



About MultiLine integration with Microsoft Teams

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MultiLine™ for Teams connects Microsoft Teams calling and messaging to a compliant separate work number that employees can use at their desks or on the go.

This work number can be enabled for Voice, SMS, WhatsApp, WeChat and LINE. The MultiLine app provides the ability to set a business voicemail, call handling and call forwarding, and a notification schedule. We created this product for organizations that use Microsoft Teams internally and need a way to unify their internal and external communications.

When used with our compliance add-ons, Voice, SMS, and social messages from Microsoft Teams are captured for cloud archival. With our secure recording offload offering, all this data is automatically uploaded into the company's centralized archival system of choice
