

Calls - MultiLine Android

Last Modified on 11/18/2024 3:45 pm EST

Read on to learn about making calls in mobile applications.

Overview

There are multiple ways to place a call in MultiLine: from the **Keypad**, from the **Recents** tab, from **Click-to-Dial**, and from your **Contacts** list.

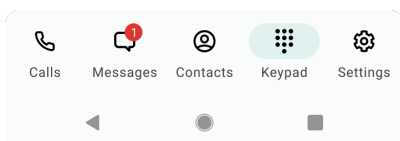
Before you start

- Your organization may enable or disable certain functions, including:
 - Calling, Data/Minutes mode, or WiFi calling
 - Call forwarding or Call handling
 - Call recording
- If you have questions about what functions are enabled, contact your IT group for assistance.

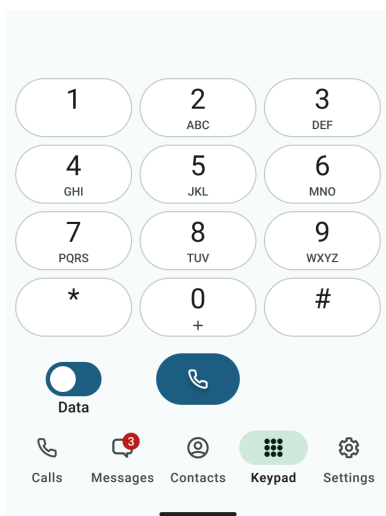
Make a Call from the Keypad

You can dial numbers with the MultiLine keypad.

1. Select the **Keypad** icon in the bottom menu.



2. If you see the toggle to the left of the call icon, you can choose whether to [make the call over Data or Minutes](https://help.moviuscorp.com/help/understanding-your-call-settings) by tapping the toggle.

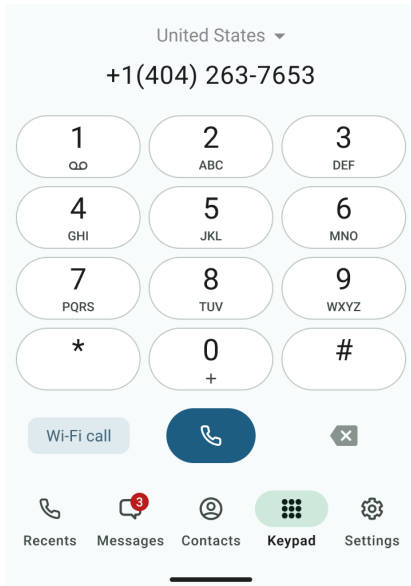


3. Begin dialing or typing the number *Note: tap the country code to change it*

9:30

 **MOVIUS**

Anthony Fox

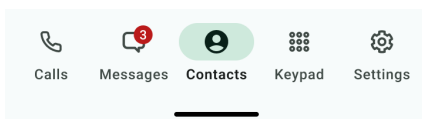


4. Tap the **Results** area to view matches and select someone to dial from your Contacts.

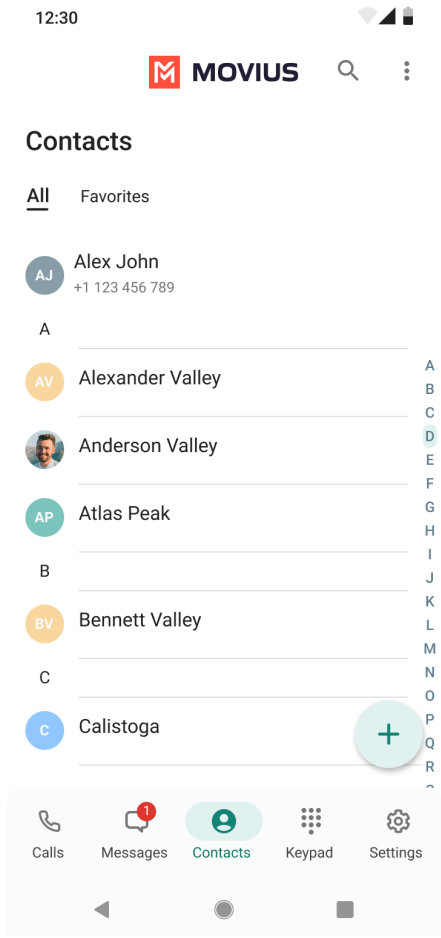
Make a call from Contacts

You can call contacts from your contact list.

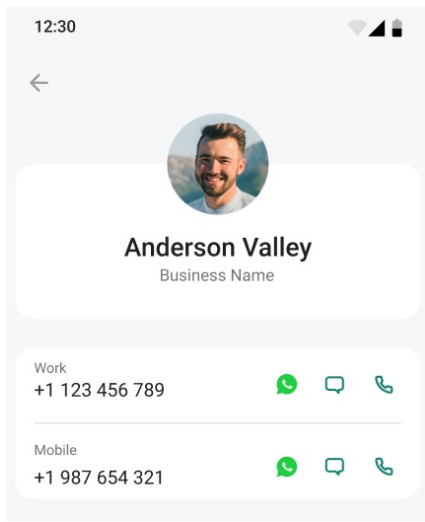
1. Select the **Contacts** icon from the bottom menu to bring up the Contacts list.



2. Tap a contact.



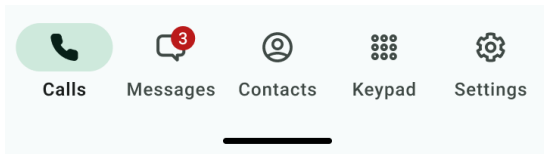
3. Tap the phone icon  to make the call.



Call someone back from Calls

You can call someone back who you've recently had a call or missed call with.

1. Go to your **Calls** icon from the bottom menu.



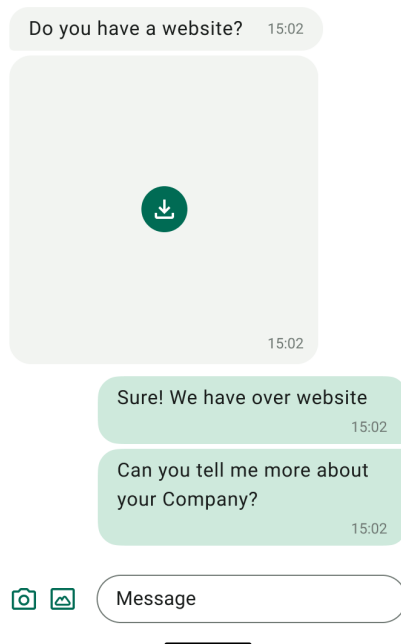
2. Tap twice to call.

Call someone back from Messages

You can call someone directly from a messages conversation or voicemail message.

From SMS or instant message

1. Select a message.
2. Select the **Call** icon in the upper right of the screen



From voicemail message

1. Select a voicemail message.

12:30

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Messages

All Voicemails

**John, Jane,**

12:59 pm ▾

All good, thanks for your help

**Jane Doe**

11:32 am ▾

 Voicemail

2. Select the **Call**  icon.

12:30

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Messages

All Voicemails

**John, Jane**

12:59 pm ▾

All good, thanks for your help

**Jane Doe**

11:32 am ^



00:10



Click-to-Dial
