

# MultiLine iOS Release Notes

Last Modified on 06/28/2024 1:12 pm EDT

The latest updates for MultiLine, MultiLine for Intune, and Movius for BlackBerry iOS apps.

## Movius MultiLine iOS App v. 4.03.01 Release Notes

### Production Deployment Schedule

- MultiLine for Intune iOS v. 4.03.01 | July 14, 2024
- Movius MultiLine iOS v. 4.03.01 | July 28, 2024

### What's New?

#### Movius Identifier

#### MultiLine companion app for Apple Watch

We're thrilled to announce that MultiLine will have a companion app available in the Apple Watch app store. The MultiLine app will keep you connected with calls, texts, and social messages on your wrist, ensuring business continuity. Supported on watches running Watch OS 10.1.

- Access your recent calls, messages, and contacts.
- Make, answer, reject, and hang up calls directly from your smart watch.
- Read and reply to SMS, WhatsApp, and group messages.

Users that have activated to this latest version of the MultiLine app on their mobile devices will simply need to install the MultiLine app from the Apple Watch app store to get started.

### Bug Fixes

ID	App	Description
CS-233733	ML Intune	Fix for keyboard overlaying the screen after navigating away from composing a message to another screen
CS-233700	ML Intune	Fix for notification badge not displaying for new message
CS-233671	ML Intune	Fix for receiving duplicate message notifications
CS-233670	ML Intune	Fix for new message notification appearing when launching the app when it had been previously cleared
CS-233631	ML Intune	Fix for app not playing voicemail message
CS-233407	ML Intune	Fix for bug editing contacts
CS-233533	MML, ML Intune	Fix for E911 notification reappearing
CS-233669	ML Intune	Fix for missing call from call logs

### Version History

Date	Description of Change
06/17/2024	Created

Date	Description of Change
06/17/2024	Add user interface changes
06/17/2024	Remove user interface changes

## Version 4.02.05 | iOS Release Notes

### Movius MultiLine iOS App v. 4.02.05 Release Notes

#### Production Deployment Schedule

- MultiLine for Intune iOS | June 30, 2024

#### What's New?

This release will update the app with the latest Intune SDK version 19.4.0

#### Version History

Date	Description
06/28/24	Created

## Version 4.02.04 | iOS Release Notes

### Movius MultiLine iOS App v. 4.02.04 Release Notes

#### Production Deployment Schedule

- MultiLine for Intune iOS | June 2, 2024

#### Bug Fixes

ID	Description
CS-233743	Fix for LINE issue; display of number still holds SM prefix (i.e. +1012xxx).

#### Version History

Date	Description of Change
05/29/2024	Created

## Version 4.02.03 | iOS Release Notes

### MultiLine iOS App v. 4.02.03 Release Notes

#### Deployment Schedule

- MultiLine for Intune iOS | May 26, 2024

## Bug Fixes

ID	Description
CS-233299	Fix for Voicemail if iPhone goes into sleep mode.
CS-233647	Fix for WeChat messages with WhatsApp logo and number appended with 1001
CS-233650	Fix for WeChat messages showing up as WhatsApp message
CS-233743	Fix for LINE display of number still holds Social Messaging prefix +1012xxx
CS-233751	Fix for work profile empty when blank
CS-233772	Fix for multiple message issue
CS-233778	Fix for message preview Messages Tab

## Version History

Date	Description of Change
05/22/24	Created
05/23/24	Minor verbiage edits
05/24/24	Version number update

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## Version 4.02.02 | iOS Release Notes

### Movius MultiLine iOS App v. 4.02 Release Notes

We frequently with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with MultiLine mobile apps.

### Version 4.02.02



#### Production Deployment Schedule

- MultiLine for Intune iOS v. 4.02.02 | April 28, 2024

### What's New?

#### Ringling and Notification Control - MS Teams and MultiLine for Intune mobile app

#### Introducing Click-to-text for MultiLine for Intune

A new policy enables click-to-text for MultiLine for Intune. When a user clicks on a hyperlinked messaging link within any Microsoft-managed app, the MultiLine for Intune app will automatically open, with the phone number pre-filled and ready for sending messages. Find more in the updated [MultiLine for Intune Installation Guide for Intune Admins](#)  

<https://help.moviuscorp.com/help/guide-to-multiline-onboarding-for-intune-admins> 

## iPad Support for MultiLine for Intune

### Bug Fixes

ID	Description
CS-233582	Fixed issue causing lost myid tokens

### Version History

Date	Description of Change
04/25/2024	Created
04/26/2024	Added screens
05/13/2024	Corrected screen
05/24/2024	Added iPad support story

## Version 4.02.01 | iOS Release Notes

### Movius MultiLine iOS Apps v. 4.02.01 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine for Intune app.

Movius reserves the right to make updates to the production deployment schedule and release content at any time prior to the release.

### Production Deployment

- MultiLine for Intune iOS v. 4.02.01 | April 6, 2024
- Movius MultiLine iOS v. 4.02.01 | April 12, 2024



### iOS Intune SDK Upgrade (MultiLine for Intune only)

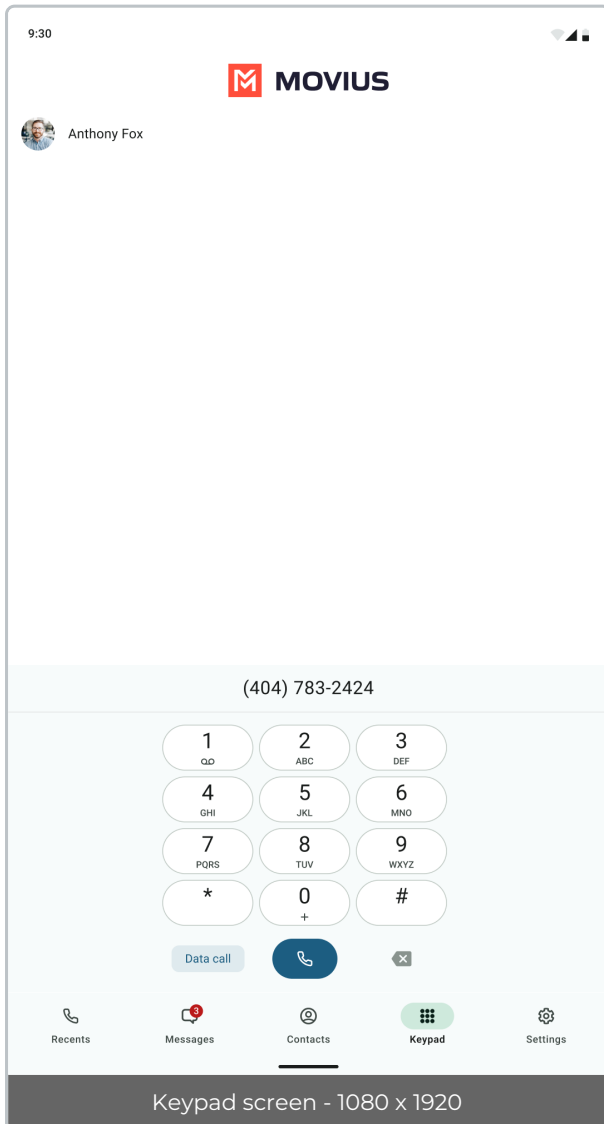
We are updating to support Microsoft Intune App SDK. MultiLine mobile application includes a feature in its interface that allows users to toggle call notifications and ringing on or off. This way, users can choose to answer calls through the Microsoft Teams application based on their preferences set in the call settings.

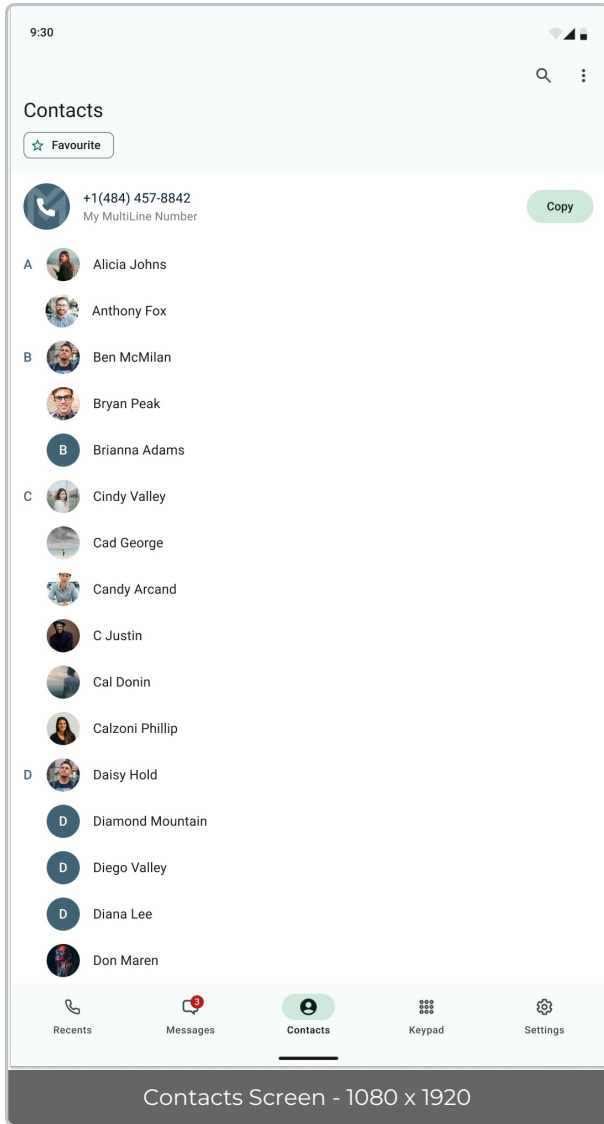
### Ringling and Notification Control - MS Teams and MultiLine mobile app (MultiLine only)

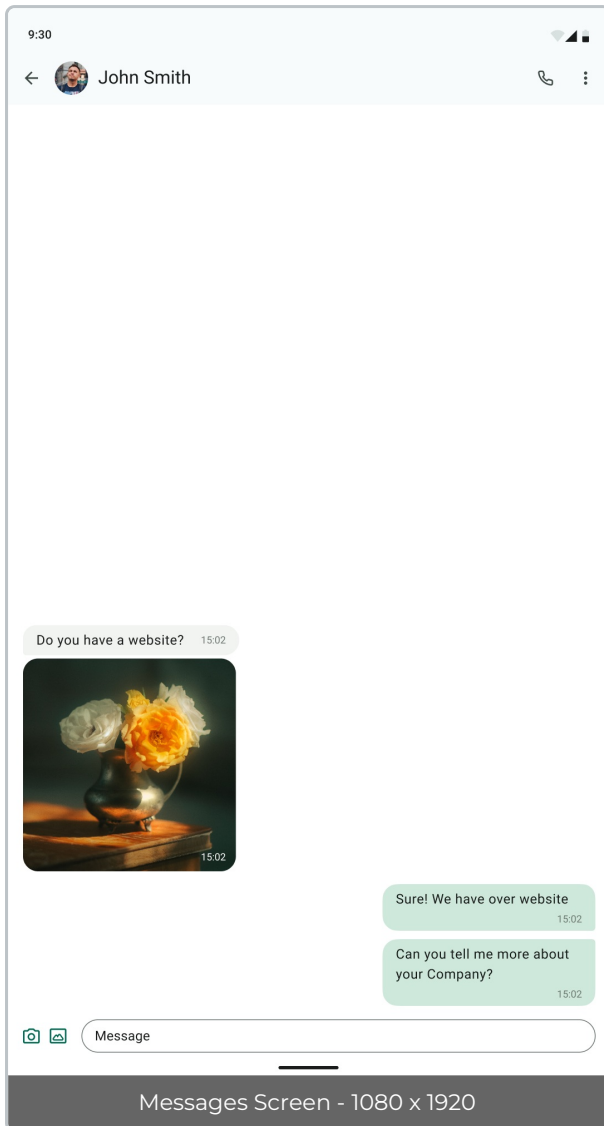
### iPad Support for MultiLine

Users may now use MultiLine iOS apps on iPads. The interface is now responsive on screens of 720x1280 and 1080x1920 in portrait mode.

- For iPads without SIM cards, Admins should provision users to use [Data Only Onboarding](https://help.moviuscorp.com/help/how-do-i-set-up-data-only-onboarding)  <https://help.moviuscorp.com/help/how-do-i-set-up-data-only-onboarding> .
- At this time, users are only able to activate MultiLine on a phone or tablet device, not both.







## Bug Fixes

Internal stability and performance fixes.

## Version History

Date	Description of Change
12/01/2023	Created
01/11/2024	Adjusted date of deployment
01/24/2024	Added Deployment Date
02/12/2024	Added MML iOS Deployment Date
02/26/2024	Removed deployment date for MultiLine for Intune, will post correct date soon
03/14/2024	Added MultiLine for Intune release date
04/3/2024	Updated MultiLine for Intune release date
04/12/2024	Updated content
04/17/2024	Clarified content for MML and MLIntune releases.
05/24/2024	Added iPad Support story

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## Version 4.01.06 | iOS Hotfix

### MultiLine App v. 4.01.06 Hotfix Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

### Deployment Schedule

- MultiLine for Intune iOS v. 4.01.06 | March 15, 2024

### Bug Fixes

ID	App	Description
CS-233582	MultiLine for Intune	Fixed issue causing lost myid tokens

### Version History

Date	Description of Change
03/12/2024	Created

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## Version 4.01.05 | iOS Hotfix

### MultiLine App v. 4.01.05 Hotfix Release Notes

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

### Deployment Schedule

- MultiLine for Intune iOS v. 4.01.05 | February 23, 2024

### Bug Fixes

ID	App	Description
CS-233443	MultiLine for Intune	Fixes the issue with notifications occasionally displaying "You have multiple events" instead of the actual notification content when there where multiple messages pending to be processed.
-	MultiLine for Intune	Code optimization to minimize the chances of the phone not giving time to the app to generate the token during installation.



### Version History

Date	Description of Change
02/26/2024	Created

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## Version 4.01.04 | iOS Hotfix

### MultiLine App v. 4.01.04 Hotfix Release Notes

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

### Deployment Schedule

- MultiLine for Intune iOS v. 4.01.04 | February 2, 2024

### Bug Fixes

ID	App	Description
CS-233477	MultiLine for Intune	Duplicate threads on re-onboard / Issue with Group Text formatting
CS-233512	MultiLine for Intune	Duplicated Threads (when using the app)
CS-233513	MultiLine for Intune	Threads disappearing
CS-233511	MultiLine for Intune	Upon opening a new message window a new message from an existing thread would appear
CS-233508	MultiLine for Intune	Incorrect date on synced SMS threads on re-onboard

### Version History

Date	Description of Change
02/26/2024	Created

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## Version 4.01.03 | iOS Hotfix

### MultiLine App v. 4.01.03 Hotfix Release Notes

Hotfixes are quick code corrections to correct for bugs that occur outside our normal release schedule.

### Deployment Schedule

- MultiLine for Intune iOS v. 4.01.03 | January 19, 2024

## Bug Fixes

ID	App	Description
M2023-7544	MultiLine for Intune	WhatsApp Message compose is not enabled, after WhatsApp Guest confirm OPT_IN

## Version History

Date	Description of Change
02/26/2024	Created

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## Version 4.01.02 | iOS Hotfix

### MultiLine App v. 4.01.02.03 Hotfix Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

### Deployment Schedule

- MultiLine for Intune iOS v. 4.01.02 | January 10, 2024
- MultiLine iOS v. 4.01.02 | February 1, 2024

## Bug Fixes

ID	App	Description
CS-233427	MultiLine for Intune	Fixed issue causing MultiLine for Intune to crash while using click-to-dial
CS-233023	MultiLine for Intune	Upgrade PhoneNumberKit library

## Version History

Date	Description of Change
01/10/2024	Created
01/16/2024	Add MultiLine Hotfixes
01/24/2024	Deployment Date iOS pushed to Feb 1
2/26/2024	Removed unnecessary digits from Hotfix version

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## Version 4.01.01 | iOS Release Notes

### Movius MultiLine App v. 4.01 Release Notes



We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

## Version 4.01.01

### Production Deployment Schedule

- MultiLine for Intune v. 4.01.01 | iOS | December 16, 2023
- Movius MultiLine v. 4.01.01 | iOS | December 16, 2023

### What's New?

#### Call and Message Log Sync

Previously, users who uninstalled and reinstalled MultiLine had their call history cleared from MultiLine. Now, for up to 150 calls, Call History will be available after reinstallation of the app.

Learn more at [Set up Call & Messages Back-Up](https://help.moviuscorp.com/help/call-and-messages-back-up)  (<https://help.moviuscorp.com/help/call-and-messages-back-up>) .

#### Label configuration option for Home

The MultiLine application offers a field for categorizing phone numbers. Now, Movius customer service can configure the option for Management Portal admins to set the "Home" contact label to display as "MultiLine" instead. This allows end-users to label a number as a MultiLine number in the app.

### Bug Fixes

ID	Description
CS-233261	Fix issue causing inability to delete message thread generated by attempt to WhatsApp message a number that doesn't have WhatsApp enabled
CS-233282	Remove extra space from the first name in a list of group chat participants
CS-233381	Fix issue with SMS thread switching to another SMS thread
CS-233360	Fix issue with app crashing during exchange sync after app reinstall
CS-233316	Fix issue with forced app sync not completing
CS-233306	Fix issue causing user to lose place in contact list after opening contact
CS-233288	Fix issue allowing user to set MultiLine number as new SIM number during update SIM process.

### Version History

Date	Description of Change
12/01/2023	Created

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## Version 4.00.00 - 4.00.01 | iOS Release Notes

### Movius iOS App v. 4.00.00 Release Notes

We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

## Version 4.00.00

### Production Deployment Schedule

- MultiLine for Intune v. 4.00.00 | iOS | November 18, 2023
- Movius MultiLine v. 4.00.01 | iOS | December 2, 2023
- Movius for BlackBerry v. 4.00.00 | iOS | TBD

### What's New?

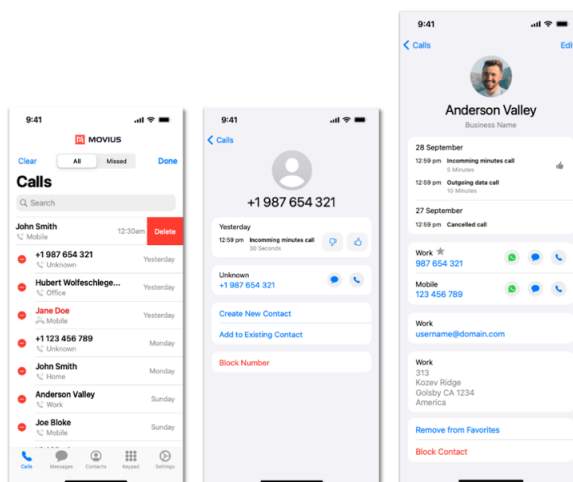
#### User interface and performance updates (iOS)

Several updates to the visual design that make the app experience more productive and intuitive, including:

- Multiple UI updates to provide a consistent experience across all app functionality
- A new voicemail tab allowing direct access to voicemails on the Messages screen
- An updated Settings screen to make it easier to manage your MultiLine experience
- An expanded color palette to help users more easily distinguish message threads, new messages (blue icons), contacts, and settings
- A simpler dialer interface and added colors to the dialer buttons
- The Call Over Data or Minutes toggle on the left of the dialer now changes colors (blue for Data, green for Minutes) based on the user's selection
- A more seamless Minutes calling experience

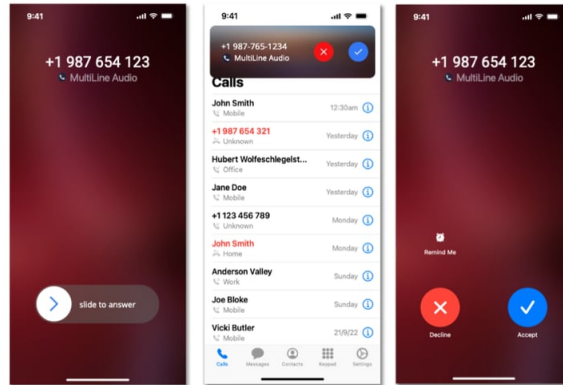
### Calls Refresh

- Drag to Delete added to Calls
- Call Information visual refresh
- Call Details visual refresh



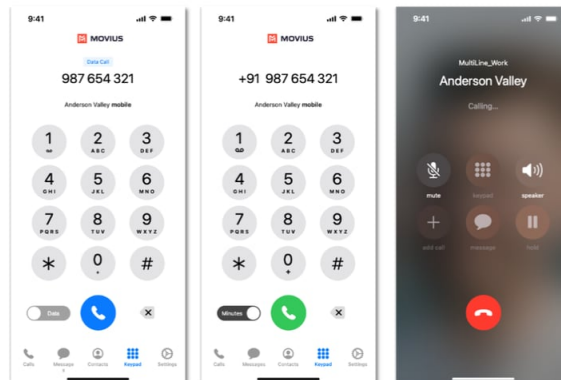
## Incoming Calls Refresh

- Larger fonts
- More information on lock screen



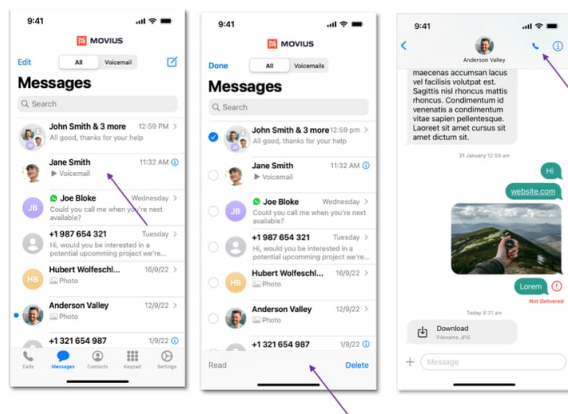
## Outgoing Calls Refresh

- Call mode toggle moved to the left
- Blue for Data
- Green for Minutes



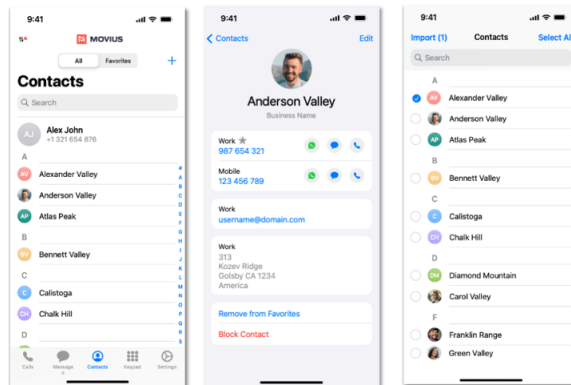
## Messages Refresh

- Play voicemail directly from the Messages list
- Improved bulk selection to delete or mark messages as read
- Call directly from the conversation



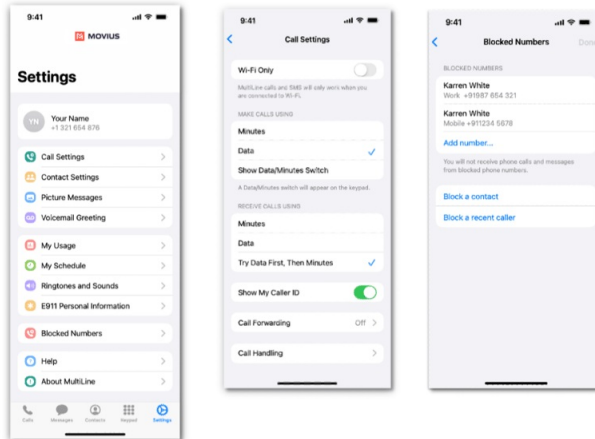
## Contacts Refresh

- Improved appearance of Contacts list and Contact Details Screen
- Improved bulk selection when importing contacts



### Settings Refresh

- Improved Settings Menu Organization
- Call Settings now contains Call Forwarding and Call Handling features
- Blocked Numbers gives more options



### Pluto Hotfix

**Deployment Date:** November 26, 2023

Application	Description
Movius for BlackBerry Android	Fixed issue related to the BEMS clusters
MultiLine for Intune	<ul style="list-style-type: none"> <li>• Fixed issue causing app crashes</li> <li>• Fixed issue when adding and removing a contact from the block list</li> <li>• Fixed issue with message notification</li> <li>• Fixed UI issue for WhatsApp connector</li> </ul>
MultiLine for Intune	Fixed issue with left-swipe on messages information screen not fully displaying date and timestamp.

### Version History

11/01/2023	Created
11/07/2023	Updated Release Schedule
11/10/2023	Added bug fix to notes
11/15/2023	Removed bug fix table added in error on 11/10 Added more imagery of changes
11/22/2023	Add information about pluto hotfix hotfix
12/01/2023	Added more information about pluto hotfix

## Version 3.07.01 | All Apps Release Notes

### Movius App 3.07 Release Notes



We update MultiLine applications quarterly with new features and improvements. To stay up to date and make the most of your MultiLine experience, please read on and learn what's new with the MultiLine, MultiLine for Intune, and Movius for BlackBerry apps.

## Version 3.07.01

### Production Deployment Schedule

MultiLine for Intune v. 3.07.01 | iOS | September 8, 2023

MultiLine for Intune v. 3.07.01 | Android | September 15, 2023

Movius MultiLine v. 3.07.01 | iOS | September 8, 2023

Movius MultiLine v. 3.07.01 | Android | September 15, 2023

Movius for BlackBerry v. 3.07.01 | iOS | September 8, 2023

Movius for BlackBerry v. 3.07.01 | Android | September 15, 2023

### What's New?

#### Data-Only onboarding

Users can activate MultiLine with a data-only connection. Users will be able to message and call using data, calls on minutes will be disabled.

We've redesigned the MultiLine activation process to minimize user input requirements, allowing for a seamless and efficient experience. Users activating with a data-only connection will not need to provide their phone number and will receive their PIN over email.

Admin enablement instructions are available at [Set Up Data Only Onboarding](https://help.moviuscorp.com/help/how-do-i-set-up-data-only-onboarding) [↗](https://help.moviuscorp.com/help/how-do-i-set-up-data-only-onboarding)  
(<https://help.moviuscorp.com/help/how-do-i-set-up-data-only-onboarding>) [↗](https://help.moviuscorp.com/help/how-do-i-set-up-data-only-onboarding).

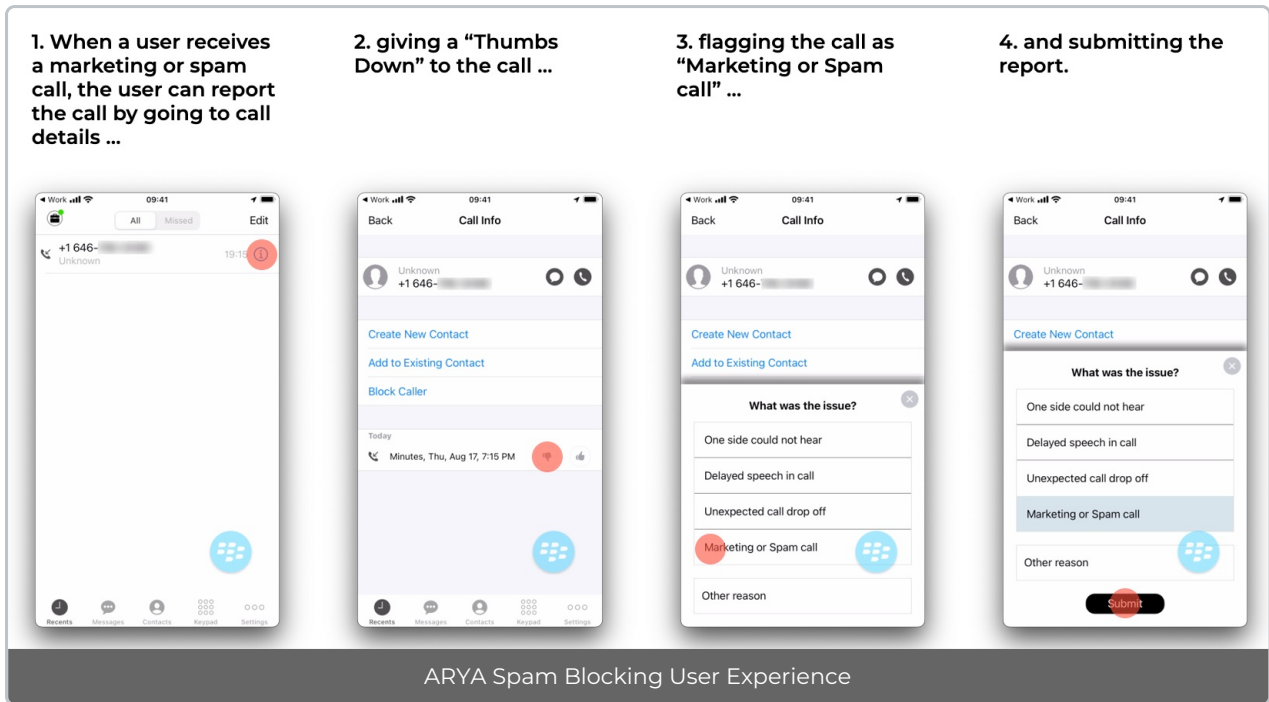
#### SIM-swap support

When users replace their personal SIM cards they'll no longer need to reactivate the account. For more information see [Switching SIM card or phone](https://help.moviuscorp.com/help/switching-sim-card-or-phone) [↗](https://help.moviuscorp.com/help/switching-sim-card-or-phone) (<https://help.moviuscorp.com/help/switching-sim-card-or-phone>) [↗](https://help.moviuscorp.com/help/switching-sim-card-or-phone).

#### ARYA Actions

ARYA will respond to spam reports by blocking the reported number for the user who reported it. For more information see [ARYA: Providing Call Quality Feedback Product Document](https://help.moviuscorp.com/help/arya-product) [↗](https://help.moviuscorp.com/help/arya-product)  
(<https://help.moviuscorp.com/help/arya-product>) [↗](https://help.moviuscorp.com/help/arya-product) (Requires customer log in).





### Local CLI display

Telecommunication regulations in Singapore now require mobile devices to display calls from trusted local sources using the local number format. In this release, we support displaying numbers in this format.

### MultiLine for Intune iOS SDK 17.6.1

We updated to support Microsoft Intune App SDK for iOS version that is recommended for iOS 17.

### Bug Fixes

ID	Version	Description
CS-232938	3.7.1	When only Native Contacts are enabled, it will be set as the default contact source

## Version 3.07.02

### Production Deployment Schedule

Movius MultiLine v. 3.07.02 | iOS | October 6, 2023

MultiLine for Intune v. 3.07.02 | iOS | October 6 2023

Movius for BlackBerry v. 3.07.02 | iOS | October 6, 2023

### What's new?

- Movius for BlackBerry will update to use BlackBerry SDK 12.0.0.57 for iOS 17 compatibility

### Bug Fixes

ID	Description
M2023-3732	Fixed an issue impacting message display on iOS 17
CS-233162	Fixed an issue that caused a conversation thread to not refresh when receiving a new message
CS-233167	Fixed an issue impacting WhatsApp Template message delivery

## Version 3.7.3

### Production Deployment Schedule

Movius MultiLine v. 3.07.03 | iOS | October 20, 2023

MultiLine for Intune v. 3.07.03 | iOS | October 20, 2023

Movius for BlackBerry v. 3.07.03 | iOS | Nov 3, 2023

### Bug Fixes

ID	Version	Description
CS-233206	3.07.03	We fixed an issue where regional timestamp or calendar settings caused message threads to crash for Singapore users.
M2023-4982	3.07.03	We fixed a static noise occurring during the ringack tone and call for some data calls.

### Version History

Date	Description
05/30/2023	Created
07/20/2023	Edited release cadence, story content, and added Bug Fixes
07/04/2023	Added link to Admin doc for Data Only Onboarding
08/09/2023	Update dates
08/11/2023	Update dates
08/17/2023	Add links to documentation
08/24/2023	Updated release dates for 3.07.01
08/30/2023	Updated dates
09/14/2023	Add Android dates and iOS ADK update
09/26/2023	Add info for 3.07.02 Bug Fix release
09/29/2023	Update date for 3.07.02 Bug Fix Release
10/4/2023	Add Movius for BlackBerry 3.07.02
10/12/2023	Add date for 3.07.03 Release
10/23/2023	Add 2 Bug Fixes to 3.07.03 Updated Release Dates
11/1/2023	Add Movius for BlackBerry hotfix to 3.07.03 Move ui fix to version 4

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## Version 3.06 | All Apps Release Notes

## Movius App 3.06 Release Notes

Read on to learn what's new with MultiLine Apps.

Movius reserves the right to make updates to the production deployment schedule and release content at any time prior to the release.

### Production Deployment Schedule

- March 24, 2023 | MultiLine for Intune v. 3.06.01 (Android)
- March 29, 2023 | MultiLine for Intune v. 3.06.02 (iOS)
- April 21, 2023 | Movius MultiLine v. 3.06.01
- April 23, 2023 | MultiLine for Intune v. 3.06.03 (iOS)
- April 28, 2023 | Movius for BlackBerry v. 3.06.01
- May 12, 2023 | MultiLine for Intune v. 3.06.04 (iOS)
- June 9, 2023 | Movius for BlackBerry v. 3.06.02 (iOS)
- June 9, 2023 | Movius MultiLine v. 3.06.02 (iOS)
- June 9, 2023 | MultiLine for Intune v. 3.06.05 (iOS)
- June 26, 2023 | Movius for BlackBerry v. 3.06.03 (iOS)
- June 29, 2023 | Movius for BlackBerry v. 3.06.04 (iOS)
- June 30, 2023 | MultiLine for Intune v. 3.06.06 (iOS)
- July 7, 2023 | Movius for BlackBerry v. 3.06.02 (Android)

## Announcing WeChat and LINE for all applications

WeChat and LINE are now supported as new social messaging channels, in addition to WhatsApp. Please contact your Account Manager to learn more.

### What's new with MultiLine for Intune?

#### Improvements to end-user activation flow

When end-users install MultiLine apps, they must complete the activation process before they begin using them. The new process is far more streamlined, reducing the time and effort required by end-users to activate the app. It will not require scanning a QR code, or entering the username and password credentials. Optionally, at customer request, retrieving an OTP PIN code can be disabled.

#### WhatsApp icon fix (v. 3.6.2)

The WhatsApp icon was displayed in contact cards for users who did not have WhatsApp enabled. This has been fixed.

#### Intune iOS SDK Update (v. 3.6.2)

We updated to the Intune iOS SDK (17.2.0) for Multiline for Intune app.

### Country code fix (v. 3.6.3)

Some users noticed that an additional country code was being incorrectly prepended when sending a message to an international destination. This has been fixed.

### Intune iOS SDK Update (v. 3.6.4)

We updated to the Intune iOS SDK (17.4.0) for Multiline for Intune app.

### Performance and reliability enhancements

*Movius for BlackBerry iOS v. 3.06.02, Movius MultiLine iOS v. 3.06.02, MultiLine for Intune iOS v. 3.06.05*

Movius uses SIP ping requests to detect connectivity status from the MultiLine application to the Movius Platform. We are moving the handling of these SIP pings from the firewall to the Session Border Controller (SBC). We're doing this because the SBC is better able to handle this traffic. There will be no detectable impact for users.

### Label configuration option for Home 2

*Movius for BlackBerry iOS v. 3.06.03 and Movius for BlackBerry Android v. 3.06.02*

The Movius for BlackBerry application offers fields for categorizing phone numbers, such as Home, Home 2, Work, Work 2, Mobile, etc. Now, MultiLine admins can configure the "Home 2" contact label to display as "MultiLine" instead, so that users will more easily be able to identify their contact's MultiLine number.

### Bug Fixes

ID	Description
CS-232971	User reported an issue on Movius for BlackBerry using click-to-text from BlackBerry Work. This has been fixed in Movius for BlackBerry iOS v. 3.06.02.
None	MultiLine notifications were not showing the relevant information for calls and messages. This has been fixed in Movius for BlackBerry iOS v. 3.06.04
CS-233004, CS-233006	Some users would see an intermittent Intune authentication error. This has been fixed in MultiLine for Intune iOS v. 3.06.06

### Version History

- 4/24 - Updated Production Deployment Schedule
- 6/7 - Added content and bug fix information for June 9
- 6/22 - Added content and bug fix information for June 24
- 6/25 - Changed dates for June 24 release to June 16 and 30
- 6/30 - Changed date for Movius for BlackBerry v. 3.6.2 (Android) and added bug fix information for June 29

## Movius MultiLine App 3.05 Release Notes

Read on to learn what's new with MultiLine Apps.

### Production Deployment Schedule

- December 9, 2022 | Movius for BlackBerry 3.05.02
- December 16, 2022 | MultiLine v. 3.05.01
- December 16, 2022 | MultiLine for Intune v. 3.05.01

## What's new with all MultiLine apps?

Previously, users could only search for contacts using name or phone number. Users may now search for contacts using any saved contact details, for example address, department, or company.

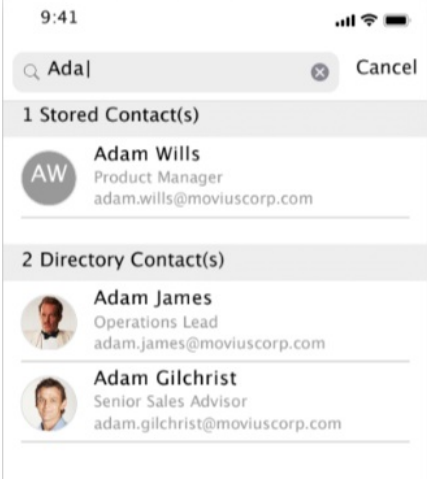
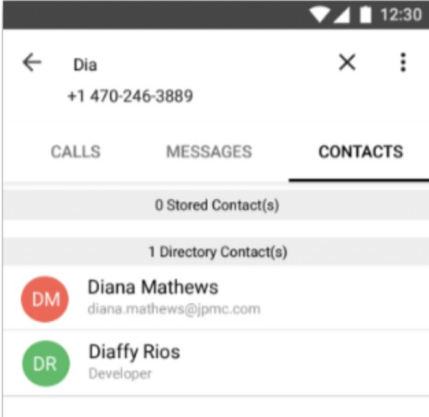
See [Searching, Viewing, and Editing Contacts](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts) [↗](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts) (<https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts>) [↗](https://help.moviuscorp.com/help/searching-viewing-and-editing-contacts).

## What's new with Movius for BlackBerry?

- Picture messaging is now available for Movius for BlackBerry apps.
  - Pictures can be sent from the phone camera or phone gallery.
  - Movius for BlackBerry doesn't store pictures in the phone gallery. To keep pictures secure:
    - For iOS, Movius for BlackBerry uses the BlackBerry File Manager APIs.
    - For Android, Movius for BlackBerry uses App Memory (only accessible to the Movius for BlackBerry app) with file information stored in an encrypted database.
  - Picture messaging can be enabled or disabled in the Movius MMP portal.
- For end user instructions, see [Sending Picture Messages](https://help.moviuscorp.com/help/sending-picture-messages) [↗](https://help.moviuscorp.com/help/sending-picture-messages) (<https://help.moviuscorp.com/help/sending-picture-messages>) [↗](https://help.moviuscorp.com/help/sending-picture-messages).
- For admin instructions, see [Enable Picture Messaging](https://help.moviuscorp.com/help/enable-picture-messaging) [↗](https://help.moviuscorp.com/help/enable-picture-messaging) (<https://help.moviuscorp.com/help/enable-picture-messaging>) [↗](https://help.moviuscorp.com/help/enable-picture-messaging).

## What's new with MultiLine and MultiLine for Intune?

- **Multiple Contacts Folders Sync**
  - Prior to this release, Exchange contacts needed to be in the root folder in order to sync with MultiLine. Now, MultiLine will be able to sync with contacts in the direct sub-folders.
  - Whether the contacts are in the root folder or sub-folder, they will appear in the same flat Contacts list in the MultiLine or MultiLine for Intune apps.
- **Contacts Search Improvements**
  - Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list with the same or similar name. Now, more details will display including:
    - Email Address
    - Job Title

iOS	 <p>9:41</p> <p>Ada   Cancel</p> <p>1 Stored Contact(s)</p> <p><b>Adam Wills</b> Product Manager adam.wills@moviuscorp.com</p> <p>2 Directory Contact(s)</p> <p><b>Adam James</b> Operations Lead adam.james@moviuscorp.com</p> <p><b>Adam Gilchrist</b> Senior Sales Advisor adam.gilchrist@moviuscorp.com</p>
Android	 <p>12:30</p> <p>Dia   X   ⋮</p> <p>+1 470-246-3889</p> <p>CALLS   MESSAGES   CONTACTS</p> <p>0 Stored Contact(s)</p> <p>1 Directory Contact(s)</p> <p><b>Diana Mathews</b> diana.mathews@jpmc.com</p> <p><b>Diaffy Rios</b> Developer</p>

**Note:** This functionality was introduced to [Movius for BlackBerry users in v. 3.04.02](https://help.moviuscorp.com/help/release-notes-app-34) [\[↗\]](https://help.moviuscorp.com/help/release-notes-app-34)  
[\(<https://help.moviuscorp.com/help/release-notes-app-34>\)](https://help.moviuscorp.com/help/release-notes-app-34) [\[↗\]](https://help.moviuscorp.com/help/release-notes-app-34)

## Version 3.04 | All Apps Release Notes

### Movius App 3.04 Release Notes

Read on to learn what's new with MultiLine Apps.

#### Production Deployment Schedule

- October 28, 2022 | Movius for BlackBerry v. 3.04.02
- November 11, 2022 | Movius MultiLine v. 3.04.01
- November 7, 2022 | MultiLine for Intune v. 3.04.01
- December 19, 2022 | Movius MultiLine v. 3.04.02
- December 19, 2022 | MultiLine for Intune v. 3.04.02

### What's new with all MultiLine Apps?

#### ARYA Customer Feedback - New Options

If an organization chooses to enable ARYA Customer Feedback, their users are prompted after

calls to provide feedback (See [Arya: Providing Call Quality Feedback Product Document \(https://help.moviuscorp.com/help/arya-product\)](https://help.moviuscorp.com/help/arya-product)). The feedback is ingested by an AI-powered tool that identifies potential issues that will improve call performance.

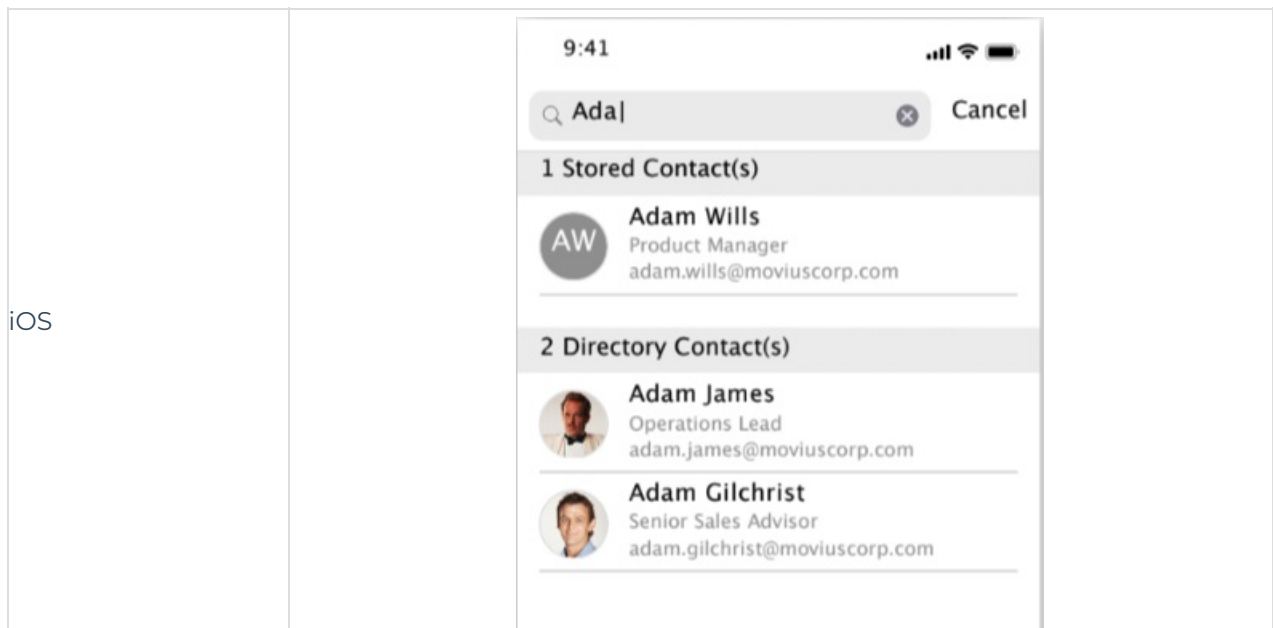
In this release, we've added more options for users to select from to describe problems with a call, including an "Other" option that allows the user to enter their own reason if none of the provided options apply.

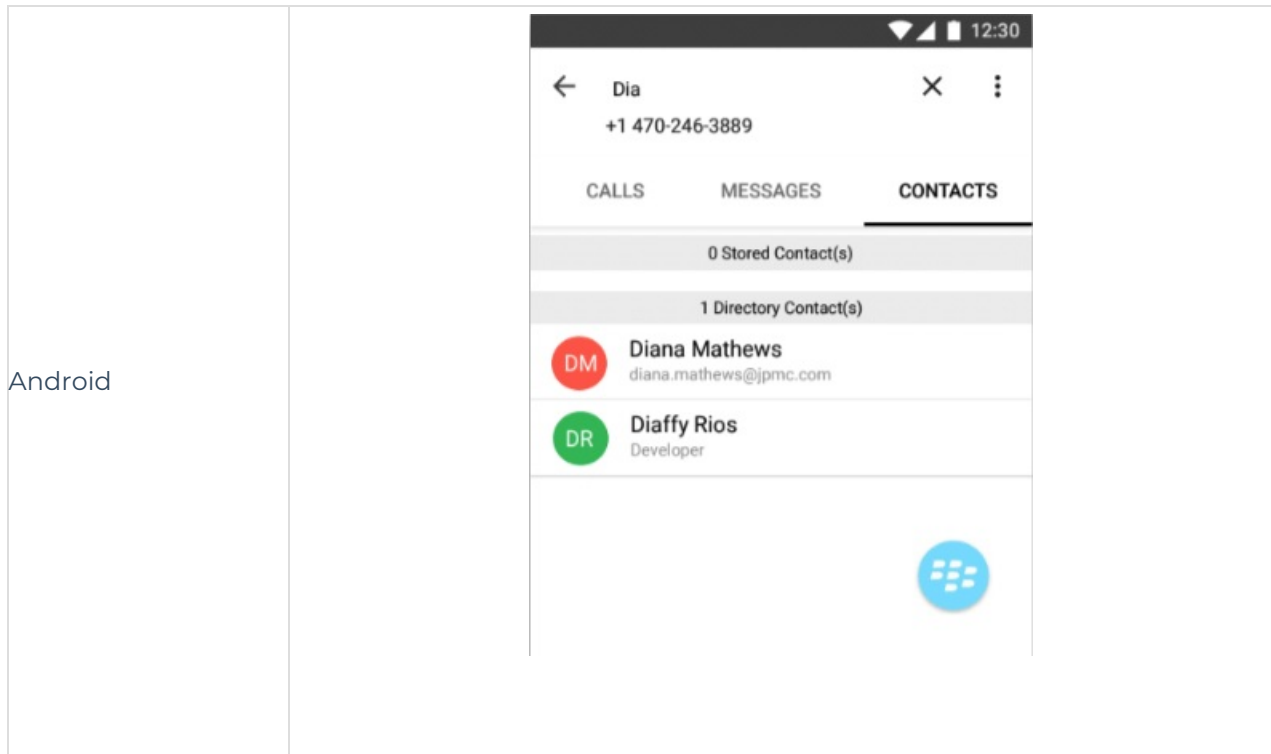
Movius provides a set of default options (Call Dropped, Could not hear the other party, Call/Speech Delay, Spam Call, Other) and can configure custom options for customers by request.

## Contacts Search Enhancement

Currently, when a user searches their contacts list only the first name and last name of a contact display. This could cause confusion if there are two members in a Contacts list with the same or similar name. Now, more details will display including:

- Email Address
- Job Title



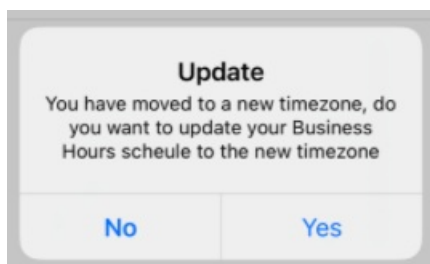


## What's new with Movius for BlackBerry?

- **BlackBerry Contacts Sync Enhancement (v. 3.04.20)** - Using new functionality from the BlackBerry BEMS 3.4.3.3 API release, Movius or BlackBerry will now be able to sync contacts from any Contact folder.

## What's new with Movius MultiLine?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
  - It will prompt user with "You have moved to a new timezone, do you want to update your device to the new timezone" with 'Yes' and 'No' options".



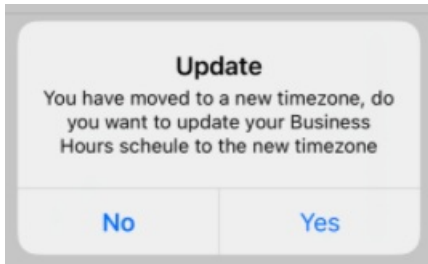
- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

## What's new with MultiLine for Intune?

- **Automatic Timezone Detection (v. 3.04.01)** - When using Manage Availability to set Business Hours, the interface will now automatically detect if the user has changed time-zones.
  - It will prompt user with "You have moved to a new timezone, do you want to update



your device to the new timezone” with 'Yes' and 'No' options".



- **WhatsApp Picture Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support picture messaging.
- **WhatsApp Multiple Group Messaging Support (v. 3.04.02)** - WhatsApp Messaging Channel will support multiple group messaging threads.

## Version 3.03 | All Apps Release Notes

### Movius MultiLine August 2022 Release Notes

Read on to learn what’s new with MultiLine Apps, the Management Portal, and API.

Prior to scheduled release dates, dates and content of these Release Notes are subject to change.

#### App Update Schedule

App	Scheduled Release Date	Version
Movius MultiLine	16-Jul-22	3.03.01
Movius for BlackBerry	17-Jun-22	3.02.01
MultiLine for Intune	16-Jul-22	3.03.01
Movius for BlackBerry	12-Aug-22	3.03.01

### What's new with Movius MultiLine

*Below change planned for Movius MultiLine v3.03.01*

- WhatsApp Group Messaging
  - Prior to this release, only 1:1 messaging was available. With version [version number], MultiLine users can have a group message with multiple MultiLine user participants. Learn more at [Sending and Replying to WhatsApp Messages](https://moviuscorp.knowledgeowl.com/help/sending-and-replying-to-whatsapp-messages/)

### What's new with all apps

*Below change planned for all apps v3.03.01*

- Contacts list screen: Users of Exchange Contacts can now tap and drag down on their list of contacts to initiate Contact Sync.

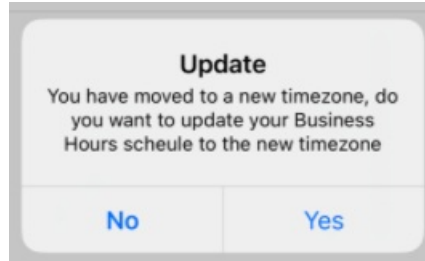
*Below changes planned for Movius for BlackBerry v3.02.01, Movius MultiLine v3.03.01, T-Mobile MultiLine v3.03.01, and MultiLine for Intune v3.03.01*

- Recents & Messages tab (IOS ONLY)
  - Search bar will only display when the user begins scrolling.
- Contacts tab
  - Removed Briefcase icon.
  - Renamed 'My Number' to "My Movius Number".
- Dialpad
  - Added down arrow to Country Code menu, tap to list the countries.
  - Added label for "Call over Minutes/Data".
  - Enhanced "Add Number" interaction.
- Settings tab
  - Removed sub header 'My MultiLine number'.
  - Removed Briefcase icon.
  - Renamed 'Work' to 'My Movius Number'.
  - Removed 'Personalize Number' menu item.
- Call Settings
  - Removed word 'MultiLine' on description text of "Wi-Fi Only" option.
- Manage Availability
  - Show description text only for the selected option.
  - Removed "Set" button for Business hours. The setting will now automatically save when the user taps on 'Back' to leave the screen.
- Removed Data/Minutes tab from Recent Calls. Data/Minutes mode switching is now only available from Dialer.
- Disabled settings will now be hidden. Previously, disabled settings would still appear in the app and be greyed out to indicate they were disabled.

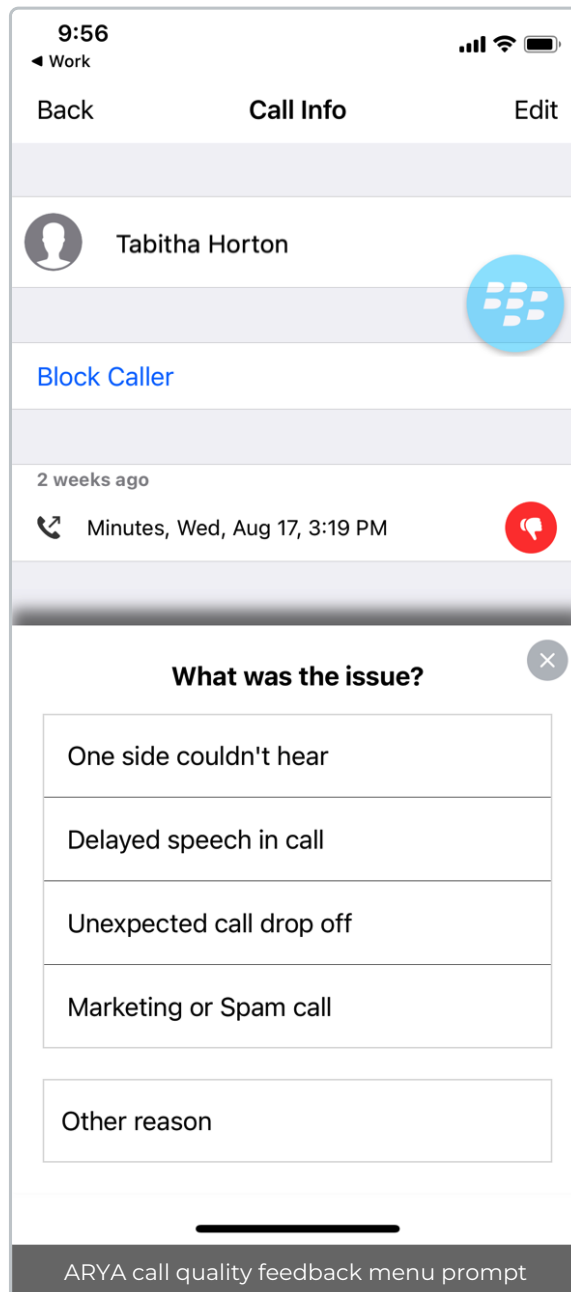
*Below change planned for Movius for BlackBerry v3.03.01.*

- Manage Availability
  - Show description text only for the selected option.

- Removed “Set” button for Business hours. The setting will now automatically save when the user taps on ‘Back’ to leave the screen.
- Now can automatically detect when user changes time-zones; prompts user with "You have moved to a new timezone, do you want to update your Business Hours scheule to the new timezone" with 'Yes' and 'No' options".



- ARYA User Interface Update: new menu options have been added to the call quality feedback menu prompt displayed to users.



## Revision History

Date	Revision	Description
06/30/2022	rev.1	Originally published
08/22/2022	rev.2	Release date corrections
09/06/2022	rev.3	Added missed BlackBerry 3.03.01 Only stories

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## Version 3.01 | All Apps Release Notes

### Movius MultiLine App v. 3.01 Release Notes

Read on to learn what's new with MultiLine Apps and the Management Portal. Happy Holidays and a Happy New Year from Movius!



#### App Update Schedule

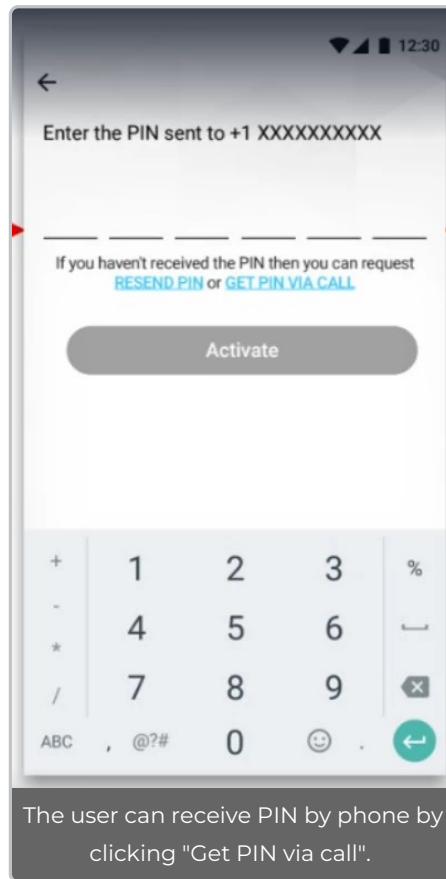
Updated apps become available in the App and Play Store after their review process.

- January 10, 2022 | iOS Movius MultiLine v. 3.01
- January 31, 2022 | Android Movius MultiLine v. 3.01
- January 25, 2022 | iOS Movius for BlackBerry v. 3.01
- January 31, 2022 | Android Movius for BlackBerry v. 3.01

#### What's new?

- **Arya – Movius AI driven Call Quality Feedback Collection Process**
  - MultiLine users are now able to rate the quality of their calls by giving a thumbs up or thumbs down.
  - User feedback will be used by Movius to identify opportunities to further improve the service using our analytics and AI technology.
  - This feedback method will eliminate the need for help tickets and manual sending of logs when users experience poor call quality.
  - Admins will receive a daily report by email detailing the data collected. If tickets are opened related to user feedback, progress on these will be tracked in the daily report.
    - The report includes data such as the quantity of data and minutes calls that were rated poorly, the phone models and carriers used by end users, as well as many other useful statistics.
    - For "thumbs down" reports Movius will create trouble tickets and communicate the RCA for the call failure in the case. Additionally for admins that have secure FTP servers, a CSV report can be uploaded which will allow the admin to consume and display the data the way they want to.

[Learn more](https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback)  (<https://moviuscorp.knowledgeowl.com/help/provide-call-quality-feedback>) .
- PIN User experience update:
  - During activation of MultiLine apps, users now have the option to receive the PIN by IVR callback. This ensures that in the case the user is unable to get their PIN by SMS message, the user can complete activation by receiving the PIN by phone call.



### Updates and Issue Fixes

Platform	Released in version	Problem Fixed
All apps	3.1.1	You can now remove Do Not Disturb setting when call forwarding is disabled (M2021-4117)
All apps	3.1.1	Resolved Account not Active error (CS-231813)
All apps	3.1.1	Resolved duplicate Exchange Contacts error (CS-231903)
All iOS apps	3.1.1	Code refactor

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