MOVIUS

Movius Platform Updates

What's new for the Management Portal, API, and service updates that prepare MultiLine apps with support for new features.

Planned official release schedule and content:

Release Dates will be published soon

What's New?

Fraud Prevention

Movius announces a new feature to help prevent international long-distance fraud. Using a dedicated MMP web page, a carrier can temporarily restrict an Enterprise's numbers from placing international calls.

### Local Routing and Charging Prefixes for Toll-Free Calls

Movius announces a new call routing capability. Movius can now prefix outgoing toll-free calls with a prefix if required for charging or local routing purposes. The prefix can be assigned based on the NPA of the MultiLine number.

Law Enforcement Line Seizure

Movius announces a new feature to support law enforcement efforts. Using a new API a carrier can temporarily provision an existing MultiLine number to only call a specified police number, regardless of what number is dialed in the MultiLine App. This is important for hostage negotiations, domestic violence situations, etc.

User Interface Update for Message Activity Report

The user interface for the message activity report has been updated to clearly display which content is available for download from the report.
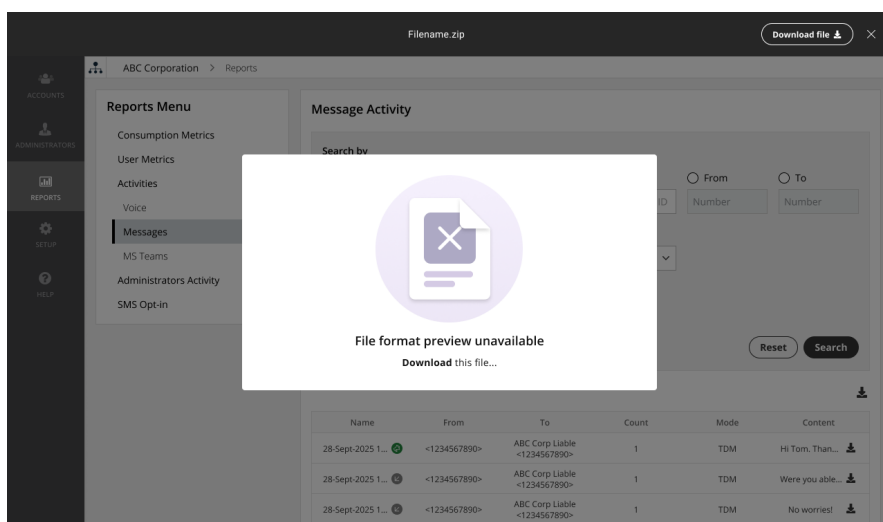
Server-Side Support for WhatsApp Bulk Messaging

Server-side support for Bulk Messaging on the WhatsApp channel. This enhancement is designed to streamline communication by enabling the dispatch of multiple messages through a single action.

- **Key Capabilities:**
  - Enables sending multiple messages in one go via WhatsApp, improving operational efficiency.
  - The server now supports compound messages, allowing clients to send text and images together for bulk messaging.
  - MMP administrators can enable or disable this feature at both the organisation and user level.
  - Messages sent via the bulk messaging feature will be supported by CDR and Digital Safe for compliance and archival purposes.
  - Provisioning APIs are updated to manage enable and disable Bulk Messaging.
  - CDR and Digital Safe APIs are updated to retrieve bulk messages sent via WhatsApp.

Note: This release includes only server-side support. The client-side interface for bulk messaging is not yet available. We will communicate separately once the client-side functionality is ready for use.

WhatsApp Capture - Transparent Mode

The platform has been enhanced with new capabilities to facilitate native WhatsApp messaging support.

Account Deletion Support:
MMP administrators can now delete Native Social account types directly from the MMP portal. If WhatsApp Capture is enabled for the account, the feature will be automatically disabled upon account deletion.

Enhanced Account Creation Fields:
New fields—First Name, Last Name, and Account ID—have been added to the account creation page to ensure complete and accurate data collection during onboarding.

WhatsApp Device Monitoring and Alerts:

- An email notification will be sent to the organisation administrator when a WhatsApp device is unlinked from the Movius platform for any user in their organisation.
- An email alert will also be triggered if a user has not accessed their WhatsApp device for 12 consecutive days, helping administrators stay informed about inactive usage.

Email Delivery of Authentication Code

- The OTP code necessary for WhatsApp user authentication will be sent to users via email along with SMS.

API Enhancements for NMC Provisioning - MDE-5546

This release introduces enhancements to the **Create PTN** and **Patch PTN** APIs to support automatic configuration of inheritable properties based on the **SOC (Service Offering Code)** provisioned by T-Mobile. These changes ensure accurate and consistent enablement of flags at the organization level when new NMC numbers are provisioned.

Key API Changes
- **Create PTN API**
  - When a new **NMC number** is provisioned by T-Mobile:
  - The API will **evaluate the SOC** included in the provisioning request.
  - Based on the SOC, the system will **enable the corresponding inheritable flag** at the organization level.

- **Patch PTN API**
  - When updating an existing PTN with a new SOC:
    - The API will **check the SOC** in the patch request.
    - It will then **enable or disable** the respective inheritable flag based on the SOC provided.
- **Org-Level Flag Behavior**
  - T-Mobile provisions numbers using the **top-level** org_id.
  - The **Enable flag for NMC** is now **inheritable and org-scoped**:
    - If **any number** within the organization is provisioned with a qualifying SOC, the **org-level flag must be enabled**.
    - This ensures consistent behavior across all accounts under the same organization.

Notes for Integrators

- SOC-based flag logic is centralized at the org level, not per individual PTN.
- Ensure SOC mappings are up-to-date to reflect accurate flag behavior.
- These changes are backward-compatible and do not affect existing provisioning flows outside of SOC-based enablement.

MMP Portal UI Update: Suspended Account Indicator -MDE-2907

Feature Overview: To improve administrative visibility and streamline account management, the MMP Portal now displays a visual identifier for **Suspended** accounts directly on the **List Accounts** page.

Suspended Account Icon Display
- When an MMP Admin logs into the portal and navigates to the **Accounts** section:
  - The **List Accounts** page will now show an icon next to accounts that are in a **Suspended** state.
- This enhancement allows Portal Admins to:

- Quickly identify suspended users
- Take appropriate action without needing to drill into individual account details
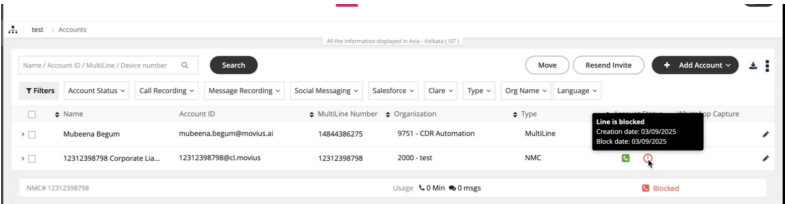
User Story Reference

- **As an MMP Admin**, I want to see an identifier on the List Accounts page so that I can easily recognize suspended users.
- **Given** the admin logs into the MMP Portal
- **When** they click on "Accounts" and the List Accounts page loads
- **Then** the system displays an icon for any account marked as **Suspended**, based on the UX specifications.

Notes: This is a **UI-only enhancement**; no changes were made to backend account status logic.

Bug Fixes:

CS-234308	Fixed an issue with the users/list API for Digital Safe. The JSON response now correctly shows SIPREC recorded users.
CS-234701	Fix to update PTN Delete error
CS-234721	Fix to resolve getOTP via PIN issue

Version History

Date	Description
09/03/2025	Created

Version 4.53.2 | Platform Release Notes

Planned official release schedule and content:

Timing:

Region	Start Date & Time	End Date & Time
APAC	Friday 5-Sept-2025, 12:00 pm EDT	Friday 5-Sept-2025, 5:30 pm EDT
EMEA	Saturday 6-Sept-2025, 9:30 pm EDT	Sunday 7-Sept-2025, 02:00 am EDT
NAMR	Sunday 7-Sept-2025, 01:00 am EDT	Sunday 7-Sept-2025, 06:00 am EDT

What's New?

1. **Digital Safe Formatting Improvements**

We are excited to announce key improvements to the Digital Safe EML (e-mail) delivery format. These enhancements provide increased flexibility in defining the content of the TO and FROM e-mail fields. You can now include the person's name, e-mail address, and phone number, and specify delimiter characters to suit your needs.

Key Features:

- **Enhanced TO and FROM Fields:** Flexibility to include the person's first name, surname, e-mail address, and phone number.
- **Customizable Delimiters:** Specify delimiter characters for better formatting.

Examples:

- TO: John Smith jsmith@abcbank.com [14045551234]
- TO: [14045551234][jsmith@abcbank.com]
- TO: <jsmith@abcbank.com>

For any customizations, please contact Movius Customer Support.

Version-4.53.1-HF3-Platform-Release-Notes

Deployment Date: August 23,2025

Bug Fixes:

Spam Check Flexibility: Organizations can now be added to a new `spam_check_ignore_list` .

When an orgid is included, the platform will **skip the TrueCNAM spam check** for guest MT calls, reducing unnecessary validations for trusted organizations.

Version 4.53.1 HF2 | Platform Release Notes

Deployment Date: July 26,2025

Bug Fixes

ID	Description
CS-234634	Fix to address SMS Assurance & Reconciliation discrepancies

Version 4.53.1 HF1 | Platform Release Notes

Deployment Date: July 22,2025

Bug Fixes

ID	Description
CS-234621	This hotfix resolves an issue related to the Message Report download through API

Version 4.53.1 | Platform Release Notes

Planned official release schedule and content:

Timing:

Region	Start Date & Time	End Date & Time
APAC	Jul 19th, 2025 at 12 pm EDT	Jul 19th, 2025 at 6 pm EDT
EMEA	Jul 26th, 2025 at 8 pm EDT	Jul 27th, 2025 at 2 am EDT
NAMR	Jul 27th, 2025 at 12 am EDT	Jul 27th, 2025 at 6 am EDT

As part of our standard release process, Movius conducts comprehensive regression testing to ensure the highest quality and stability. During regression testing for **Platform Release v4.53.1**, a change to the /users/list API that may impact backward compatibility was identified. Our engineering team has resolved the compatibility issue, and the fix has been deployed to APAC on July 19th, 2025.

For EMEA and NAMR, it will be deployed as scheduled above.

What's New?

- **Server-side spam risk identification for Hong Kong-originated incoming calls**
  - Integration with API to identify spam risk calls originating from Hong Kong and implementation of feature-related controls.
  - **Note:** Client-side support will be introduced in a future app release, making this feature available to end-users.
- **Deletion of Accounts with Social Messaging Enhancements**
  - When a customer administrator **deletes** an account with Social Messaging using MMP, the account will be marked as **Deactivated** and the associated number will move to **Reserved** status until all pending messages for the deleted account are delivered and the threads are closed or for a maximum of 24 hours.
    - The customer administrator will see a pop-up to confirm the action prior to execution.
  - During this period, if the customer administrator tries to unreserve the number and if the threads are not closed, a warning message will be presented and the administrator will not be allowed to unreserve the number.
  - The /users/list API has been updated with a new input parameter that allows excluding **Deactivated** users from the response.
    - If the parameter to exclude Deactivated users is not specified, the API will return all users, including Deactivated ones.
    - If the parameter to exclude Deactivated users is specified, the API will not return Deactivated users
- **NMC MMP and REST API Timestamp Changes**
  MMP Portal and REST API will now show audio and message recording timestamp as when it was created on the carrier side.
- **NMC Carrier Integration Enhancements**
  - Support MMS capture over MM3
  - Support SMS capture over SMPP
- **API changes - Flag to identify SIPREC in /users/list API JSON output**
- **MS Teams**
  1. Teams MultiLine Messaging – Default Enablement
     - The Teams MultiLine Messaging feature flag will now be enabled by default when a new account is created.
     - For accounts provisioned via Excel import, the flag will also be enabled by default unless explicitly

set to False in the Excel file.

- The Administrator Activity Report will log all changes made to the Teams MultiLine Messaging flag.
    - Teams MultiLine Messaging
    - Teams Calling
    - Teams Movius Connect

2. Teams Calling – Organization-Level Enablement
    - Organization administrators can now enable the Teams Calling feature for their organization. Once enabled, Teams Calling flags will be exposed at the account level, allowing administrators to activate the feature for individual users.
    - Changes to the Teams Calling flag will be tracked in the Administrator Activity Report.

3. Disable Hyperlink Feature Flag
    - A new feature flag Disable Hyperlink, will be available under Feature Settings in the Movius Management Portal upon request with Movius Customer Support.
    - When enabled, this will restrict users from clicking on hyperlinks in messages within the Teams MultiLine Messaging application.
    - **This feature will apply to an upcoming Teams MultiLine Messaging release**.

4. Voice Transcription
    - A new feature flag 'Voice Transcription', will be available on MultiLine accounts in the Movius Management Portal upon request with Movius Customer Support.
    - When enabled, this will convert voicemail to text within the Teams MultiLine Messaging application.
    - **This feature will apply to an upcoming Teams MultiLine Messaging release**, that will Integrate voicemail transcription functionality into the MS Teams app, enabling users to read voicemail messages instead of listening, improving accessibility and efficiency.
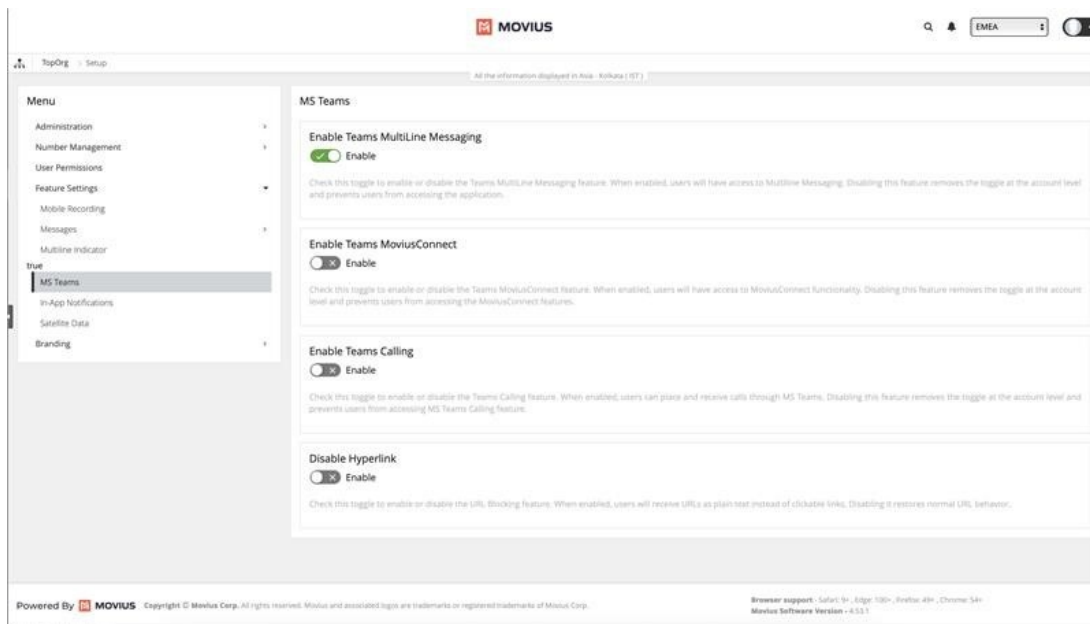
Bug Fixes:

CS-234308	Fixed an issue with the users/list API for Digital Safe. The JSON response now correctly shows SIPREC recorded users.
CS-234562	Addressed a data formatting error that impacted the successful ingestion of SMS participant data.
CS-234387	Resolved a reconciliation mismatch resulting from incomplete CDR data.
CS-234439	Resolved a timing discrepancy that potentially caused duplicate Session IDs for near-simultaneous calls
CS-234508	Corrected SSO issue
CS-234435	SSO implementation enhancement to support Windows Hello Face ID and PIN

Version History

Date	Description
07/08/2025	Created
07/19/2025	Release dates updated

Version 4.52.1 HF2 | Platform Release Notes

Deployment Date: July 02,2025

Hotfix: Rollback of Unintended "SIPREC" Value in /users/list API

An issue was introduced in the **/users/list API** where a new unintended value "**SIPREC**" was added to the **monitor_calls** parameter in Release Version 4.52.1. Currently the value for **monitor_calls** indicates the user's call recording configuration:

- **Auto** - If the user is activated, the value from the Send Invitation/Create Account API is used unless it has been modified via MMP or the User Modify API.
- **Off** - If the user is not activated, the value set via the Send Invitation/Create Account API is used.

This hotfix rolls back the "**SIPREC**" value to prevent unintended behavior.

A future update will reintroduce the "SIPREC" option under the control of an optional input parameter, ensuring backward compatibility and managed rollout.

Version History

Date	Description
02/07/2025	Created

Version 4.52.1 HF1 | Platform Release Notes

Deployment Date: July 02,2025

Enhanced E911 Emergency Calling Support (U.S. Only)

We've implemented an update to the E911 emergency calling service in the United States, making it more flexible and broadly applicable. This enhancement enables **expanded support for emergency call handling** across the Movius platform, allowing the solution to be used with products **beyond MultiLine**.

Version History

Date	Description
30/06/2025	Created

Version 4.52.1 | Platform Release Notes

Planned official release schedule and content:

Timing:

Region	Start Date & Time	End Date & Time
APAC	Friday 27-June-2025, 12:00 pm EDT	Friday 27-June-2025, 5:30 pm EDT
EMEA	Saturday 28-June-2025, 9:30 pm EDT	Sunday 29-June-2025, 02:00 am EDT
NAMR	Sunday 29-June-2025, 01:00 am EDT	Sunday 29-June-2025, 06:00 am EDT

What's New?

1. **Social Messaging- Support for Additional Languages**

MultiLine Social Messaging now supports three new languages: Japanese, Korean, and Taiwanese (Traditional Chinese).

Key Enhancements:

- Template Message Localization:
  - Template messages sent to WhatsApp, WeChat, and LINE users will now be delivered in the MultiLine users new configured language, Japanese, Korean, or Taiwanese (Traditional Chinese).
- Language Configuration in MMP
  - These languages can be enabled for MultiLine subscribers during account creation or modification via the Movius Management Portal (MMP).

Bug Fixes:

CS-234344	Resolved an issue where CDR content remained visible in the MMP Portal even after a user was deleted from the database, but did not appear in the downloaded report. The fix involved removing the dependency on the users table
CS-234308	Fixed an issue with the users/list API for Digital Safe. The JSON response now correctly shows SIPREC recorded users.
CS-234538	Corrected an issue where some Call Detail Records (CDRs) were not being reported in a timely manner due to log time and event time falling into different time windows.
CS-234519	Corrected an issue with CDR reconciliation of LINE messages containing unsupported MMS formats.

CS-234530	Opt-in template messages were sometimes not delivered to WhatsApp users due to errors from Meta, which could be caused by technical or compliance reasons. When the delivery of the Opt-in template failed, the system retried sending the message once more. These Opt-in messages are archived in Digital Safe for recorded users even though delivery is failed. The second Opt-in message, sent after the retry, was not being archived in Digital Safe. The issue has been resolved, ensuring that Opt-in template messages sent after retrying are now properly recorded in Digital Safe.
CS-234552	Resolved an issue where group WhatsApp conversations delivered image messages despite the feature being disabled

Version History

Date	Description
06/16/2025	Created

Version 4.51.1 | Platform Release Notes

Planned official release schedule and content:

Timing:

Region	Start Date & Time	End Date & Time
APAC	Friday 13-June-2025, 12:00 pm EDT	Friday 13-June-2025, 5:30 pm EDT
EMEA	Saturday 14-June-2025, 9:30 pm EDT	Sunday 15-June-2025, 02:00 am EDT
NAMR	Sunday 15-June-2025, 01:00 am EDT	Sunday 15-June-2025, 06:00 am EDT

What's New?

1. **AMR Wideband CODEC Support:**
   - Server-side support for AMR Wideband CODEC has been implemented to enhance audio quality. This enhancement lays the foundation for broader, high-quality voice support across different call modes.
   - Calls in "**minutes mode**" will now benefit from improved audio in regions where this CODEC is supported by Movius' partner carrier.
   - Support for calls in "**data mode**" will be introduced in a future app release.

2. **GET PTN API Enhancement – Single Number Lookup:**
   - A new endpoint has been added to the PTN API: `/organizations/{orgid}/ptns/{number}`
   - This allows for **retrieval of information for a single number**, improving efficiency over fetching the entire organization's numbers.
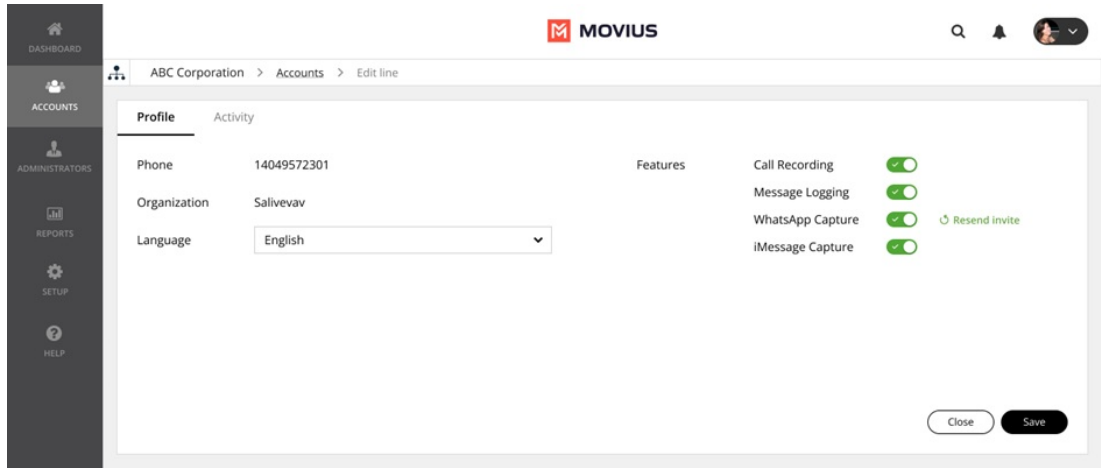
3. **PNG File Format Support:**
   - Server-side support for the PNG file format has been added to improve media compatibility.
   - **Note:** Client-side support will follow in a future app release, which will make this feature available to end-users.

4. **MoviusConnect for WhatsApp (Native WhatsApp Capture):**

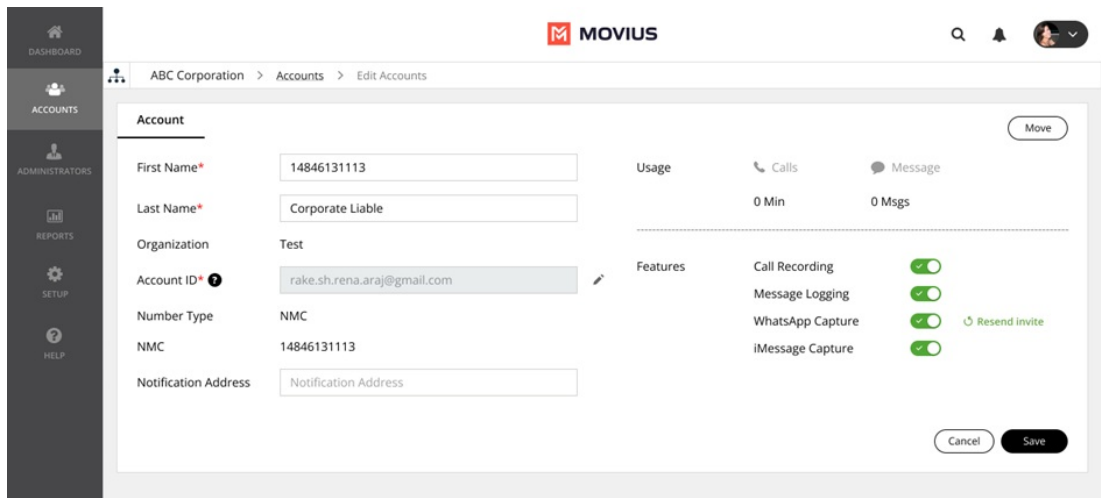- ○ **Resend User Invites for WhatsApp Capture via MMP**
  - ▪ We've added the ability to **resend onboarding email invitations** for users with the **WhatsApp Capture** feature directly from MMP.
  - ▪ A **"Resend Invite"** button will be displayed on accounts where WhatsApp Capture is enabled. If the feature is not enabled for the user, the button will not appear.
  - ▪ Provided the feature is enabled at the organization level, this functionality is available for both:
    - ▪ **MultiLine accounts**, and
    - ▪ **Network Mobile Capture (NMC) accounts**,
  - ▪ This enhancement streamlines user onboarding and improves admin flexibility in managing capture-enabled accounts.
  - ▪

  - ▪ **Note**: This "Resend Invite" feature is not available through API, or for bulk action. It is only available at individual account level in MMP.

- ○ **Native Mobile Capture (NMC): WhatsApp and iMessage Capture Feature Flags**
  - ▪ Feature flags for **WhatsApp Capture** and **iMessage Capture** have been added to **NMC** accounts.
  - ▪ These toggles will only be visible when the feature is enabled for the organization by Movius Support team.
  - ▪ When the toggle is activated for an account for WhatsApp Capture, an **onboarding invitation is sent** to the user via both **email and SMS**.
  - ▪ iMessage Capture onboarding is done via an agent app.
  - ▪ **Note**: This feature cannot be activated through API, or through bulk upload yet.

Version History

Date	Description
05/22/2025	Created
05/28/2025	Additional details added for native WhatsApp capture and NMC

Version 4.50.3 HF1 | Platform Release Notes

Deployment Date: May 21,2025

Bug Fixes

ID	Description
MPD-3101	This hotfix resolves an issue affecting customers using **Native Social Messaging** (NSM) capture solution. The bug caused intermittent failures in generating **Call Detail Records** (CDRs) for NSM traffic—specifically impacting **WhatsApp** and **iMessage** capture. The fix ensures complete CDR generation for all NSM traffic moving forward. **Important Note**: • **MultiLine CDRs were not affected** and continue to function as expected

Version 4.50.3 | Platform Release Notes

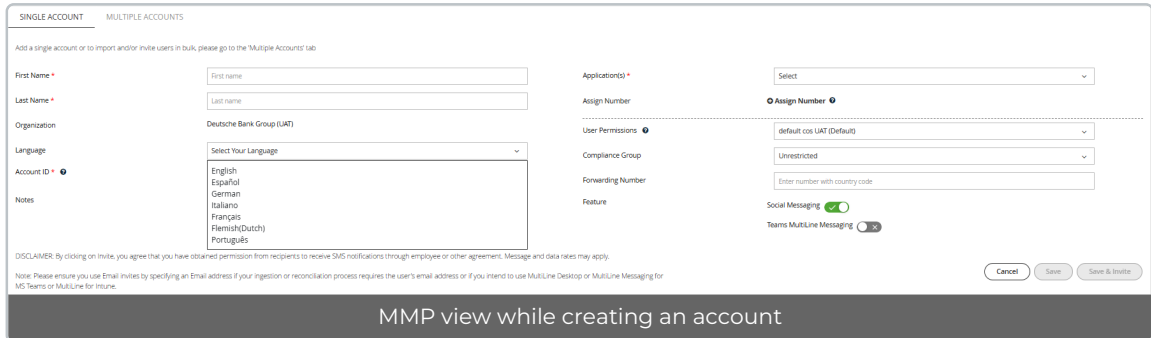This is the planned release schedule and content for Version 4.50.3

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 09-May-2025, 12:00 pm EDT	Friday 09-May-2025, 5:30 pm EDT
EMEA	Saturday 10-May-2025, 9:30 pm EDT	Sunday 11-May-2025, 02:00 am EDT
NAMR	Sunday 11-May-2025, 01:00 am EDT	Sunday 11-May-2025, 06:00 am EDT

What's New?

Movius Platform Enhancements:

1. **Language Support - Portuguese**: If language support is enabled for the customer, Customer Admins can now select **Portuguese** when creating a new user account. This setting determines the language used in automated messages sent from the Movius platform to the users.
   - Note: With this addition, the platform now supports automated messaging in: English, French, Spanish, Italian, German, Flemish (Dutch), and Portuguese. This update does not imply that the MultiLine app itself supports these languages.

MMP view while creating an account

2. **Enhanced Read-Only Admin Capabilities**: Read-Only Admins can now view **user account details**. Previously, these admins were unable to access user account information. With this update, they will have the same visibility as Admins with edit permissions — but will remain restricted from making any changes.
    - This enhancement provides organizations with greater flexibility in granting user accounts visibility while maintaining the integrity and security of account management.
3. **SSO Integration: SAML Assertion Support for Admin Access at Sub-Org Level** : We have enhanced MMP to support Single Sign-On (SSO) via SAML assertions with dynamic administrator provisioning.
    - **Highlights**:
    - Customer Administrators can now log in to the MMP Portal using SAML assertions containing Email and Role@Sub-org from their organization's IDP.
    - Dynamic admin creation: Admin accounts are created automatically upon login, based on the SAML-provided Role and Sub-org — no pre-provisioning required.
    - **Validation rules**:
    - The Role in the SAML assertion must match an existing role at the specified Sub-org in MMP.
    - The Sub-org must exist under the correct top-level organization.
    - The combination of Org and Role must be unique for each admin session.
    - This implementation ensures secure, role-specific access at the sub-organization level while simplifying administrator onboarding.
4. **Teams MultiLine Messaging – Account-Level Toggle Management**: Admins can now view and manage the Teams MultiLine Messaging enablement toggle button for individual accounts within the Movius Management Portal (MMP).
    - For accounts created via **Provisioning APIs** or **Bulk Provisioning**, the toggle will be **enabled by default if Teams Messaging is activated at the organization level** (see image below).
    -
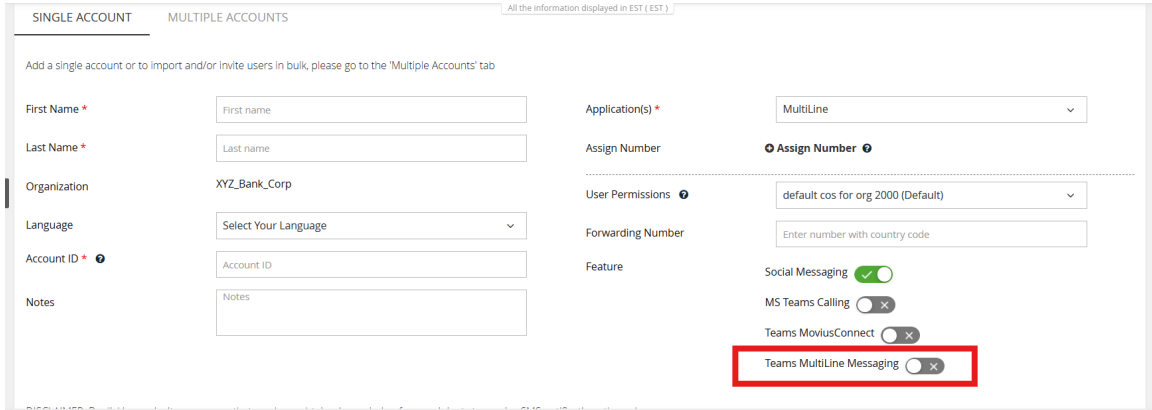
    - There is no change to manual account creation — admins must continue to manually enable the toggle during setup for each new account. See image below:
    -

5. **WhatsApp API Solution – Improved Error Handling**: Enhanced the user experience by providing clearer, more detailed information for any errors returned by the WhatsApp Business API when a MultiLine user leaves a conversation, adding or removing participants in a group chat, or resuming a paused conversation. Users will see these notifications in both the MS Teams MultiLine Messaging app and the MultiLine mobile apps.

Platform Enhancements for native WhatsApp and iMessage capture

- Additional changes have been made to the platform to support the launch of a new product to capture messages from native WhatsApp and iMessage apps. These foundational updates ensure seamless integration and support for the new messaging compliance solution.
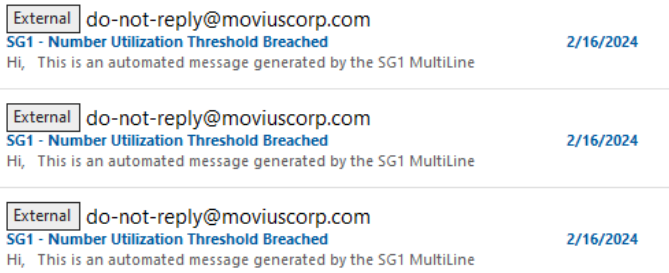
Bug Fixes:

CS-233599	Resolved an issue where **Number Utilization Alert emails** sent to Admins did not always display the Movius server geo name in the subject line. See SG1 shown in the subject line (correct example) in the image below: External do-not-reply@moviuscorp.com **SG1 - Number Utilization Threshold Breached** 2/16/2024 Hi, This is an automated message generated by the SG1 MultiLine External do-not-reply@moviuscorp.com **SG1 - Number Utilization Threshold Breached** 2/16/2024 Hi, This is an automated message generated by the SG1 MultiLine External do-not-reply@moviuscorp.com **SG1 - Number Utilization Threshold Breached** 2/16/2024 Hi, This is an automated message generated by the SG1 MultiLine
CS-234067	Fixed an issue where roles in the SAML response could not be parsed if the role value did not match the expected case. Role parsing is now **case-insensitive**, improving reliability and ensuring successful login even if the role casing differs between the IDP and the MMP system.
CS-234349	We addressed an issue in the **Message Report API** that could cause missing or duplicate message records when using an **offset** in the request. This occurred if multiple messages had the **same timestamp** near the offset point, which could result in skipped records or the same record appearing in multiple responses.

Version History

Date	Description
04/28/2025	Created
05/07/2025	Added additional screenshots

Version 4.50.1 | Platform Release Notes

This is the planned release schedule and content for Version 4.50.1

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 25-April-2025, 12:00 pm EDT	Friday 25-April-2025, 5:30 pm EDT
EMEA	Friday 25-April-2025, 9:00 pm EDT	Saturday 26-April-2025, 02:00 am EDT
NAMR	Sunday 27-April-2025, 01:00 am EDT	Sunday 27-April-2025, 06:00 am EDT

What's New?

Movius Network Mobile Capture (NMC) with MS Teams Calling

1. **CDR** identification of MultiLine vs NMC service and also a flag to identify if the call was answered in MS Teams or native mobile dialer.
2. API (api_internal) changes to support various T-Mobile**billing code** combinations.
   - New feature **provisioning codes** for NMC-Teams-Voice and NMC-Teams-Messaging.
3. **Sync** all NMC **inbound and outbound SMS** in Teams Messaging app (read only).
4. Show a **toggle setting** in Teams Messaging app for incoming call to either ring in Teams app or on native mobile dialer.
5. MMP changes to show and control User settings for MS Teams call control.
6. API (api_internal) to return User settings for MS Teams call control.

Version History

Date	Description
04/16/2025	Created
04/20/2025	Release dates updated

Version 4.49.1 | Platform Release Notes

This is the planned release schedule and content for Version 4.49.1

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 04-April-2025, 12:00 pm EDT	Friday 04-April-2025, 5:30 pm EDT
EMEA	Friday 04-April-2025, 9:00 pm EDT	Saturday 05-April-2025, 02:00 am EDT
NAMR	Sunday 06-April-2025, 01:00 am EDT	Sunday 06-April-2025, 06:00 am EDT

What's New?

Management Portal Updates

1. **Expansion of MOS reporting for QOS Purposes:** To Enhance Call Quality Data for A-leg of the Call
2. **MS Teams**: Support MS Teams standalone onboarding (without needing to onboard on MultiLine mobile app)
3. **Configuration Hierarchy Improvements:** Ability to reset Sub-Organization Configuration to be the same as

Parent Organization configuration

Multiple settings in a Movius Sub-Organization are inherited from the Parent Organization. These are flagged with the **INHERITED** mark. When one of these settings is changed in the MultiLine Management Portal, the inheritance is terminated.

The new "**Synchronize with parent org**" adds the ability to restore the inheritance for any changed setting, so that the setting takes the value of the Parent Organization and remains linked to it.

Call Recording

✅◯ Enable

Enables 'call recording' for the organization.

Parent org value: Disabled

Synchronize with parent org

> **IMPORTANT**: Please note that there is no additional confirmation required for the "**Synchronize with parent org**" action and that this action may result in immediate changes to functional and compliance settings in the Sub-Organization, including Call Recording and Message Logging settings.

MoviusConnect for Messaging: (Native WhatsApp Capture)

- MultiLine Number and Non MultiLine Number Administration from MMP
- Monitor WhatsApp connectivity status from MMP
- Automated Email and SMS Notification on WhatsApp Account Disconnection

Bug Fixes:

CS-233789	Fix implemented for monitored calls timestamps which will be based on origination time instead of file processing time
CS-234006	Fix for Add User API to enable multiple language property for sub-orgs
CS-234189	Fix for calls not found on Movius Portal (MMP)
CS-234209	Fix implemented for Digital Safe delivery when user is moved to a different org tree
CS-234212	Fix for an issue where Admin was Unable to download Accounts from Accounts tab in MMP
CS-234216	Fix for Accounts Page Search Button Functionality
CS-234260	Fix related to Calls not Getting Recorded for Partially Ported Number

Version History

Date	Description
03/27/2025	Created
04/04/2025	Extended Configuration Hierarchy Improvements description

Version 4.48.3 | Platform Release Notes

This is the planned release schedule and content for Version 4.48.3.

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 14-March-2025, 12:00 pm EDT	Friday 14-March-2025, 5:30 pm EDT
EMEA	Friday 14-March-2025, 9:00 pm EDT	Saturday 15-March-2025, 02:00 am EDT
NAMR	Sunday 16-March-2025, 01:00 am EDT	Sunday 16-March-2025, 06:00 am EDT

What's New?

Management Portal Updates

- **Integration with Meta Tech Provider program for WhatsApp:** Integration with Meta Tech Provider program for WhatsApp using Twilio.
- **WhatsApp Messaging**: Error handling enhancements for Opt-In request.

Version History

Date	Description
03/11/2025	Created

Version 4.48.2 | Platform Release Notes

This is the planned release schedule and content for Version 4.48.2

Timing

Region	Start Date & Time	End Date & Time
APAC	Friday 28-February-2025, 12:00 pm EDT	Friday 28-February-2025, 5:30 pm EDT
EMEA	Friday 28-February-2025, 9:00 pm EDT	Saturday 1-March-2025, 02:00 am EDT
NAMR	Sunday 02-March-2025, 01:00 am EDT	Sunday 02-March-2025, 06:00 am EDT

What's New?

Movius Partner Portal update for Fixed Line Integration (FLINT)

- A script to update PTN file for Movius Partner Portal.

Bug Fixes

ID	Description
CS-234260	Fix related to calls not getting recorded for partially ported number.
CS-234265	Fix to update KeyProtect script that caused MMP login issues via SSO.

ID	Description
MPD-2536	Fix to address issue related to Native Mobile Capture (NMC) voice message play crashing the MMP.
MPD-2552	Update of migrate_account_SID API to update email address for NMC accounts.

Version History

Date	Description
02/025/2025	Created