

Version 4.04.01 | iOS

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MultiLine iOS Apps v. 4.04.01 Release Notes

MultiLine iOS and MultiLine for Intune version 4.04.01 are expected to release in early October.

What's new?

This version of MultiLine will provide an enhanced synchronization experience when using integrated apps and updates to screens for a more consistent appearance.

MultiLine app sync enhancements

- Call Log Sync Call logs of received or missed calls in Microsoft Teams will appear in MultiLine app call logs
- Delete Messages Sync When users delete messages in MultiLine apps or Microsoft Teams apps, the messages will delete in both apps
- Pull to refresh In the MultiLine apps, pull down on the calls and messages screens to initiate synchronization.

App screen changes

- Increased the size of image thumbnails in messages
- Enforced consistent appearance to all screens in the MultiLine app, such as font sizes, iconography, alignment, and spacing

E.164 international phone standard update

This release includes the first set of changes that are part of the implementation of the <u>E.164</u> international phone standard (https://en.wikipedia.org/wiki/E.164) [2], which enhances the way the MultiLine mobile application handles phone number formats.

As an example, when a MultiLine user while roaming overseas makes calls using the local format to a number that is from the same country as the MultiLine number, for example, a MultiLine user with the number "+447112345678", who is in the United States, calls "07887654321" (UK local number format), the call will be successful on both minutes and data. For comparison, this call would not work on a non-MultiLine iOS phone or tablet.

Exception: If the MultiLine user with the number "+447112345678" was in India rather than the United States and dialed a UK local number format "07887654321", the call would not work. This is because the number "7887654321", along with the India country code 91, "+917887654321", is a valid number format for India.

This update also corrects the following unexpected behavior: when MultiLine user makes a call in Minutes mode using the dialer to a local number in their home country using "00" (e.g. "00447112345678") instead of "+" (e.g. "+447112345678"); the call failed in the first attempt, but subsequent attempts worked correctly. This issue has been fixed and now the call will work in the first attempt.



Bug Fixes

ID	App	Description
CS-233533	MultiLine for Intune	Fix for repeated notice about updated E911 address
CS-233805	MultiLine for Intune	Fix for deletion sync issue between mobile app and MultiLine Messaging Teams app
CS-233926	MultiLine for Intune	Fix for inconsistent margins in Calls, Messages, and Contacts tabs
CS-233986	MultiLine, MultiLine for Intune	Fix for not able to receive messages from number beginning in #
CS-234051	MultiLine, MultiLine for Intune	Fix for contact search results displaying "Label" instead of matching contacts
CS-234055	MultiLine, MultiLine for Intune	Fix for pop-up about Exchange contacts

Version History

Date	Description	
09/17/2024	Created	
10/07/2024	Clarified that these release notes are for both MultiLine iOS and MultiLine for Intune iOS apps; added information about number format changes	