



MultiLine Android Release Notes

Last Modified on 11/20/2024 2:58 pm EST

The latest updates for MultiLine, MultiLine for Intune, and Movius for BlackBerry iOS apps.

MultiLine Android App v. 4.05.01 Release Notes

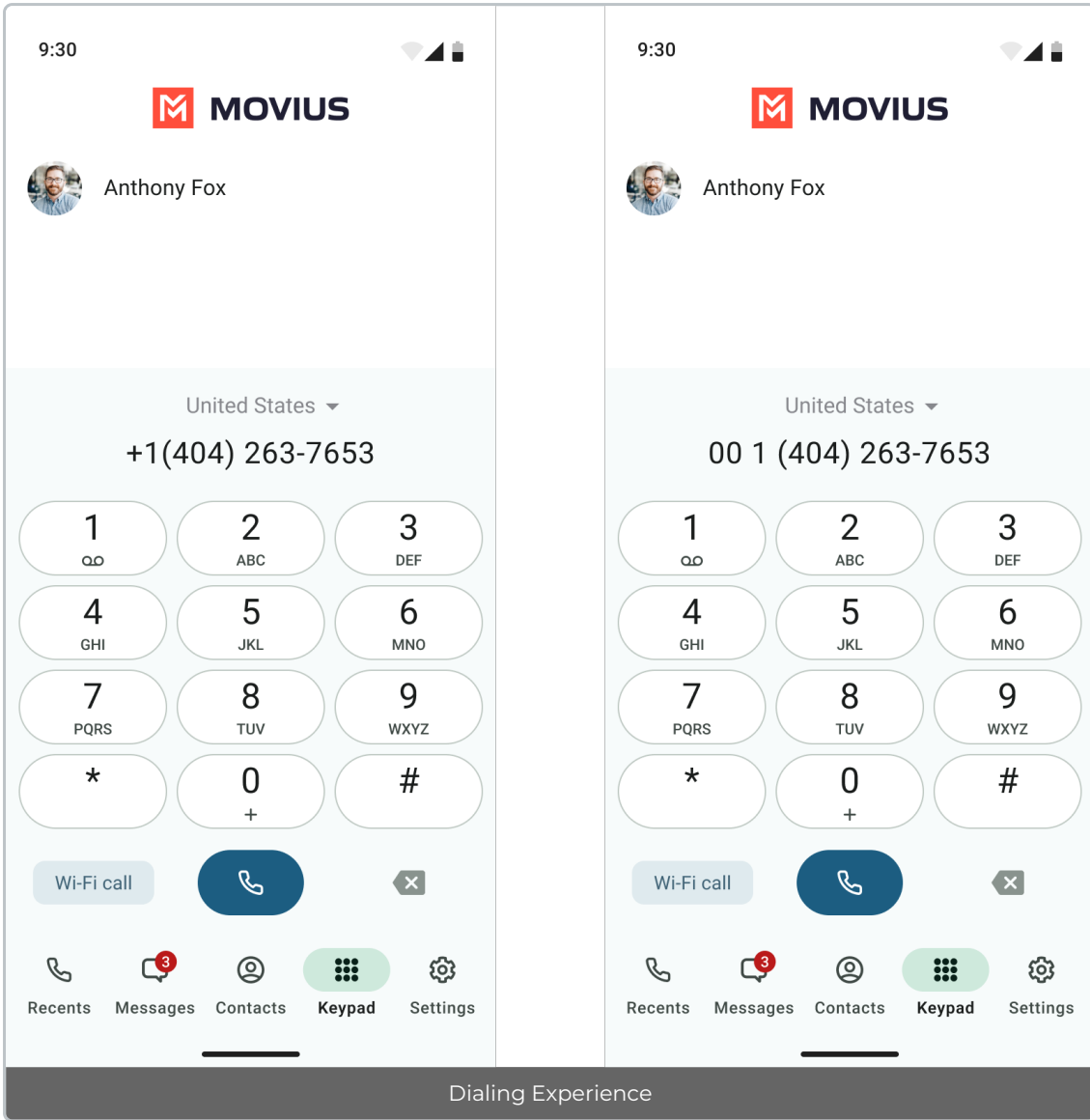
This version of MultiLine is planned for end of November.

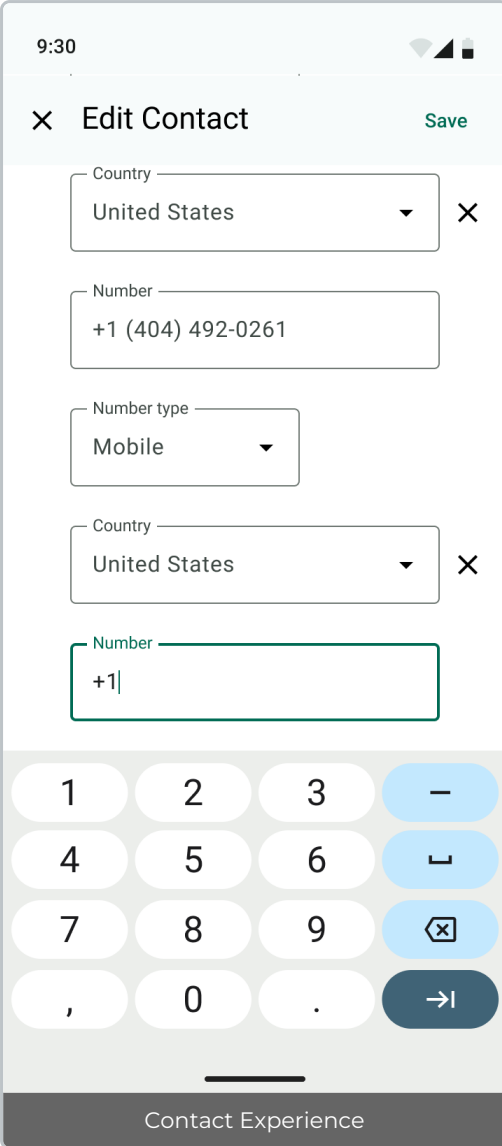
What's New?

This release includes updates that enhance local and international calling and makes it easier to unsubscribe from unwanted messages and report spam.

Number Formatting Enhancements

This release includes changes that are part of the implementation of the [E.164 international phone standard](https://en.m.wikipedia.org/wiki/Open_numbering_plan) [\(https://en.m.wikipedia.org/wiki/Open_numbering_plan\)](https://en.m.wikipedia.org/wiki/Open_numbering_plan), which enhances the way the MultiLine mobile application handles phone number formats. Now when someone enters a number for a new contact or dials a number, MultiLine will prevent common formatting errors such as missing country code or extra spaces and normalize the number according to the standard. This prevents errors when sending messages or making calls to international numbers. By default, the dialer will show the country code of your MultiLine number.





9:30

× Edit Contact Save

Country
United States ×

Number
+1 (404) 492-0261

Number type
Mobile

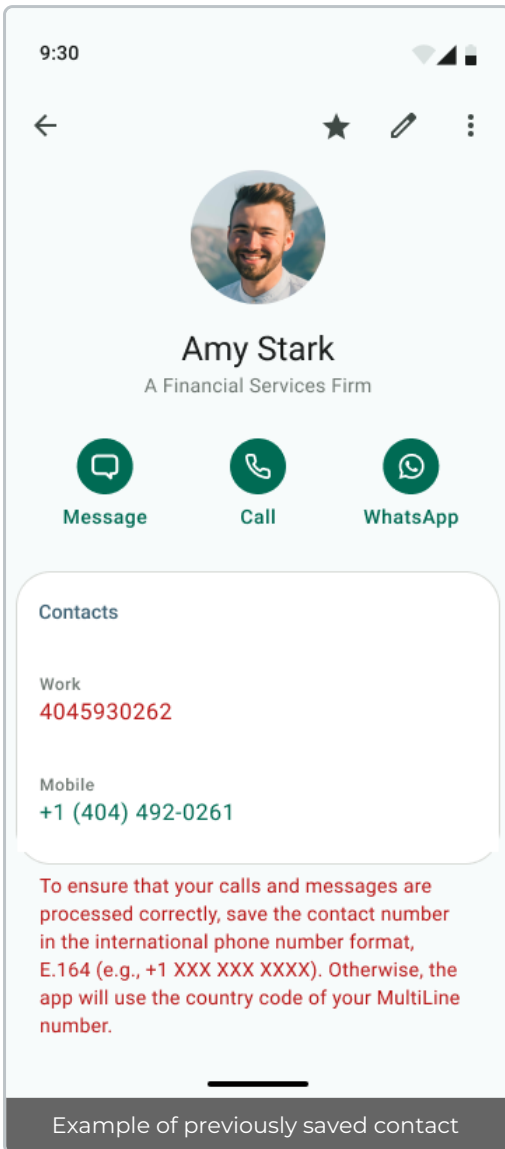
Country
United States ×

Number
+1|

1 2 3 -
4 5 6 ↵
7 8 9 ✕
, 0 . →

Contact Experience

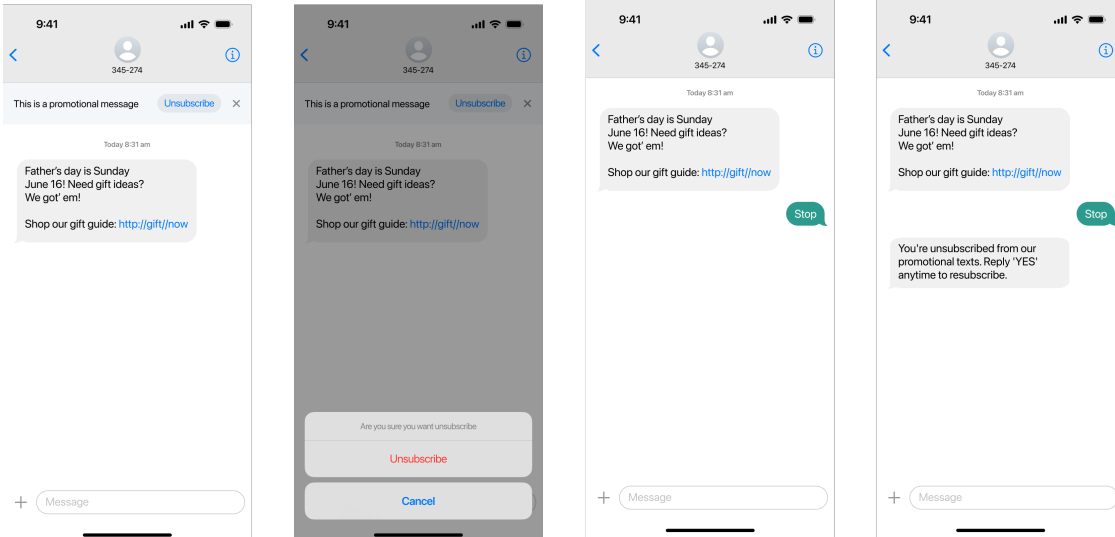
For existing numbers that have been entered before this update, an error message will inform the user the number isn't in the international phone number format.



Flag Application-to-Person (A2P) Messaging

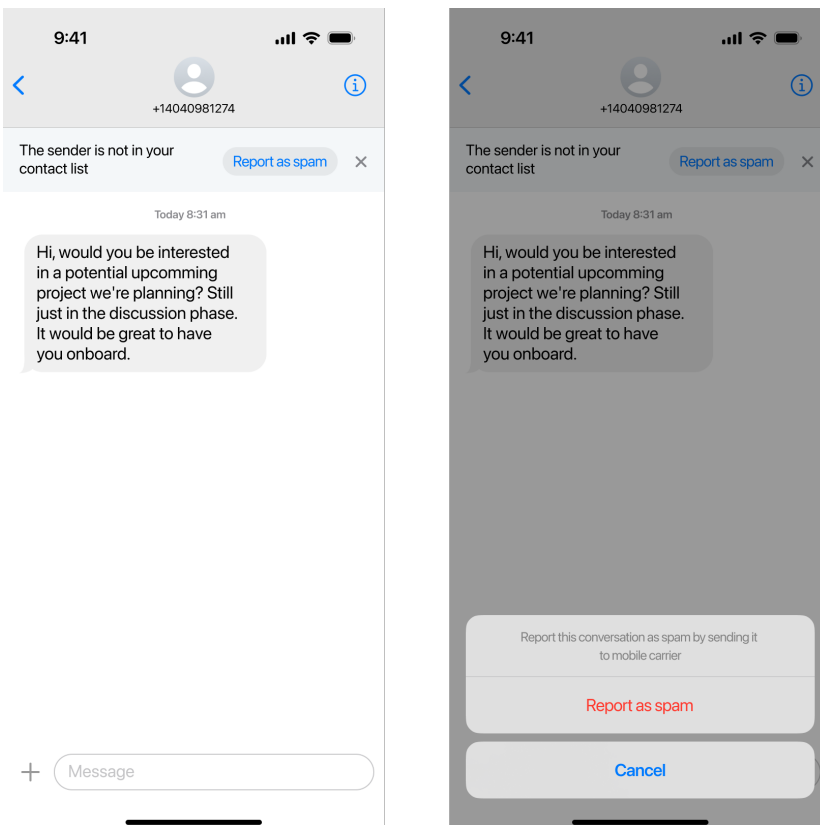
Carriers flag A2P (Application-to-Person) messages from businesses or automated systems—such as appointment reminders, promotions, and alerts—to prevent spam and protect consumers from being overwhelmed by unwanted messages.

MultiLine will now display a banner with an "Unsubscribe" button for A2P messages. When selected, MultiLine will automatically send "STOP" to the sender. MultiLine will deliver the received confirmation message.



SMS Spam Reporting (USA Only)

Whenever MultiLine users receive SMS from any numbers not in their contact list, MultiLine will now display a banner with a "Report as spam" button. When selected, MultiLine will report the spam for the user by sending the message and the sender's information to the mobile carrier.



Bug Fixes

ID	Description
CS-233630	Fix for crash when press and holding web preview
CS-234096	Fix for end user unable to add carriage return to text message

ID	Description
CS-234163	Fix for area code disappearing from dialer screen
CS-234160	Fix for VM notification not received

Version History

Date	Description
11/04/2024	Created
11/13/2024	Updated bug fixes
11/18/2024	Add screens

Version 4.04.01 | Android

MultiLine Android App v. 4.04.01 Release Notes

MultiLine Android and MultiLine for Intune Android version 4.04.01 is expected to release in early October.

What's new?

This version of MultiLine will provide an enhanced synchronization experience when using integrated apps and updates to screens for a more consistent appearance.

Teams and MultiLine app sync enhancements

- Call Log Sync - Call logs of received or missed calls in Microsoft Teams will appear in MultiLine app call logs
- Delete Messages Sync - When users delete messages in MultiLine apps or Microsoft Teams apps, the messages will delete in both apps
- Pull to refresh - In the MultiLine apps, pull down on the calls and messages screens to initiate synchronization

App screen changes

- Increased the size of image thumbnails in messages
- Enforced consistent appearance to all screens in the MultiLine app, such as font sizes, iconography, alignment, and spacing

E.164 international phone standard update

This release includes the first set of changes that are part of the implementation of the E.164 international phone standard, which enhances the way the MultiLine mobile application handles phone number formats.

As an example, when a MultiLine user makes a roaming calls using the local format to a number that is from the same country as the MultiLine number, for example, a MultiLine user with the number "+447112345678", who is in the United States, calls "07887654321" (UK local number format), the call will be successful on both minutes and data. For comparison, this call would not work on a non-MultiLine iOS phone or tablet.

Exception: If the MultiLine user with the number "+447112345678" was in India rather than the United States, for example, and dialed the UK local number format "07887654321", the call would not work. This is because the number "7887654321", along with the India country code 91, "+917887654321", is a valid number format for India.

This update also corrects the following scenario of unexpected behavior: when MultiLine users made roaming calls in Minutes mode using the dialer to a local number in their home country using "00" (e.g. "00447112345678") instead of "+" (e.g. "+447112345678"); such calls would fail in the first attempt, but subsequent attempts worked correctly. Now these calls will be successful.

Bug Fixes

ID	App	Description
CS-233558	MultiLine, MultiLine for Intune	Fix for WhatsApp Message Queing
CS-233616	MultiLine, MultiLine for Intune	Fix for incoming call notification when Do Not Disturb is on but MultiLine app is given exception
CS-233805	MultiLine, MultiLine for Intune	Fix for deletion sync issue between mobile app and MultiLine Messaging Teams app

Version History

Date	Description
09/17/2024	Created
10/03/2024	Bug Fix Update
10/07/2024	Clarified that these release notes are for both MultiLine iOS and MultiLine for Intune Android apps; added information about number format changes

Version 3.09.01 | Movius for BlackBerry

Movius for BlackBerry Android App v.3.09.01 Release Notes

Production Deployment Schedule

- Movius for BlackBerry Android | September 10, 2024

What's new?

- Upgrade for BlackBerry Dynamics SDK: Android v.12.1.1.43
- API Level 34 Support

Version History

Date	Description
09/10/2024	Created

Version 4.03.02 HF1 | MultiLine for Intune Android

MultiLine for Intune Android App v. 4.03.02 HF1 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android | August 19, 2024

Bug Fixes

ID	Description
CS-233970	Fix for failure to resume conversation with error message "Your previous message was not sent due to an upstream error"

Version History

Date	Description
08/16/2024	Created

Version 4.03.01

Movius MultiLine Android App v. 4.03.01 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android v. 4.03.01 | August 8, 2024
- Movius MultiLine Android v. 4.03.01 | ~~August 13, 2024~~ Delayed, new date to be announced

What's New?

WhatsApp Message Queuing

Meta policies for WhatsApp Business users, which includes MultiLine users, restrict the ability to send messages prior to receiving an opt-in message and after 24-hours have passed since the WhatsApp user has responded to the message.

Previously, MultiLine applications would only allow sending the template messages and not allow input into the text field during these scenarios. Now, MultiLine users can compose and send a configurable number of messages that will be held in a queue to be sent after the WhatsApp user opts in or reinitiates the conversation by sending a message. This enhances their productivity and allows the messaging experience to be more natural for both parties.

See [WhatsApp Message Queueing](https://help.moviuscorp.com/help/whatsapp-message-queueing) [for more details.](https://help.moviuscorp.com/help/whatsapp-message-queueing)

WeChat Message Queuing

WeChat policies for Official Accounts, which includes MultiLine users, disallow too many messages to be sent to WeChat users without a response from the WeChat user.

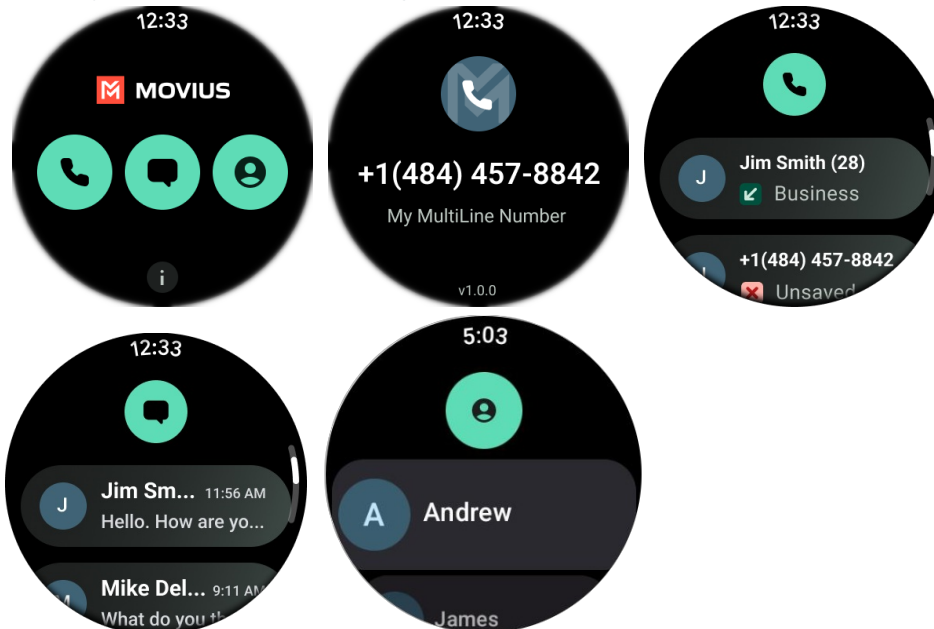
Previously, MultiLine applications did not have any restrictions on the number of messages sent by the user. Now, disclaimers inform both MultiLine users and WeChat of the policy. MultiLine users will be able to send a configurable number of messages that will be held in a queue to be sent after the WeChat user replies with a message. WeChat users will be reminded to reply to the message to keep the conversation going.

See [WeChat Messaging](https://help.moviuscorp.com/help/wechat-messaging) [for more details.](https://help.moviuscorp.com/help/wechat-messaging)

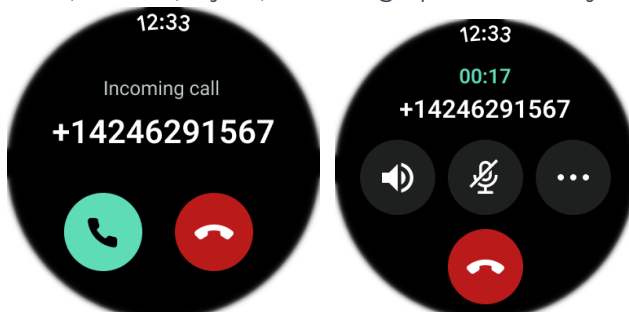
MultiLine companion app for Wear OS

We're thrilled to announce that MultiLine now has a companion app available in the Wear OS app store. The MultiLine app will keep you connected with calls, texts, and social messages on your wrist, ensuring business continuity. Supported on watches running Wear OS 4.

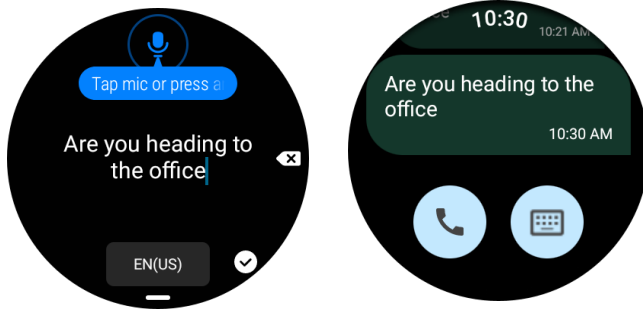
- Access your recent calls, messages, and contacts.



- Make, answer, reject, and hang up calls directly from your smart watch.



- Read and reply to SMS, WhatsApp, and group messages.



Users that have activated the MultiLine app on their mobile devices will simply need to install the MultiLine app for smart watches from the Play store to get started. *Note: Available only in standard MultiLine 4.03.01; not yet available in MultiLine for Intune 4.03.01.*

Bug Fixes

ID	App	Description
CS-233610	ML Intune	Fix for issue causing MultiLine for Intune failing to load app on launch
CS-233839	ML Intune	Fix for issue causing MultiLine for Intune to get stuck during SIP registration

Version History

Date	Description of Change
05/08/2024	Created
06/12/2024	Update deployment schedule, add Wear OS support story, bug fixes
06/17/2024	Adding bugs
07/12/2024	Adjust deployment schedule
07/22/2024	Add WhatsApp and WeChat Message Queuing
7/25/2024	Update bugs assigned to release, remove MultiLine Identifier

Version 4.02.02 HF2 | MultiLine for Intune Android

MultiLine for Intune Android App v. 4.02.02 Hotfix 2 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android | June 30, 2024

Bug Fixes

ID	Description
CS-233796	Fix for error sending messages to Exchange Contact without defined country code

Version History

Date	Description
06/26/25	Created

Version 4.02.01 HF1 | MultiLine for Intune Android

MultiLine Android App v. 4.02.01 Hotfix

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune Android v. 4.02.01 Hotfix | May 13, 2024

Bug Fixes

ID	App	Description
CS-233775	MultiLine for Intune	Fix for issue: user starting new WhatsApp conversation could not type anything after the opt in and receiving several messages.

Version History

Date	Description of Change
05/13/2024	Created

Version 4.02.01 | Android

Movius Android App v. 4.02.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

Production Deployment Schedule

- MultiLine for Intune Android v. 4.02.01 | May 12, 2024
- Movius MultiLine Android v. 4.02.01 | May 26, 2024

What's New?

Call Ringing and Notification Control

User Interface Enhancements

Tablet Support for MultiLine

Bug Fixes

ID	Description
CS-233677	Fix for API returned incorrect response getrelation401
CS-233672	Fix for MultiLine Android app requesting OTP during activation when OTP setting is turned off
CS-233610	Fix for MultiLine for Intune Android app failing to load
CS-233146	Fix for user selects number to text (click-to-text), MultiLine for Intune Android should be the option to send text.
CS-233771	Fix for MultiLine for Intune not allowing screenshots when policy allows for screenshots.
CS-233775	Fix for locked WhatsApp conversation after opt-in and WhatsApp user sending messages.

Version History

Date	Description of Change
04/03/2024	Created
04/22/2024	Added user interface updates and bugs
05/08/2024	Add MultiLine for Intune release date, Correct MultiLine release date
05/21/2024	Added more UI screens
05/24/2024	Added Tablet support story
06/03/2024	Moved out Compose Social Message story - moved to later release

Version 4.01.01 HF1 | MultiLine for Intune Android

MultiLine for Intune Android App v. 4.01.01 Hotfix 1

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune Android v. 4.01.01 Hotfix | February 23, 2024

Bug Fixes

ID	App	Description
CS-233567	MultiLine for Intune	Fix for issue: when the app was asleep, users opening MultiLine from a new message notification were not sent to the message thread.

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version

Date	Description of Change
03/22/2024	Renamed Hotfix 1

Version 4.01.01 Hotfix | Android

MultiLine Android App v. 4.01.01 Hotfix 1

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- February 23, 2024

Bug Fixes

ID	App	Description
CS-233567	MultiLine for Intune	Fix for issue: when the app was asleep, users opening MultiLine from a new message notification were not sent to the message thread.

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Add Fri 22 Hotfix

MultiLine Android App v. 4.01.01 Hotfix 2

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune | March 22, 2024
- MultiLine | March 29, 2024

Bug Fixes

ID	App	Description
MPD-171	MultiLine, MultiLine for Intune	Updated Disclosure & Consent Requirement verbiage in the app
MPD-22	MultiLine, MultiLine for Intune	Fix for issue: When messages are sent from MultiLine app with airplane Mode ON, after turning airplane mode off, multiple duplicate messages are delivered.

ID	App	Description
CS-233628	MultiLine, MultiLine for Intune	User seeing repeating pop-up while installing app

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Add Hotfix 2

Version 4.00.01 - 4.01.01 | Android

MultiLine Android App v. 4.00.01 - 4.01.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

Version 4.00.01 - 4.01.01

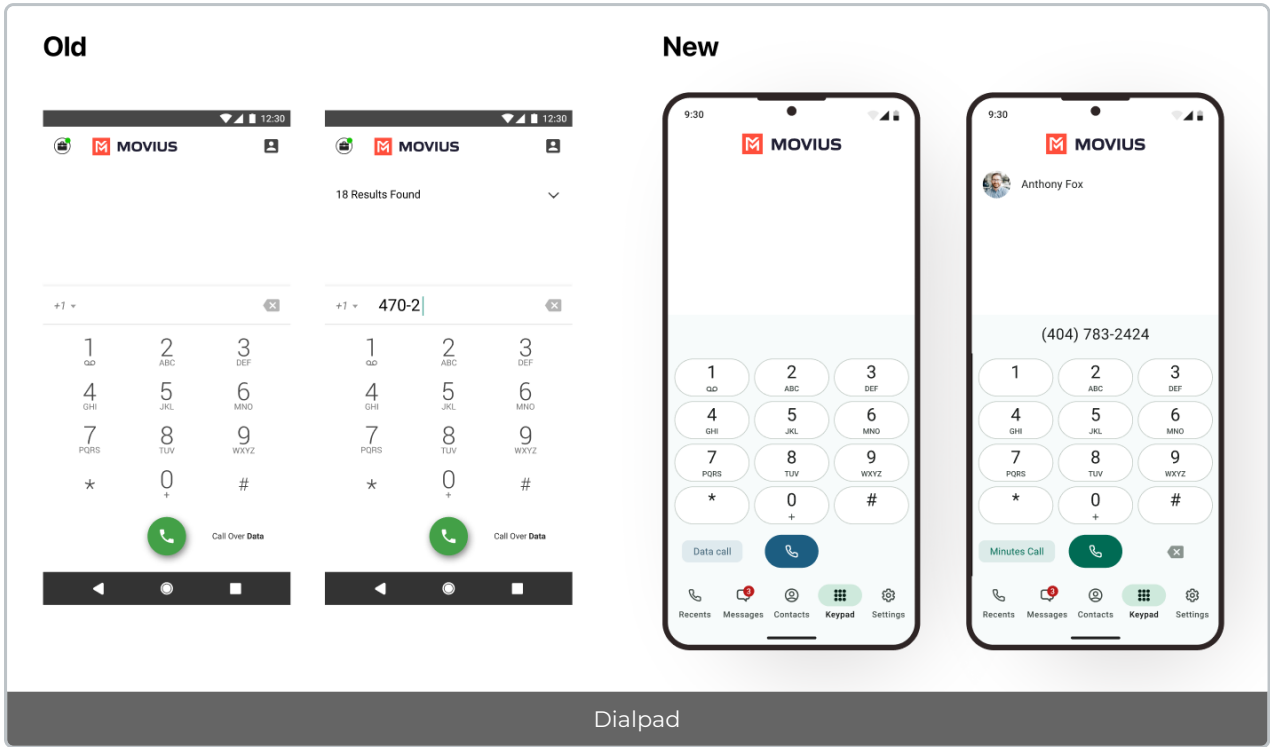
Production Deployment Schedule

- Movius MultiLine v. 4.01.01 | Android | February 17, 2024
- MultiLine for Intune v. 4.00.01 | Android | January 13, 2024
- MultiLine for Intune v. 4.01.01 | Android | February 9, 2024
- Movius for BlackBerry v. 4.00.01 | Android | TBD

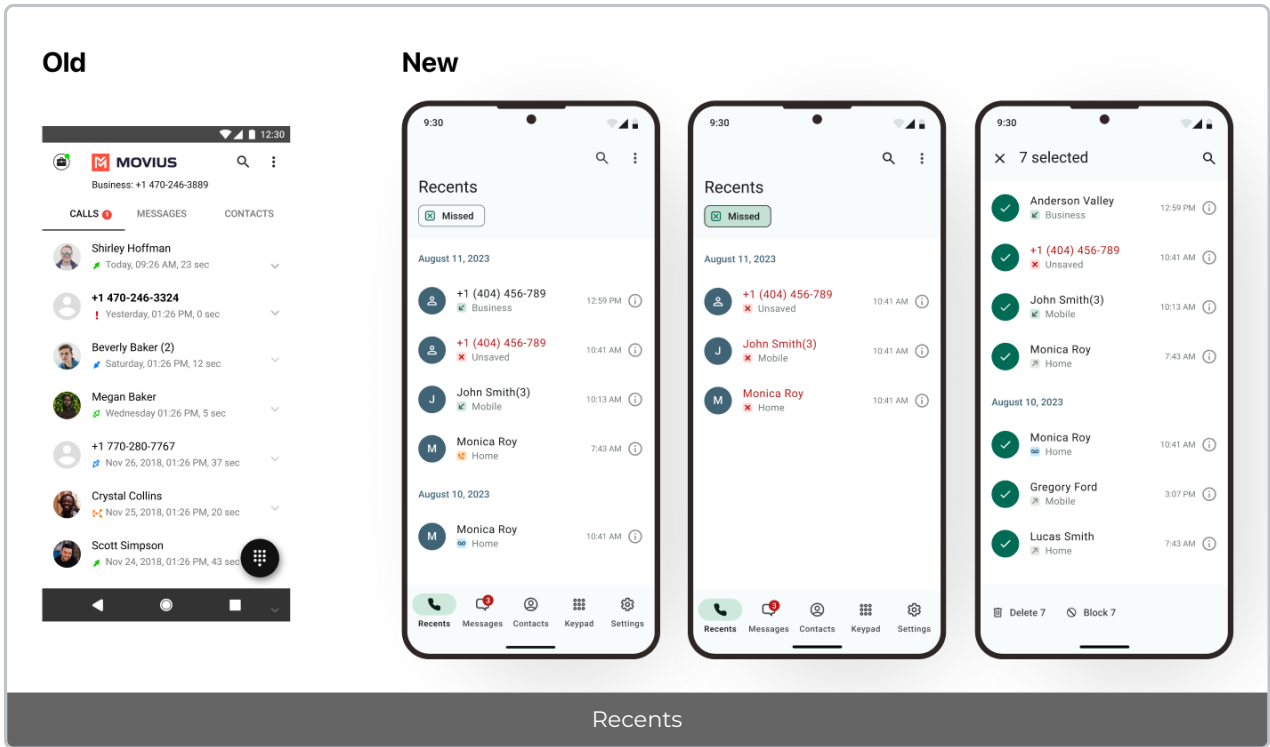
What's New?

User interface and performance updates

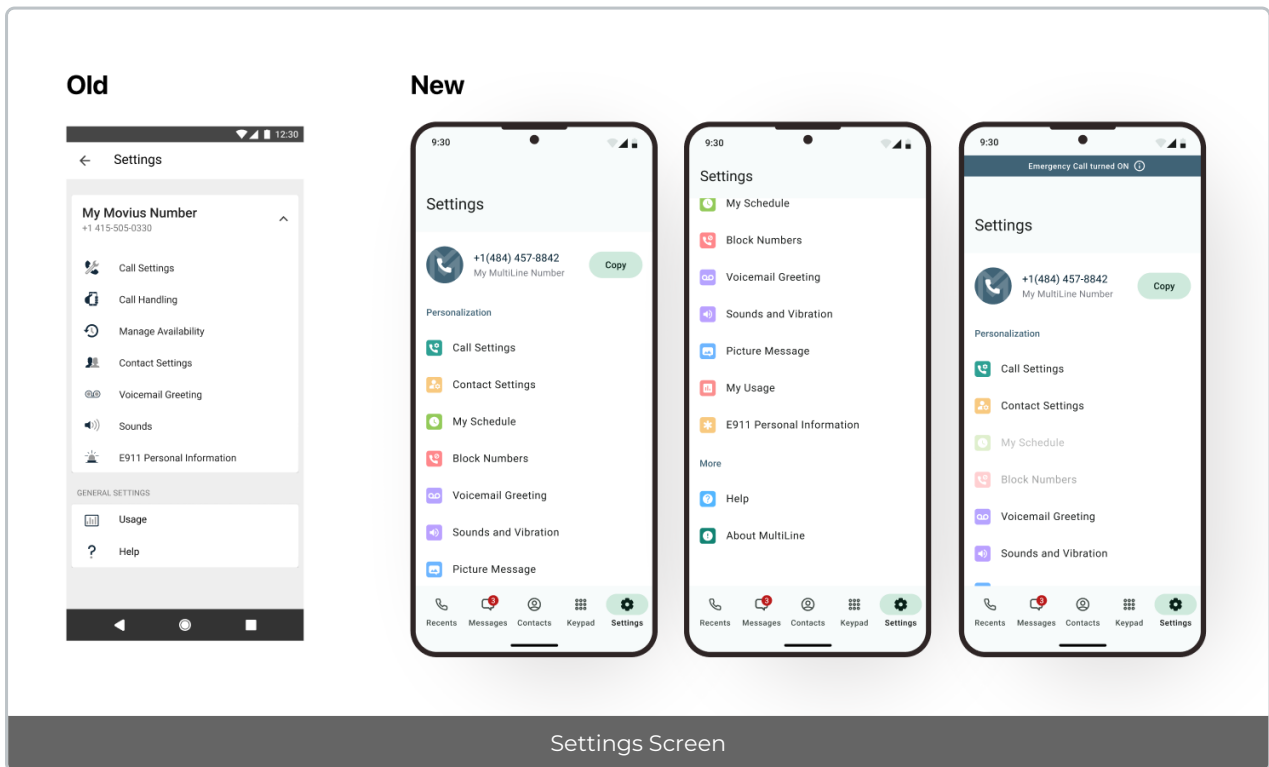
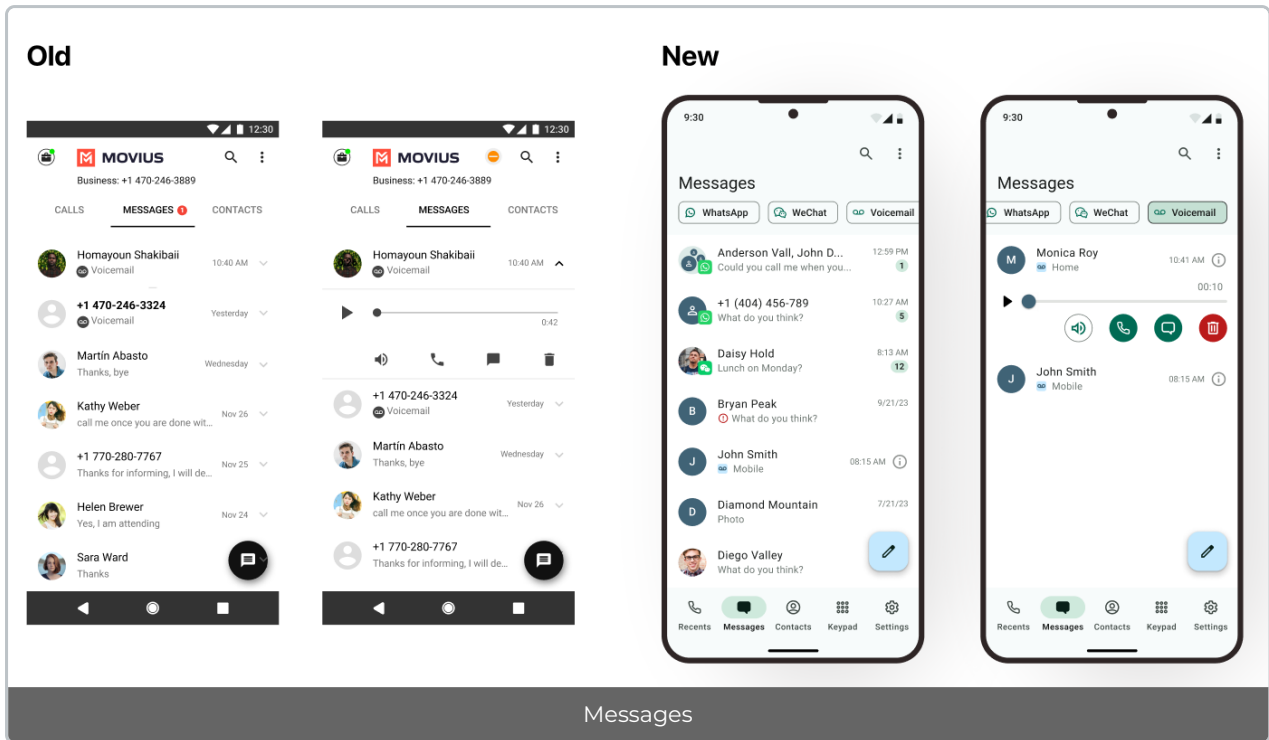
Updates to the visual design that make the app experience more productive and intuitive. Below are just a few examples of the interface changes coming soon.



Dialpad



Recents



Call and Message Log Sync

Previously, users who uninstalled and reinstalled MultiLine had their call history cleared from MultiLine. Now, for up to 150 calls, Call History will be available after reinstallation of the app.

Learn more at [Set up Call & Messages Back-Up](https://help.moviuscorp.com/help/call-and-messages-back-up) <https://help.moviuscorp.com/help/call-and-messages-back-up>

Bug Fixes

ID	Description
CS-233087	Fixed issue causing error message to display when sending a WhatsApp Opt-In, despite Opt-In being successful.
CS-232729	Fixed issue causing Android phones under certain policies to default to Minutes and manually enter E911 details

Version History

Date	Description of Change
12/01/2023	Created
01/11/2024	Edited release schedule and version number
01/12/2024	Added bug fixes
02/22/2024	Added Release Versions to Production Schedule and added Call Log Sync

Version 3.08.01 - Hotfix

MultiLine for Intune Android App v. 3.08.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine for Intune app.

Movius reserves the right to make updates to the production deployment schedule and release content at any time prior to the release.

Production Deployment Schedule

- MultiLine for Intune v. 3.08.01 | Android | December 16, 2023

What's New?

Label configuration option for Home

The MultiLine application offers a field for categorizing phone numbers. Now, Movius customer service can configure the option for Management Portal admins to set the "Home" contact label to display as "MultiLine" instead. This allows end-users to label a number as a MultiLine number in the app.

Bug Fixes

ID	Description
none	none

Version History

Date	Description of Change
12/01/2023	Created

Date	Description of Change
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Version 3.05 | All Apps Release Notes

Movius MultiLine App 3.05 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule

- December 9, 2022 | Movius for BlackBerry 3.05.02
- December 16, 2022 | MultiLine v. 3.05.01
- December 16, 2022 | MultiLine for Intune v. 3.05.01

What's new with all MultiLine apps?

Previously, users could only search for contacts using name or phone number. Users may now search for contacts using any saved contact details, for example address, department, or company.

See [Searching, Viewing, and Editing Contacts](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts) [↗](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts).

What's new with Movius for BlackBerry?

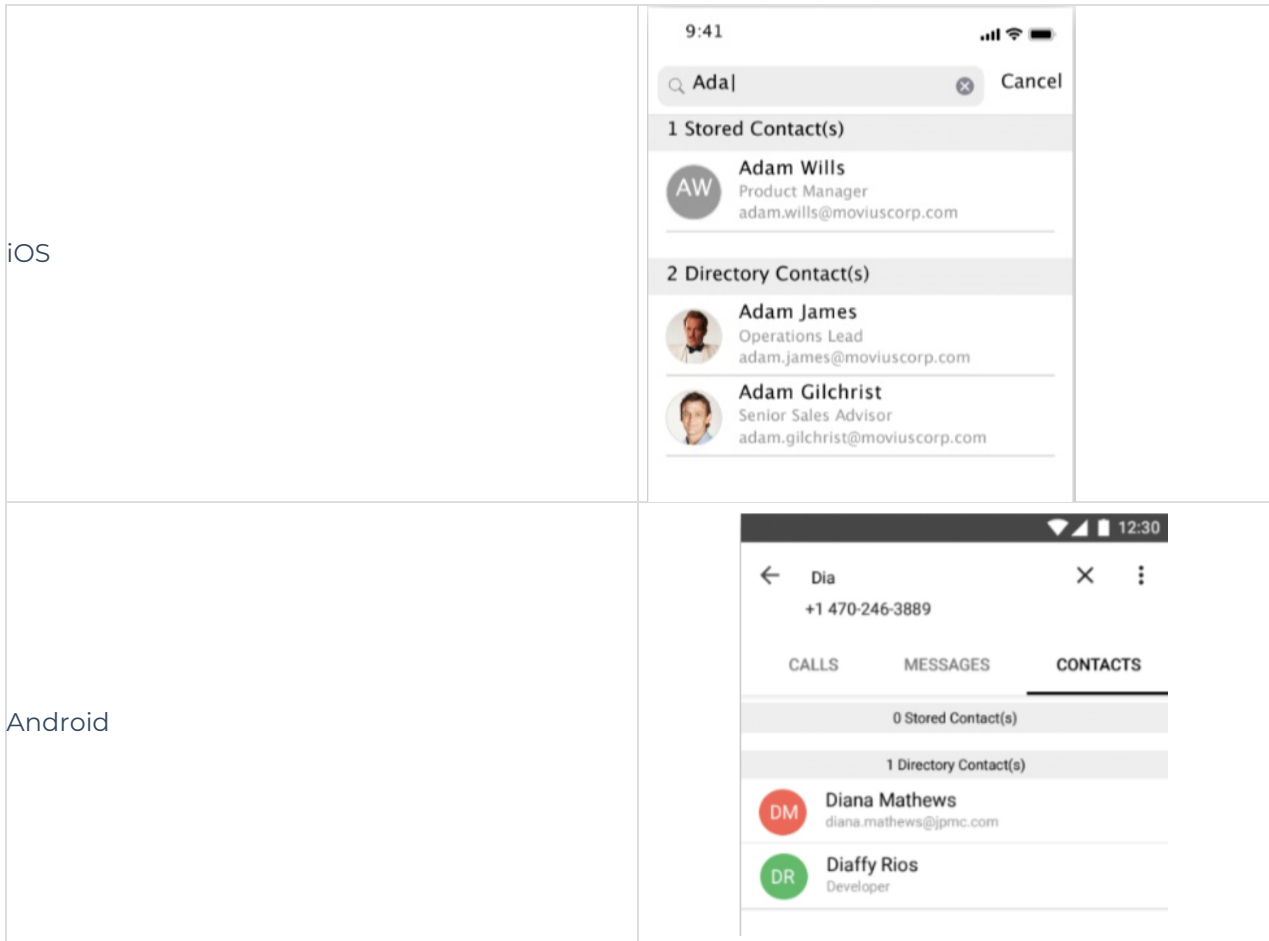
- Picture messaging is now available for Movius for BlackBerry apps.
 - Pictures can be sent from the phone camera or phone gallery.
 - Movius for BlackBerry doesn't store pictures in the phone gallery. To keep pictures secure:
 - For iOS, Movius for BlackBerry uses the BlackBerry File Manager APIs.
 - For Android, Movius for BlackBerry uses App Memory (only accessible to the Movius for BlackBerry app) with file information stored in an encrypted database.
 - Picture messaging can be enabled or disabled in the Movius MMP portal.
- For end user instructions, see [Sending Picture Messages](https://help.moviuscorp.com/help/sending-picture-messages) [↗](https://help.moviuscorp.com/help/sending-picture-messages).
- For admin instructions, see [Enable Picture Messaging](https://help.moviuscorp.com/help/enable-picture-messaging) [↗](https://help.moviuscorp.com/help/enable-picture-messaging).

What's new with MultiLine and MultiLine for Intune?

- **Multiple Contacts Folders Sync**
 - Prior to this release, Exchange contacts needed to be in the root folder in order to sync with MultiLine. Now, MultiLine will be able to sync with contacts in the direct sub-folders.
 - Whether the contacts are in the root folder or sub-folder, they will appear in the same flat Contacts list in the MultiLine or MultiLine for Intune apps.
- **Contacts Search Improvements**
 - Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list

with the same or similar name. Now, more details will display including:

- Email Address
- Job Title



Note: This functionality was introduced to [Movius for BlackBerry users in v. 3.04.02](https://help.moviuscorp.com/help/release-notes-app-34) [\[↗\]](https://help.moviuscorp.com/help/release-notes-app-34)
[\[https://help.moviuscorp.com/help/release-notes-app-34\]](https://help.moviuscorp.com/help/release-notes-app-34) [\[↗\]](https://help.moviuscorp.com/help/release-notes-app-34)

Version 3.04 | All Apps Release Notes

Movius App 3.04 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule

- October 28, 2022 | Movius for BlackBerry v. 3.04.02
- November 11, 2022 | Movius MultiLine v. 3.04.01
- November 7, 2022 | MultiLine for Intune v. 3.04.01
- December 19, 2022 | Movius MultiLine v. 3.04.02
- December 19, 2022 | MultiLine for Intune v. 3.04.02

What's new with all MultiLine Apps?

ARYA Customer Feedback - New Options

If an organization chooses to enable ARYA Customer Feedback, their users are prompted after calls to provide feedback (See [Arya: Providing Call Quality Feedback Product Document \(https://help.moviuscorp.com/help/arya-product\)](https://help.moviuscorp.com/help/arya-product)). The feedback is ingested by an AI-powered tool that identifies potential issues that will improve call performance.

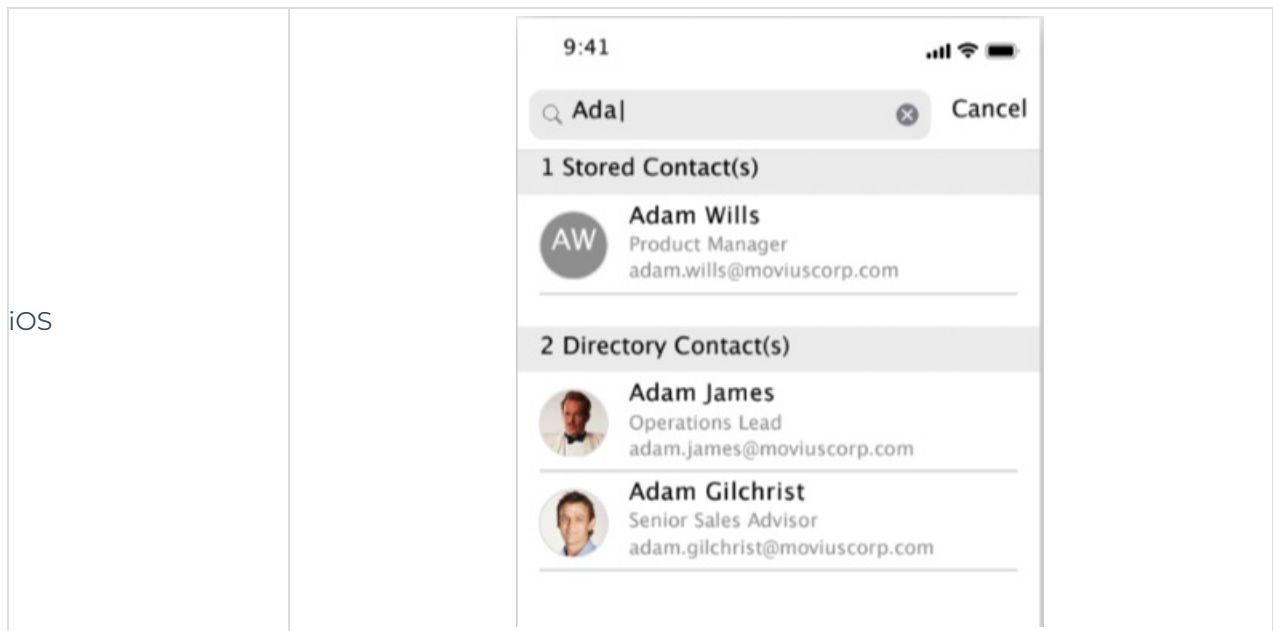
In this release, we've added more options for users to select from to describe problems with a call, including an "Other" option that allows the user to enter their own reason if none of the provided options apply.

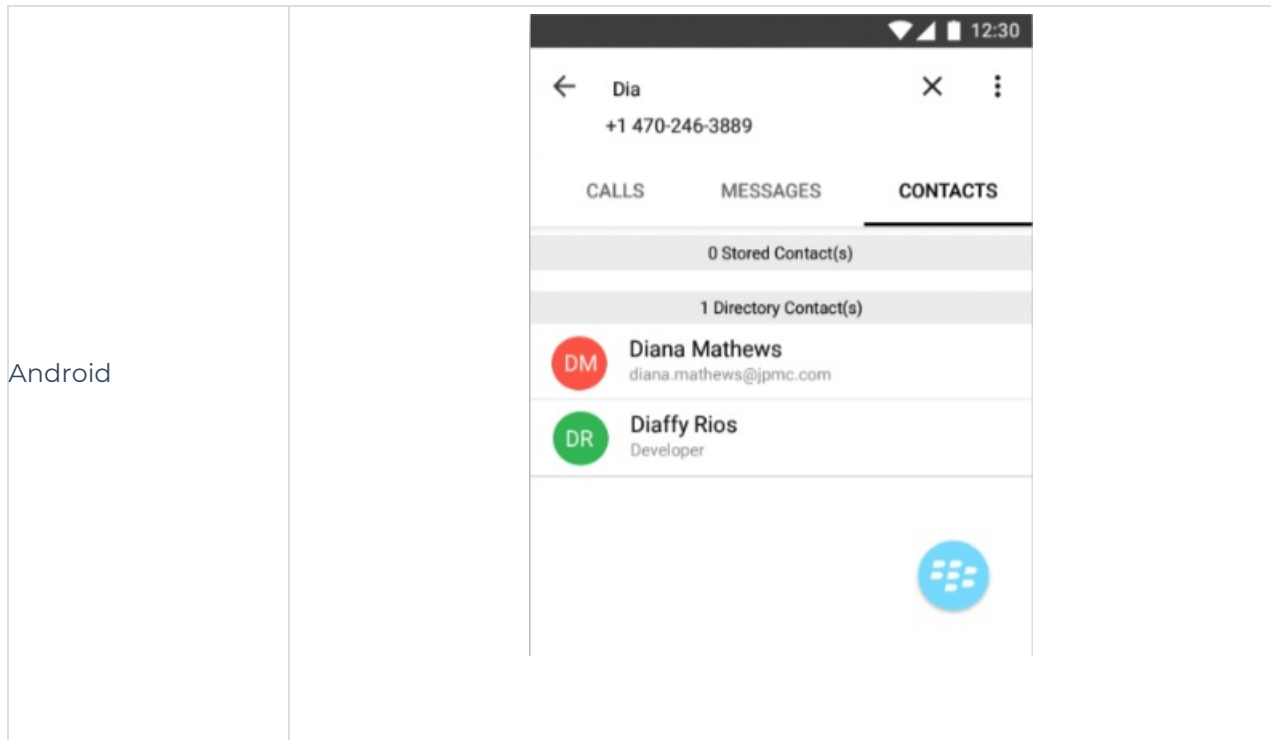
Movius provides a set of default options (Call Dropped, Could not hear the other party, Call/Speech Delay, Spam Call, Other) and can configure custom options for customers by request.

Contacts Search Enhancement

Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list with the same or similar name. Now, more details will display including:

- Email Address
- Job Title



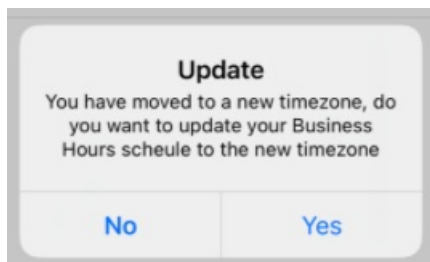


What's new with Movius for BlackBerry?

- **BlackBerry Contacts Sync Enhancement (v. 3.04.20)** - Using new functionality from the BlackBerry BEMS 3.4.3.3 API release, Movius or BlackBerry will now be able to sync contacts from any Contact folder.

What's new with Movius MultiLine?

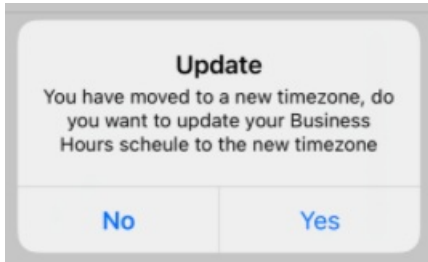
- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
 - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

What's new with MultiLine for Intune?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
 - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

Version 3.03 | All Apps Release Notes

Movius MultiLine August 2022 Release Notes

Read on to learn what's new with MultiLine Apps, the Management Portal, and API.

Prior to scheduled release dates, dates and content of these Release Notes are subject to change.

App Update Schedule

App	Scheduled Release Date	Version
Movius MultiLine	16-Jul-22	3.03.01
Movius for BlackBerry	17-Jun-22	3.02.01
MultiLine for Intune	16-Jul-22	3.03.01
Movius for BlackBerry	12-Aug-22	3.03.01

What's new with Movius MultiLine

Below change planned for Movius MultiLine v3.03.01

- WhatsApp Group Messaging
 - Prior to this release, only 1:1 messaging was available. With version [version number], MultiLine users can have a group message with multiple MultiLine user participants. Learn more at [Sending and Replying to WhatsApp Messages](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages) [↗](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages)

What's new with all apps

Below change planned for all apps v3.03.01

- Contacts list screen: Users of Exchange Contacts can now tap and drag down on their list of contacts to initiate Contact Sync.

Below changes planned for Movius for BlackBerry v3.02.01, Movius MultiLine v3.03.01, T-Mobile

MultiLine v3.03.01, and MultiLine for Intune v3.03.01

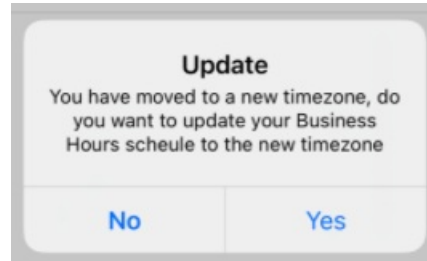
- Recents & Messages tab (IOS ONLY)
 - Search bar will only display when the user begins scrolling.
- Contacts tab
 - Removed Briefcase icon.
 - Renamed 'My Number' to "My Movius Number".
- Dialpad
 - Added down arrow to Country Code menu, tap to list the countries.
 - Added label for "Call over Minutes/Data".
 - Enhanced "Add Number" interaction.
- Settings tab
 - Removed sub header 'My MultiLine number'.
 - Removed Briefcase icon.
 - Renamed 'Work' to 'My Movius Number'.
 - Removed 'Personalize Number' menu item.
- Call Settings
 - Removed word 'MultiLine' on description text of "Wi-Fi Only" option.
- Manage Availability
 - Show description text only for the selected option.
 - Removed "Set" button for Business hours. The setting will now automatically save when the user taps on 'Back' to leave the screen.
- Removed Data/Minutes tab from Recent Calls. Data/Minutes mode switching is now only available from Dialer.
- Disabled settings will now be hidden. Previously, disabled settings would still appear in the app and be greyed out to indicate they were disabled.

Below change planned for Movius for BlackBerry v3.03.01.

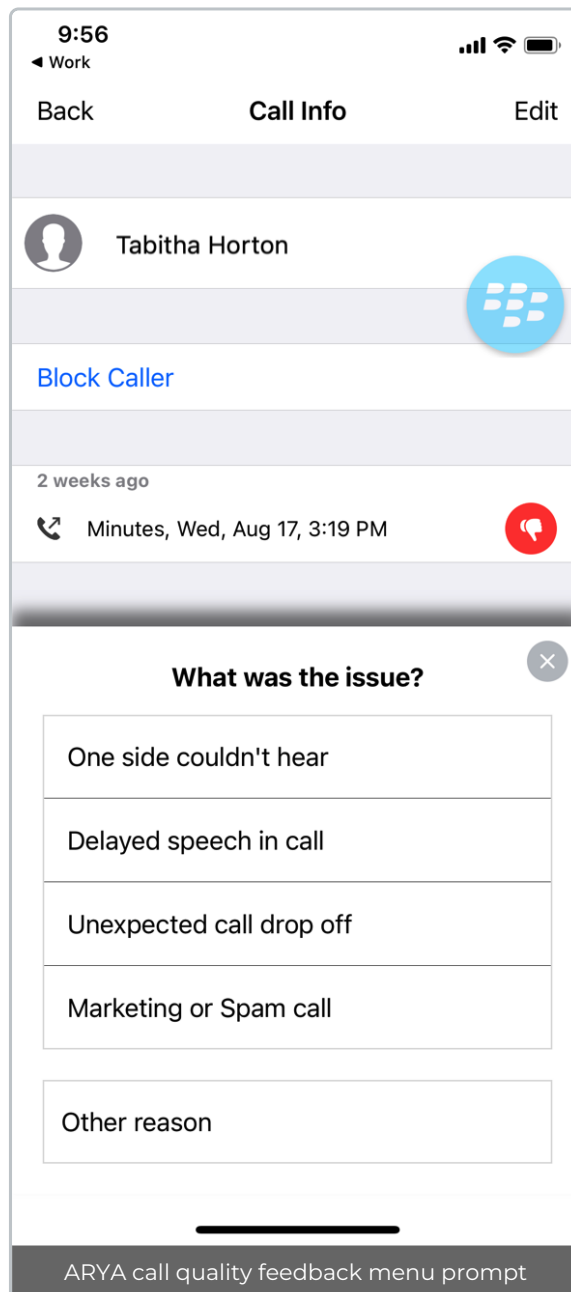
- Manage Availability
 - Show description text only for the selected option.
 - Removed "Set" button for Business hours. The setting will now automatically save when

the user taps on 'Back' to leave the screen.

- Now can automatically detect when user changes time-zones; prompts user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- ARYA User Interface Update: new menu options have been added to the call quality feedback menu prompt displayed to users.



Revision History

Date	Revision	Description
06/30/2022	rev.1	Originally published
08/22/2022	rev.2	Release date corrections
09/06/2022	rev.3	Added missed BlackBerry 3.03.01 Only stories

Version 3.01 | All Apps Release Notes

Movius MultiLine App v. 3.01 Release Notes

Read on to learn what's new with MultiLine Apps and the Management Portal. Happy Holidays and a Happy New Year from Movius!



App Update Schedule

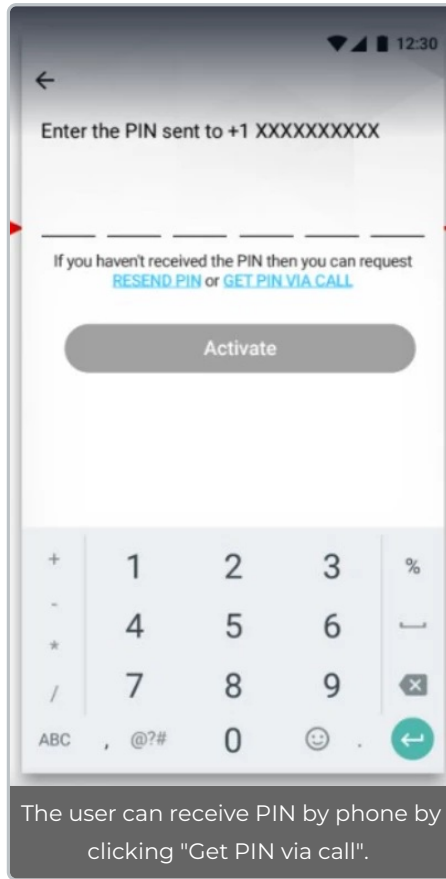
Updated apps become available in the App and Play Store after their review process.

- January 10, 2022 | iOS Movius MultiLine v. 3.01
- January 31, 2022 | Android Movius MultiLine v. 3.01
- January 25, 2022 | iOS Movius for BlackBerry v. 3.01
- January 31, 2022 | Android Movius for BlackBerry v. 3.01

What's new?

- **Arya – Movius AI driven Call Quality Feedback Collection Process**
 - MultiLine users are now able to rate the quality of their calls by giving a thumbs up or thumbs down.
 - User feedback will be used by Movius to identify opportunities to further improve the service using our analytics and AI technology.
 - This feedback method will eliminate the need for help tickets and manual sending of logs when users experience poor call quality.
 - Admins will receive a daily report by email detailing the data collected. If tickets are opened related to user feedback, progress on these will be tracked in the daily report.
 - The report includes data such as the quantity of data and minutes calls that were rated poorly, the phone models and carriers used by end users, as well as many other useful statistics.
 - For "thumbs down" reports Movius will create trouble tickets and communicate the RCA for the call failure in the case. Additionally for admins that have secure FTP servers, a CSV report can be uploaded which will allow the admin to consume and display the data the way they want to.

[Learn more](https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback)  (<https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback>) .
- PIN User experience update:
 - During activation of MultiLine apps, users now have the option to receive the PIN by IVR callback. This ensures that in the case the user is unable to get their PIN by SMS message, the user can complete activation by receiving the PIN by phone call.



Updates and Issue Fixes

Platform	Released in version	Problem Fixed
All apps	3.1.1	You can now remove Do Not Disturb setting when call forwarding is disabled (M2021-4117)
All apps	3.1.1	Resolved Account not Active error (CS-231813)
All apps	3.1.1	Resolved duplicate Exchange Contacts error (CS-231903)
All iOS apps	3.1.1	Code refactor