

Block a Number

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iOS

Read on to learn how to block unwanted calls on MultiLine mobile iOS app.

How to block a number from recent calls

1. Select the **blue info** icon

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		All Missed)
	Q Search		
		🕊 Minutes	F 3
	Sam Grinis Work		11:48 (
2. Select Block Caller			
	〈 Back	Call Info	Edit
		V Minutes	
	Sam Gr	inis	
	Today	5-3714	
	Minutes, Mon,	Jun 10, 11:48	
	Work	714	06
	11470-240-5		
	Add to Favorites		
	Block Caller		

How to block a number from messages

You can block a number from your messages by going to the Messages screen, selecting the info icon, and then Block Contact.

How to block a Contact

You can block a contact by going to the Contacts screen, selecting the contact, then selecting the



info icon then Block Contact.

Unblocking a number from Settings

Your blocked call list is available in the Settings > Blocked Numbers

- 1. Select **Blocked Numbers** to view the list
- 2. Select **Unblock** and checkboxes will appear. Select the checkbox for numbers you want to unblock, then tap **Done**.

Unblocking a number from info icon

If the user is in your contacts, recent calls, or messages, you can select the blue info icon, and then select **Unblock Contact**.

Android

Read on to learn how to block unwanted calls on MultiLine mobile Android app.

How to block a number from recent calls

1. Select the down arrow, then tap **Call Details**





3. Select Block Caller Note: You will see Block Contact if the caller is on your Contacts list

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tail:	View Contact
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'5	Block Caller

4. On the confirmation screen tap **Block**



How to block a number from messages

You can block a number from your messages by going to the Messages screen by selecting the menu icon in the upper right-hand corner, and then tapping selecting **Block Contact**.

How to block a Contact

You can block a contact by going to the Contacts screen, tapping the contact, then tapping the menu (android) icon in the upper right-hand corner, and then selecting **Block Contact**.

Unblocking a number from Settings

Your blocked call list is available in the Settings > Call Settings.

1. Select **Blocked Numbers** to view the list



← Call Settings	
Wi-Fi Only MultiLine calls and SMS will only work when you are connected to Wi-Fi.	
Make Calls	
Choose on Dialer Enables the "minute/data" switch on the dialer	\checkmark
Minutes Only	
Data Only	
Receive Calls	
Minutes Only	
Data Only	\checkmark
Try Data, Otherwise Minutes	
Show my Caller ID	۰
Blocked Numbers	

2. Select **Unblock** and checkboxes will appear. Select the checkbox for numbers you want to unblock, then tap **Done**.

Unblocking a number from Contact

For users in your contacts, recent calls, or messages, you can select the menu icon in the upper right-hand corner and tap **Unblock Contact**.