

# Activating MultiLine iOS - Data Only

Last Modified on 12/01/2023 10:37 am EST

If you are using a tablet or iphone that does not have cellular connectivity, these instructions are for you.

Everything you need to get started will be sent to you in a MultiLine invitation. You can use it to start the activation process.

## Step 1: Get your invitation

- Expect an invitation to be sent to your work email. *Please don't reply to this email, as it is auto-generated.*
- Your invitation will contain a **Download and Activate** button, a **QR code**, and credentials for activating MultiLine manually.

Sample Email below:

Hi Melanie Allen,  
Welcome to Multiline!

### Mobile App:

- On your iPhone or Android, tap the button below:

**Download and Activate**

- On your computer, use your phone's camera or QR reading app to scan the QR code below:



- To manually activate, click this [link](#) to download the app and enter the credentials below during onboarding:  
Company Id : AQUT[REDACTED]  
UserName : [Melanie.Allen@moviuscorp.com](mailto:Melanie.Allen@moviuscorp.com)  
Password : [REDACTED]

### Desktop App:

- To access [MultiLine Desktop](#), click this [link](#) and enter the username and password mentioned above during onboarding. *Please note that you'll be requested to create a password when signing in to MultiLine Desktop for the first time.*

***If you ever need to delete and reinstall the mobile app, you'll need this Password from the invitation to activate it. If you lose your invitation, request a new one from your IT administrator.***

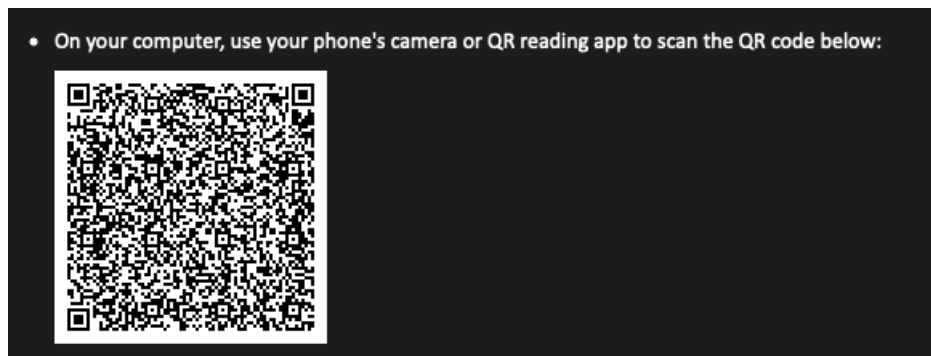
You receive MultiLine invitations from your IT organization, not Movius. Movius cannot send you invitations.

You have multiple options for activating MultiLine on your mobile device:

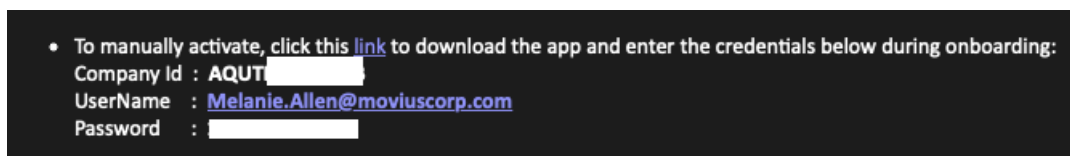
- **If you are opening your email on your phone**, tap the **Download and Activate** button.
  - It will check if the MultiLine app is installed on your phone and begin installation if not. The activation process will begin immediately.



- **If you are opening your email on your desktop or tablet**, take out your phone camera and tap the **QR code**. **Note: Not available for MultiLine for Intune.**
  - It will check if the MultiLine app is installed on your phone and begin installation if not. The activation process will begin immediately.
  - If you've already downloaded MultiLine, you can also scan the QR code using MultiLine by opening the app and granting the Camera permission.

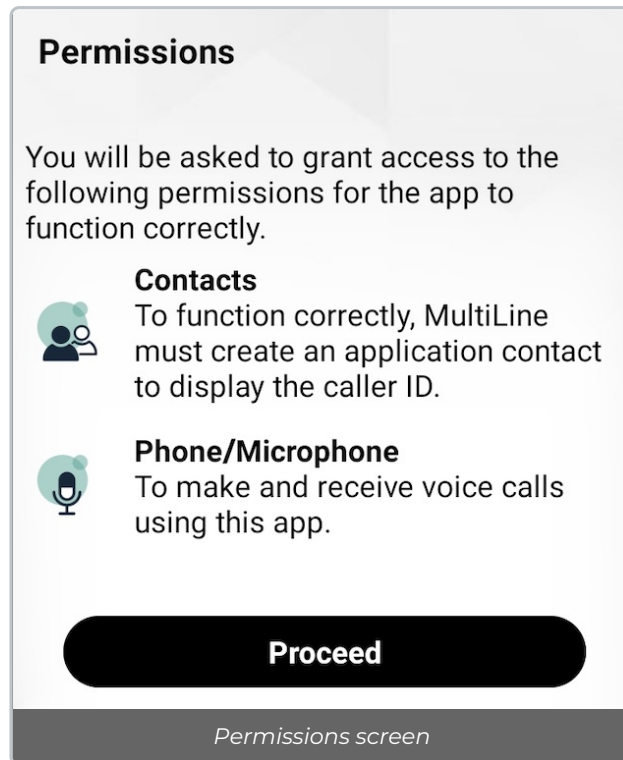


- If necessary, you can also activate manually by entering the details from your invitation. Click the **Activate Manually** link from the invitation or the first screen.

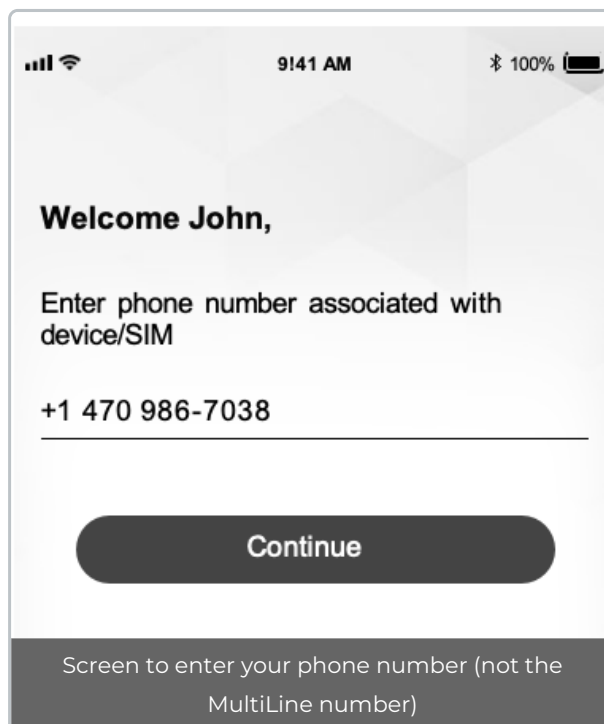


## Step 2: Complete activation

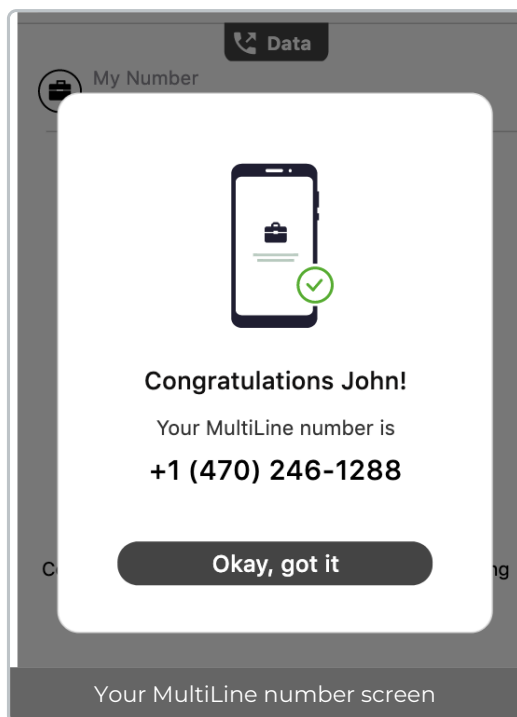
1. Read about the permissions required for the app, then tap **Proceed**. ***Note: MultiLine does not upload, store, transmit, or sell your Contacts information.***



2. Confirm in the next prompts (sent from your phone) that you will allow the permissions.
3. Some users will be prompted to have a one-time PIN will be sent to your mobile device. If so, enter the number of your personal SIM (your non-MultiLine number).



Your MultiLine number will display. Tap **Okay, got it** to continue.



**That's it!**

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