

Calling with click-to-dial numbers and conference codes

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How to use click to dial phone number links and conference code links in MultiLIne

Read on to learn about Click-to-Dial.

What is Click-to-Dial?

The Click-to-Dial feature automatically detects and renders phone numbers as links, and allows users to simply click the link to initiate a call using MultiLine. This includes calling contacts, numbers in emails and other apps, and conference bridges.

For conference bridges, Click-to-Dial allows users to avoid dialing lengthy numbers and PINS, because with a single click, MultiLine apps dials the number, characters (including # or *) and additional digits in the dial string, such as Conference Codes and PINs.

How do I use Click-to-Dial?

When you see a clickable phone number or conference number, simply click the link. The diale
will pre-populate with number and then you need only tap the Call icon to place the call.