

Call Icons and Information

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Read on to learn about the meaning of icons you will see in your recent calls.






Overview

When you go to your list of recent calls, you see information about your most recent call with each party and an icon. If you go to the details, you can see your call history with that party. It can be useful to understand what the icons mean.

Before you start

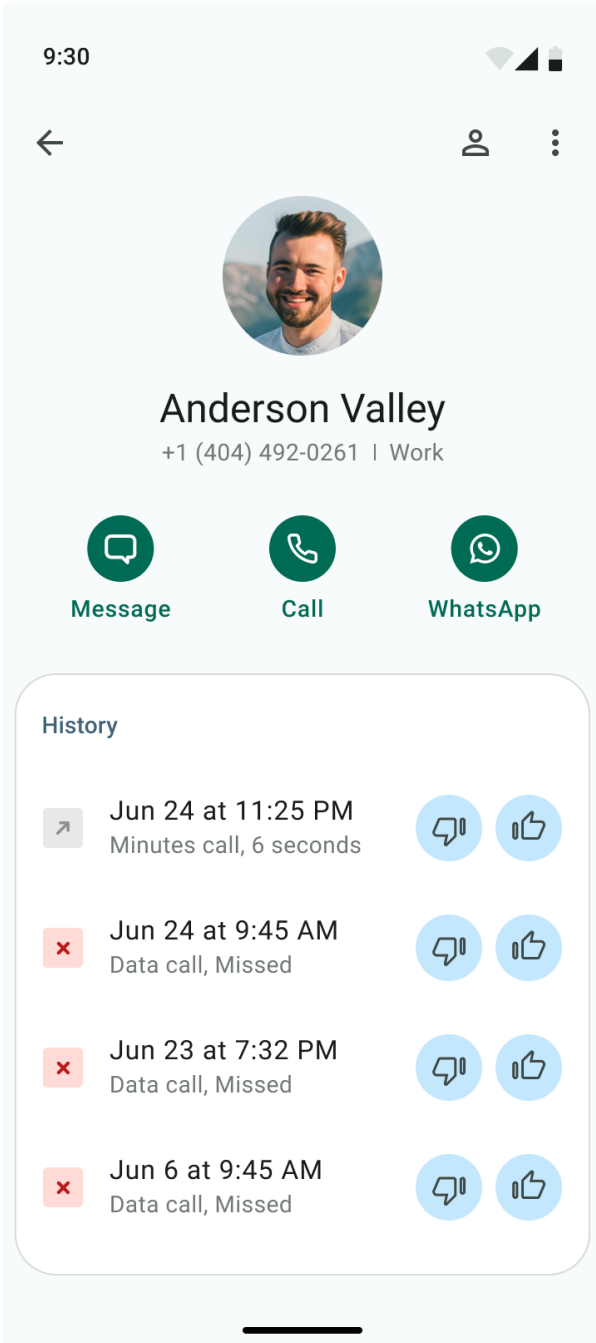
- Some organizations may disable Data Mode or Minutes Mode or other Call Settings. If these modes are disabled, you will not be able to set them in Call Settings.

Call icon meanings

Icon	Description	Meaning
	Red x	Missed Call
	Grey upward right arrow	Outbound call
	Green downward left arrow	Inbound call
	Blue Voicemail	Voicemail
	Grey Info Circle	Learn more about the call

Recent Call Details

To learn more about the call, select the information icon.



This view allows you to see whether the calls were using [Minutes or Data](#) (<https://help.moviuscorp.com/help/call-settings>). If your organization has opted into the ARYA Call Quality Feedback feature, you will be able to vote on the quality of the call.
