

Activate Movius for BlackBerry - Android

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Everything you need to get started will be sent to you in a MultiLine invitation. You can use it to start the activation process.

These instructions assume you've already installed BlackBerry EMM on your phone.

Get your invitation

- Expect an invitation to be sent to your work email. *Please don't reply to this email, as it is auto-generated.*
- Your invitation will contain a **Download and Activate** button, a **QR code**, and credentials for activating MultiLine manually.

Sample Email below:

Hi Melanie Allen,
Welcome to Multiline!

Mobile App:

- On your iPhone or Android, tap the button below:

Download and Activate

- On your computer, use your phone's camera or QR reading app to scan the QR code below:



- To manually activate, click this [link](#) to download the app and enter the credentials below during onboarding:

Company Id : AQUT [REDACTED]
UserName : Melanie.Allen@moviuscorp.com
Password : [REDACTED]

Desktop App:

- To access [MultiLine Desktop](#), click this [link](#) and enter the username and password mentioned above during onboarding. *Please note that you'll be requested to create a password when signing in to MultiLine Desktop for the first time.*

If you ever need to delete and reinstall the mobile app, you'll need this Password from the invitation to activate it. If you lose your invitation, request a new one from your IT administrator.

Some users may receive one of these alternative invitations:

- SMS invitation
- Legacy invitation (email will only contain credentials and not a QR code)

You receive MultiLine invitations from your IT organization, not Movius. Movius cannot send you invitations.

You have multiple options for activating MultiLine on your mobile device:

- **If you are opening your email on your phone**, tap the **Download and Activate** button.
 - It will check if the MultiLine app is installed on your phone and begin installation if not. The activation process will begin immediately.
- **If you are opening your email on your desktop or tablet**, take out your phone camera and tap the **QR code**.
 - It will check if the MultiLine app is installed on your phone and begin installation if not. The activation process will begin immediately.
 - If you've already downloaded MultiLine, you can also scan the QR code using MultiLine.
- If necessary, you can also activate manually by entering the details from your invitation. Click the **Activate Manually** link from the invitation or the first screen.

That's it! You're done

Want to learn more about using Movius for BlackBerry?

- [Learn about Calling](https://help.moviuscorp.com/help/calls-blackberry2) (<https://help.moviuscorp.com/help/calls-blackberry2>)
 - [Learn about Messaging and Voicemail](https://help.moviuscorp.com/help/messages-blackberry) (<https://help.moviuscorp.com/help/messages-blackberry>)
 - [Learn about Contacts](https://help.moviuscorp.com/help/contacts-blackberry) (<https://help.moviuscorp.com/help/contacts-blackberry>)
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