Sync with Native Contacts

Last Modified on 11/30/2023 6:10 pm EST

Use this setting to have the same contact list on the phone for use within MultiLine

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iOS

Read on to learn about syncing with Native Contacts in the MultiLine iOS app.

Overview

Native Contacts syncs your MultiLine app with the Contact list on your personal phone. This allows you to maintain the same contact list on your phone and within MultiLine.

Important Note: Syncing with Native Contacts does not store or upload your personal contacts to any Movius server or third party. The sync is entirely local to the application on your phone.

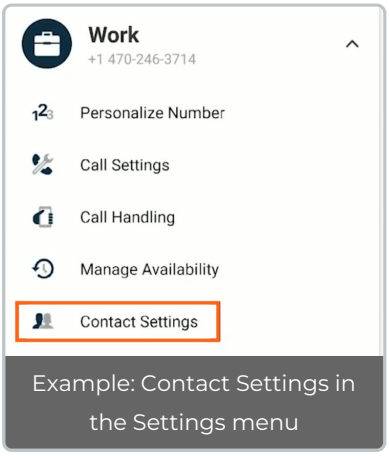
Before you start

- Your company can restrict the type of Contacts setting you can use. If so, you may not see certain options.

Sync with Native Contacts

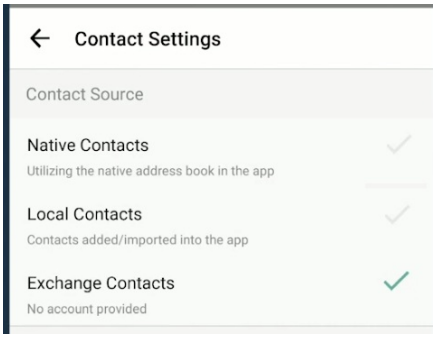
You'll need to choose **Native Contacts** in **Contact Settings** before you begin adding contacts.

1. Tap the **menu icon** ⋮ in the bottom right (iOS).
2. Tap **Settings.**
3. Tap **Contact Settings**.



Example: Contact Settings in the Settings menu

Select **Native Contacts**.



Android

Read on to learn about syncing with Native Contacts in the Multiline Android app.

Overview

Native Contacts syncs your MultiLine app with the Contact list on your personal phone. This allows you to maintain the same contact list on your phone and within MultiLine.

Important Note: Syncing with Native Contacts does not store or upload your personal contacts to any Movius server or third party. The sync is entirely local to the application on your phone.

Before you start

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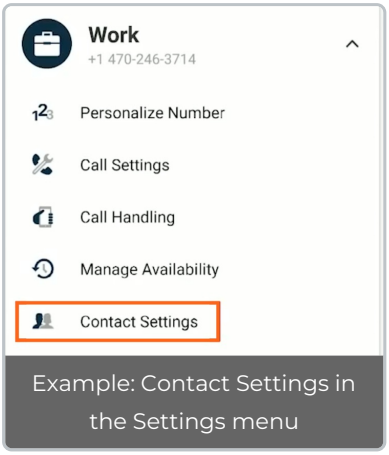
Sync with Native Contacts

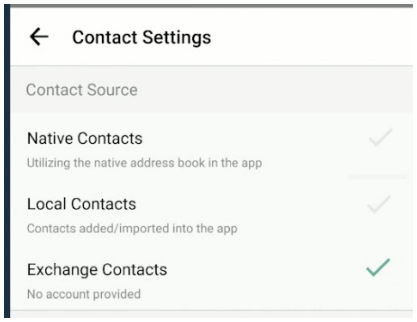
You'll need to choose **Native Contacts** in **Contact Settings** before you begin adding contacts.

1. Tap the **menu icon ⋮ in the** upper right-hand corner.
2. Tap **Settings.**
3. Tap **Contact Settings**.



Example: Contact Settings in the Settings menu

4. Select **Native Contacts**.


Contact Settings
Contact Source
Native Contacts
Utilizing the native address book in the app
Local Contacts
Contacts added/imported into the app
Exchange Contacts
No account provided