MS Teams Messaging Enablement Overview

Overview

Your business has chosen MultiLine to manage work numbers which easily integrate into the Microsoft Teams application. This allows you to extend the communication platform you use for internal communications externally.

Messaging integration allows sending SMS, including group and picture messages, as well as social messages.

This end-to-end guide includes everything you need to get started.

Enabling Messaging

To enable messaging for your organization, you will need to follow the information in these guides:

- Enterprise Guide: Microsoft Teams Messaging Configuration Guide (https://help.moviuscorp.com/help/microsoft-teams-configuration-guide) [Requires Log-In Access to View]
- Enterprise Guide: Set Up for Teams Integration MS Teams App Store (https://help.moviuscorp.com/help/set-up-for-teams-integration-ms-teams-app-store) [Requires Log-In Access to View]

End users must install and pin the MultiLine Messaging app to Teams before use.

- End User Guide: Add MultiLine Messaging App to Teams (https://help.moviuscorp.com/help/end-user-add-multiline-messaging-app-to-teams)

End User Guides

This Help Center has dedicated sections to Microsoft Teams. It also includes a Teams tab in materials about calling and messaging with MultiLine. The materials are also available in this hub of materials.