

# iOS End User Guide: Control MultiLine ring when using Teams

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Read on to learn about turning off or turning on the MultiLine app ringing when using Microsoft Teams for calling.

## Overview

If you are using MultiLine calling with Microsoft Teams app, you can silence the ring on the MultiLine app to avoid both apps ringing simultaneously.

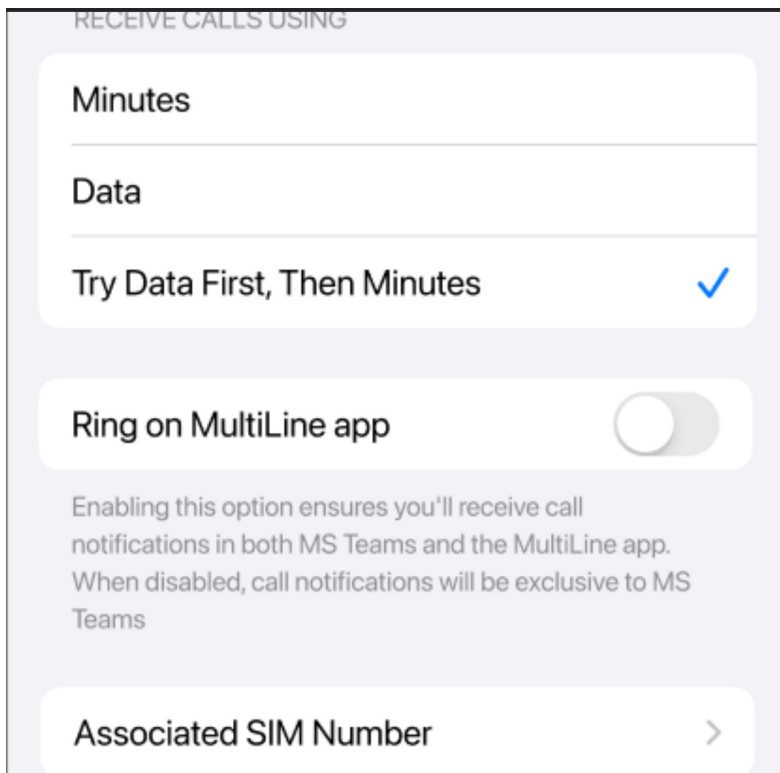
## Before you start

- This option is only available for users who using MultiLine Voice for Microsoft Teams.
- When you activate MultiLine, or when Microsoft Teams calling is enabled for the first time, you will see a notification giving you the option to turn it off and can turn it off at that time.
- If you choose not to turn off ringing in MultiLine while using the Microsoft Teams mobile app, some calls may not ring at all and go straight to voicemail.

## Turn off ringing in MultiLine

The ability to turn ringing in MultiLine off is available in Call Settings.

1. Go to **Settings**, then **Call Settings**.
2. Use the **Ring on MultiLine app** toggle to turn off ringing in MultiLine.



## Turn on ringing in MultiLine

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2. Use the toggle to turn on ringing in MultiLine.

