

Teams MultiLine Messaging Release Notes

Last Modified on 07/01/2024 3:53 pm EDT

What's new for the MultiLine Messaging application for Microsoft Teams.

This is the planned content and schedule for MultiLine Messaging for Microsoft Teams Version 2.2.0.

Deployment Date: July 7, 2024

What's New?

MultiLine Messaging for Microsoft Teams: Help Widget

We're adding a help widget to the MultiLine Messaging Application for users to report issues to their support organization.

Previously, the Settings menu had a "Report an Issue" item that allowed users to submit a report with a simple description of the issue. This menu item will now be called "Help" and will allow the user to email or call their support organization, or go to the Help Center. Users who select the calling option can choose from available calling apps, including Teams.

The email address or phone number displayed is set by Movius Management Portal (MMP) admins in Customize the Mobile app (See [Customize the mobile app](https://help.moviuscorp.com/help/customize-the-mobile-app) [↗](https://help.moviuscorp.com/help/customize-the-mobile-app)). End-User Documentation available in [How do I contact support?](https://help.moviuscorp.com/help/how-do-i-contact-support) [↗](https://help.moviuscorp.com/help/how-do-i-contact-support).

Leave 1:1 Social Messaging Conversations

Social Messaging platforms limit the number of business users who can message with consumers using the same business account. This feature allows MultiLine users to leave a conversation after they have completed their interaction, so that other MultiLine users will be able to initiate conversations. Supported for WhatsApp, WeChat, and LINE.

For more information, see updated messaging documentation:

- [WhatsApp Messaging in Teams](https://help.moviuscorp.com/help/whatsapp-messaging-microsoft-teams#leave-a-conversation) [↗](https://help.moviuscorp.com/help/whatsapp-messaging-microsoft-teams#leave-a-conversation)
- [WeChat Messaging in Teams](https://help.moviuscorp.com/help/wechat-messaging-teams) [↗](https://help.moviuscorp.com/help/wechat-messaging-teams)
- [LINE Messaging in Teams](https://help.moviuscorp.com/help/line-messaging-teams) [↗](https://help.moviuscorp.com/help/line-messaging-teams)

Bug Fixes

No bugs in this release.

Version History

Date	Description
06/28/2024	Created

MultiLine Messaging | Version 2.1.1 | Release Notes

This is the planned content and schedule for MultiLine Messaging for Microsoft Teams Version 2.1.1.

Deployment Date: June 8, 2024

Bug Fixes

No bugs in this release.

Version History

Date	Description
06/06/2024	Created
06/07/2024	Corrected discrepancies in new Message Queuing feature description: 1) template message is no longer part of the conversation reinitiating flow, 2) MultiLine users can also send queued messages while waiting for opt-in

MultiLine Messaging | Version 2.0.2 | Release Notes

Deployment Date

May 19, 2024

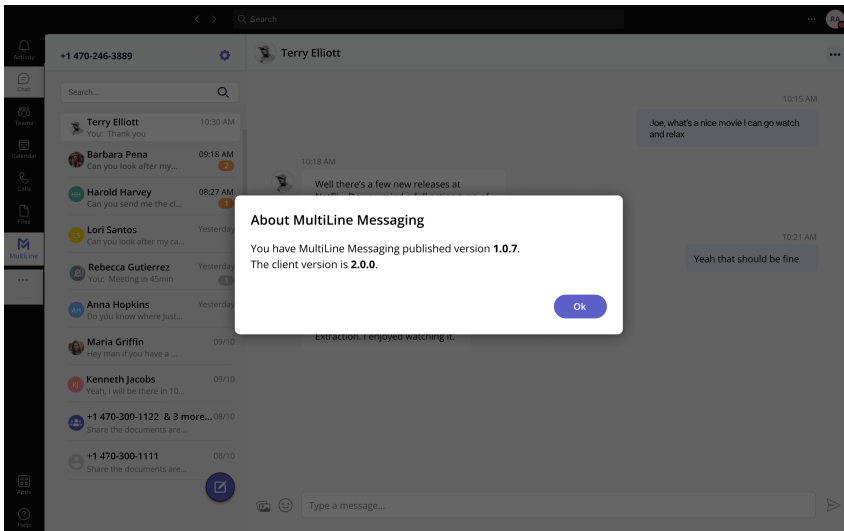
What's New

Version number visibility

Display MultiLine Messaging app version number throughout screens of the web and mobile application.

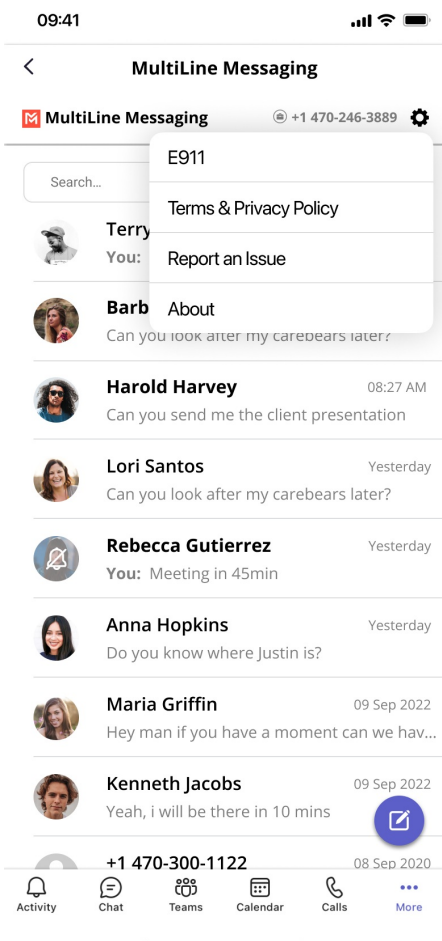
Teams Desktop

User selects about from settings menu (near MultiLine Number) and information displays:

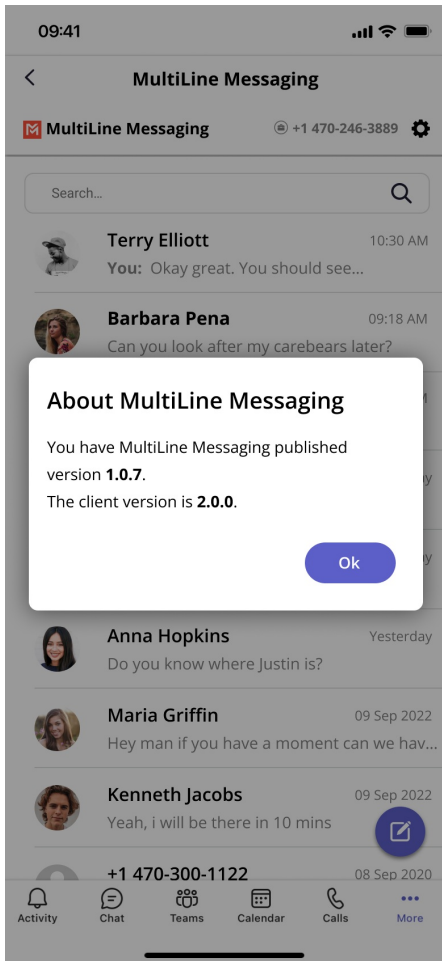


Teams Mobile

User selects About from Settings Menu



Information displays:



Bug Fixes

ID	Description
CS-233701	Add support for using multiple language keyboards
CS-233768	Fix exception causing text box to be unavailable to user
CS-233731	Fix exception causing user's chat to not load

Version History

Date	Description
05/10/2024	Created
05/15/2024	Minor Edit: Correction to version number

MultiLine Messaging | 2024.03.22 | Release Notes

Deployment Data

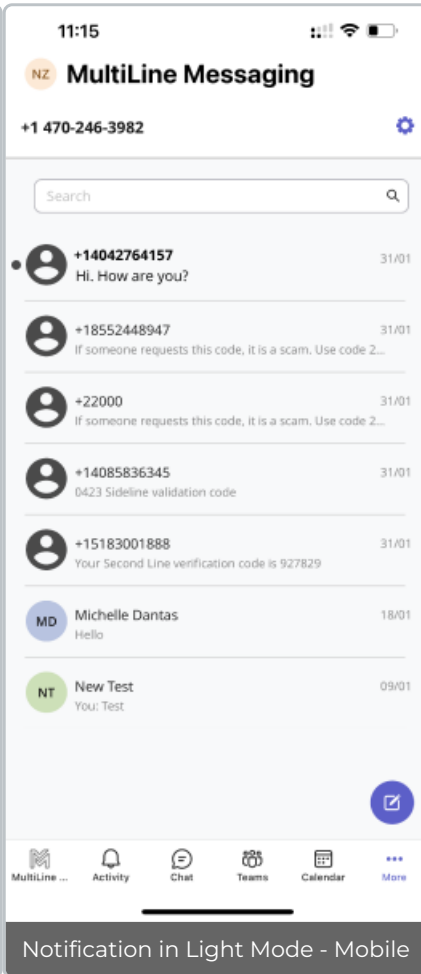
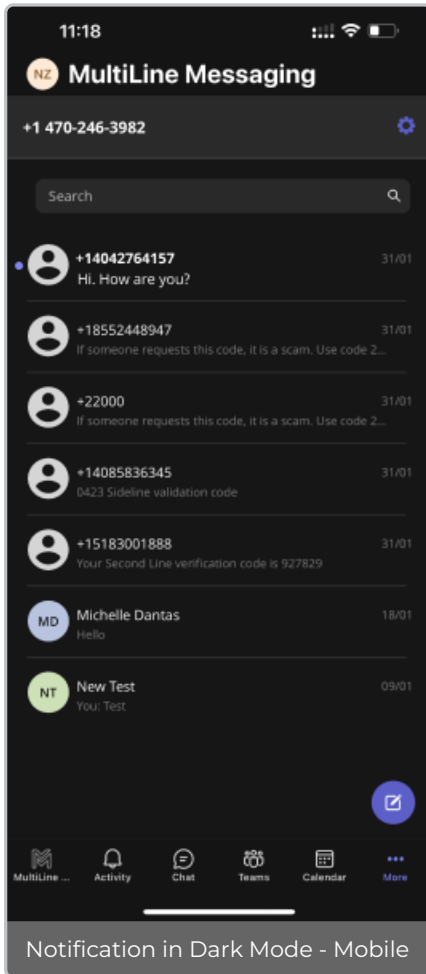
Deployment Date

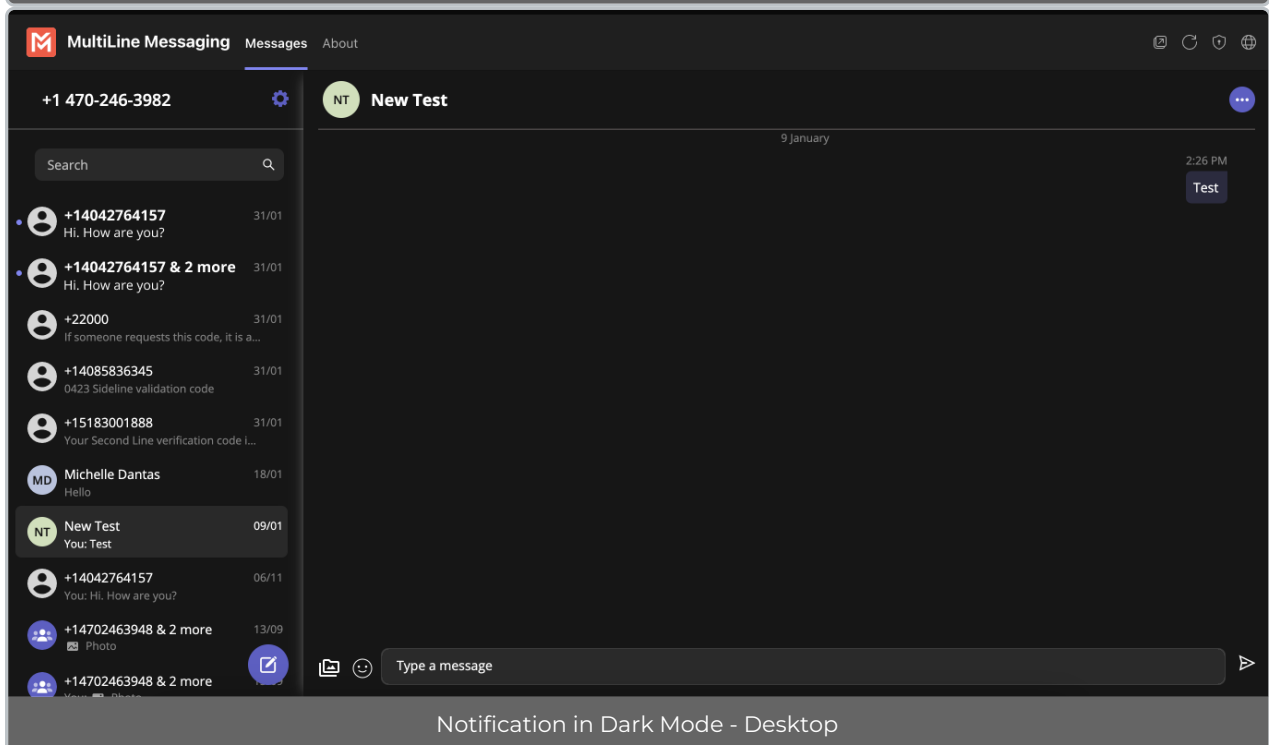
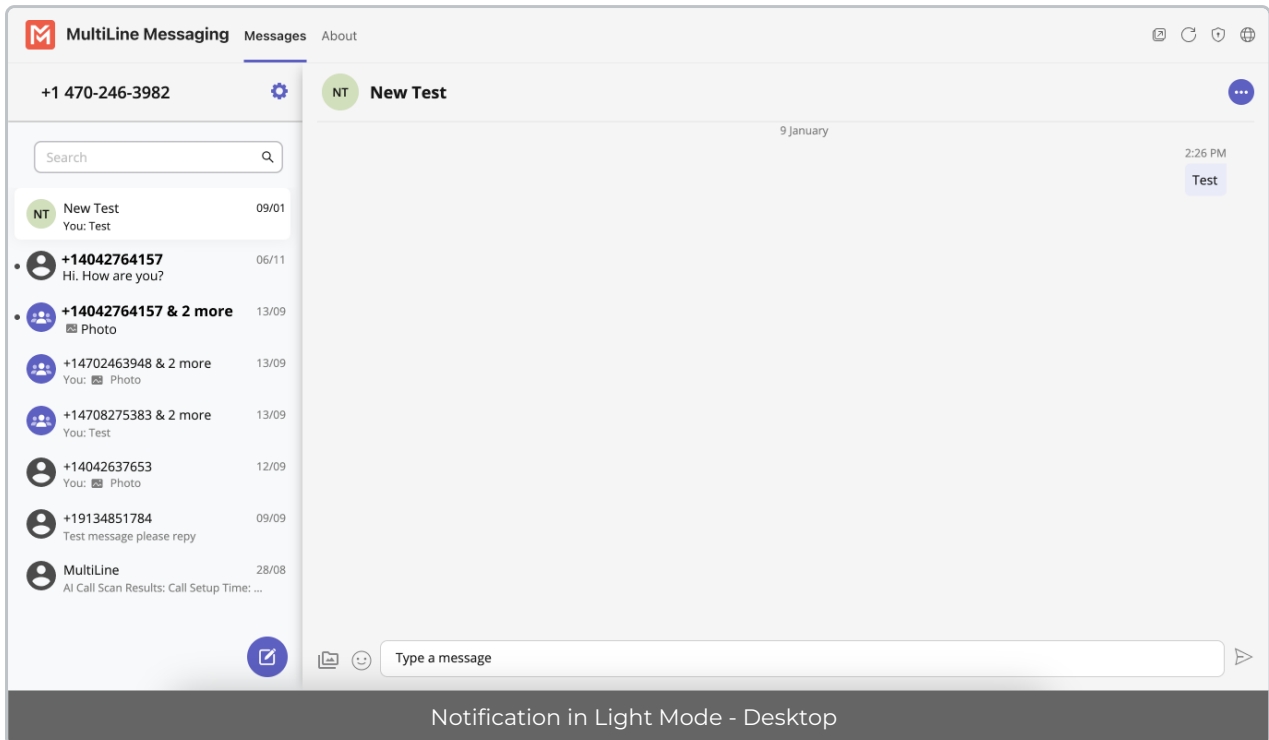
March 22-24, 2024

What's New?

New Look for Incoming Message Notifications

Now incoming messages are now indicated with a dot.





Client information in CDRs

Telemetry administrators will now be able to see which client (Android, iOS, Teams, or Desktop) is used inbound and outbound calls in the CDRs. Documentation is available in the latest version of Movius CDR documentation.

Version history

Date	Description
03/21/2024	Created

MultiLine Messaging | 2024.03.16 | Release Notes

Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

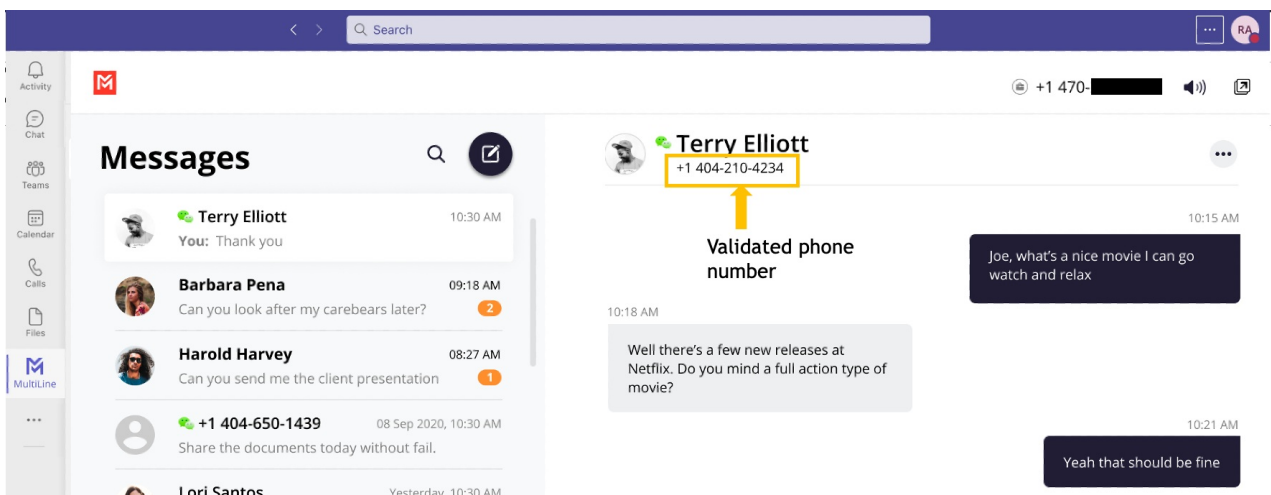
MultiLine Messaging Release Notes

Deployment Date: March 16-17, 2024

What's New?

Display validated phone number for WeChat and LINE conversations

When WeChat and LINE users initiate conversations with a business using the guest phone number validation feature, the Movius bot validates the phone number of the user before connecting them to the MultiLine user. With this release, the validated phone number now appears below the contact name at the top of the messaging thread. This allows the MultiLine user to easily view the phone number associated with the person they're chatting with.



For more information on the guest phone number validation feature, see [WeChat: Phone Number Validation Flow](https://help.moviuscorp.com/help/wechat-phone-number-validation-flow) and [LINE: Phone Number Validation Flow](https://help.moviuscorp.com/help/line-phone-number-validation-flow). Note:

Customer reader account required to view.

Bug Fixes

ID	Fixed Issue
MME-3	WeChat and Line number display includes 1001/1011 prefix in MS Teams App
M2023-7856	Teams unable to handle large messages
M2023-7855	Unable to add WeChat/LINE user contact in Teams app

Version history

Date	Description
03/11/2024	Created
3/19/2024	Added bug fixes

MultiLine Messaging | 2024.03.02 | Release Notes

Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

MultiLine Messaging Release Notes

Deployment Date: February 3, 2024

What's New?

- We've made updates to our platform infrastructure to enhance the robustness and scalability of the Microsoft Teams connector. This means a smoother and more responsive experience for users, even during peak usage periods.

MultiLine Messaging | 2023.27.10 | Release Notes

Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific

developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

MultiLine Messaging Release Notes

Deployment Date: October 27, 2023

What's New?

- **Dark Mode Update** - enhancing the visual experience while using MultiLine Messaging in dark mode.
- **Stability Fixes** - We squashed bugs and fine-tuned performance to provide a more stable and reliable app.

MultiLine Messaging | 2023.06.10 | Release Notes

Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

MultiLine Messaging Version 2023.06.10 Release Notes

Deployment Date: June 10, 2023

What's New?

- We refined graphical elements in the interface, enhancing visual aesthetics and improving user experience.

MultiLine Messaging | 2023.16.09 | Release Notes

Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific

developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

MultiLine Messaging Release Notes

Deployment Date: September 16, 2023

What's New?

- **Visual Experience Improvements:** We refined graphical elements, making the interface more visually appealing and user friendly.
- **Grouped Notifications:** We improved the notification experience by grouping them, helping users stay informed without feeling overwhelmed.
- Companies can now enable or disable MultiLine Desktop for an organization without disabling MultiLine Messaging for Microsoft Teams, so the permissions can be granted independently according to company needs.
- **Stability Fixes:** We squashed bugs and fine-tuned performance to provide a more stable and reliable app.

MultiLine Messaging | 2023.22.07 | Release Notes

Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

MultiLine Messaging 2023.22.07 Release Notes

Deployment Date: July 22, 2023

What's New?

- Refined graphical elements in the interface, enhancing the look, feel and user experience
- Stability fixes

MultiLine Messaging | 2023.07.07 | Release Notes



Pre-Release Notice: Please note that some features listed are still in process of being tested. Movius reserves the right to cancel or postpone the release of these features or to modify release dates. Furthermore, this content does not include private customer-specific developments.

Read on to learn what's new with MultiLine Messaging for Microsoft Teams.

MultiLine Messaging 2023.07.07 Release Notes

Deployment Date: July 7, 2023

What's New?

- MultiLine Messaging is now available in the [Microsoft Teams AppSource](https://appssource.microsoft.com/en-us/product/Office365/WA200005658)  (<https://appssource.microsoft.com/en-us/product/Office365/WA200005658>)  app store.
 - We introduced a simpler deployment for MultiLine Messaging to different Movius geographical regions.
 - We refined graphical elements in the interface, enhancing visual aesthetics, and improving user experience with stability fixes.
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