



I'm receiving voicemails only to Microsoft Teams and not to MultiLine.

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We recommend users set “When you can’t answer a call” to “Do not redirect” in MS Teams.

See <https://support.microsoft.com/en-us/office/call-forwarding-call-groups-and-simultaneous-ring-in-microsoft-teams-a88da9e8-1343-4d3c-9bda-4b9615e4183e>.

Vocemails will then be available MultiLine voicemail instead of Teams voicemail.
