

# LINE Messaging - Teams

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Read on to learn about LINE messaging from the MultiLine Messaging app for Microsoft Teams.


## Overview

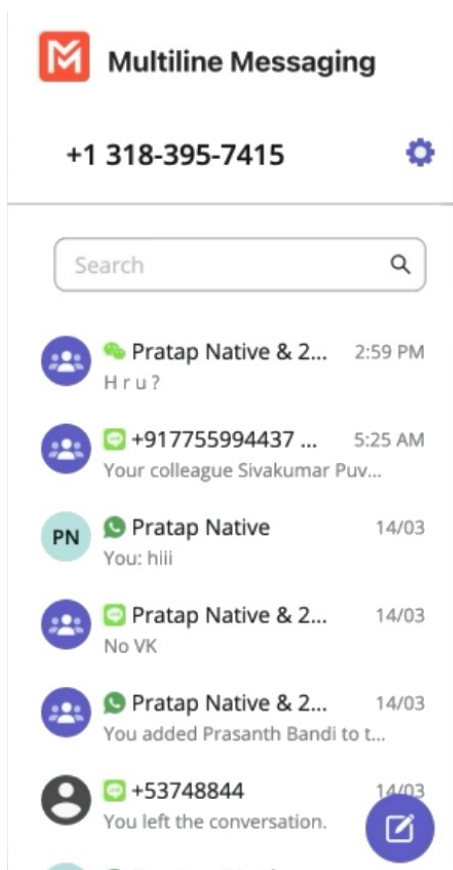
The MultiLine Messaging app for Microsoft Teams app allows you to message with LINE users. The LINE user must initiate the chat.

## Before you start

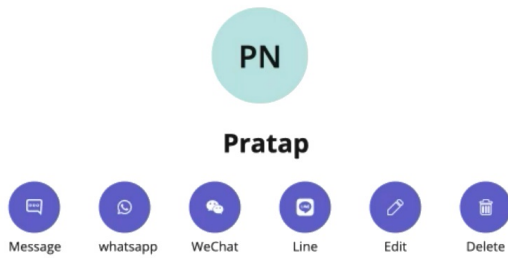
- Using LINE from MultiLine Messaging Microsoft Teams app requires it to be enabled by your MultiLine administrator.
- LINE users must initiate the conversation.

## How it works

In your message threads, the LINE icon  indicates the conversation is happening on LINE. Select the message to begin chatting.



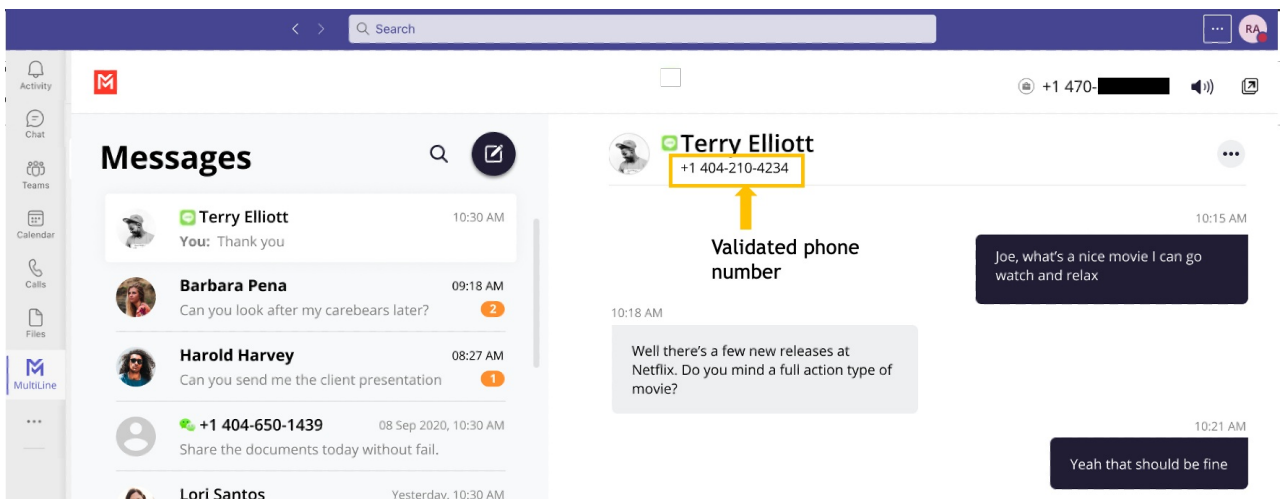
You can find your LINE conversation with a contact by selecting the LINE icon from the Contact details screen.



You can also begin chatting by selecting the **New Message** notification.

## Validated Phone Number feature

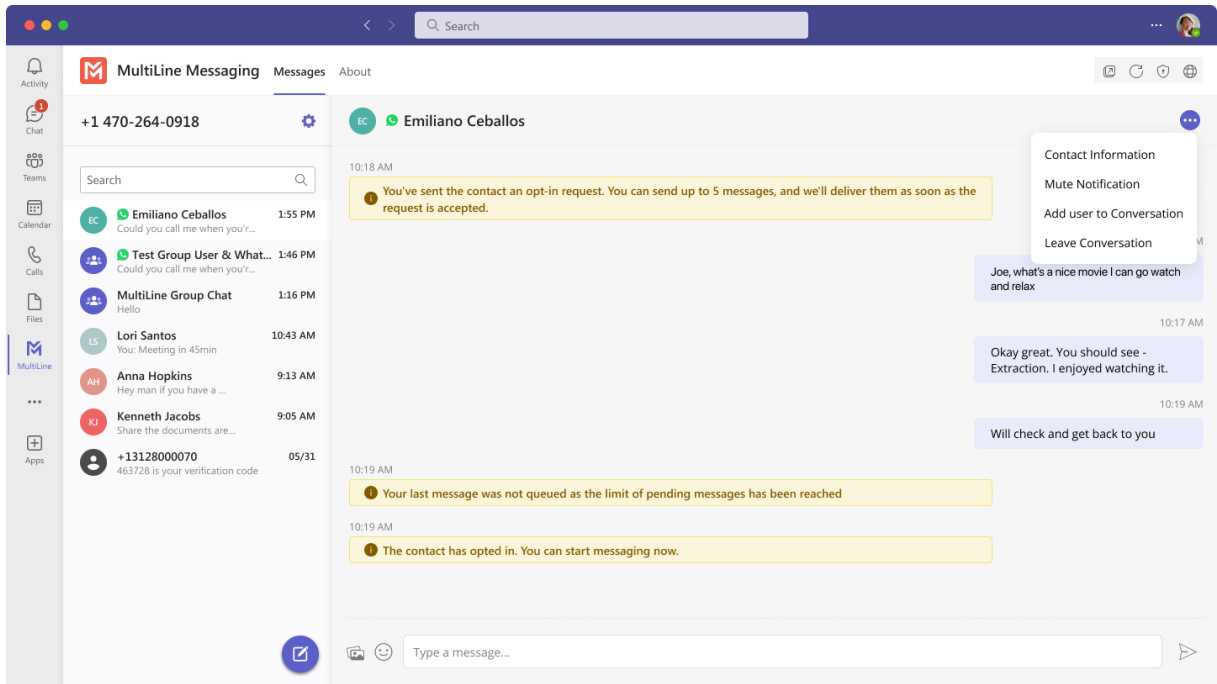
For regulated users, LINE users may have their phone number validated for verification purposes. You will see this validated phone number below the Contact Name.



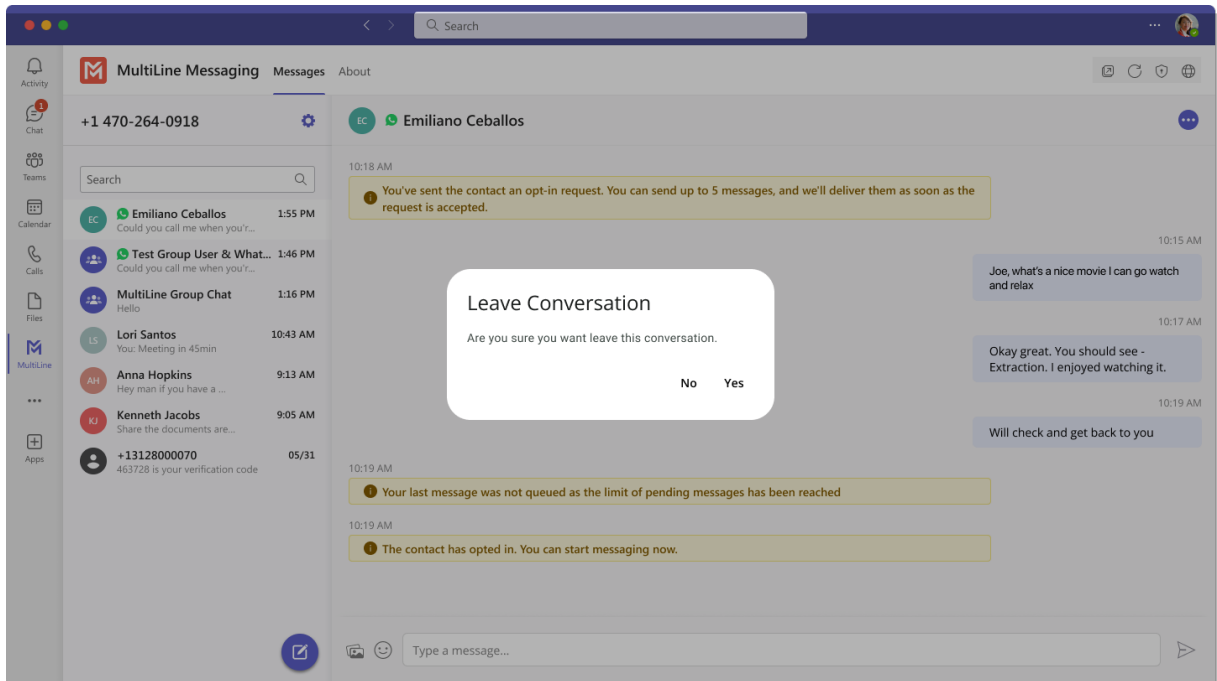
## Leave a Conversation

LINE limits the number of business users who can speak with LINE users. To allow other people in your business to message with a LINE user, you can leave the conversation when you're done with your interaction.

1. Select the **Message** menu.
2. Select **Leave Conversation**.



3. Confirm you want to leave the conversation.



When complete, both users will see an automessage letting them know you left the conversation.

MultiLine Messaging Messages About

+1 470-264-0918

Emiliano Ceballos

10:18 AM

You've sent the contact an opt-in request. You can send up to 5 messages, and we'll deliver them as soon as the request is accepted.

10:15 AM

Joe, what's a nice movie I can go watch and relax

10:17 AM

Okay great. You should see - Extraction. I enjoyed watching it.

10:19 AM

Will check and get back to you

10:19 AM

Your last message was not queued as the limit of pending messages has been reached

10:19 AM

The contact has opted in. You can start messaging now.

10:19 AM

You left the conversation..

Type a message...

Activity Chat Teams Calendar Calls Files MultiLine Apps