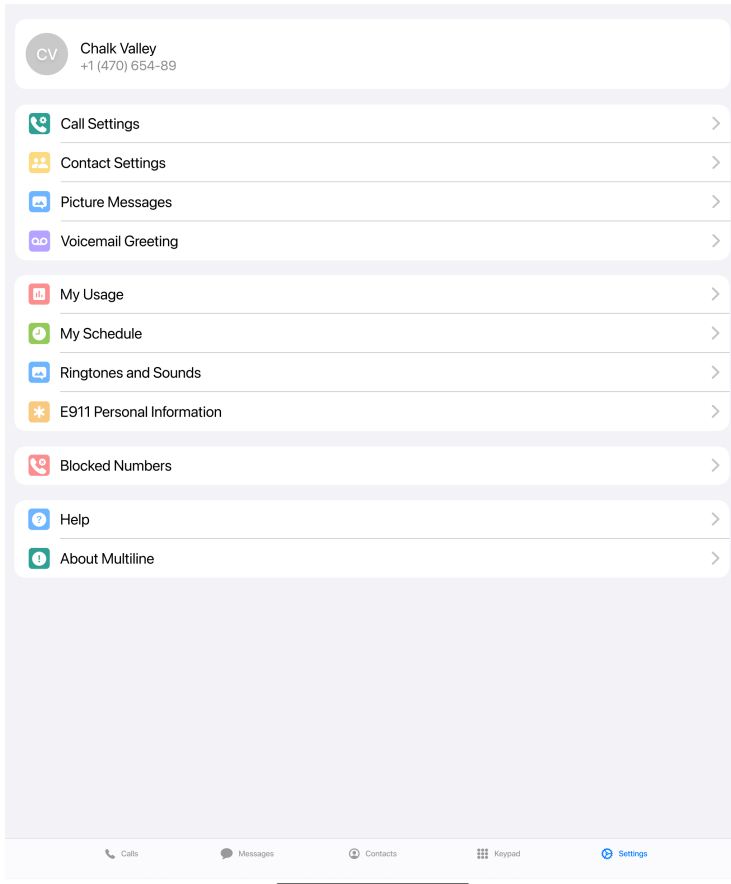
Contacts

- CV** Chalk Valley
+1 (470) 654-8976
- A
- AV** Alexander Valley
- AV** Anderson Valley
- AP** Atlas Peak
- B
- BV** Bennett Valley
- C
- C** Calistoga
- CH** Chalk Hill
- CS** Chris Smith
- CJ** Catherine Johnson
- CM** Carlos Martinez
- CL** Cindy Lee
- D
- DM** Diamond Mountain
- DJ** Danielle Johnson
- DM** Derek Martinez
- DM** Diamond Mountain
- DL** Diana Lee
- DB** Dylan Brown

- F
- A
- B
- C
- D
- E
- F
- G
- H
- I
- J
- K
- L
- M
- N
- O
- P
- Q
- R
- S
- T
- U
- V
- W
- X
- Y
- Z

Settings

Users have access to many of the same Settings as mobile users. They can set up Contact Sync, manage availability, set up their voicemail, and more. For iPads without SIM, Minutes calling mode options will be disabled.

Settings

Tablet

Read on for a brief overview of the MultiLine experience for Tablet.

Introduction

The MultiLine application is a cloud-based communication solution that provides a secure and dedicated business number. This application can run on mobile phones or tablets. The experience for tablets is similar to the mobile phone with the same screens and elements that are resized to fit on the larger screen.

Features and Limitations

Platform Compatibility:



- **Devices:** Any Android tablet with a 7-inch screen size or larger and any Android mobile that supports the OS described below

- **OS:** OS-11 (API-30) or newer

Responsive Design:

- Portrait mode only; landscape mode and multi-panel support is in development
- No support for external keyboards; support for external keyboards is in development

User Authentication and Authorization:

- Currently, MultiLine number can only deploy on tablet or mobile and not both.
- If an existing mobile user wants to switch to use tablet, the following applies:
 - The user will need to receive a new invitation, where the admin has disabled Minutes mode and turned on Email OTP.
 - The user will lose any call logs or message history beyond the [call and messages back-up sync period](https://help.moviuscorp.com/help/call-and-messages-back-up-sync-period) (<https://help.moviuscorp.com/help/call-and-messages-back-up>) .
 - Any locally stored contacts or settings will be lost.
- If an existing tablet user wants to switch to use mobile, the following applies:
 - The user will need to receive a new invitation, where the admin has enabled Minutes mode and, if desired, SMS OTP.
 - The user will lose any call logs or message history beyond the [call and messages back-up sync period](https://help.moviuscorp.com/help/call-and-messages-back-up-sync-period) (<https://help.moviuscorp.com/help/call-and-messages-back-up>) .
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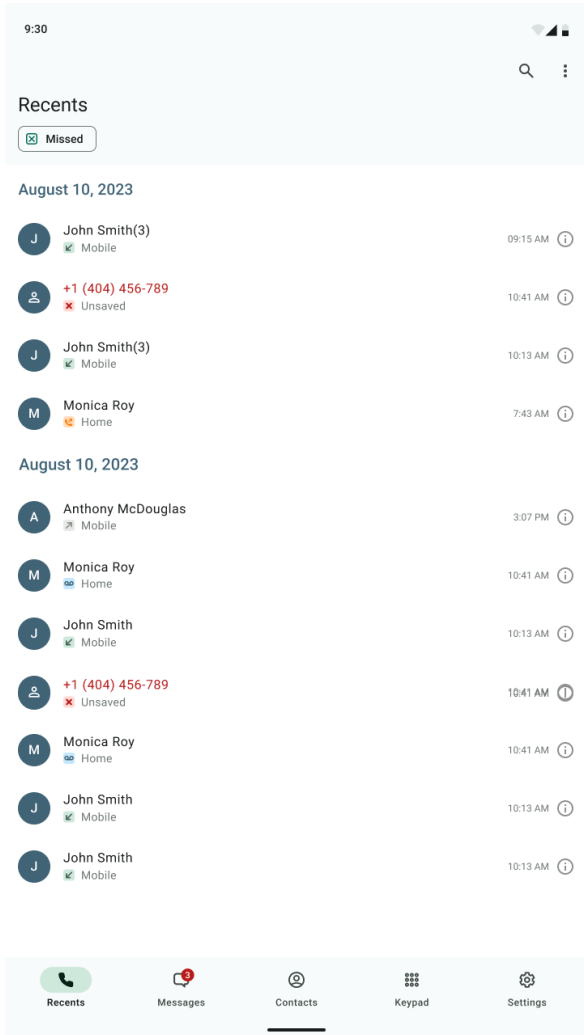
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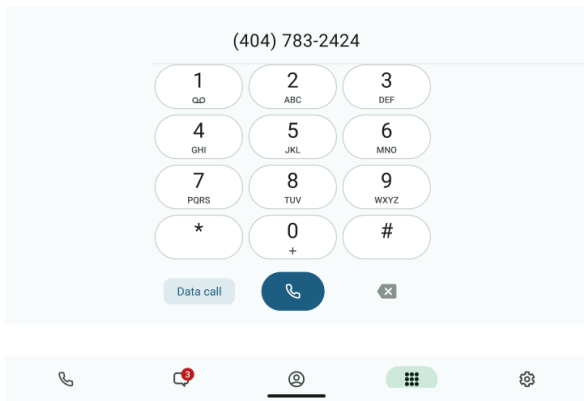
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9:30

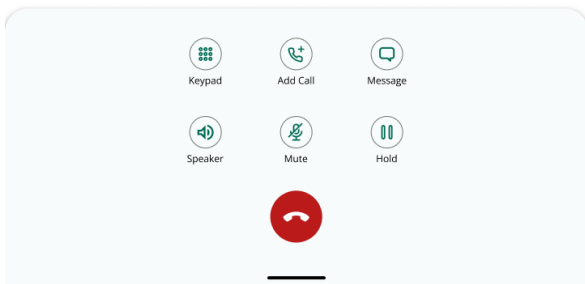


MultiLine



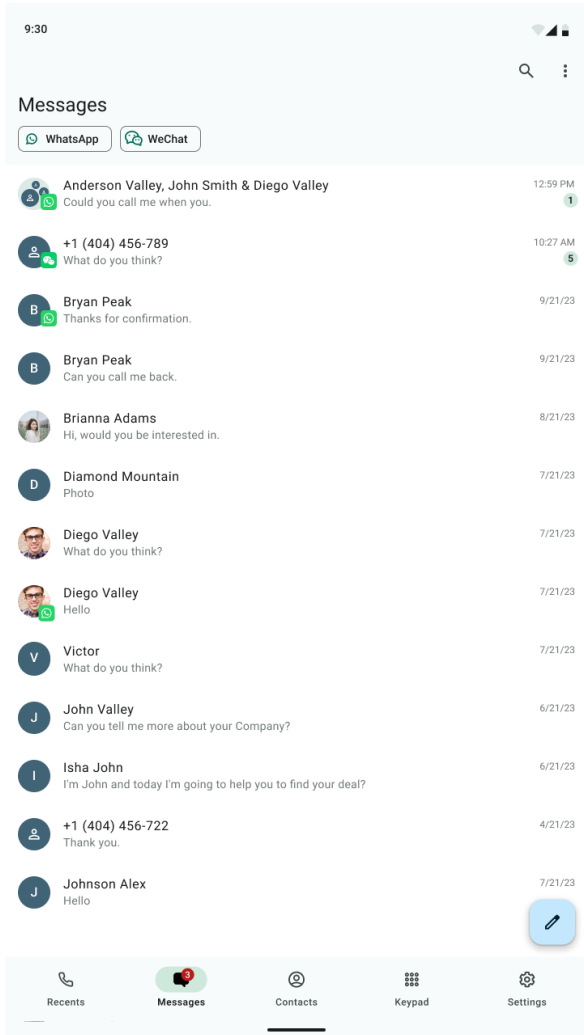
Alicia Johns

00:03

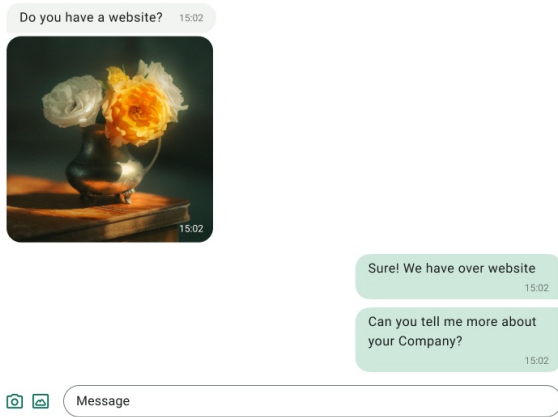
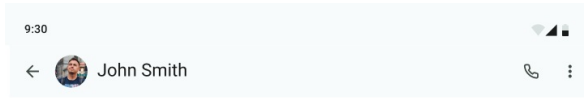


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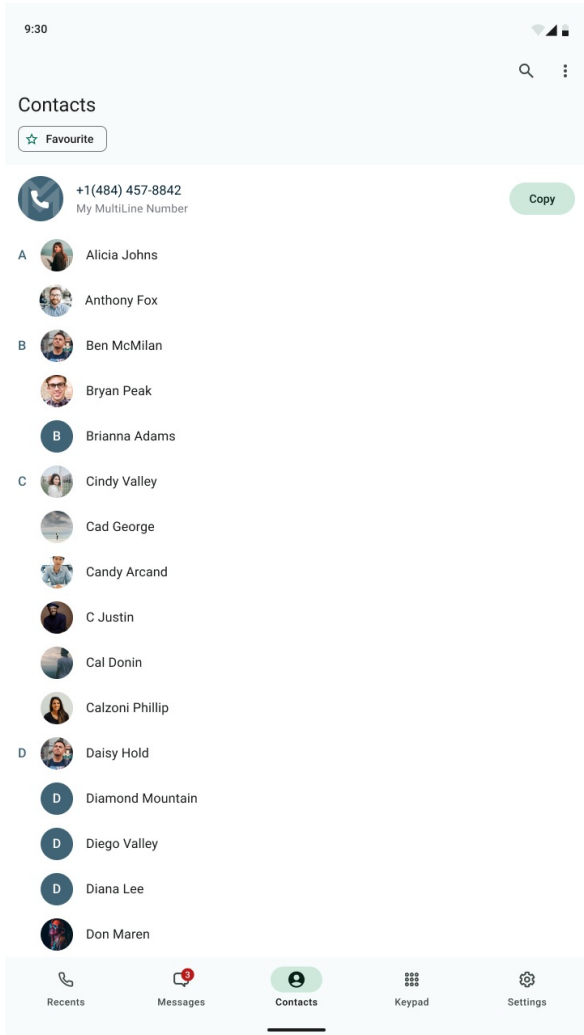


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