

MultiLine Android Release Notes

Last Modified on 06/28/2024 12:53 pm EDT

The latest updates for MultiLine, MultiLine for Intune, and Movius for BlackBerry iOS apps.

Movius MultiLine Android App v. 4.03.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

Production Deployment Schedule

- MultiLine for Intune Android v. 4.03.01 | July 14, 2024
- Movius MultiLine Android v. 4.03.01 | July 28, 2024

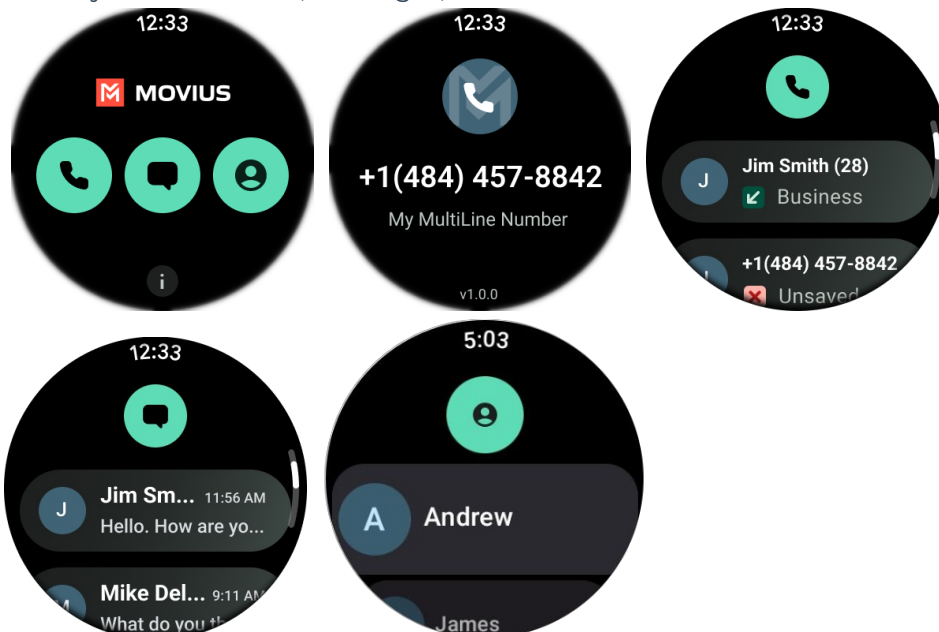
What's New?

Movius Number Identifier

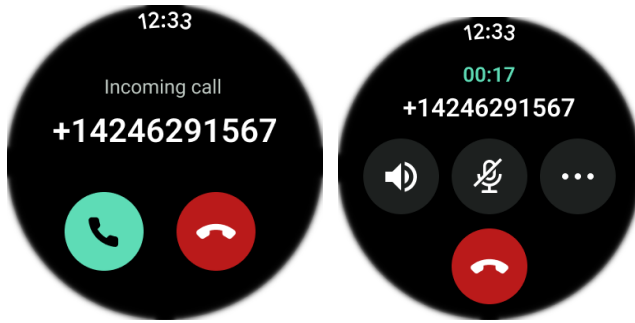
MultiLine companion app for Wear OS

We're thrilled to announce that MultiLine now has a companion app available in the Wear OS app store. The MultiLine app will keep you connected with calls, texts, and social messages on your wrist, ensuring business continuity. Supported on watches running Wear OS 4.

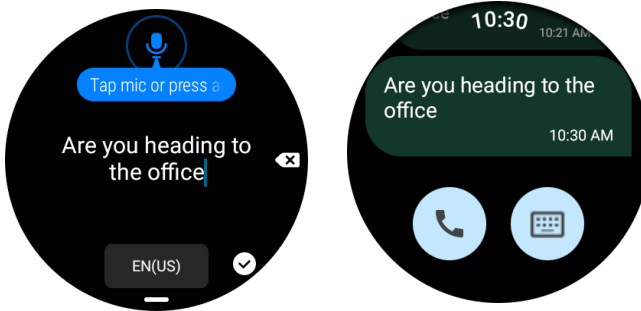
- Access your recent calls, messages, and contacts.



- Make, answer, reject, and hang up calls directly from your smart watch.



- Read and reply to SMS, WhatsApp, and group messages.



Users that have activated the MultiLine app on their mobile devices will simply need to install the MultiLine app for smart watches from the Play store to get started.

Bug Fixes

ID	App	Description
CS-233099	ML for Intune	Fix for unread message notification not clearing
CS-233355	MLe for Intune	Fix for unable to delete unstarted SMS message thread
CS-233419	ML for Intune	Fix for new message notification for Teams integration user
CS-233536	ML for Intune	Fix for app crash after activation
CS-233563	ML for Intune	Fix for MultiLine app crashing after activation and unable to start for some devices
CS-233613	ML for Intune	Fix for Caller ID display issues
CS-233616	ML for Intune	Fix for MultiLine for Intune app inbound call notification not displaying
CS-233630	ML for Intune	Fix for old data preventing authorization of user
CS-233796	ML for Intune	Fix for unable to send messages from contact details page
CS-233533	MML, ML for Intune	Fix for E911 notification reappearing

Version History

Date	Description of Change
05/08/2024	Created
06/12/2024	Update deployment schedule, add Wear OS support story, bug fixes
06/17/2024	Adding bugs

Version 4.02.02 HF2 | Release Notes

Movius MultiLine Android App v. 4.02.02 Hotfix 2 Release Notes

Production Deployment Schedule

- MultiLine for Intune Android | June 30, 2024

Bug Fixes

ID	Description
CS-233796	Fix for error sending messages to Exchange Contact without defined country code

Version History

Date	Description
06/26/25	Created

Version 4.02.01 | Android Hotfix

MultiLine Android App v. 4.02.01 Hotfix

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune Android v. 4.02.01 Hotfix | May 13, 2024

Bug Fixes

ID	App	Description
CS-233775	MultiLine for Intune	Fix for issue: user starting new WhatsApp conversation could not type anything after the opt in and receiving several messages.

Version History

Date	Description of Change
05/13/2024	Created

Version 4.02.01 | Android Release Notes

Movius Android App v. 4.02.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

Production Deployment Schedule

- MultiLine for Intune Android v. 4.02.01 | May 12, 2024
- Movius MultiLine Android v. 4.02.01 | May 26, 2024

What's New?

Call Ringing and Notification Control

User Interface Enhancements

Tablet Support for MultiLine

Bug Fixes

ID	Description
CS-233677	Fix for API returned incorrect response getrelation401
CS-233672	Fix for MultiLine Android app requesting OTP during activation when OTP setting is turned off
CS-233610	Fix for MultiLine for Intune Android app failing to load
CS-233146	Fix for user selects number to text (click-to-text), MultiLine for Intune Android should be the option to send text.
CS-233771	Fix for MultiLine for Intune not allowing screenshots when policy allows for screenshots.
CS-233775	Fix for locked WhatsApp conversation after opt-in and WhatsApp user sending messages.

Version History

Date	Description of Change
04/03/2024	Created
04/22/2024	Added user interface updates and bugs
05/08/2024	Add MultiLine for Intune release date, Correct MultiLine release date
05/21/2024	Added more UI screens
05/24/2024	Added Tablet support story
06/03/2024	Moved out Compose Social Message story - moved to later release

Version 4.01.01 | Hotfix 2

MultiLine App v. 4.01.01 Hotfix 1

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune Android v. 4.01.01 Hotfix | February 23, 2024

Bug Fixes

ID	App	Description
CS-233567	MultiLine for Intune	Fix for issue: when the app was asleep, users opening MultiLine from a new message notification were not sent to the message thread.

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Renamed Hotfix 1

Version 4.01.01 | Hotfix

MultiLine Android App v. 4.01.01 Hotfix 1

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- February 23, 2024

Bug Fixes

ID	App	Description
CS-233567	MultiLine for Intune	Fix for issue: when the app was asleep, users opening MultiLine from a new message notification were not sent to the message thread.

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Add Fri 22 Hotfix

MultiLine Android App v. 4.01.01 Hotfix 2

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

Deployment Schedule

- MultiLine for Intune | March 22, 2024
- MultiLine | March 29, 2024

Bug Fixes

ID	App	Description
MPD-171	MultiLine, MultiLine for Intune	Updated Disclosure & Consent Requirement verbiage in the app
MPD-22	MultiLine, MultiLine for Intune	Fix for issue: When messages are sent from MultiLine app with airplane Mode ON, after turning airplane mode off, multiple duplicate messages are delivered.
CS-233628	MultiLine, MultiLine for Intune	User seeing repeating pop-up while installing app

Version History

Date	Description of Change
02/22/2024	Created
02/26/2024	Removed unnecessary digits from version
03/22/2024	Add Hotfix 2

Version 4.00.01 - 4.01.01 | Android Release Notes

Movius Android App v. 4.00.01 - 4.01.01 Release Notes

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Version 4.00.01 - 4.01.01

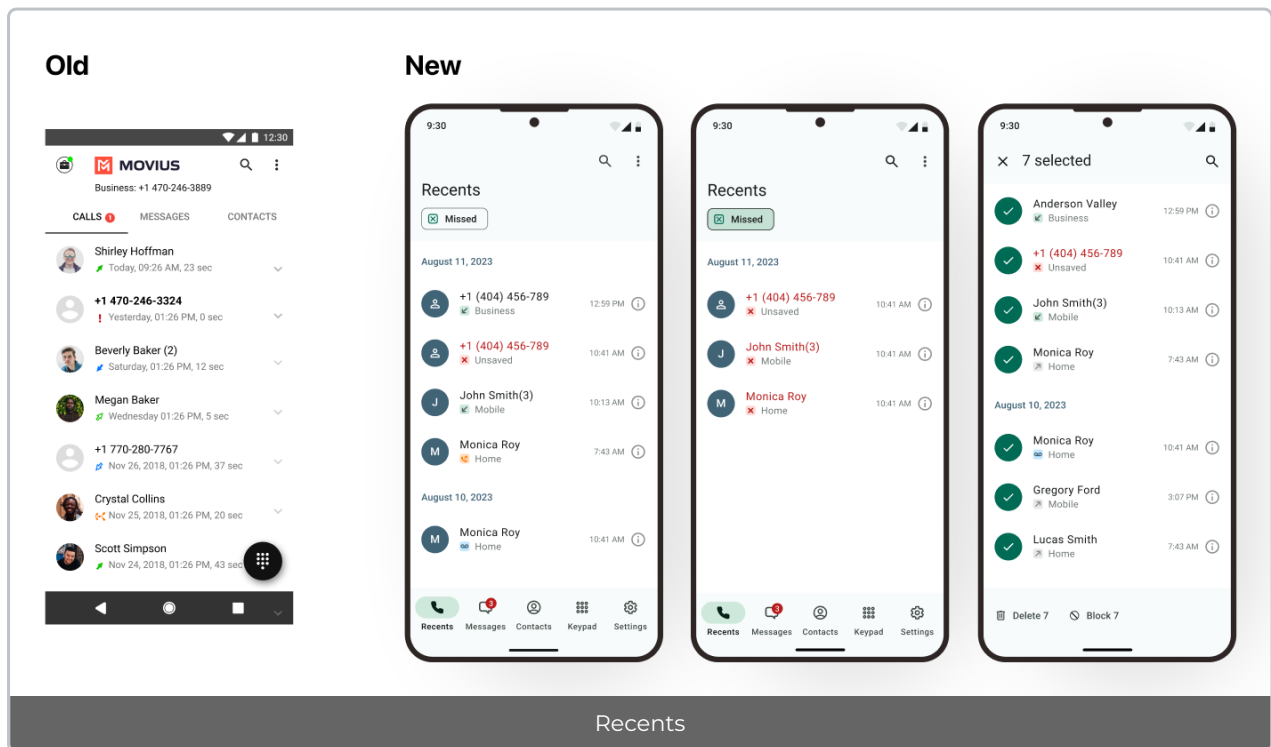
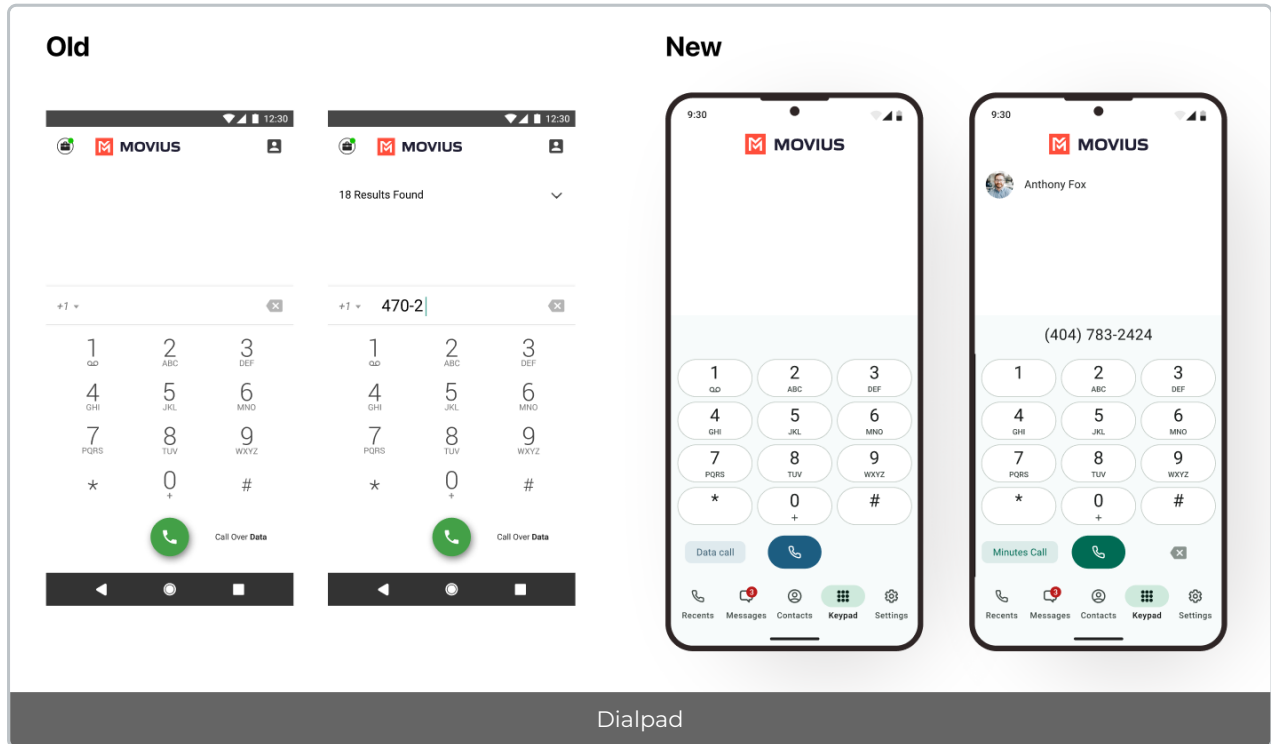
Production Deployment Schedule

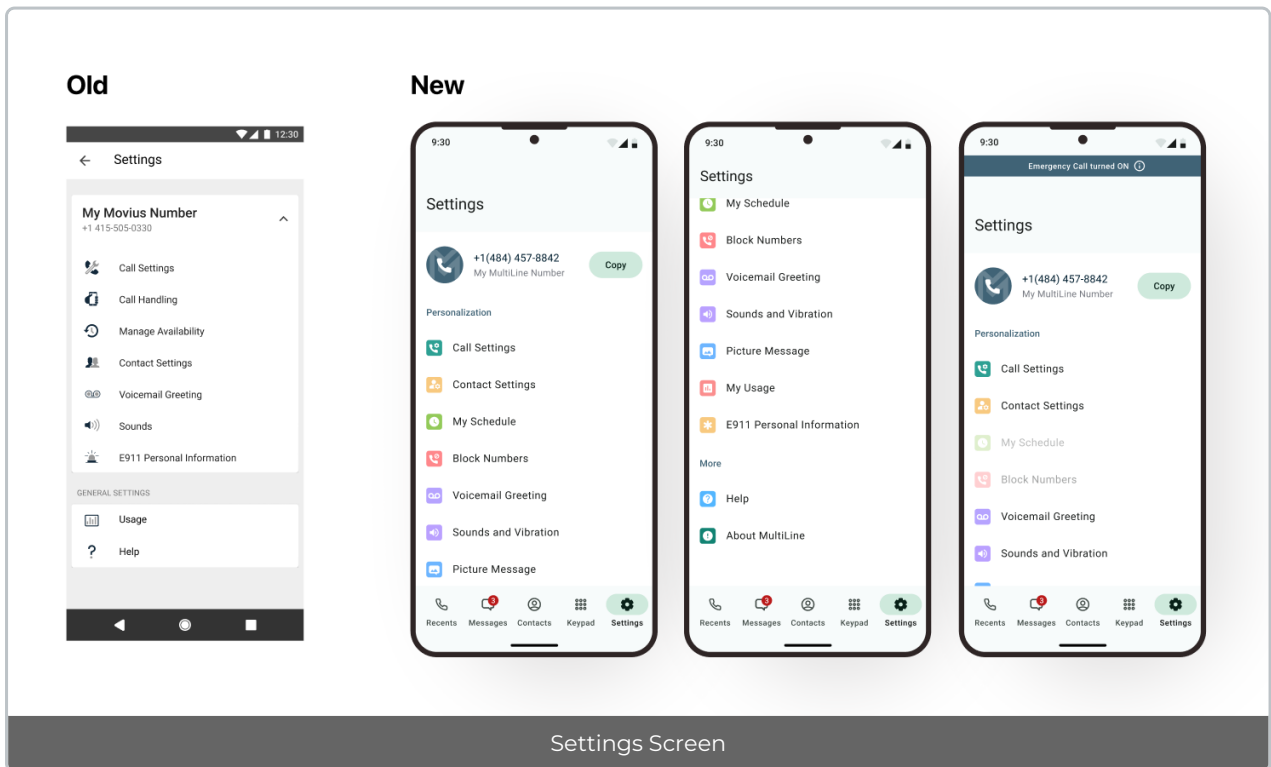
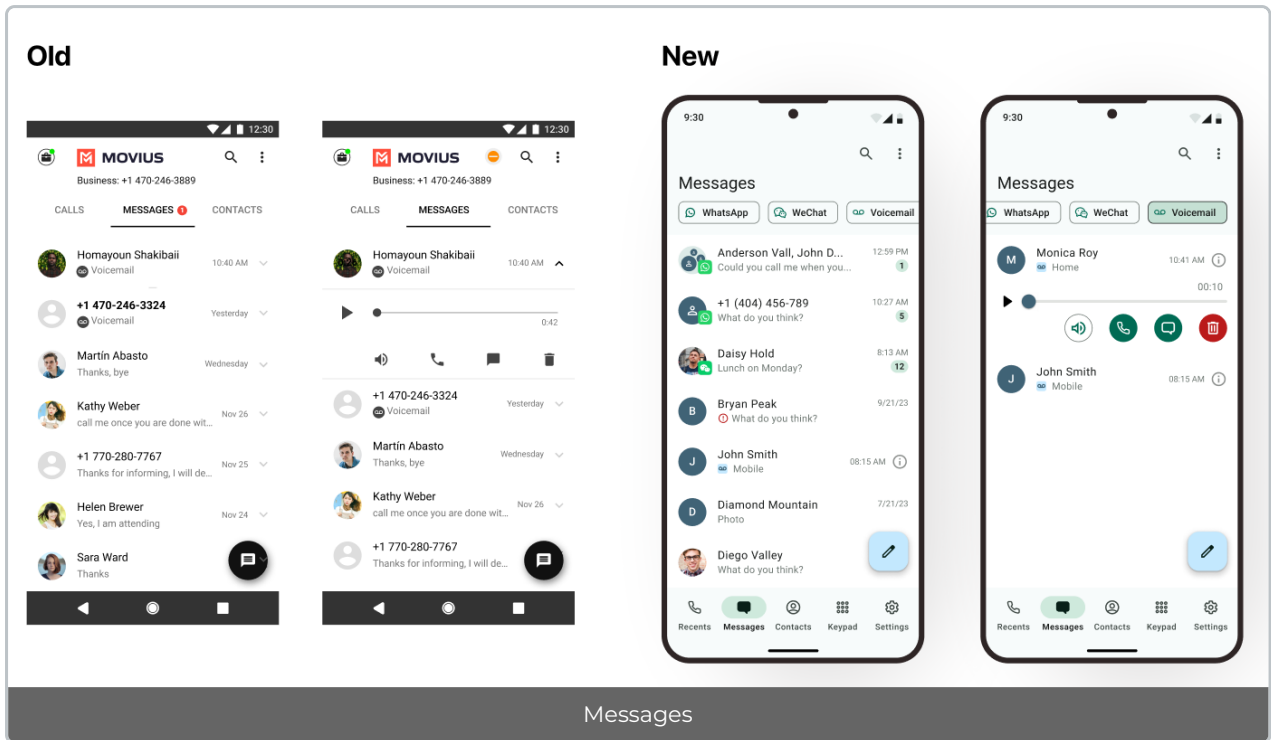
- Movius MultiLine v. 4.01.01 | Android | February 17, 2024
- MultiLine for Intune v. 4.00.01 | Android | January 13, 2024
- MultiLine for Intune v. 4.01.01 | Android | February 9, 2024
- Movius for BlackBerry v. 4.00.01 | Android | TBD

What's New?

User interface and performance updates

Updates to the visual design that make the app experience more productive and intuitive. Below are just a few examples of the interface changes coming soon.





Call and Message Log Sync

Previously, users who uninstalled and reinstalled MultiLine had their call history cleared from MultiLine. Now, for up to 150 calls, Call History will be available after reinstallation of the app.

Learn more at [Set up Call & Messages Back-Up](https://help.moviuscorp.com/help/call-and-messages-back-up) <https://help.moviuscorp.com/help/call-and-messages-back-up>

Bug Fixes

ID	Description
CS-233087	Fixed issue causing error message to display when sending a WhatsApp Opt-In, despite Opt-In being successful.
CS-232729	Fixed issue causing Android phones under certain policies to default to Minutes and manually enter E911 details

Version History

Date	Description of Change
12/01/2023	Created
01/11/2024	Edited release schedule and version number
01/12/2024	Added bug fixes
02/22/2024	Added Release Versions to Production Schedule and added Call Log Sync

Version 3.08 | Android Release Notes

Movius MultiLine Android App v. 3.08.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine for Intune app.

Movius reserves the right to make updates to the production deployment schedule and release content at any time prior to the release.

Production Deployment Schedule

- MultiLine for Intune v. 3.08.01 | Android | December 16, 2023

What's New?

Label configuration option for Home

The MultiLine application offers a field for categorizing phone numbers. Now, Movius customer service can configure the option for Management Portal admins to set the "Home" contact label to display as "MultiLine" instead. This allows end-users to label a number as a MultiLine number in the app.

Bug Fixes

ID	Description
none	none

Version History

Date	Description of Change
12/01/2023	Created

Date	Description of Change
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Version 3.05 | All Apps Release Notes

Movius MultiLine App 3.05 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule

- December 9, 2022 | Movius for BlackBerry 3.05.02
- December 16, 2022 | MultiLine v. 3.05.01
- December 16, 2022 | MultiLine for Intune v. 3.05.01

What's new with all MultiLine apps?

Previously, users could only search for contacts using name or phone number. Users may now search for contacts using any saved contact details, for example address, department, or company.

See [Searching, Viewing, and Editing Contacts](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts) [↗](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts).

What's new with Movius for BlackBerry?

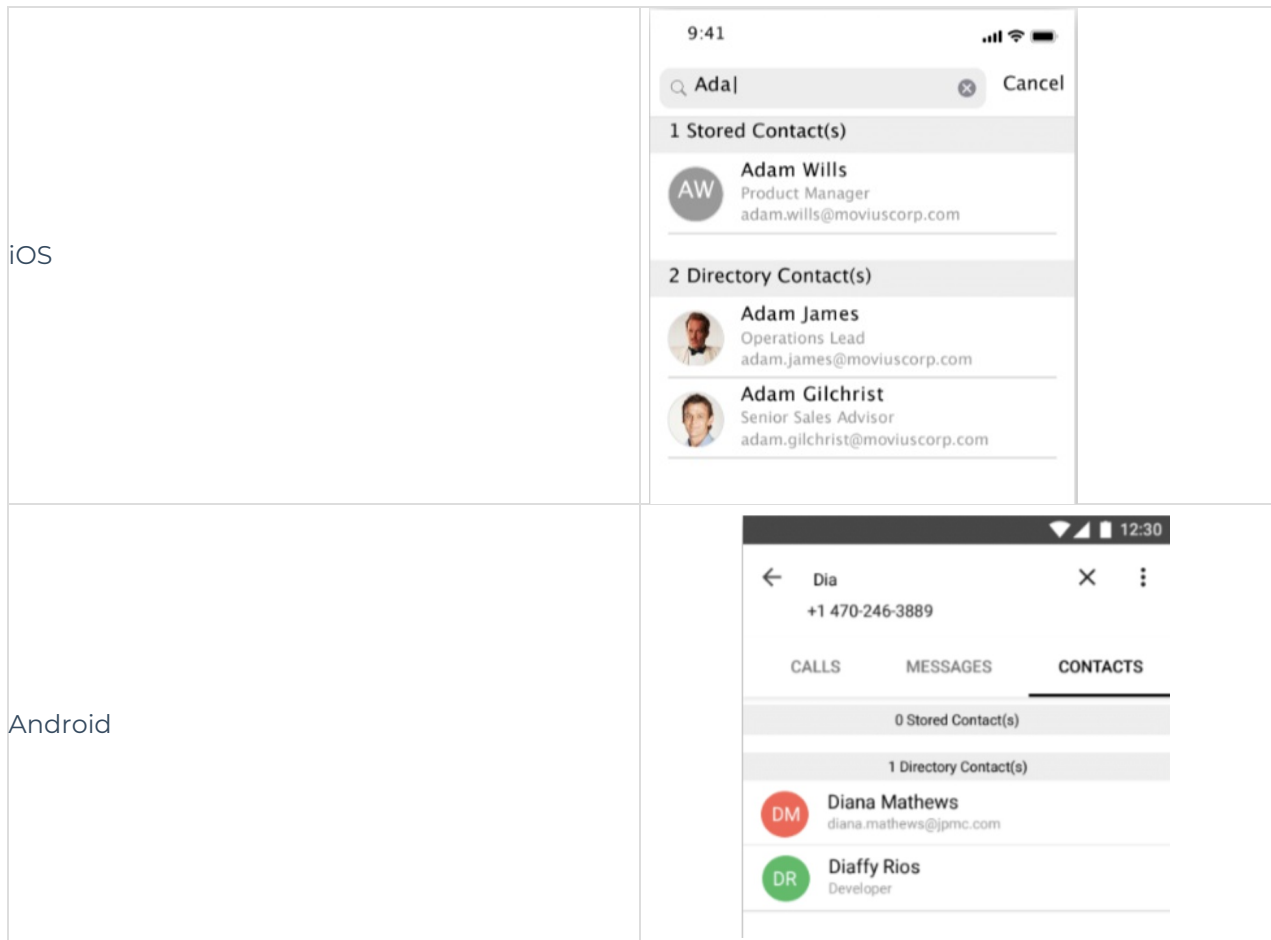
- Picture messaging is now available for Movius for BlackBerry apps.
 - Pictures can be sent from the phone camera or phone gallery.
 - Movius for BlackBerry doesn't store pictures in the phone gallery. To keep pictures secure:
 - For iOS, Movius for BlackBerry uses the BlackBerry File Manager APIs.
 - For Android, Movius for BlackBerry uses App Memory (only accessible to the Movius for BlackBerry app) with file information stored in an encrypted database.
 - Picture messaging can be enabled or disabled in the Movius MMP portal.
- For end user instructions, see [Sending Picture Messages](https://help.moviuscorp.com/help/sending-picture-messages) [↗](https://help.moviuscorp.com/help/sending-picture-messages).
- For admin instructions, see [Enable Picture Messaging](https://help.moviuscorp.com/help/enable-picture-messaging) [↗](https://help.moviuscorp.com/help/enable-picture-messaging).

What's new with MultiLine and MultiLine for Intune?

- **Multiple Contacts Folders Sync**
 - Prior to this release, Exchange contacts needed to be in the root folder in order to sync with MultiLine. Now, MultiLine will be able to sync with contacts in the direct sub-folders.
 - Whether the contacts are in the root folder or sub-folder, they will appear in the same flat Contacts list in the MultiLine or MultiLine for Intune apps.
- **Contacts Search Improvements**
 - Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list

with the same or similar name. Now, more details will display including:

- Email Address
- Job Title



Note: This functionality was introduced to [Movius for BlackBerry users in v. 3.04.02](https://help.moviuscorp.com/help/release-notes-app-34) [\[↗\]](https://help.moviuscorp.com/help/release-notes-app-34)
[\[https://help.moviuscorp.com/help/release-notes-app-34\]](https://help.moviuscorp.com/help/release-notes-app-34) [\[↗\]](https://help.moviuscorp.com/help/release-notes-app-34)

Version 3.04 | All Apps Release Notes

Movius App 3.04 Release Notes

Read on to learn what's new with MultiLine Apps.

Production Deployment Schedule

- October 28, 2022 | Movius for BlackBerry v. 3.04.02
- November 11, 2022 | Movius MultiLine v. 3.04.01
- November 7, 2022 | MultiLine for Intune v. 3.04.01
- December 19, 2022 | Movius MultiLine v. 3.04.02
- December 19, 2022 | MultiLine for Intune v. 3.04.02

What's new with all MultiLine Apps?

ARYA Customer Feedback - New Options

If an organization chooses to enable ARYA Customer Feedback, their users are prompted after calls to provide feedback (See [Arya: Providing Call Quality Feedback Product Document \(https://help.moviuscorp.com/help/arya-product\)](https://help.moviuscorp.com/help/arya-product)). The feedback is ingested by an AI-powered tool that identifies potential issues that will improve call performance.

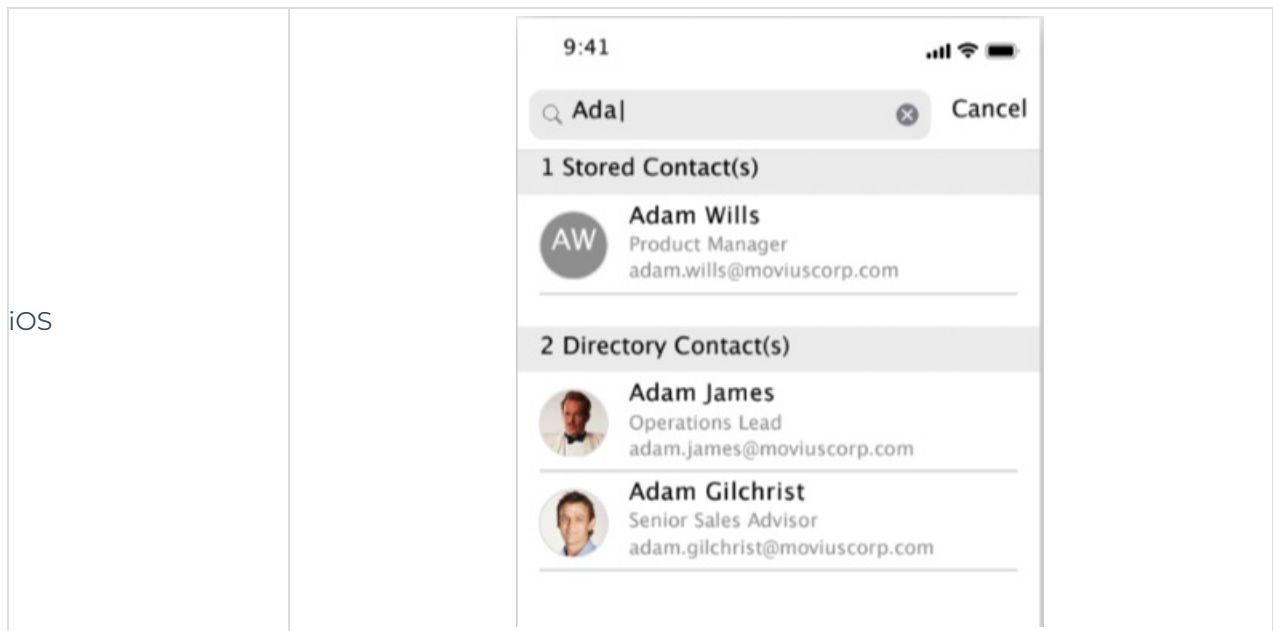
In this release, we've added more options for users to select from to describe problems with a call, including an "Other" option that allows the user to enter their own reason if none of the provided options apply.

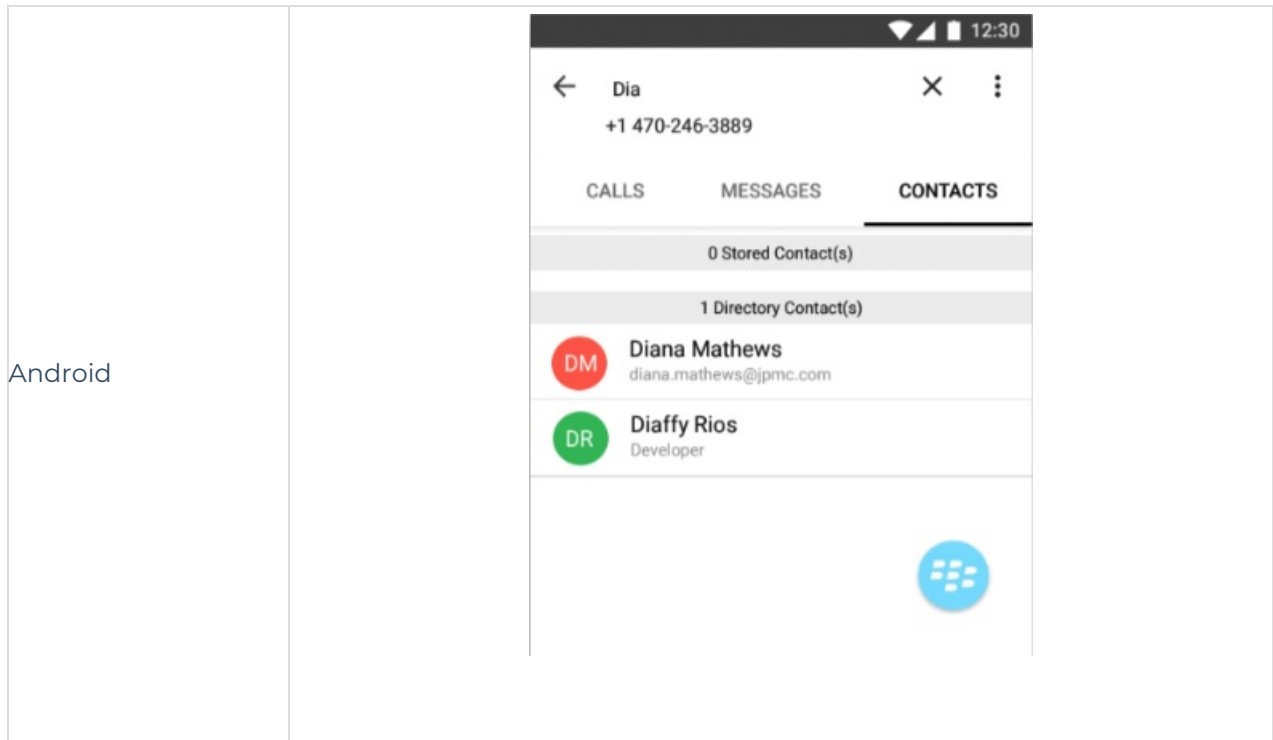
Movius provides a set of default options (Call Dropped, Could not hear the other party, Call/Speech Delay, Spam Call, Other) and can configure custom options for customers by request.

Contacts Search Enhancement

Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list with the same or similar name. Now, more details will display including:

- Email Address
- Job Title



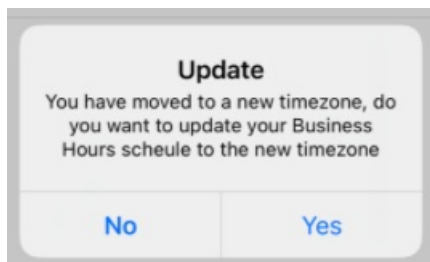


What's new with Movius for BlackBerry?

- **BlackBerry Contacts Sync Enhancement (v. 3.04.20)** - Using new functionality from the BlackBerry BEMS 3.4.3.3 API release, Movius or BlackBerry will now be able to sync contacts from any Contact folder.

What's new with Movius MultiLine?

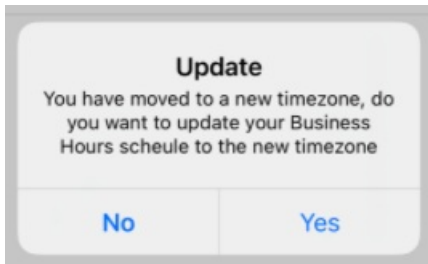
- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
 - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

What's new with MultiLine for Intune?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
 - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

Version 3.03 | All Apps Release Notes

Movius MultiLine August 2022 Release Notes

Read on to learn what's new with MultiLine Apps, the Management Portal, and API.

Prior to scheduled release dates, dates and content of these Release Notes are subject to change.

App Update Schedule

App	Scheduled Release Date	Version
Movius MultiLine	16-Jul-22	3.03.01
Movius for BlackBerry	17-Jun-22	3.02.01
MultiLine for Intune	16-Jul-22	3.03.01
Movius for BlackBerry	12-Aug-22	3.03.01

What's new with Movius MultiLine

Below change planned for Movius MultiLine v3.03.01

- WhatsApp Group Messaging
 - Prior to this release, only 1:1 messaging was available. With version [version number], MultiLine users can have a group message with multiple MultiLine user participants. Learn more at [Sending and Replying to WhatsApp Messages](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages) [↗](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages)

What's new with all apps

Below change planned for all apps v3.03.01

- Contacts list screen: Users of Exchange Contacts can now tap and drag down on their list of contacts to initiate Contact Sync.

Below changes planned for Movius for BlackBerry v3.02.01, Movius MultiLine v3.03.01, T-Mobile

MultiLine v3.03.01, and MultiLine for Intune v3.03.01

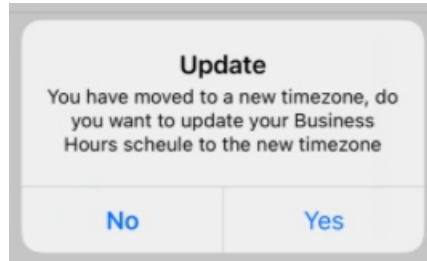
- Recents & Messages tab (IOS ONLY)
 - Search bar will only display when the user begins scrolling.
- Contacts tab
 - Removed Briefcase icon.
 - Renamed 'My Number' to "My Movius Number".
- Dialpad
 - Added down arrow to Country Code menu, tap to list the countries.
 - Added label for "Call over Minutes/Data".
 - Enhanced "Add Number" interaction.
- Settings tab
 - Removed sub header 'My MultiLine number'.
 - Removed Briefcase icon.
 - Renamed 'Work' to 'My Movius Number'.
 - Removed 'Personalize Number' menu item.
- Call Settings
 - Removed word 'MultiLine' on description text of "Wi-Fi Only" option.
- Manage Availability
 - Show description text only for the selected option.
 - Removed "Set" button for Business hours. The setting will now automatically save when the user taps on 'Back' to leave the screen.
- Removed Data/Minutes tab from Recent Calls. Data/Minutes mode switching is now only available from Dialer.
- Disabled settings will now be hidden. Previously, disabled settings would still appear in the app and be greyed out to indicate they were disabled.

Below change planned for Movius for BlackBerry v3.03.01.

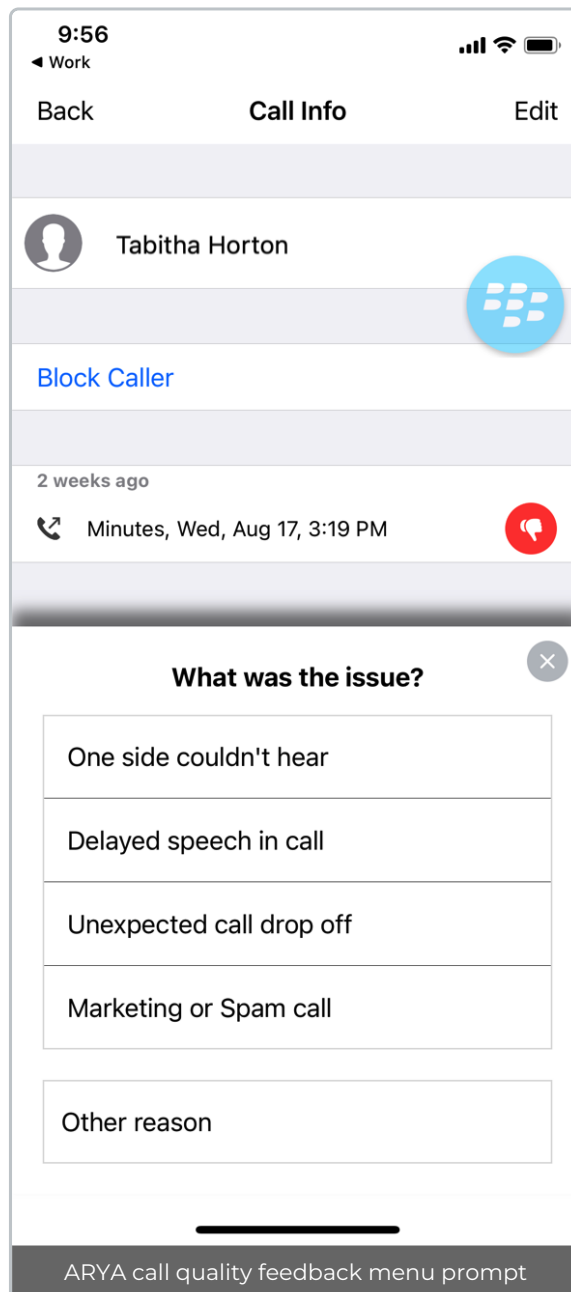
- Manage Availability
 - Show description text only for the selected option.
 - Removed "Set" button for Business hours. The setting will now automatically save when

the user taps on 'Back' to leave the screen.

- Now can automatically detect when user changes time-zones; prompts user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



- ARYA User Interface Update: new menu options have been added to the call quality feedback menu prompt displayed to users.



Revision History

Date	Revision	Description
06/30/2022	rev.1	Originally published
08/22/2022	rev.2	Release date corrections
09/06/2022	rev.3	Added missed BlackBerry 3.03.01 Only stories

Version 3.01 | All Apps Release Notes

Movius MultiLine App v. 3.01 Release Notes

Read on to learn what's new with MultiLine Apps and the Management Portal. Happy Holidays and a Happy New Year from Movius!



App Update Schedule

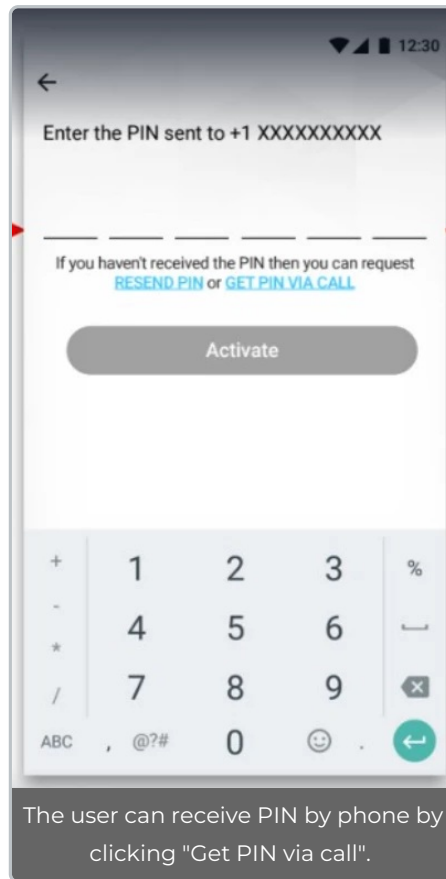
Updated apps become available in the App and Play Store after their review process.

- January 10, 2022 | iOS Movius MultiLine v. 3.01
- January 31, 2022 | Android Movius MultiLine v. 3.01
- January 25, 2022 | iOS Movius for BlackBerry v. 3.01
- January 31, 2022 | Android Movius for BlackBerry v. 3.01

What's new?

- **Arya – Movius AI driven Call Quality Feedback Collection Process**
 - MultiLine users are now able to rate the quality of their calls by giving a thumbs up or thumbs down.
 - User feedback will be used by Movius to identify opportunities to further improve the service using our analytics and AI technology.
 - This feedback method will eliminate the need for help tickets and manual sending of logs when users experience poor call quality.
 - Admins will receive a daily report by email detailing the data collected. If tickets are opened related to user feedback, progress on these will be tracked in the daily report.
 - The report includes data such as the quantity of data and minutes calls that were rated poorly, the phone models and carriers used by end users, as well as many other useful statistics.
 - For "thumbs down" reports Movius will create trouble tickets and communicate the RCA for the call failure in the case. Additionally for admins that have secure FTP servers, a CSV report can be uploaded which will allow the admin to consume and display the data the way they want to.

[Learn more](https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback)  (<https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback>) .
- PIN User experience update:
 - During activation of MultiLine apps, users now have the option to receive the PIN by IVR callback. This ensures that in the case the user is unable to get their PIN by SMS message, the user can complete activation by receiving the PIN by phone call.



The user can receive PIN by phone by clicking "Get PIN via call".

Updates and Issue Fixes

Platform	Released in version	Problem Fixed
All apps	3.1.1	You can now remove Do Not Disturb setting when call forwarding is disabled (M2021-4117)
All apps	3.1.1	Resolved Account not Active error (CS-231813)
All apps	3.1.1	Resolved duplicate Exchange Contacts error (CS-231903)
All iOS apps	3.1.1	Code refactor
