

WhatsApp Group Messages - iOS

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Read on to learn about group messaging with WhatsApp Messaging Connector in the MultiLine iOS app.

Overview

Group messaging allows multiple MultiLine users to contact a single WhatsApp user. You can transfer the user to another MultiLine user, leave a conversation with that user, remove the participant, or restart a conversation with that user.

Create a Group Message

To send a group message, go to your existing conversation with the user.

1. The **Details** menu is in the upper righthand of the screen. For iOS, select the Information icon. For Android, select the Settings menu icon.

9:41		al 🗢 🔳
🗸 Back	Alexander Garcia	(i) 4
	Today 9:35 AM	
requ	have sent the contact a est. You will be able to r after the contact acceptest.	message
	contact has opted in. Y nue to send/ receive me	
	Hi	Alexander
Hi Shawr	1	
	e talking to you, I want about the process to	
	That's great, please fol steps available in this U https:// abcback.com/a newaccount/process.ht	JRL I <u>ccounts</u> / t <u>ml</u>
	If you find any difficulty do let me know	/, please
+ Tex	t Message	
	Choose Inform	ation Ic

2. Select Add User to Conversation.



2:		
<	Details	
3 PAF	RTICIPANTS	
0	Adithya pixel +1 406-414-9725	
0	Adithya 6s +1 406-414-9728	
	Lakshman Samanta) +91 90939 40408	
Leav	e Conversation	
Rem	ove Participant(s)	
Add	User(s) to Conversation	

3. Select participants.

Note: Only MultiLine users in your sub-organization that are enabled with the WhatsApp Business Messaging Connector will display.

Cancel	Add User	Done ┥
Select a conta	ct	
BJ Bob J	ones	
RS Ryan	Smith	~
SJ Samu	el Johnson	~
WT William	n T	
Share chat I	nistory	
Add	User: Selec	t contacts





4. The participants will be added to the group chat.





Leave a group chat

To leave a conversation, open the existing WhatsApp conversation.

1. The **Details** menu is in the upper righthand menu. For iOS, select the Information icon. For Android, select the Settings menu icon.



2. Select Leave Conversation.





3. The WhatsApp user will see the automated message that you're no longer available to chat.



4. You will see an automated message that you've left the chat.



Remove a participant

1. Tap the **Details** menu for the Conversation.





2. Tap the **Remove Participant** option.

		all 🗢 💷
	Details	
3 PARTICIPANTS		
Adithya pixel +1 406-414-9725		
Adithya 6s +1 406-414-9728		
Lakshman Sama +91 90939 40408	nta	
Leave Conversation		
Remove Participant(s)	
Add User(s) to Conv	ersation	

3. Select the participant you want to remove and then tap **Done**.



2:57		all 🗢 🕞			
Cancel		Done			
2 Particip	ants				
	lithya pixel 406-414-9725	0			
L AG	lithya 6s 406-414-9728	0			
Remove Participant(s) Are you sure you want to remove Adithya 6s?					
	No Yes				

4. Confirm with **Yes**.



You will see:

You have removed Samuel Johnson from the conversation.

Other MultiLine users in the group chat will see:





Your colleague Shawn Michaels has removed you from the conversation.

Restarting a Conversation

If you would like to restart a conversation that you left, you can send a new opt-in message. Send a new message by tapping the WhatsApp message icon in the Contact's details.