

## Version 4.04.01 | Android

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### MultiLine Android App v. 4.04.01 Release Notes

MultiLine Android and MultiLine for Intune Android version 4.04.01 is expected to release in early October.

#### What's new?

This version of MultiLine will provide an enhanced synchronization experience when using integrated apps and updates to screens for a more consistent appearance.

#### Teams and MultiLine app sync enhancements

- Call Log Sync - Call logs of received or missed calls in Microsoft Teams will appear in MultiLine app call logs
- Delete Messages Sync - When users delete messages in MultiLine apps or Microsoft Teams apps, the messages will delete in both apps
- Pull to refresh - In the MultiLine apps, pull down on the calls and messages screens to initiate synchronization

#### App screen changes

- Increased the size of image thumbnails in messages
- Enforced consistent appearance to all screens in the MultiLine app, such as font sizes, iconography, alignment, and spacing

#### E.164 international phone standard update

This release includes the first set of changes that are part of the implementation of the E.164 international phone standard, which enhances the way the MultiLine mobile application handles phone number formats.

As an example, when a MultiLine user makes a roaming calls using the local format to a number that is from the same country as the MultiLine number, for example, a MultiLine user with the number "+447112345678", who is in the United States, calls "07887654321" (UK local number format), the call will be successful on both minutes and data. For comparison, this call would not work on a non-MultiLine iOS phone or tablet.

*Exception:* If the MultiLine user with the number "+447112345678" was in India rather than the United States, for example, and dialed the UK local number format "07887654321", the call would not work. This is because the number "7887654321", along with the India country code 91, "+917887654321", is a valid number format for India.

This update also corrects the following scenario of unexpected behavior: when MultiLine users made roaming calls in Minutes mode using the dialer to a local number in their home country using "00" (e.g. "00447112345678") instead of "+" (e.g. "+447112345678"); such calls would fail in the first attempt, but subsequent attempts worked correctly. Now these calls will be successful.

## Bug Fixes

ID	App	Description
CS-233558	MultiLine, MultiLine for Intune	Fix for WhatsApp Message Queing
CS-233616	MultiLine, MultiLine for Intune	Fix for incoming call notification when Do Not Disturb is on but MultiLine app is given exception
CS-233805	MultiLine, MultiLine for Intune	Fix for deletion sync issue between mobile app and MultiLine Messaging Teams app

## Version History

Date	Description
09/17/2024	Created
10/03/2024	Bug Fix Update
10/07/2024	Clarified that these release notes are for both MultiLine iOS and MultiLine for Intune Android apps; added information about number format changes

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