

# Set E911 Address (US Only)

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## Set E911 address (US Only)


Read on to learn how to set the E911 address, which is required by law in the US to make sure that people are able to get help from emergency services.

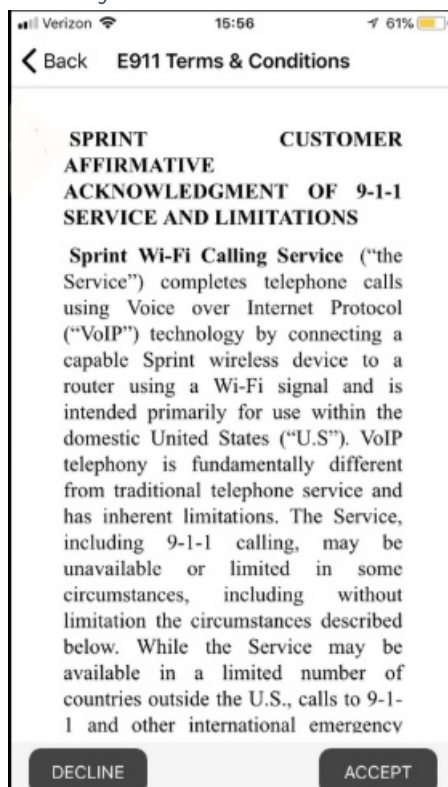
### Overview

E911, or enhanced 911, automatically displays the user's phone number and physical location. This feature enables emergency services to locate the user for emergency assistance. Calls in Data mode won't be allowed until the user registers their 911 information.

*This feature works in Data Mode or WiFi but is only for residents living in the U.S., Puerto Rico, and the U. S. Virgin Islands.*

### Set E911 information

1. Tap the **menu icon**  in the bottom right (iOS) or upper right-hand corner (Android).
2. Tap **Settings**, then **E911 Personal Information**
3. Carefully read E911 Terms & Conditions and tap **Accept**



4. Enter the required information in the fields, and tap **Save**



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< E911 Personal Information Save

If you call 911 using Wi-Fi, and emergency services can't locate you, they will go to the address you enter here. This address can't be a P.O.Box

Calling 911 only works within the U. S., Puerto Rico, and the U. S. Virgin Islands.

Please enter your details

First Name

Last Name

Unit / Apt Number / Street#

Address line 1

5. A confirmation dialogue box will appear, tap **Accept** to save the changes

Please enter your details

First Name

Last Name

Unit / Apt Number / Street#

Address

Address line 2

**Confirmation to share details for E911 service**

Are you sure, the address entered is the correct and valid to contact on an emergency

Decline Accept

6. The app will display the address you entered or suggest an address. Tap **Edit** to change details, and tap **Save** to store the changes.

*A pop-up page for E911 will appear any time the user attempts to change the calling method. The user will need to complete the above steps again before they'll be able to complete the call.*

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