

Sync with Exchange - MultiLine for Intune

Last Modified on 05/13/2024 4:24 pm EDT

Access your Exchange Contacts in MultiLine for Intune

ios

Read on to learn how to set up your Contacts list in the MultiLine for Intune app.

Overview

- The MultiLine for Intune app provides you a separate contact list to use to make your business calls. By syncing with Exchange, you'll be able to easily call and message with Exchange contacts.
- Once you set up your Contacts list, any contacts will appear on the Contacts screen. You can:
 - Tap a contact to see options for calling and messaging them.
 - View, add, and update contacts.

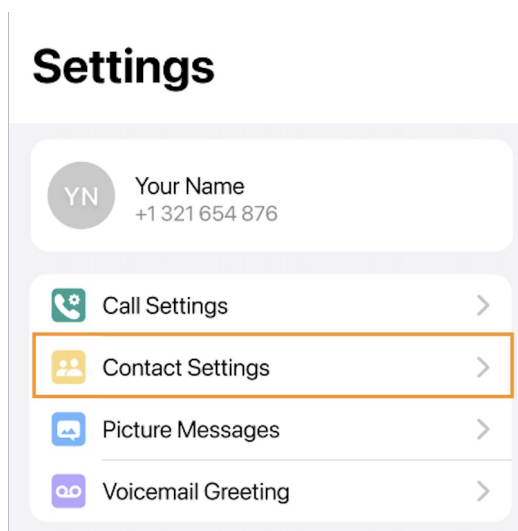
Before you start

- If your organization chooses to restrict the type of Contacts setting you can use, you may not see certain Contact Source options.
- Most MultiLine for Intune users will use Exchange Contacts.

Turn on Exchange Contacts

You have options for sourcing, sorting, and displaying contacts. You'll need to choose your **Contact Source** in **Contact Settings** before you begin adding contacts.

1. Select the **Settings**.
2. Tap **Contact Settings**.



4. Select **Sync with Exchange Contacts**.



The sync will begin automatically. When you return to your Contacts list, you'll be able to search your Microsoft Exchange Contacts list.

Using Exchange Contacts

- Using the **Exchange Contacts** option allows MultiLine for Intune to sync with your Outlook Contacts.
- Any changes made to the corporate exchange (adding, renaming, deleting, etc.) will automatically be reflected in MultiLine for Intune and vice versa.
- You'll be able to search for any contact from the Global Address List (GAL), your company's list of all employees. However, the full GAL will not show up in the list of contacts for performance reasons.

Android

Read on to learn how to set up your Contacts list in the MultiLine for Intune app.

Overview

- The MultiLine for Intune app provides you a separate contact list to use to make your business calls. We offer three options for starting your Contacts list: Exchange Contacts, Native Contacts, and Local Contacts, described below.
- Once you set up your Contacts list, any contacts will appear on the Contacts screen. You can:
 - Tap a contact to see options for calling and messaging them.

- View, add, and update contacts.

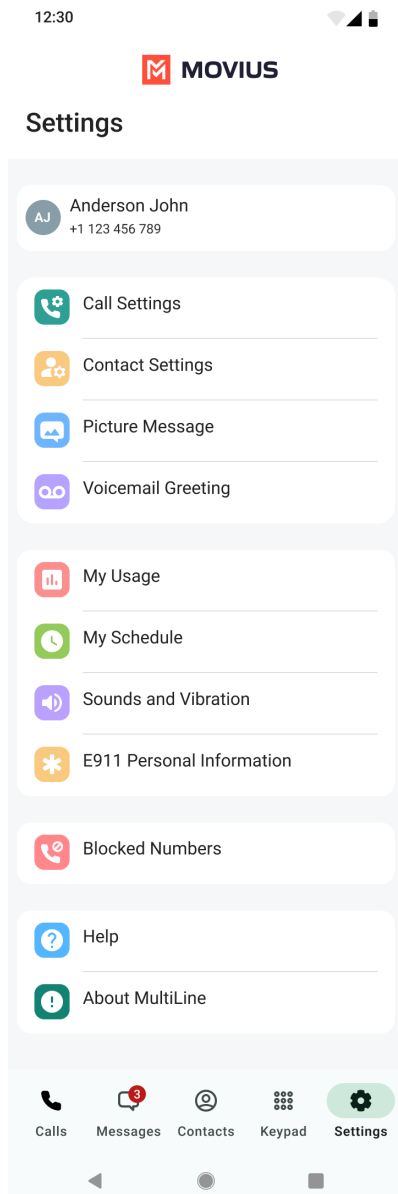
Before you start

- If your organization chooses to restrict the type of Contacts setting you can use, you may not see certain Contact Source options.
- Most MultiLine for Intune users will use Exchange Contacts. *If your organization has not enabled Exchange Contacts, please see [Using MultiLine Contacts list](https://help.moviuscorp.com/help/contacts-local-ios) [↗](#)*
<https://help.moviuscorp.com/help/contacts-local-ios> [↗](#)

Turn on Exchange Contacts




You have options for sourcing, sorting, and displaying contacts. You'll need to choose your **Contact Source** in **Contact Settings** before you begin adding contacts.

1. Go to **Settings**, then **Contact Settings**.



4. Select **Sync with Exchange Contacts**.

9:30



←

Contact Settings

Contact Syncing

Do not sync

Contacts are stored locally on MultiLine.

✓

Sync with Device Contacts

Contacts added/imported into the app

Sync with Exchange Contacts

No Account

Sort By

First Name

Contacts will be sorted by first name.

✓

Last Name

Contacts will be sorted by last name.

Display Order

First Name, Last Name

Names will display first names before last names.

✓

Last Name, First Name

Names will display last names before first names.

The sync will begin automatically. When you return to your Contacts list, you'll be able to search your Microsoft Exchange Contacts list.

Using Exchange Contacts

- Using the **Exchange Contacts** option allows MultiLine for Intune to sync with your Outlook Contacts.
- Any changes made to the corporate exchange (adding, renaming, deleting, etc.) will automatically be reflected in MultiLine for Intune and vice versa.
- You'll be able to search for any contact from the Global Address List (GAL), your company's list of all employees. However, the full GAL will not show up in the list of contacts for performance reasons.

