MultiLine Android Release Notes

The latest updates for MultiLine, MultiLine for Intune, and Movius for BlackBerry iOS apps.

## MultiLine Android App v4.14.1 Release Notes

Target dates for the releases:

- MultiLine for Intune | January 7, 2026
- Movius MultiLine | January 11, 2026

What's new?

1. WhatsApp Message Status

- The MultiLine mobile app now supports real-time message status (sent, delivered, read) for WhatsApp messages—mirroring the native WhatsApp experience.

- In **group chats**, message status indicators **reflect only the WhatsApp guest's activity**. MultiLine users will not see read or delivery statuses for other MultiLine participants. All MultiLine users in the group can see the same guest-level status information, no matter who sent the message.
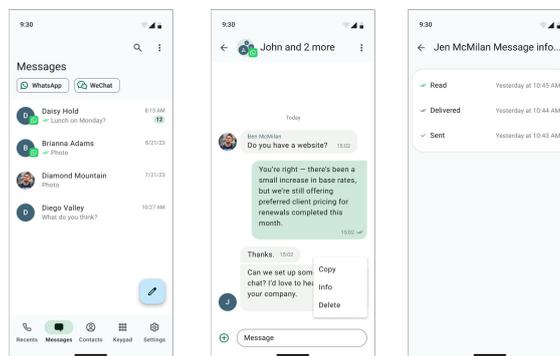
Note: These functionalities will only be available for messages sent after you upgrade to the new MultiLine version. Previous messages won't display the status.

Version History

Date	Description
12/03/2025	Created
12/05/2025	Updated release date
12/08/2025	Added information to the WhatsApp Message Status feature
12/18/2025	Updated release date

Version 4.13.01 | Android MultiLine and MultiLine for Intune Release Notes

MultiLine Android App v4.13.01 Release Notes

Target dates for the releases:

- MultiLine for Intune | December 6, 2025 (subject to App Store approval)
- ~~Movius MultiLine | December 6, 2025~~

Movius MultiLine iOS App v4.13.01 has been postponed to January 10, 2026.

What's new?

### 1. Out-of-Office Auto-Reply Messages

- MultiLine users can now configure automatic Out-of-Office (OOO) replies for incoming SMS, MMS, and supported social messaging channels.
- This feature helps users communicate their unavailability during vacations, PTO, or other absences. Users can set a specific time range for the OOO message or enable it indefinitely until manually turned off.
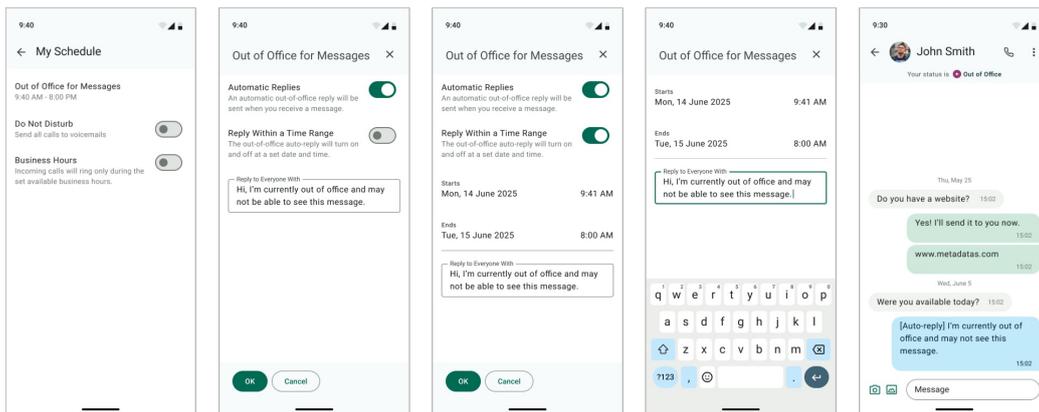
- To prevent message fatigue for recipients, the auto-reply is configured by default to send once every 8 hours. Admins can modify this interval via the Movius Management Portal (MMP):
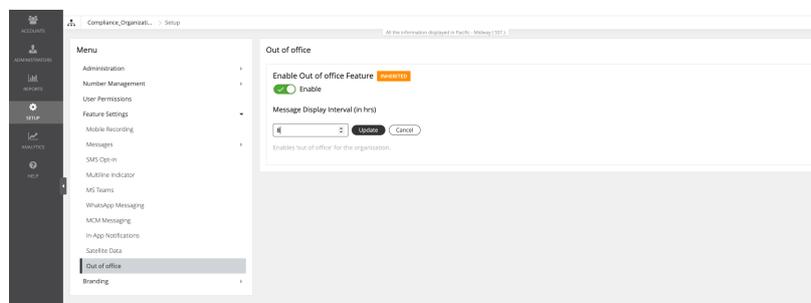

- Admins can also disable the feature for specific users:
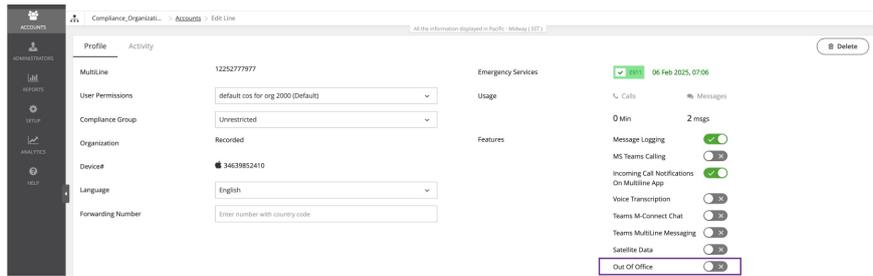
2. Automatic Log Collection for Technical Support

- To streamline troubleshooting and reduce user effort, the MultiLine mobile app now supports automatic background log collection.
- Once enabled by admins via the MMP in the user account, logs from the past 24 hours are uploaded automatically to Movius support systems:
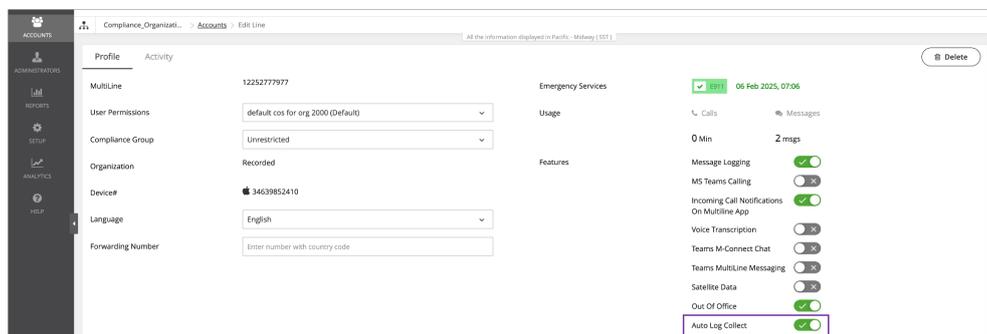
- Logging runs silently in the background without disrupting the user experience. If automatic upload is not possible, users can still share logs via email or directly with Movius engineers:
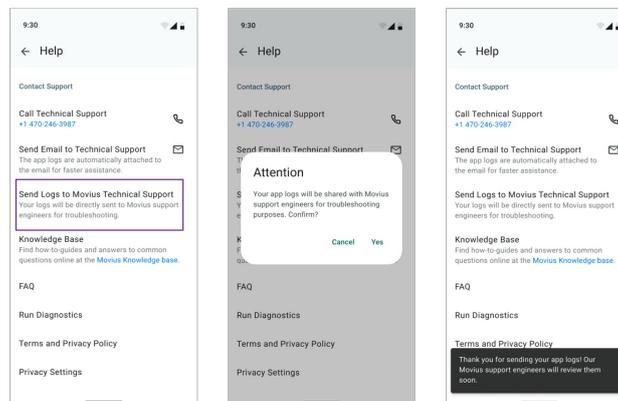
3. Enhanced VoIP Security with Updated SSIP/SRTP Encryption

- The MultiLine mobile app now only supports improved VoIP call encryption:
  - **AEAD_AES_256_GCM**
  - **AES_256_CM_HMAC_SHA1_80**
- It ensures more secure and stable communication.

4. Updated Microsoft Intune SDK

- We've upgraded the Intune SDK to version 12.0.2.

Bug Fixes

- Fixed an issue in the MultiLine for Intune app where contact sync would hang due to foreground service timeouts on specific Samsung devices.

Version History

Date	Description
11/22/2025	Created
11/27/2025	Updated "What's new" content

Version 4.12.02 HF | Android MultiLine and MultiLine for Intune

MultiLine Android App v. 4.12.02 Hotfix Release Notes

Target date for the releases:

- MultiLine for Intune | October 31, 2025
- MultiLine | October 26, 2025

Bug Fix

- Fixed an issue in a specific scenario whereMultiLine users on Android devices with T-Mobile SIMs could experience one-way audio when receiving non-recorded calls in data mode from another T-Mobile SIM.

Version History

Date	Description
10/23/2025	Created

Version 4.12.01 | Android MultiLine and MultiLine for Intune Release

MultiLine Android App v. 4.12.01 Release Notes

Target dates for the releases:

- MultiLine for Intune | October 26, 2025
- MultiLine | September 28, 2025

What's new?

1. Satellite Network support

- The MultiLine mobile app now supports Satellite Phone Service on devices with this capability, allowing for seamless connectivity in open areas where traditional cellular or Wi-Fi coverage is not available.
- When connected via satellite, users can send and receive messages via SMS, MMS, WhatsApp,

WeChat, and LINE, as well as access voicemail.
- Initially, while on the satellite network, specific functions such as voice calls, Exchange contact sync, and onboarding will be disabled due to satellite bandwidth restrictions.
- The app will provide feedback when these features are unavailable.

See **Using MultiLine on Satellite Network** (https://help.moviuscorp.com/help/using-multiline-mobile-app-on-satellite-network-september-2025) [↗] for more information.

2. Improved Country Code search

- Users can now search for a country by its name or code number when using the country code selector in the keypad or while adding/editing a contact.

Bug Fixes

- Minor bug fixes to improve performance.

Version History

Date	Description
09/22/2025	Created
09/23/2025	Updated release date
10/09/2025	Updated release date
10/23/2025	Updated release date for MultiLine for Intune

Version 4.11.01 | MultiLine and MultiLine for Intune-Android Release Notes

MultiLine Android App v. 4.11.01 Release Notes

Target dates for the releases:
- MultiLine for Intune | September 10, 2025
- MultiLine | September 14, 2025

What's new?

1. Advanced Wi-Fi

- The MultiLine mobile app now detects when a device is connected to a Wi-Fi network with no internet access (commonly referred to as "zombie Wi-Fi") or when the Wi-Fi connection blocks app-critical ports or services. In such cases, the app will prompt the user for permission to bypass the faulty Wi-Fi and switch to cellular data, ensuring uninterrupted app functionality.

See **Advanced Wi-Fi for MultiLine** (https://help.moviuscorp.com/help/introducing-advanced-wi-fi-for-multiline-app-september-2025) [↗] for more information.

2. MultiLine App support for click-to-dial and click-to-text app URLs (deep linking)

- Users can now initiate calls or messages via the MultiLine mobile app directly from other apps using app-specific URLs. By simply tapping or clicking on a phone number, MultiLine will launch and handle the communication. This eliminates the need to manually copy numbers or switch between apps, streamlining workflows and improving the overall user experience.

Bug Fixes

- Resolved an issue that, in rare cases, caused the MultiLine app to close unexpectedly on devices running Android 13 and 14 when switching networks.

Version History

Date	Description
09/03/2025	Created

Version 4.10.01 | MultiLine and MultiLine for Intune-Android Release Notes

Target dates for releases (upon App Store approval):

- MultiLine for Intune | August 10, 2025
- MultiLine | August 10, 2025

What's new?

1. Spam Risk Call Tagging in the MultiLine App for Hong Kong numbers

- The MultiLine mobile app will tag incoming calls from Hong Kong numbers as **"Spam Risk"** if suspected to be spam, helping users identify and avoid unwanted calls before answering. This enhancement helps protect users from unwanted interruptions.
- The label also appears in the **Recents** list for both answered and missed calls.

2. Service Contact Management improvements

- We've enhanced the way Service Contacts are managed during onboarding and re-onboarding to improve accuracy, eliminate duplication, and prevent the app from displaying incorrect caller ID.
- MultiLine now offers both automatic and manual validation to identify when a *service number* has been incorrectly saved as a contact. In this case, the app will now alert you and offer intuitive options to correct it—either by editing or removing the entry.

3. SMS Promotional banner text change (US users only)

- When receiving an SMS message flagged as promotional, the existing banner will now display the text ***It seems to be a promotional message***.

4. Support PNG image format for MMS and Social Messaging

- MultiLine now supports PNG image files received via SMS/MMS and Social Messaging, enhancing media compatibility and improving the user experience across messaging

channels.

5. Enhanced Shortcode Call Handling

- The latest MultiLine app update enhances support for shortcodes by passing shortcode numbers with "*" or "#" (e.g., *611, #411) to the native dialer without modification.
- Additionally, numbers ending in **5551212** (such as directory assistance numbers like *613 5551212* or *+1 613 5551212*) will now retain the full format—including area code (NPA) and country code —when transferred to the native dialer, aligning with user input and carrier requirements. This update ensures accurate and consistent dialing behavior across critical carrier-specific and region-based services.

6. Updated Microsoft Intune SDK

- We have upgraded the Intune SDK to version 20.6.0.

Bug Fixes and Performance Improvements

- **Selecting the Bermuda country code in the keypad dropdown:** Resolved an issue where calls to Bermuda failed only when using the country code selector in the keypad. Calls completed successfully when manually dialling the number.
- **General Enhancements**: Additional improvements to app performance, stability, and reliability.

Known Issue: In some cases, an ongoing "data mode" call may end unexpectedly if the network connection changes between IPv4 and IPv6. Our team is actively working on a fix and prioritizing its resolution.

Version History

Date	Description
07/23/2025	Created
08/08/2025	Added known issue

Version 4.08.01 | MultiLine and MultiLine for Intune-Android Release Notes

Target dates for release to app store:

- MultiLine for Intune | July 9, 2025
- MultiLine | July 8, 2025

Update - Release Postponement

The incident that caused the postponement of the **Mobile App** releases, originally planned for the weekend of **June 21, 2025, has been resolved.**

What's new?

1. Contact Settings UI/UX improvements

- We've updated the contact source list text to enhance clarity and usability.
- Additionally, the descriptions and alert messages shown when changing contact sources have been revised to provide more explicit guidance and reduce confusion.
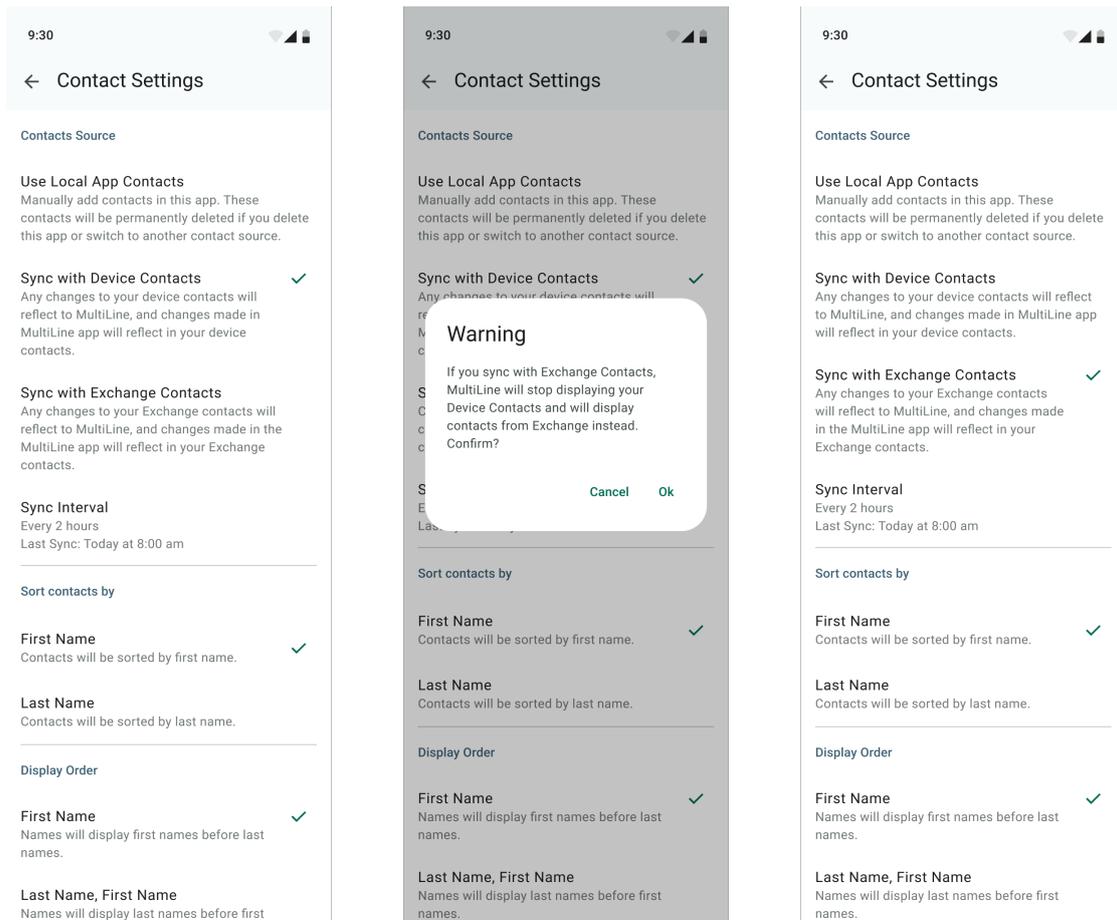
2. Voicemail Message Improvements

- We've enhanced voicemail functionality to ensure more reliable, real-time delivery of messages and clearer issue notifications.
- If a voicemail audio file isn't immediately available — such as in the case of a network connectivity issue — you'll now see an option to manually download the message, improving access and reducing uncertainty.
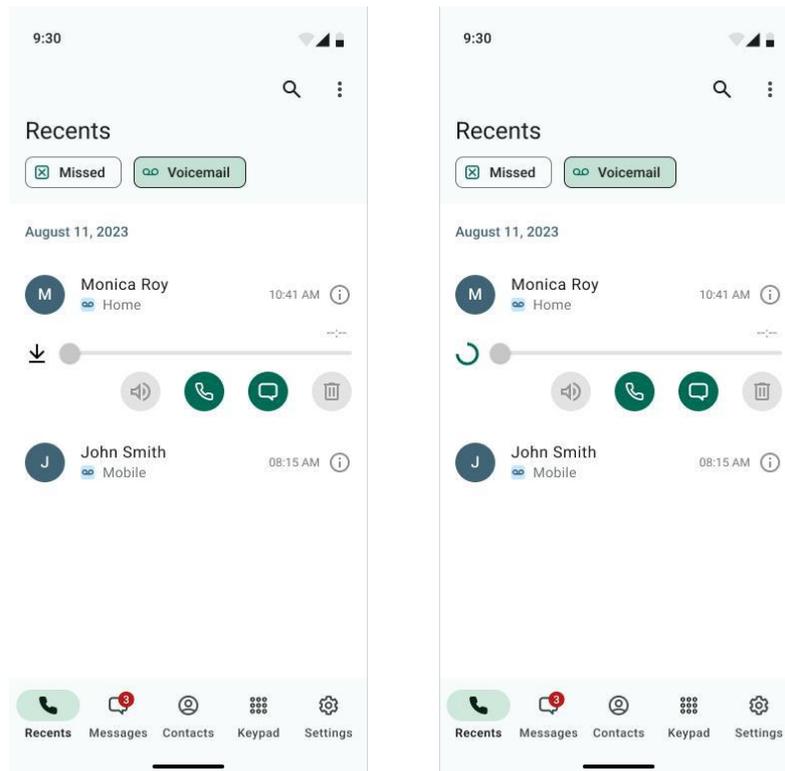
3. A new look for the MultiLine app logo!

- We're giving the MultiLine app a small visual refresh - our app icon is changing!

- We're aligning with updated App Store guidelines while also taking the opportunity to give the MultiLine app icon a new look.
- No other visual changes - just a fresh icon on your home screen and app.

4. Introducing AMR-WB

- The MultiLine app now supports the **AMR-WB (Adaptive Multi-Rate Wideband)** audio codec for minutes and data mode, delivering **clearer, more natural-sounding calls**, and enhanced overall audio quality.
- It has been released gradually, in phases, and will take a few weeks to become available to all MultiLine users.

  Note: The level of support may vary depending on the region and local carrier infrastructure.

See AMR-WB for Multiline (https://help.moviuscorp.com/help/introducing-amr-wb-for-multiline-app) for more information.

5. Introducing IPV6 support

- MultiLine app now supports **IPv6 network environments**, providing:
 - Better connectivity,

- Improved network performance, and
- Compatibility with modern, future-ready infrastructures

Note: While the MultiLine app now supports IPv6, a **Microsoft** limitation may prevent **Microsoft Intune authentication** from working as expected under IPv6. We are awaiting confirmation from Microsoft regarding full Intune SDK compatibility.

6. Improved Contact Sync Experience

- The MultiLine mobile app now provides enhanced real-time visibility into the contact synchronization process. It includes:
  - Real-time sync status updates
  - Immediate notifications for any sync issues
  - Actionable error messages to help users resolve problems directly within the app.

Note: MultiLine for Android will only sync Microsoft Exchange contacts that include at least one of the following information- a phone number, or an email, or one address field, in addition to the contact's name. If a contact only has a name and none of these other fields are filled out, MultiLine will not synchronize that contact.
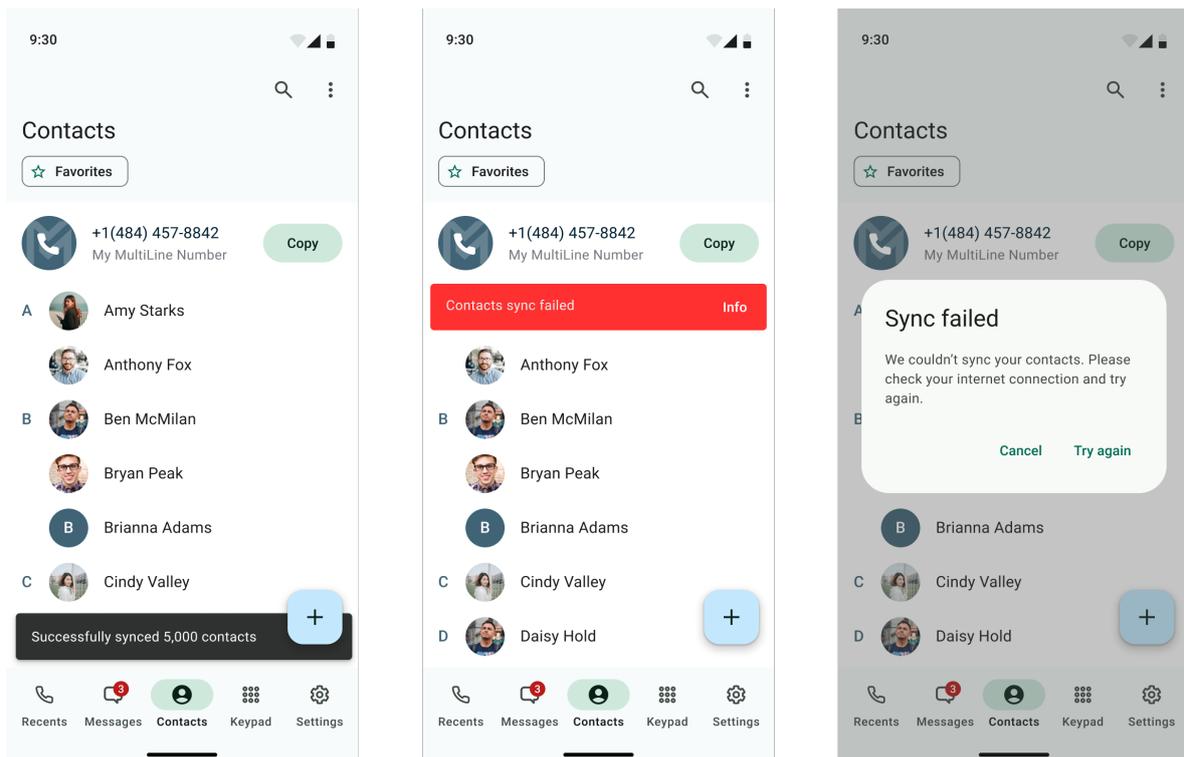
Bug Fixes and Performance Improvements

- **Voicemail Delivery Fix**: Resolved an issue where voicemail messages were delayed—often due to network issues—causing users to miss notifications in certain cases.
- **Incoming Calls Not Appearing on Device Fix**: Fixed an issue affecting specific Samsung devices with Android 14. When these phones were in sleep mode for a few minutes, MultiLine would not ring for incoming calls, although the calls would still appear in the missed calls list.
- **General Enhancements**: Additional improvements have been made to overall app performance and reliability.

Version History

Date	Description
05/09/2025	Created
06/12/2025	Updated with the additional features
06/20/2025	Release dates updated
07/02/2025	Updated the Release Postponement Added AMR-WB additional information
07/04/2025	Release dates update

Version 4.07.01 | MultiLine and MultiLine for Intune-Android

MultiLine Android App v. 4.07.01 Release Notes

Target dates for release to app store:

- MultiLine for Intune | April 16, 2025
- MultiLine | April 16, 2025

Important Note:

Due to the current capital market conditions and in response to requests from several of our customers experiencing internal change freezes, we are delaying all app releases originally planned for 13th.

We appreciate your understanding and continued partnership. Please reach out to your account manager if you have any questions or need further clarification.

What's new?

Improved Onboarding (MultiLine for Intune)

We are introducing the Sign In screen as the initial step for users onboarding in MultiLine for Intune, making the process more intuitive and consistent with other operating systems' experiences.
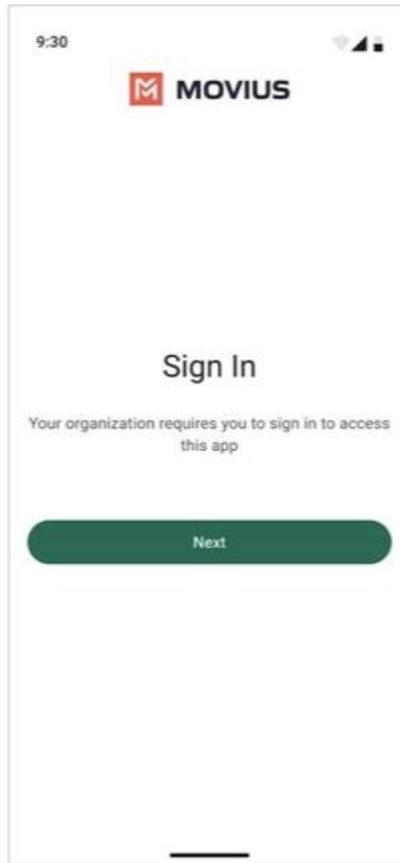
Note: During user re-onboarding, if they are already logged into the Company Portal, the Sign In screen will appear next. If company policies also require a PIN, that screen will follow afterward.

Updates and Fixes

- Fixed an issue that prevented some users from searching contacts by name on the message compose screen
- Improvements to voicemail delivery
- General enhancements to performance and reliability

Version History

Date	Description
03/06/2025	Created
04/10/2025	Updated the re-onboarding information
04/11/2025	Updated the release date.

Version 4.06.02 Minor Release | Android

MultiLine Android App v. 4.06.02 Minor Release Notes

This is the content for Version 4.06.02 Minor of the MultiLine Android app. Release planned on March 29, 2025.

Bug Fixes

ID	Application	Description
CS-234341	MultiLine, MultiLine for Intune	Resolved the issue that was causing the app to set outbound calls to **Minutes** incorrectly instead of **Data** for "data only" client.

Version History

Date	Description
03/28/2025	Created

Version 4.06.01 | MultiLine and MultiLine for Intune

Movius MultiLine Android App v. 4.06.01 Release Notes

Target dates for submission to app store:

- MultiLine for Intune | March 1, 2025
- MultiLine | March 8, 2025

What's new?

Contact Deletion

Users can now delete contacts synced using Exchange from MultiLine. The contacts will be deleted from the contact list in Exchange and MultiLine.

- Recycle Bin: In case of accidental deletion, deleted contacts are saved locally for 30 days, allowing users to restore them if needed. When restored, the contacts will be available in both the contact list in Exchange and MultiLine. After 30 days, contacts are permanently deleted.
- Recently deleted contacts are saved within the app, not on the device. If the user changes the contact source or deletes MultiLine, the contacts are permanently deleted.
- For more information, see Add, Edit, or Delete Contacts [↗] (https://help.moviuscorp.com/help/adding-or-updating-a-contact-30c1615) [↗].

Updates and Fixes

- General performance and user interface fixes

Version History

Date	Description
02/20/2024	Created

Version 4.05.02 HF1 | Android

MultiLine Android App v. 4.05.02 HF1 Release Notes

This is the content for Version 4.05.02 HF1 of the MultiLine Android app. Release planned for submission for Apple approval Friday, February 8, 2024.

Bug Fixes

ID	Application	Description
CS-234246	MultiLine, MultiLine for Intune	Fix for greyed out text input field at the bottom of the screen in WhatsApp chats.

Version History

Date	Description
01/31/2024	Created

Version 4.04.01 | Android

MultiLine Android App v. 4.04.01 Release Notes

MultiLine Android and MultiLine for Intune Android version 4.04.01 is expected to release in early October.

What's new?

This version of MultiLine will provide an enhanced synchronization experience when using integrated apps and updates to screens for a more consistent appearance.

Teams and MultiLine app sync enhancements

- Call Log Sync - Call logs of received or missed calls in Microsoft Teams will appear in MultiLine app call logs
- Delete Messages Sync - When users delete messages in MultiLine apps or Microsoft Teams apps, the messages will delete in both apps
- Pull to refresh - In the MultiLine apps, pull down on the calls and messages screens to initiate synchronization

App screen changes

- Increased the size of image thumbnails in messages
- Enforced consistent appearance to all screens in the MultiLine app, such as font sizes, iconography, alignment, and spacing

E.164 international phone standard update

This release includes the first set of changes that are part of the implementation of the E.164 international phone standard, which enhances the way the MultiLine mobile application handles phone number formats.

As an example, when a MultiLine user makes a roaming calls using the local format to a number that is from the same country as the MultiLine number, for example, a MultiLine user with the number "+447112345678", who is in the United States, calls "07887654321" (UK local number format), the call will be successful on both minutes and data. For comparison, this call would not work on a non-MultiLine iOS phone or tablet.

Exception: If the MultiLine user with the number "+447112345678" was in India rather than the United States, for example, and dialed the UK local number format "07887654321", the call would not work. This is because the number "7887654321", along with the India country code 91, "+917887654321", is a valid number format for India.

This update also corrects the following scenario of unexpected behavior: when MultiLine users made roaming calls in Minutes mode using the dialer to a local number in their home country using "00" (e.g. "00447112345678") instead of "+" (e.g. "+447112345678"); such calls would fail in the first attempt, but subsequent attempts worked correctly. Now these calls will be successful.

Bug Fixes

ID	App	Description
CS-233558	MultiLine, MultiLine for Intune	Fix for WhatsApp Message Queing
CS-233616	MultiLine, MultiLine for Intune	Fix for incoming call notification when Do Not Disturb is on but MultiLine app is given exception
CS-233805	MultiLine, MultiLine for Intune	Fix for deletion sync issue between mobile app and MultiLine Messaging Teams app

Version History

Date	Description
09/17/2024	Created
10/03/2024	Bug Fix Update
10/07/2024	Clarified that these release notes are for both MultiLine iOS and MultiLine for Intune Android apps; added information about number format changes

Version 4.05.02 | Android

MultiLine Android App v. 4.05.02 Release Notes

This is the content of the Version 4.05.02 release of MultiLine and MultiLine for Intune Android apps.

What's New?

Handling Calls to Shortcodes

This release adds capabilities to handle calls to short codes. These capabilities will improve access

to local services, allowing MultiLine user to dial shortcode numbers relevant to their region, enabling seamless access to customer support, non-emergency services, and other resources. Changes include:

- MultiLine will now handle calls to shortcode numbers (7 digits or less) by directly routing them to the native dialer.
- Keypad logic is enhanced to prevent incorrect country code addition to short codes and emergency numbers.

See Calling short codes ☑ (https://help.moviuscorp.com/help/number-handling-of-short-codes) ☑ for more information.

Support for Canadian French

MultiLine apps now support Canadian French for labels and error messages in the app. The app will use the language set on the Android OS.

Bug Fixes

ID	App	Description
CS-234148	MultiLine, MultiLine for Intune	Fix to handle empty data for getuserdevice API
CS-234160	MultiLine, MultiLine for Intune	Fix for missing voicemail notification
CS-233032	MultiLine, MultiLine for Intune	Fix for failure to dial "001" country code outside USA
CS-234160	MultiLine for Intune	Fix for failure to receive voicemail notification
CS-234217	MultiLine for Intune	Fix for zombie wifi causing problem with display of keypad screen
CS-234148	MultiLine for Intune	Fix for API incorrectly handling empty data for getuserdevice
CS-234220	MultiLine, MultiLine for Intune	Fix for microphone stopping when device enters sleep mode

Version History

Date	Description
01/08/2024	Created
01/09/2024	Added information about Canadian French support
01/20/25	Added additional content to the release notes and updated bug fix table

Version 4.05.01 | Android
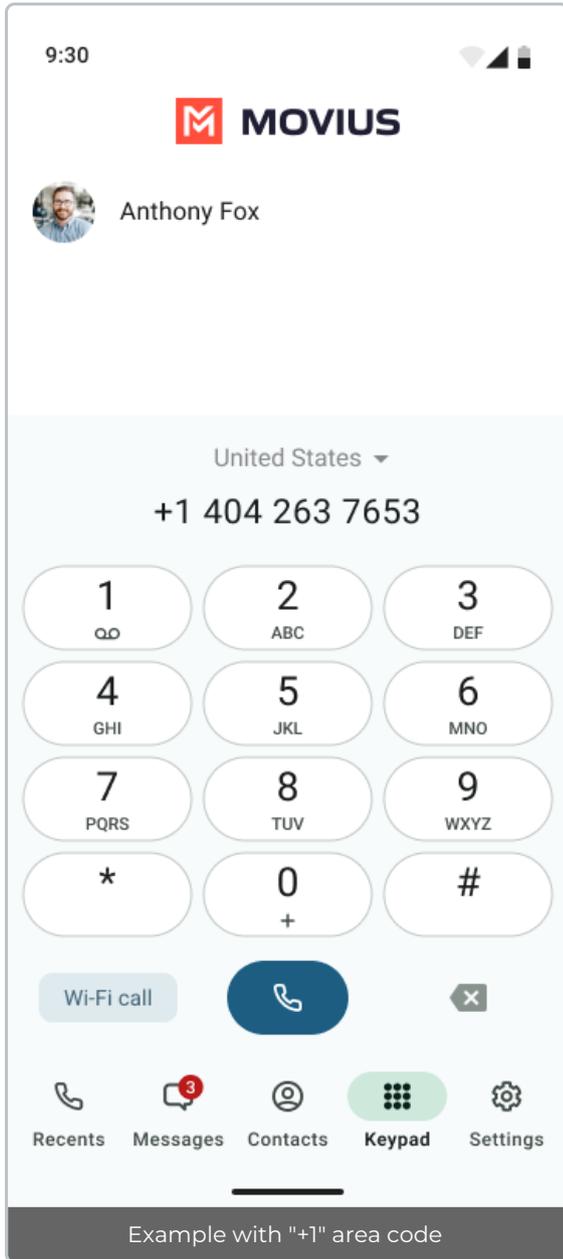
MultiLine Android App v. 4.05.01 Release Notes

This version of MultiLine and MultiLine for Intune is planned for end of November.
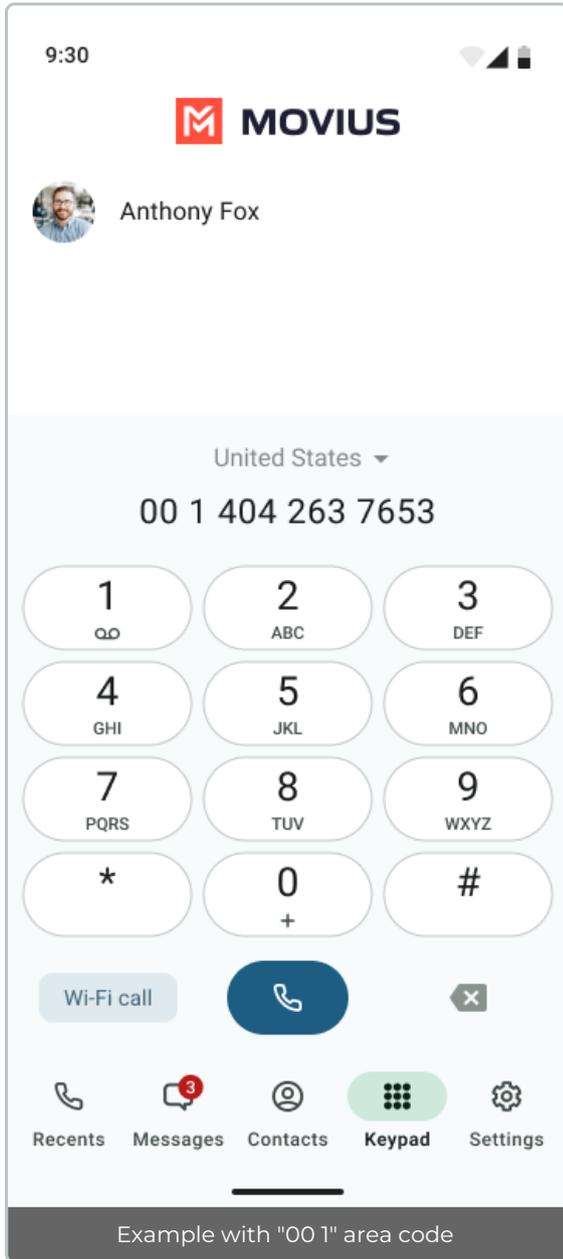
What's New?

This release includes updates that enhance local and international calling and makes it easier to unsubscribe from unwanted messages and report spam.

Number Formatting Enhancements

This release includes changes that are part of the implementation of the E.164 international phone standard ⬈ (https://en.m.wikipedia.org/wiki/Open_numbering_plan) ⬈, which enhances the way the MultiLine mobile application handles phone number formats. Now when someone enters a number for a new contact or dials a number, MultiLine will prevent common formatting errors such as missing country code or extra spaces and normalize the number according to the standard. This prevents errors when sending messages or making calls to international numbers. By default, the dialer will show the country code of your MultiLine number.

Example with "00 1" area code

MOVIUS

9:30

✕ Edit Contact   Save

First Name
Anderson   ⌃

Last Name
Valley

Company Name
Company Name

Jobe title
Lead

Department
Finance

Country
United States   ▾   ✕
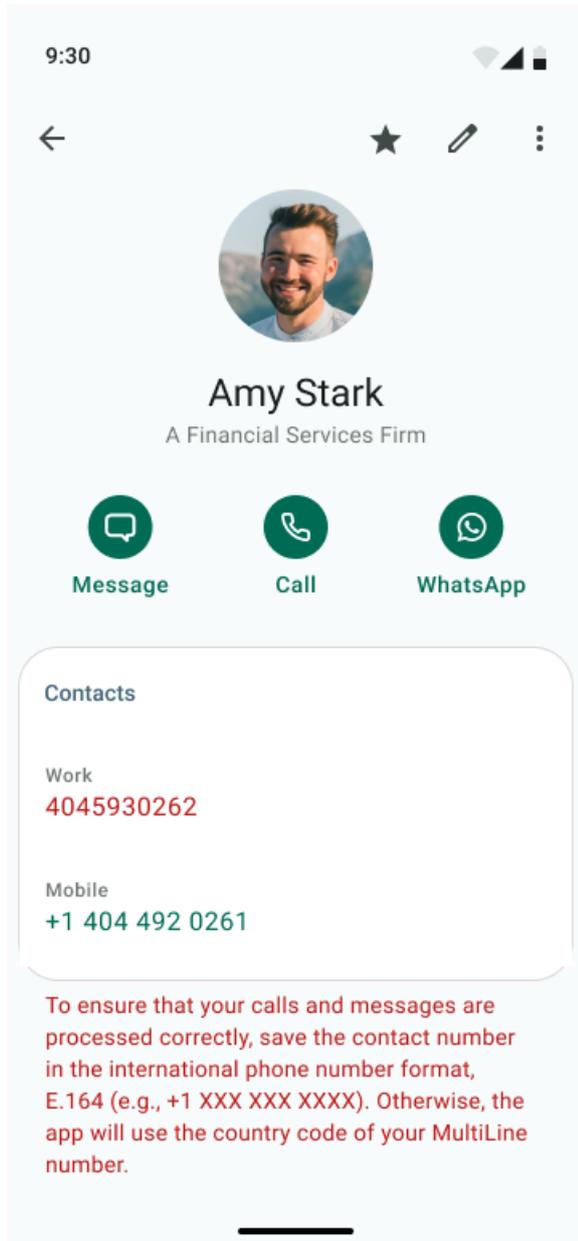
Number
+1 404 453 6789

Number type
Work   ▾

Example Contacts Entry
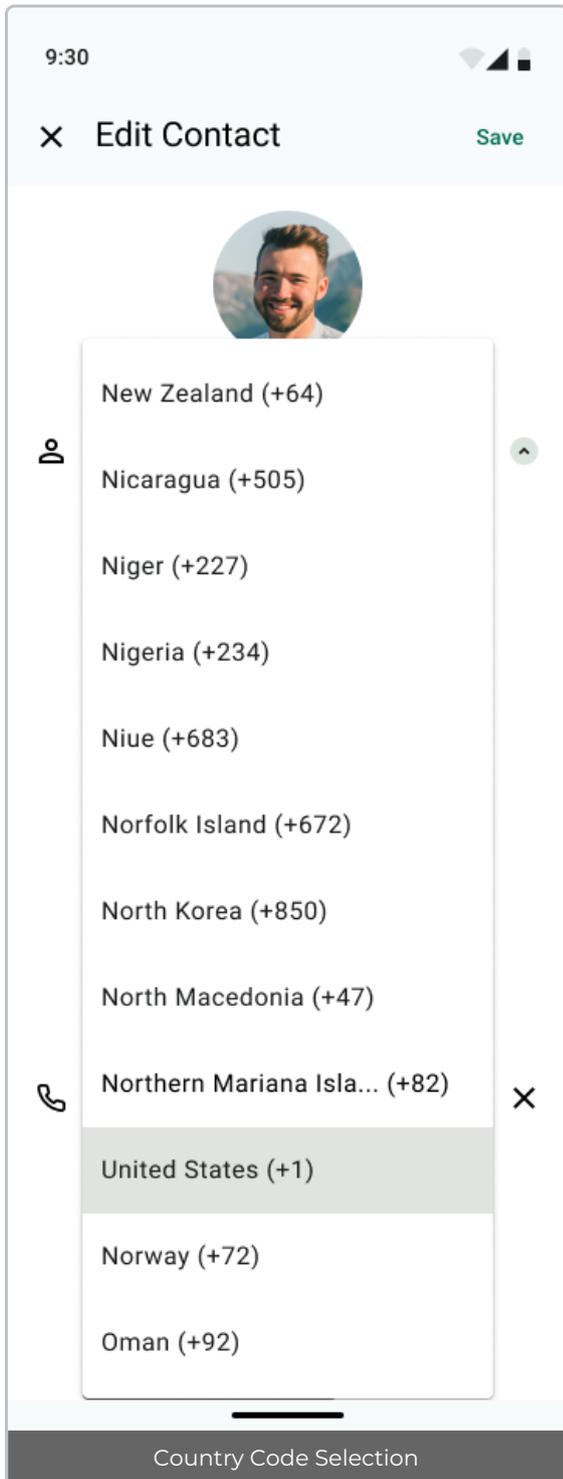
For existing numbers that have been entered before this update, an error message will inform the user the number isn't in the international phone number format.

Flag Application-to-Person (A2P) Messaging

Carriers flag A2P (Application-to-Person) messages from businesses or automated systems—such as appointment reminders, promotions, and alerts—to prevent spam and protect consumers from being overwhelmed by unwanted messages.

MultiLine will now display a banner with an "Unsubscribe" button for A2P messages. When selected, MultiLine will automatically send "STOP" to the sender. MultiLine will deliver the received confirmation message.
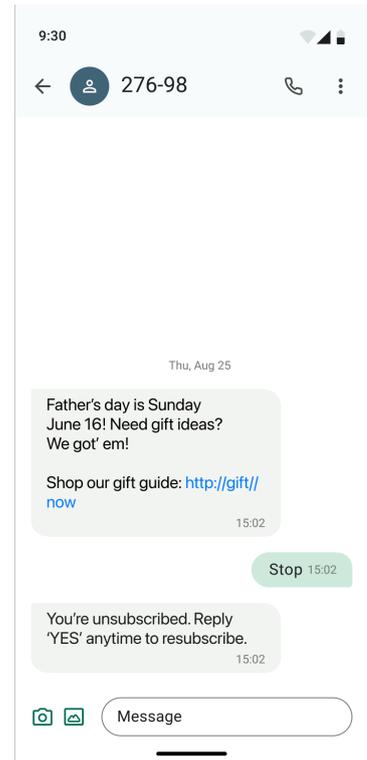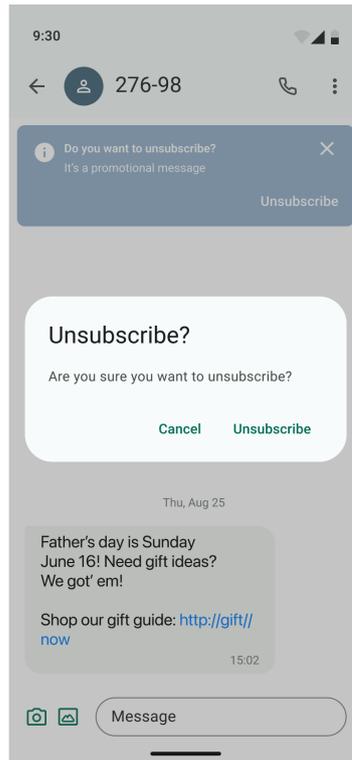
SMS Spam Reporting (USA Only)

Whenever MultiLine users receive SMS from any numbers not in their contact list, MultiLine will now display a banner with a "Report as spam" button. When selected, MultiLine will report the spam for the user by sending the message and the sender's information to the mobile carrier.
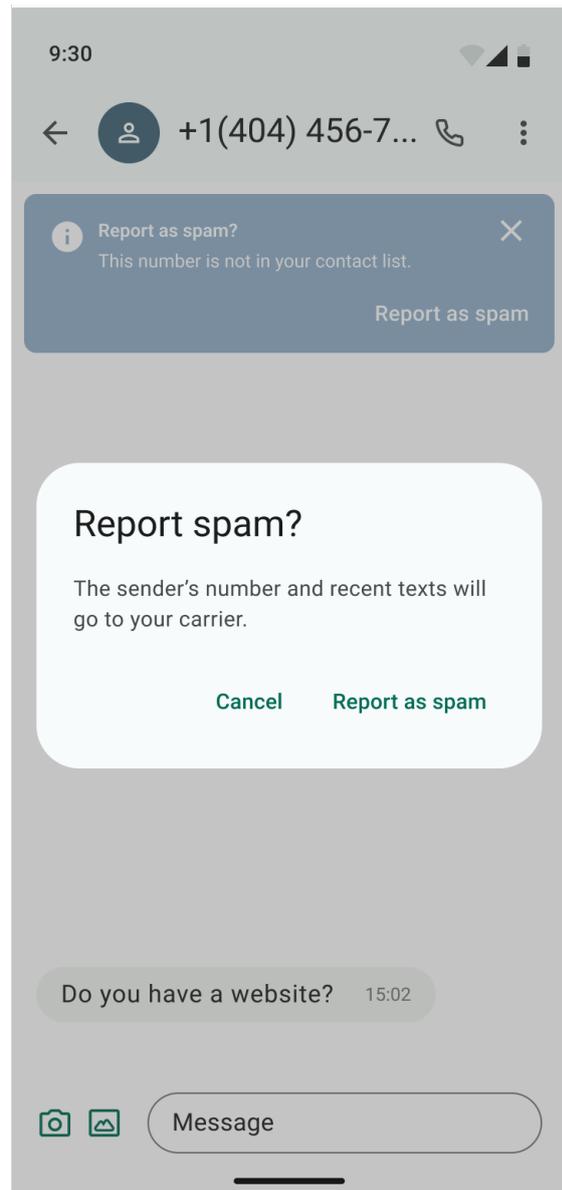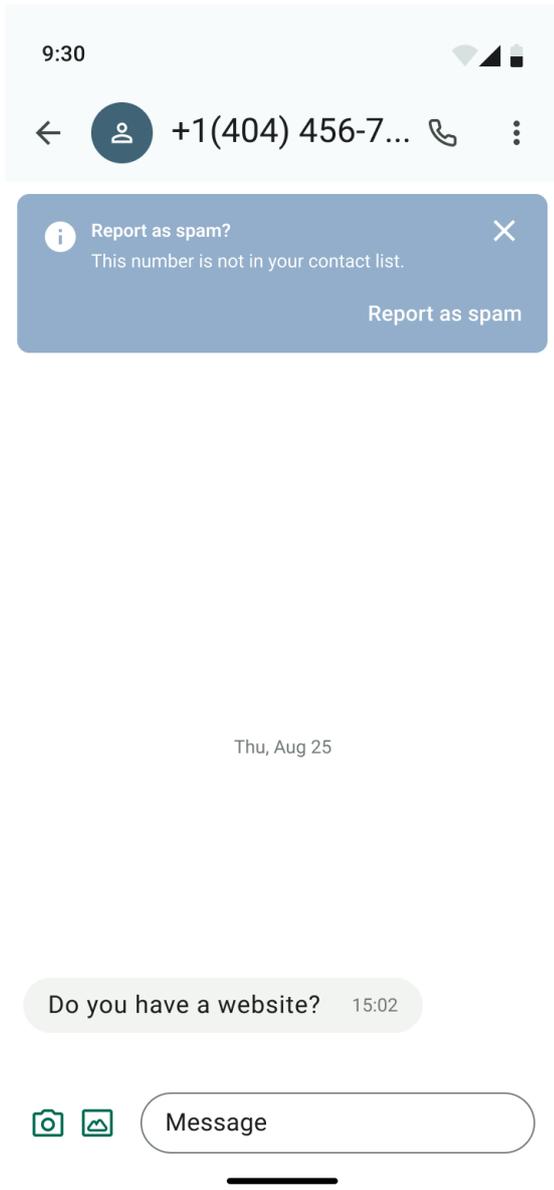
SDK Upgrade (MultiLine for Intune only)

This release includes upgrade to Microsoft SDK version 11.0.0.

Bug Fixes

ID	Description
CS-233630	Fix for crash when press and holding web preview
CS-234096	Fix for end user unable to add carriage return to text message
CS-234163	Fix for area code disappearing from dialer screen
CS-234160	Fix for VM notification not received

Version History

Date	Description
11/04/2024	Created
11/13/2024	Updated bug fixes

Date	Description
11/18/2024	Add screens
12/9/2024	Add Intune SDK upgrade

Version 3.09.01 | Movius for BlackBerry

Movius for BlackBerry Android App v.3.09.01 Release Notes

Production Deployment Schedule

- Movius for BlackBerry Android | September 10, 2024

What's new?

- Upgrade for BlackBerry Dynamics SDK: Android v.12.1.1.43
- API Level 34 Support

Version History

Date	Description
09/10/2024	Created

Version 4.03.02 HF1 | MultiLine for Intune Android

MultiLine for Intune Android App v. 4.03.02 HF1 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android | August 19, 2024

Bug Fixes

ID	Description
CS-233970	Fix for failure to resume conversation with error message "Your previous message was not sent due to an upstream error"

Version History

Date	Description
08/16/2024	Created

Version 4.03.01

Movius MultiLine Android App v. 4.03.01 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android v. 4.03.01 | August 8, 2024
- Movius MultiLine Android v. 4.03.01 | ~~August 13, 2024~~ Delayed, new date to be announced

What's New?

WhatsApp Message Queuing

Meta policies for WhatsApp Business users, which includes MultiLine users, restrict the ability to send messages prior to receiving an opt-in message and after 24-hours have passed since the WhatsApp user has responded to the message.

Previously, MultiLine applications would only allow sending the template messages and not allow input into the text field during these scenarios. Now, MultiLine users can compose and send a configurable number of messages that will be held in a queue to be sent after the WhatsApp user opts in or reinitiates the conversation by sending a message. This enhances their productivity and allows the messaging experience to be more natural for both parties.

See WhatsApp Message Queueing ↗ (https://help.moviuscorp.com/help/whatsapp-message-queueing) ↗ for more details.

WeChat Message Queuing

WeChat policies for Official Accounts, which includes MultiLine users, disallow too many messages to be sent to WeChat users without a response from the WeChat user.

Previously, MultiLine applications did not have any restrictions on the number of messages sent by the user. Now, disclaimers inform both MultiLine users and WeChat of the policy. MultiLine users will be able to send a configurable number of messages that will be held in a queue to be sent after the WeChat user replies with a message. WeChat users will be reminded to reply to the message to keep the conversation going.

See WeChat Messaging ↗ (https://help.moviuscorp.com/help/wechat-messaging) ↗ for more details.

MultiLine companion app for Wear OS

We're thrilled to announce that MultiLine now has a companion app available in the Wear OS app store. The MultiLine app will keep you connected with calls, texts, and social messages on your wrist, ensuring business continuity. Supported on watches running Wear OS 4.

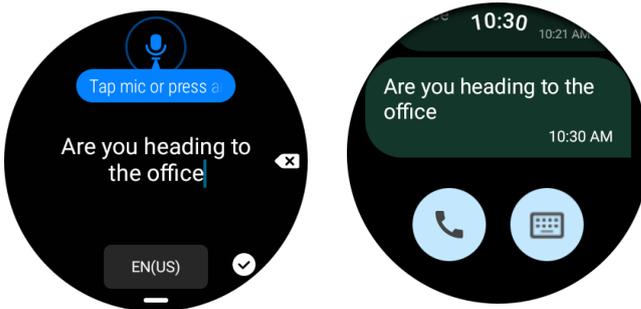- Access your recent calls, messages, and contacts.

- Make, answer, reject, and hang up calls directly from your smart watch.

- Read and reply to SMS, WhatsApp, and group messages.

Users that have activated the MultiLine app on their mobile devices will simply need to install the MultiLine app for smart watches from the Play store to get started. *Note: Available only in standard MultiLine 4.03.01; not yet available in MultiLine for Intune 4.03.01.*

Bug Fixes

ID	App	Description
CS-233610	ML Intune	Fix for issue causing MultiLine for Intune failing to load app on launch
CS-233839	ML Intune	Fix for issue causing MultiLine for Intune to get stuck during SIP registration

Version History

Date	Description of Change
05/08/2024	Created
06/12/2024	Update deployment schedule, add Wear OS support story, bug fixes
06/17/2024	Adding bugs
07/12/2024	Adjust deployment schedule
07/22/2024	Add WhatsApp and WeChat Message Queuing

Date	Description of Change
7/25/2024	Update bugs assigned to release, remove MultiLine Identifier

Version 4.02.02 HF2 | MultiLine for Intune Android

MultiLine for Intune Android App v. 4.02.02 Hotfix 2 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android | June 30, 2024

Bug Fixes

ID	Description
CS-233796	Fix for error sending messages to Exchange Contact without defined country code

Version History

Date	Description
06/26/25	Created

Version 4.02.01 HF1 | MultiLine for Intune Android

MultiLine Android App v. 4.02.01 Hotfix

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune Android v. 4.02.01 Hotfix | May 13, 2024

Bug Fixes

ID	App	Description
CS-233775	MultiLine for Intune	Fix for issue: user starting new WhatsApp conversation could not type anything after the opt in and receiving several messages.

Version History

Date	Description of Change
05/13/2024	Created

Version 4.02.01 | Android

Movius Android App v. 4.02.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

Production Deployment Schedule

- MultiLine for Intune Android v. 4.02.01 | May 12, 2024
- Movius MultiLine Android v. 4.02.01 | May 26, 2024

What's New?

Call Ringing and Notification Control

User Interface Enhancements

Tablet Support for MultiLine

Bug Fixes

ID	Description
CS-233677	Fix for API returned incorrect response getrelation401
CS-233672	Fix for MultiLine Android app requesting OTP during activation when OTP setting is turned off
CS-233610	Fix for MultiLine for Intune Android app failing to load
CS-233146	Fix for user selects number to text (click-to-text), MultiLine for Intune Android should be the option to send text.
CS-233771	Fix for MultiLine for Intune not allowing screenshots when policy allows for screenshots.
CS-233775	Fix for locked WhatsApp conversation after opt-in and WhatsApp user sending messages.

Version History

Date	Description of Change
04/03/2024	Created
04/22/2024	Added user interface updates and bugs
05/08/2024	Add MultiLine for Intune release date, Correct MultiLine release date
05/21/2024	Added more UI screens
05/24/2024	Added Tablet support story
06/03/2024	Moved out Compose Social Message story - moved to later release

Version 4.01.01 HF1 | MultiLine for Intune Android

MultiLine for Intune Android App v. 4.01.01 Hotfix 1

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune Android v. 4.01.01 Hotfix | February 23, 2024

Bug Fixes

ID	App	Description
CS-233567	MultiLine for Intune	Fix for issue: when the app was asleep, users opening MultiLine from a new message notification were not sent to the message thread.

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Renamed Hotfix 1

Version 4.01.01 Hotfix | Android

MultiLine Android App v. 4.01.01 Hotfix 1

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- February 23, 2024

Bug Fixes

ID	App	Description
CS-233567	MultiLine for Intune	Fix for issue: when the app was asleep, users opening MultiLine from a new message notification were not sent to the message thread.

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Add Fri 22 Hotfix

MultiLine Android App v. 4.01.01 Hotfix 2

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune | March 22, 2024
- MultiLine | March 29, 2024

Bug Fixes

ID	App	Description
MPD-171	MultiLine, MultiLine for Intune	Updated Disclosure & Consent Requirement verbiage in the app
MPD-22	MultiLine, MultiLine for Intune	Fix for issue: When messages are sent from MultiLine app with airplane Mode ON, after turning airplane mode off, multiple duplicate messages are delivered.
CS-233628	MultiLine, MultiLine for Intune	User seeing repeating pop-up while installing app

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Add Hotfix 2

Version 4.00.01 - 4.01.01 | Android

MultiLine Android App v. 4.00.01 - 4.01.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

Version 4.00.01 - 4.01.01

### Production Deployment Schedule

- Movius MultiLine v. 4.01.01 | Android | February 17, 2024
- MultiLine for Intune v. 4.00.01 | Android | January 13, 2024

- MultiLine for Intune v. 4.01.01 | Android | February 9, 2024
- Movius for BlackBerry v. 4.00.01 | Android | TBD

What's New?

User interface and performance updates

Updates to the visual design that make the app experience more productive and intuitive. Below are just a few examples of the interface changes coming soon.

Dialpad

Recents

Messages

Settings Screen
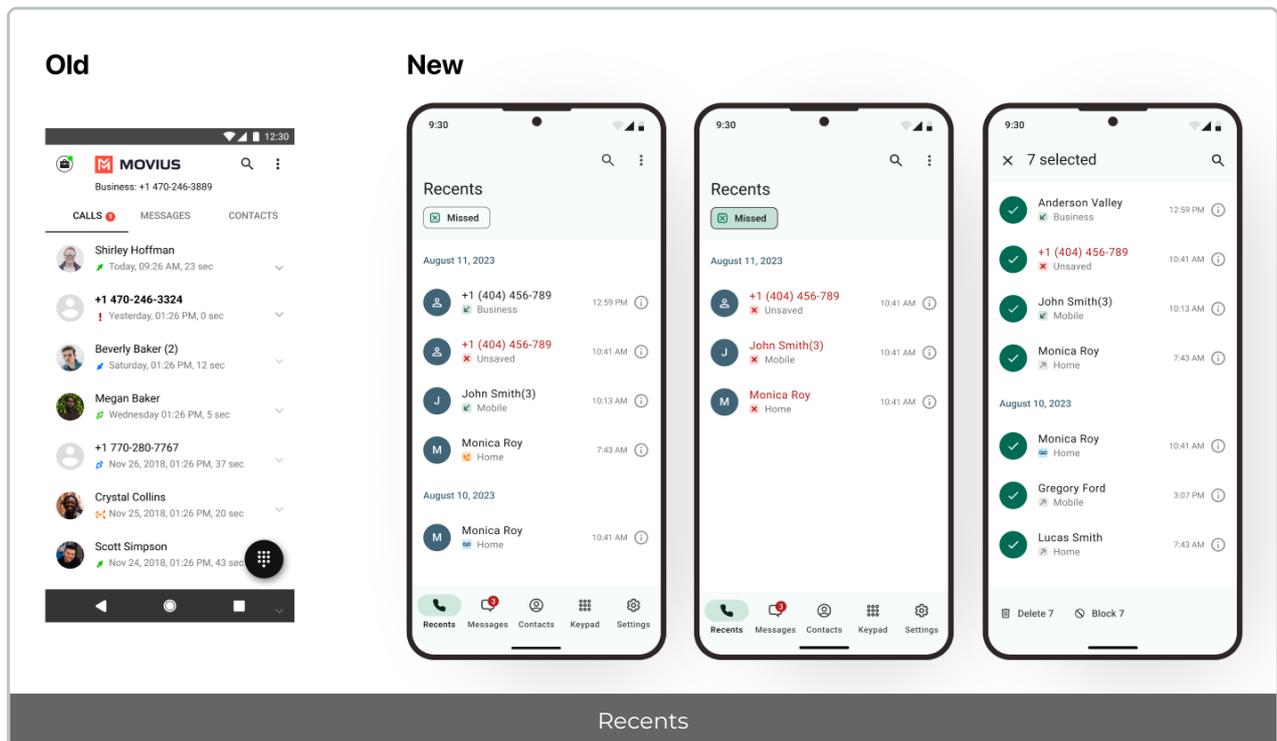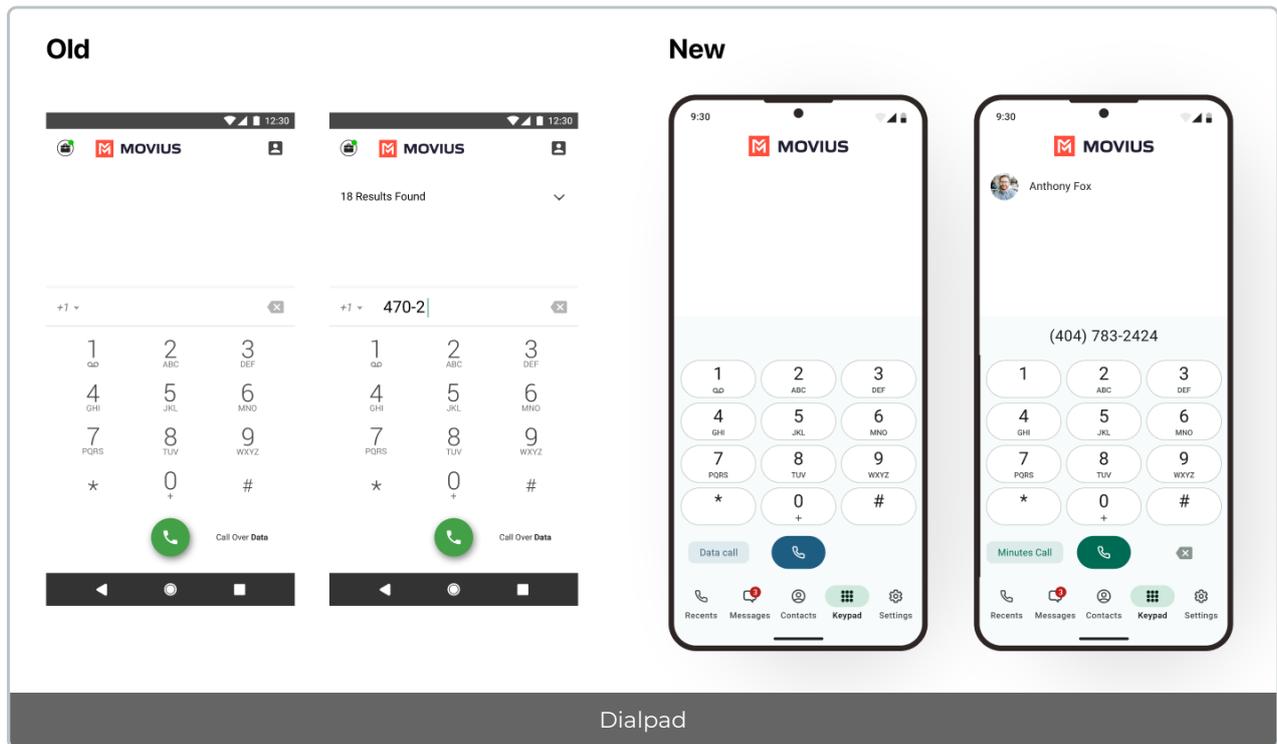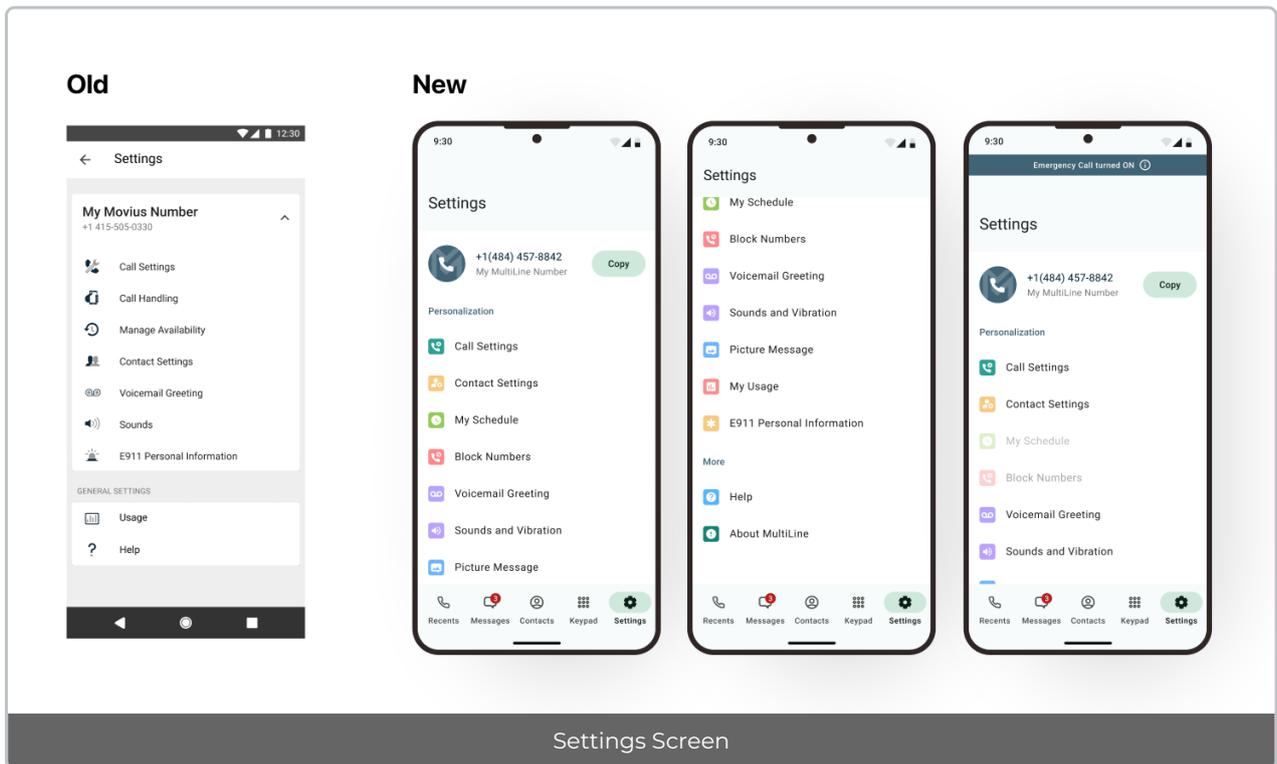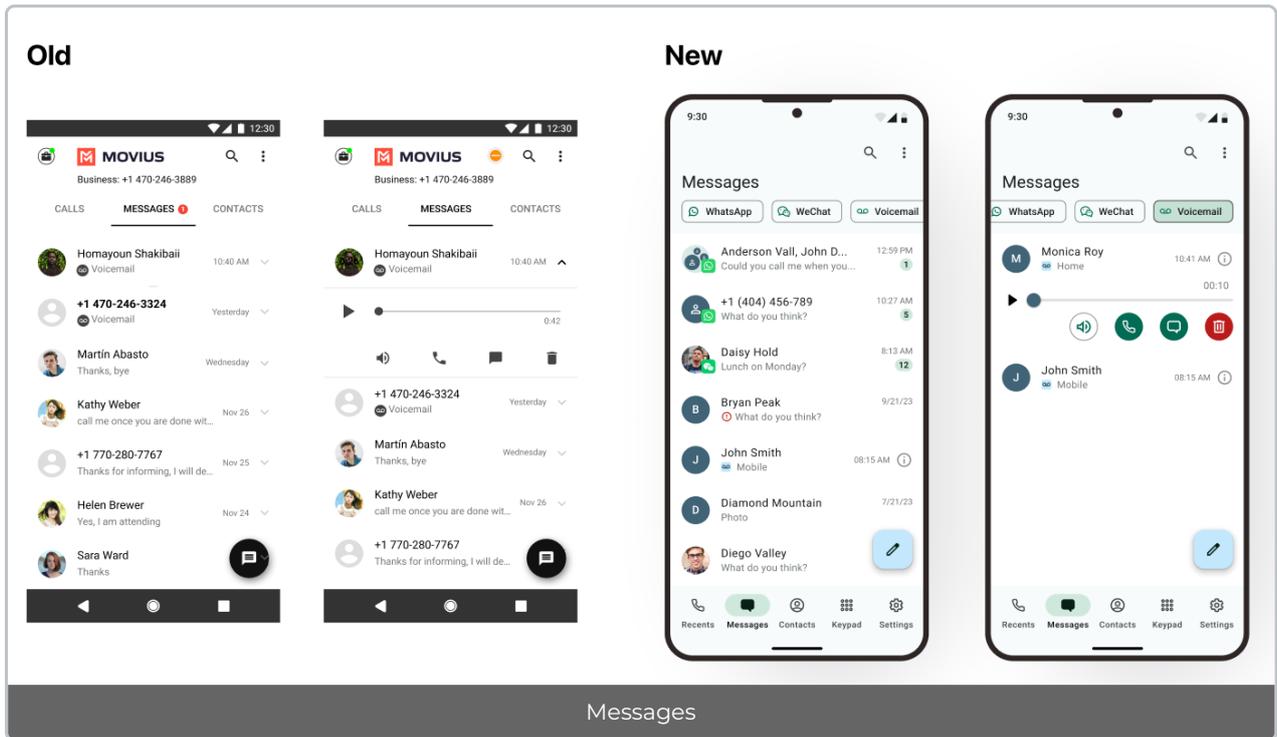
Call and Message Log Sync

Previously, users who uninstalled and reinstalled MultiLine had their call history cleared from MultiLine. Now, for up to 150 calls, Call History will be available after reinstallation of the app.

Learn more at Set up Call & Messages Back-Up ⬀ (https://help.moviuscorp.com/help/call-and-messages-back-up) ⬀.

Bug Fixes

ID	Description
CS-233087	Fixed issue causing error message to display when sending a WhatsApp Opt-In, despite Opt-In being successful.
CS-232729	Fixed issue causing Android phones under certain policies to default to Minutes and manually enter E911 details

Version History

Date	Description of Change
12/01/2023	Created
01/11/2024	Edited release schedule and version number
01/12/2024	Added bug fixes
02/22/2024	Added Release Versions to Production Schedule and added Call Log Sync

Version 3.08.01 - Hotfix

MultiLine for Intune Android App v. 3.08.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine for Intune app.

> Movius reserves the right to make updates to the production deployment schedule and release content at any time prior to the release.

Production Deployment Schedule

- MultiLine for Intune v. 3.08.01 | Android | December 16, 2023

What's New?

Label configuration option for Home

The MultiLine application offers a field for categorizing phone numbers. Now, Movius customer service can configure the option for Management Portal admins to set the "Home" contact label to display as "MultiLine" instead. This allows end-users to label a number as a MultiLine number in the app.

Bug Fixes

ID	Description
none	none

Version History

Date	Description of Change
12/01/2023	Created

Date	Description of Change

Version 3.05 | All Apps Release Notes

Movius MultiLine App 3.05 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule
- December 9, 2022 | Movius for BlackBerry 3.05.02
- December 16, 2022 | MultiLine v. 3.05.01
- December 16, 2022 | MultiLine for Intune v. 3.05.01

What's new with all MultiLine apps?

Previously, users could only search for contacts using name or phone number. Users may now search for contacts using any saved contact details, for example address, department, or company.

See Searching, Viewing, and Editing Contacts ⬈ (https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts) ⬈.
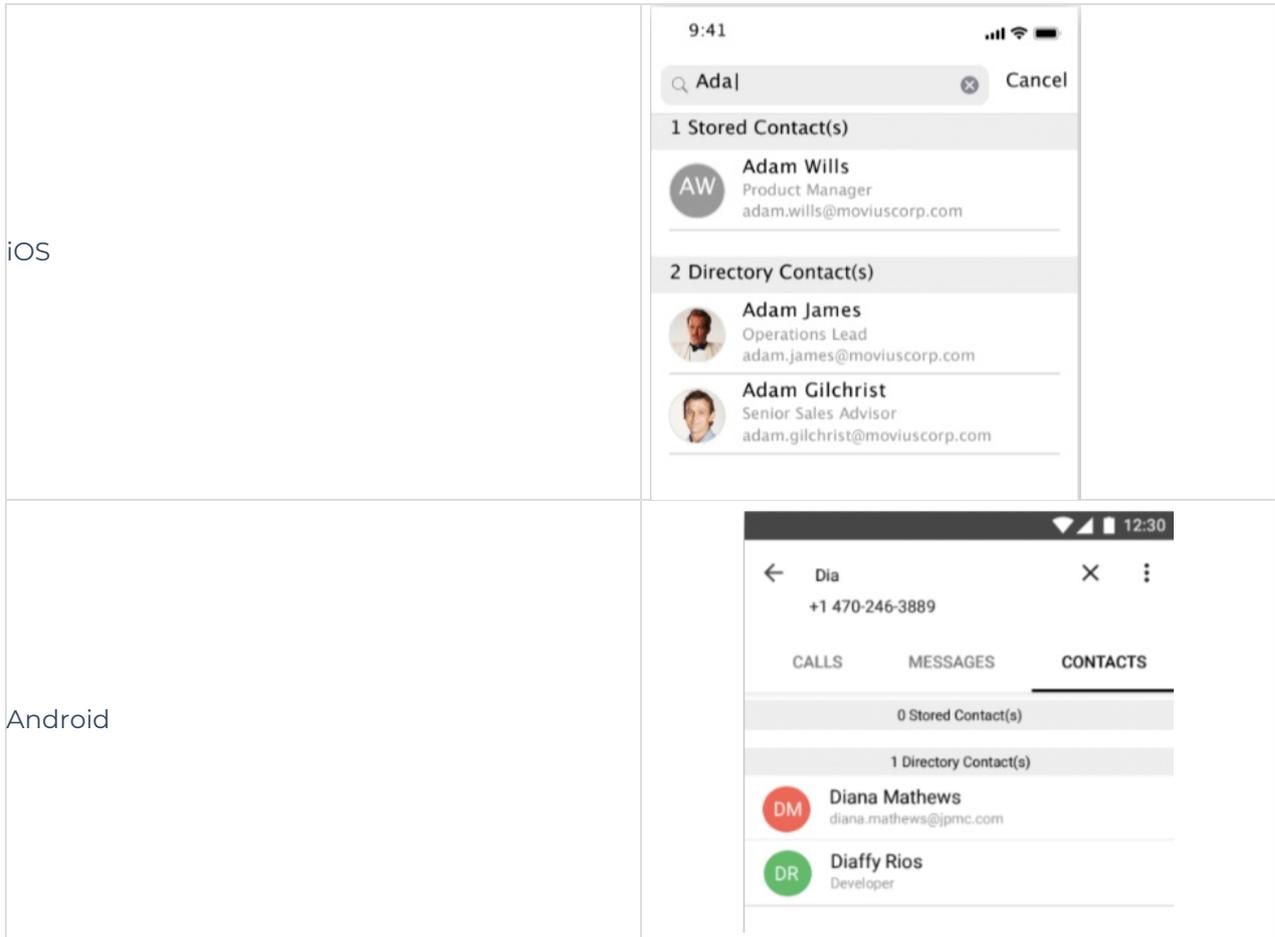
What's new with Movius for BlackBerry?

- Picture messaging is now available for Movius for BlackBerry apps.
  - Pictures can be sent from the phone camera or phone gallery.
  - Movius for BlackBerry doesn't store pictures in the phone gallery. To keep pictures secure:
    - For iOS, Movius for BlackBerry uses the BlackBerry File Manager APIs.
    - For Android, Movius for BlackBerry uses App Memory (only accessible to the Movius for BlackBerry app) with file information stored in an encrypted database.
  - Picture messaging can be enabled or disabled in the Movius MMP portal.
- For end user instructions, see Sending Picture Messages ⬈ (https://help.moviuscorp.com/help/sending-picture-messages) ⬈.
- For admin instructions, see Enable Picture Messaging ⬈ (https://help.moviuscorp.com/help/enable-picture-messaging) ⬈.

What's new with MultiLine and MultiLine for Intune?

- **Multiple Contacts Folders Sync**
  - Prior to this release, Exchange contacts needed to be in the root folder in order to sync with MultiLine. Now, MultiLine will be able to sync with contacts in the direct sub-folders.
  - Whether the contacts are in the root folder or sub-folder, they will appear in the same flat Contacts list in the MultiLine or MultiLine for Intune apps.
- **Contacts Search Improvements**
  - Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list

with the same or similar name. Now, more details will display including:

- Email Address
- Job Title

iOS	
Android	

Note: This functionality was introduced to [*Movius for BlackBerry users in v. 3.04.02*](https://help.moviuscorp.com/help/release-notes-app-34) ↗
[*(https://help.moviuscorp.com/help/release-notes-app-34)*](https://help.moviuscorp.com/help/release-notes-app-34) ↗

Version 3.04 | All Apps Release Notes

Movius App 3.04 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule

- October 28, 2022 | Movius for BlackBerry v. 3.04.02
- November 11, 2022 | Movius MultiLine v. 3.04.01
- November 7, 2022 | MultiLine for Intune v. 3.04.01
- December 19, 2022 | Movius MultiLine v. 3.04.02
- December 19, 2022 | MultiLine for Intune v. 3.04.02

What's new with all MultiLine Apps?

ARYA Customer Feedback - New Options

If an organization chooses to enable ARYA Customer Feedback, their users are prompted after calls to provide feedback (See Arya: Providing Call Quality Feedback Product Document (https://help.moviuscorp.com/help/arya-product) ☐). The feedback is ingested by an AI-powered tool that identifies potential issues that will improve call performance.

In this release, we've added more options for users to select from to describe problems with a call, including an "Other" option that allows the user to enter their own reason if none of the provided options apply.

Movius provides a set of default options (Call Dropped, Could not hear the other party, Call/Speech Delay, Spam Call, Other) and can configure custom options for customers by request.

Contacts Search Enhancement

Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list with the same or similar name. Now, more details will display including:

- Email Address
- Job Title

| iOS	

Android	
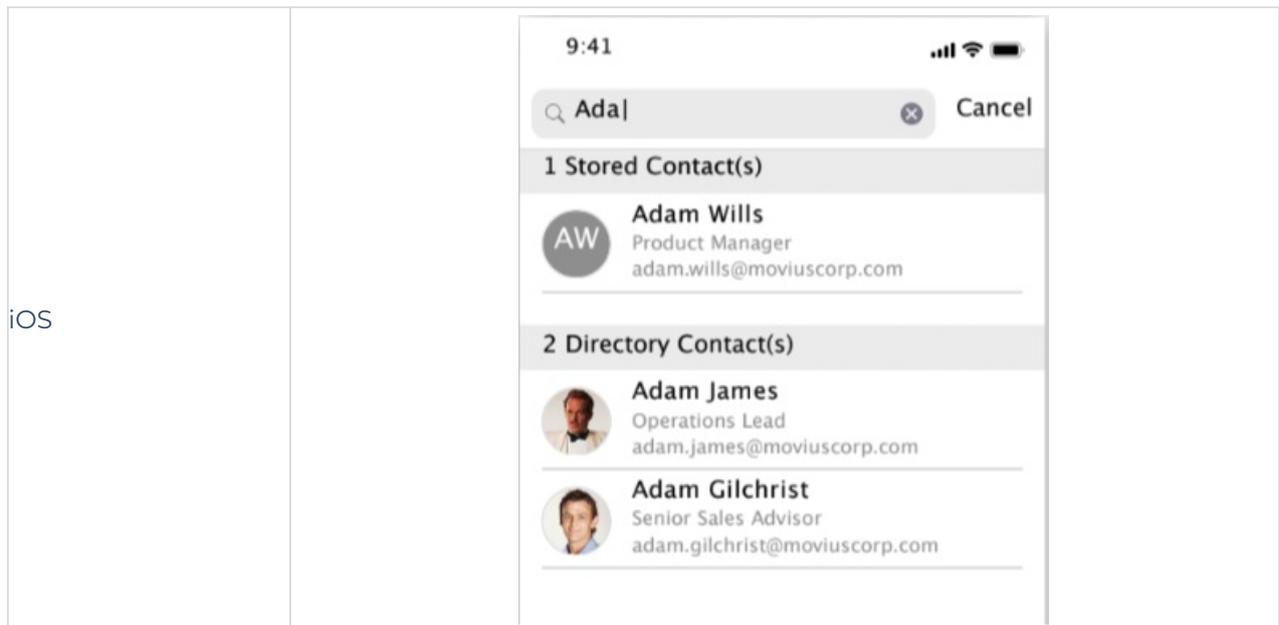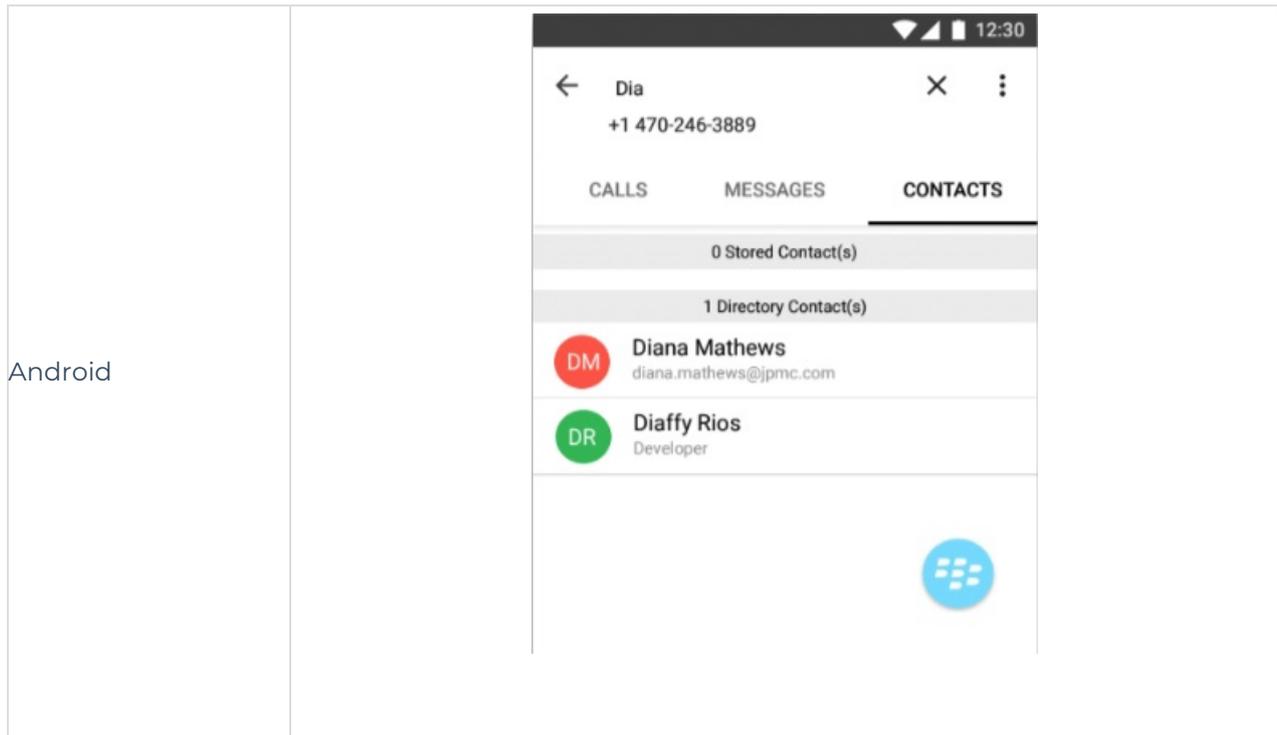
What's new with Movius for BlackBerry?

- **BlackBerry Contacts Sync Enhancement (v. 3.04.20)** - Using new functionality from the BlackBerry BEMS 3.4.3.3 API release, Movius or BlackBerry will now be able to sync contacts from any Contact folder.

What's new with Movius MultiLine?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
  - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".
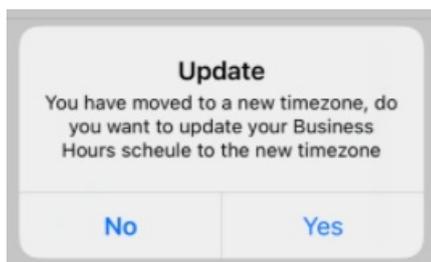
- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

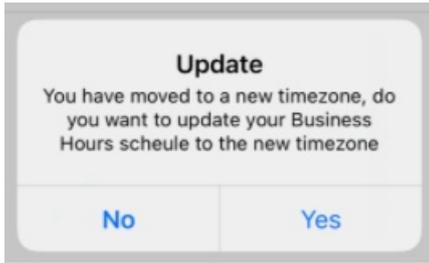## What's new with MultiLine for Intune?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
  - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".

- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

Version 3.03 | All Apps Release Notes

Movius MultiLine August 2022 Release Notes

Read on to learn what's new with MultiLine Apps, the Management Portal, and API.

Prior to scheduled release dates, dates and content of these Release Notes are subject to change.

App Update Schedule

App	Scheduled Release Date	Version
Movius MultiLine	16-Jul-22	3.03.01
Movius for BlackBerry	17-Jun-22	3.02.01
MultiLine for Intune	16-Jul-22	3.03.01
Movius for BlackBerry	12-Aug-22	3.03.01

What's new with Movius MultiLine

Below change planned for Movius MultiLine v3.03.01

- WhatsApp Group Messaging
  - Prior to this release, only 1:1 messaging was available. With version [version number], MultiLine users can have a group message with multiple MultiLine user participants. Learn more at [Sending and Replying to WhatsApp Messages](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages) [⬈] [(https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages)](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages) [⬈].

What's new with all apps

Below change planned for all apps v3.03.01

- Contacts list screen: Users of Exchange Contacts can now tap and drag down on their list of contacts to initiate Contact Sync.

Below changes planned for Movius for BlackBerry v3.02.01, Movius MultiLine v3.03.01, T-Mobile

*MultiLine v3.03.01, and MultiLine for Intune v3.03.01*

- Recents & Messages tab (IOS ONLY)

    - Search bar will only display when the user begins scrolling.

- Contacts tab

    - Removed Briefcase icon.

    - Renamed 'My Number' to "My Movius Number".

- Dialpad

    - Added down arrow to Country Code menu, tap to list the countries.

    - Added label for "Call over Minutes/Data".

    - Enhanced "Add Number" interaction.

- Settings tab

    - Removed sub header 'My MultiLine number'.

    - Removed Briefcase icon.

    - Renamed 'Work' to 'My Movius Number'.

    - Removed 'Personalize Number' menu item.

- Call Settings

    - Removed word 'MultiLine' on description text of "Wi-Fi Only" option.

- Manage Availability

    - Show description text only for the selected option.

    - Removed "Set" button for Business hours. The setting will now automatically save when the user taps on 'Back' to leave the screen.

- Removed Data/Minutes tab from Recent Calls. Data/Minutes mode switching is now only available from Dialer.

- Disabled settings will now be hidden. Previously, disabled settings would still appear in the app and be greyed out to indicate they were disabled.

*Below change planned for Movius for BlackBerry v3.03.01.*

- Manage Availability

    - Show description text only for the selected option.

    - Removed "Set" button for Business hours. The setting will now automatically save when

the user taps on 'Back' to leave the screen.

- Now can automatically detect when user changes time-zones; prompts user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".
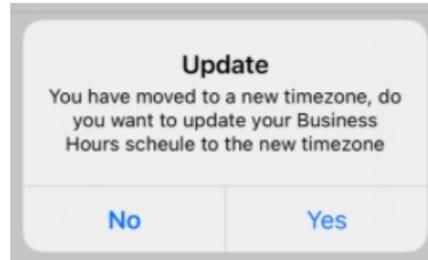
- ARYA User Interface Update: new menu options have been added to the call quality feedback menu prompt displayed to users.

ARYA call quality feedback menu prompt
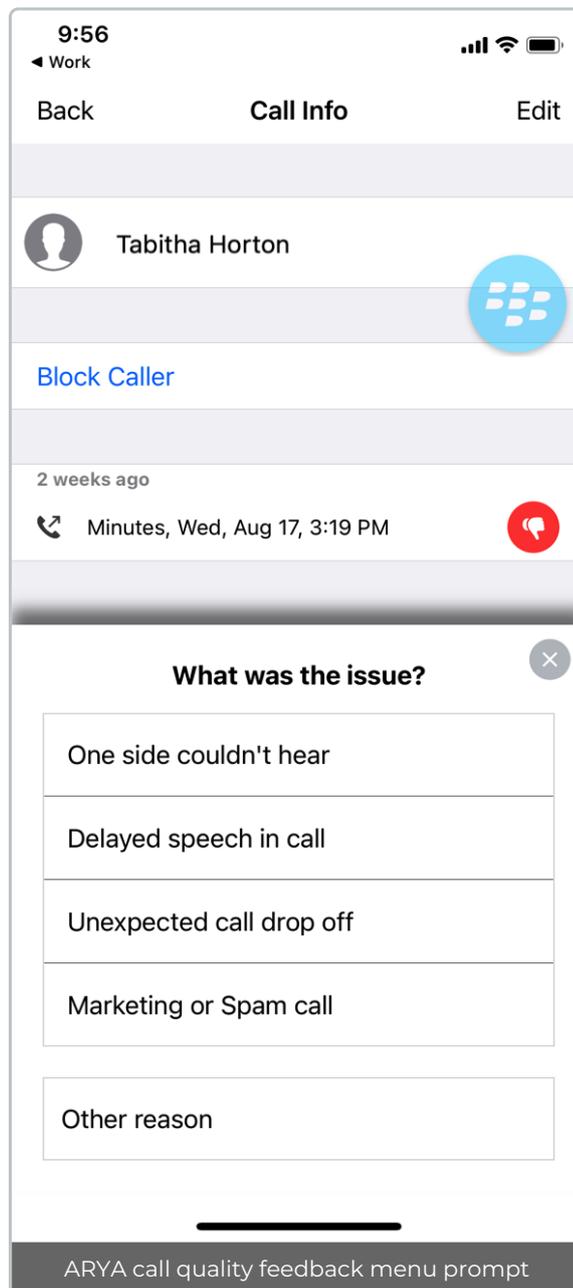
MOVIUS

Revision History

Date	Revision	Description
06/30/2022	rev.1	Originally published
08/22/2022	rev.2	Release date corrections
09/06/2022	rev.3	Added missed BlackBerry 3.03.01 Only stories

Version 3.01 | All Apps Release Notes

Movius MultiLine App v. 3.01 Release Notes

Read on to learn what's new with MultiLine Apps and the Management Portal. Happy Holidays and a Happy New Year from Movius!

App Update Schedule

Updated apps become available in the App and Play Store after their review process.

- January 10, 2022 | iOS Movius MultiLine v. 3.01
- January 31, 2022 | Android Movius MultiLine v. 3.01
- January 25, 2022 | iOS Movius for BlackBerry v. 3.01
- January 31, 2022 | Android Movius for BlackBerry v. 3.01

What's new?

- **Arya – Movius AI driven Call Quality Feedback Collection Process**
  - MultiLine users are now able to rate the quality of their calls by giving a thumbs up or thumbs down.
  - User feedback will be used by Movius to identify opportunities to further improve the service using our analytics and AI technology.
  - This feedback method will eliminate the need for help tickets and manual sending of logs when users experience poor call quality.
  - Admins will receive a daily report by email detailing the data collected. If tickets are opened related to user feedback, progress on these will be tracked in the daily report.
    - The report includes data such as the quantity of data and minutes calls that were rated poorly, the phone models and carriers used by end users, as well as many other useful statistics.
    - For "thumbs down" reports Movius will create trouble tickets and communicate the RCA for the call failure in the case. Additionally for admins that have secure FTP servers, a CSV report can be uploaded which will allow the admin to consume and display the data the way they want to.
    Learn more ☑ (https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback) ☑.
- PIN User experience update:
  - During activation of MultiLine apps, users now have the option to receive the PIN by IVR callback. This ensures that in the case the user is unable to get their PIN by SMS message, the user can complete activation by receiving the PIN by phone call.

The user can receive PIN by phone by clicking "Get PIN via call".
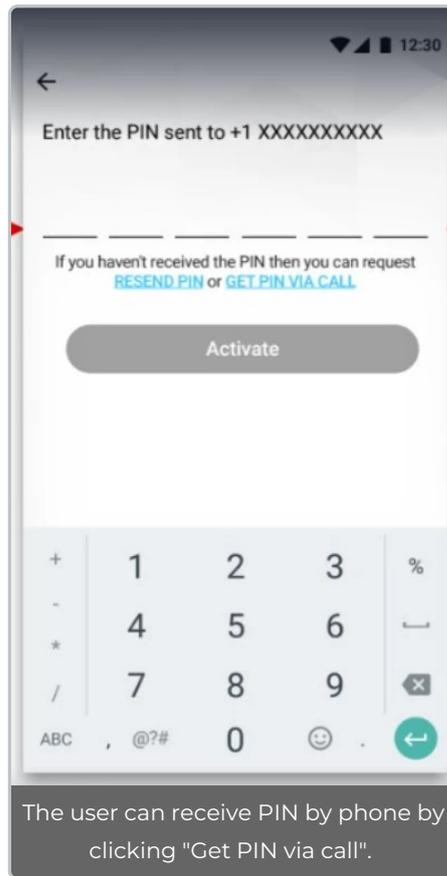
Updates and Issue Fixes

Platform	Released in version	Problem Fixed
All apps	3.1.1	You can now remove Do Not Disturb setting when call forwarding is disabled (M2021-4117)
All apps	3.1.1	Resolved Account not Active error (CS-231813)
All apps	3.1.1	Resolved duplicate Exchange Contacts error (CS-231903)
All iOS apps	3.1.1	Code refactor

Version 4.15.01 Android MultiLine and MultiLine for InTune Release Notes

MultiLine Mobile Client (4.15.1)

Release of InTune (Android and iOS) - subject to Apple and Google approval

- **March 18, 2026**

Release of MML App (Android and iOS) - subject to Apple and Google approval

- **March 25, 2026**

Release Overview

This release introduces **German localization support**, enhancements to **short code dialing behavior**, and **Read-Only Mode** to support organizations migrating communication workflows to Zoom Phone.
The update also includes general stability improvements and minor fixes.

Features & Enhancements

1. German Localization Support

MultiLine now supports **German language localization** to enable deployments in German-speaking markets.

Key Updates

- User interface elements translated into German

- System notifications and prompts localized

- Improved usability for German-speaking enterprise users

Impact to Users

- German users will experience a fully localized application interface.

- No functional change to existing workflows.

2. Zoom-Movius Integration: Read-Only Mode

To support enterprise migrations to **Zoom Phone**, the MultiLine mobile client now supports **Read-Only Mode**.

When a MultiLine user account is enabled for Zoom:

- MultiLine mobile app becomes view-only

- Users can access historical calls, messages, and voicemails

- New calls and messaging activity occur through Zoom Phone

Impact to Users

- Maintains access to historical communication records available

- Prevents new communication activity within MultiLine once Zoom is enabled for the user