

LINE Messaging - Desktop

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Read on to learn about LINE messaging from the MultiLine Desktop app.

Overview

MultiLine for Desktop allows you to message with LINE users. The LINE user must initiate the chat.

Before you start

- Using LINE from MultiLine for Desktop requires it to be enabled by your MultiLine administrator.
- LINE users must initiate the conversation.

Messaging with WeChat users

In your message threads, the LINE icon 💿 indicates the conversation is happening on LINE. Select the message to begin chatting.

You can find your LINE conversation with a contact by selecting the LINE icon from the Contact details screen.



You can also begin chatting by selecting the New Message notification.

Validated Phone Number feature

For regulated users, LINE users may have their phone number validated for verification purposes. You will see this validated phone number below the Contact Name.



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Chat Chat Teams	Messages		Terry Elliott	-
Calendar	Serve Elliott You: Thank you	10:30 AM	Validated phone	10:15 AM Joe, what's a nice movie I can go
Calls	Barbara Pena Can you look after my carebears later?	09:18 AM	number	watch and relax
MultiLine	Harold Harvey Can you send me the client presentation	08:27 AM	Well there's a few new releases at Netflix. Do you mind a full action type of movie?	
	 +1 404-650-1439 08 Sep 202 Share the documents today without fail. 	0, 10:30 AM		10:21 AM Yeah that should be fine
	🗥 Lori Santos Vesterda	ay, 10:30 AM		

Leave a Conversation

This feature will be available after July 7th Release.

LINE limits the number of business users who can speak with LINE users. To allow other people in your business to message with a LINE user, you can leave the conversation when you're done with your interaction.

- 1. Select the **Message** menu.
- 2. Select Leave Conversation.

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Calendar Galendar Calendar Files MultiLine Apps	Search	ch Emiliano Ceballos Could you call me when you'r Test Group User & What. Could you call me when you'r MultiLine Group Chat Helio Lori Santos You: Meeting in A5min Anna Hopkins Hey man If you have a Kenneth Jacobs Kenneth Jacobs Share the documents are +13128000070	Q 1:55 PM 1:16 PM 1:16 PM 9:13 AM 9:05 AM 05/31	10:18 AM You You You 10:19 AM You 10:19 AM The	've sent the contact an opt-in request. You can send up to 5 messages, and we'll deliver them as soon as the uest is accepted. r last message was not queued as the limit of pending messages has been reached contact has opted in. You can start messaging now.	Joe, what and related and rela	Contact Information Mute Notification Add user to Conversation Leave Conversation ats a nice movie I can go water to a should see - ton. I enjoyed watching it. 10 eck and get back to you	ол и с17 АМ
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3. Confirm you want to leave the conversation.



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Files	Coold you can ne wren you can MultiLine Group Chat Helo Sor Santos You: Meeting in 45min Mnn Angenish Hyman If you have a	1:16 PM	Leave Conversation	Joe, what's a nice movie I can go watch and relax 10:17 AM
MultiLine		10:43 AM 9:13 AM	Are you sure you want leave this conversation. No Yes	Okay great. You should see - Extraction. I enjoyed watching it.
	Kenneth Jacobs Share the documents are	9:05 AM		10:19 AM Will check and get back to you
Apps	H13128000070 463728 is your verification code	05/31 ation code	10:19 AM Image: White State Sta	
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When complete, both users will see an automessage letting them know you left the conversation.

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Teams	Search	Q	10:18 AM	
Calendar	Could you call me when you'r	1:55 PM	request is accepted.	
& Calls	Could you call me when you'r	. 1:46 PM		Joe, what's a nice movie I can go watch
Elles	MultiLine Group Chat Hello	1:16 PM		
MultiLine	Lori Santos You: Meeting in 45min	10:43 AM		Okay great. You should see -
	Anna Hopkins Hey man if you have a	9:13 AM		Extraction. I enjoyed watching it.
•••	Kenneth Jacobs	9:05 AM		10:19 AM
+ Apps	+13128000070	05/31		Will check and get back to you
	463728 is your verification code		Your last message was not queued as the limit of pending messages has been reached	
			10:19 AM	
			The contact has opted in. You can start messaging now.	
			10:19 AM	
			You left the conversation	
			Type a message	\triangleright
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