



## **My incoming calls are not forwarded to the number I have selected in MS Teams.**

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Incoming calls are not forwarded to the number selected in MS Teams when call forwarding is also enabled in MultiLine mobile application. The number selected in MultiLine mobile application will take precedence and call will be routed to MultiLine mobile number instead of MS Teams.

The user should disable call forwarding in MultiLine app in Call Settings to use Teams to forward calls, or set call forwarding in the MultiLine app.

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