

Calls - MultiLine for Intune

Last Modified on 05/13/2024 2:40 pm EDT

Calling in MultiLine for Intune

iOS

Read on to learn about making calls in mobile applications.

Overview

There are multiple ways to place a call in MultiLine: from the **Keypad**, from the **Recents** tab, from **Click-to-Dial**, and from your **Contacts** list.

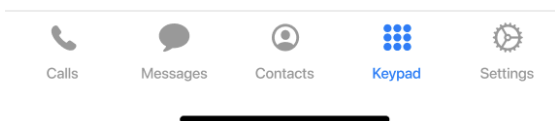
Before you start

- Your organization may enable or disable certain functions, including:
 - Calling, Data/Minutes mode, or WiFi calling
 - Call forwarding or Call handling
 - Call recording
- If you have questions about what functions are enabled, contact your IT group for assistance.

Make a Call from the Keypad

You can dial numbers with the MultiLine keypad.

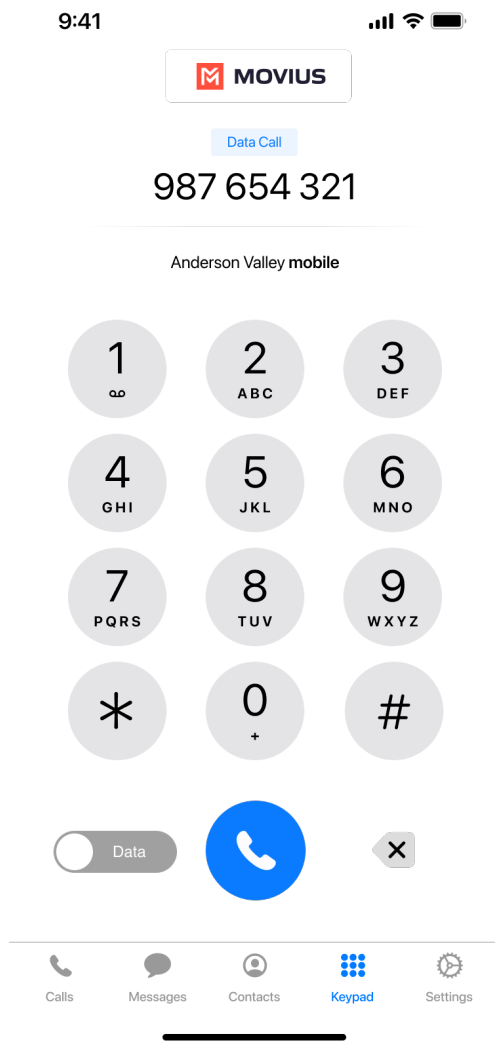
1. Go to your **Keypad** screen in the navigation bar at the bottom of your screen.



2. If you see the toggle next to the **Call** icon, you can choose whether to [make the call over Data or Minutes](https://help.moviuscorp.com/help/understanding-your-call-settings) by tapping the toggle.



3. Begin dialing the number.

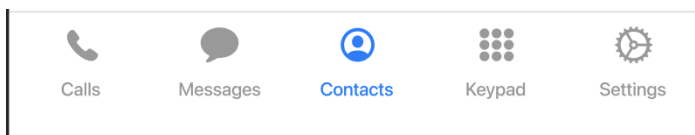


4. You can tap any matches that appear from your contacts to autocomplete dialing their number.

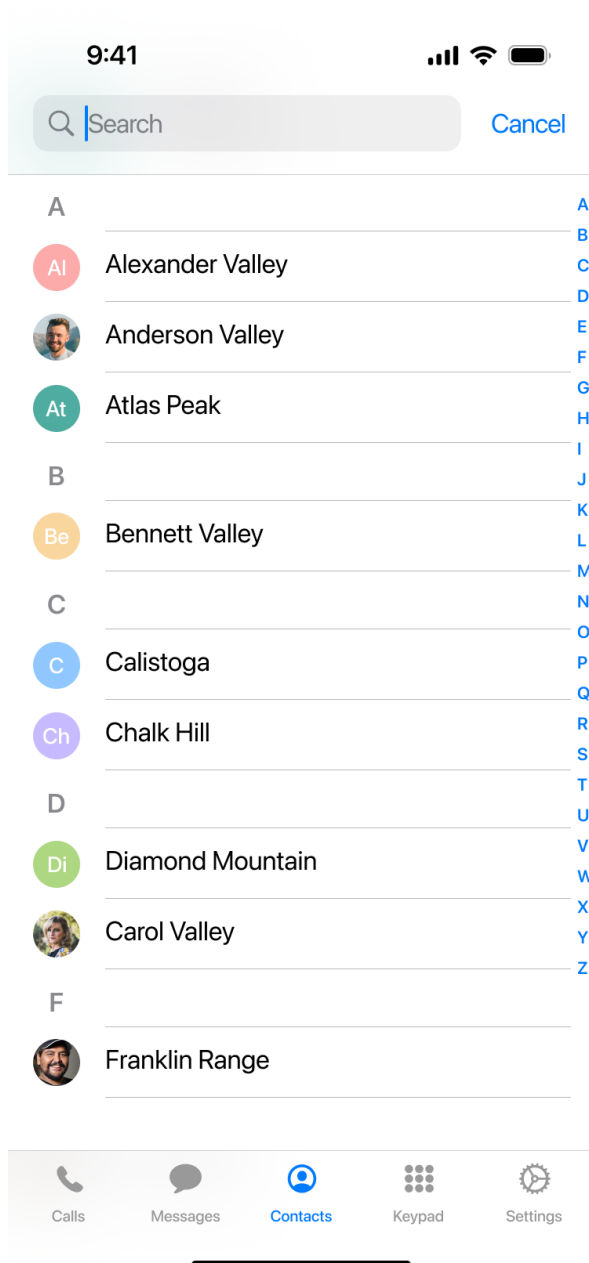
Make a call from Contacts

You can call contacts from your contact list.

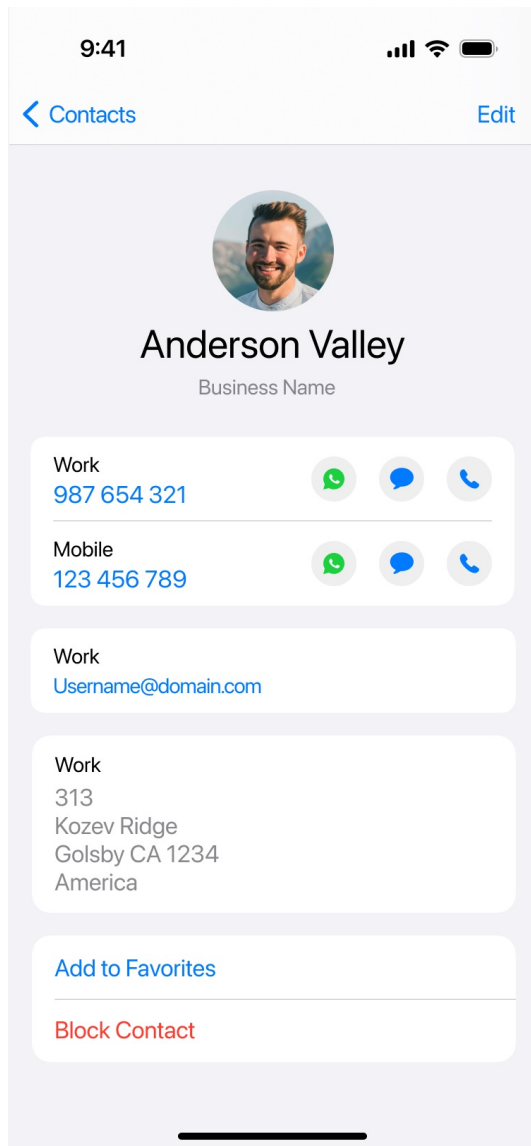
1. Go to your **Contacts** screen in the navigation bar at the bottom of your screen.



2. Select a contact. You can use the **Search** bar to find the contact if needed.



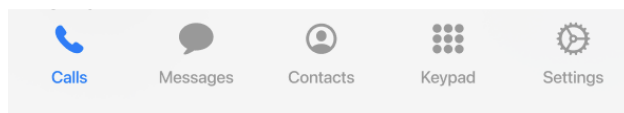
3. Tap the phone icon to make the call.



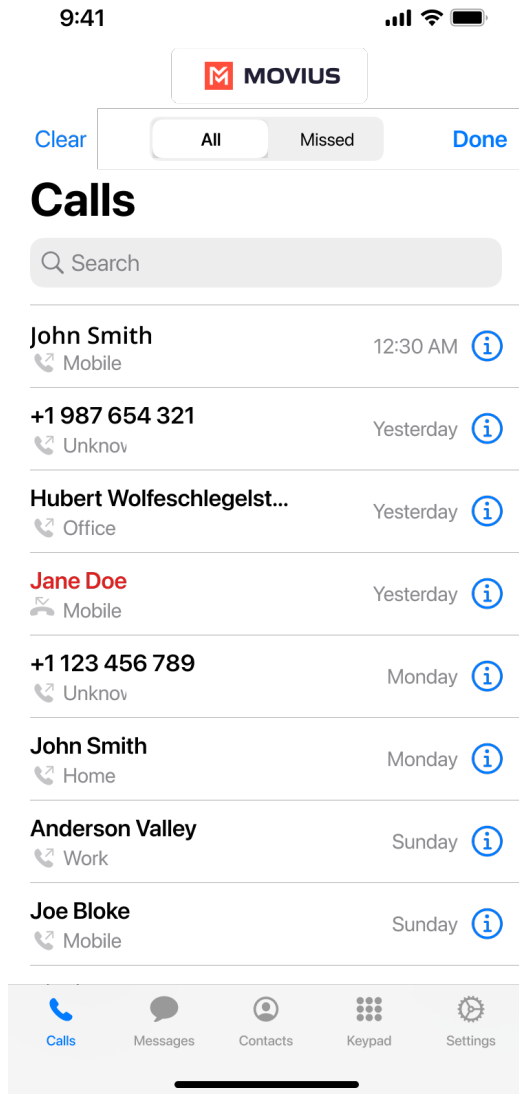
Call someone back from Calls

You can call someone back who you've recently had a call or missed call with.

1. Go to your **Calls** tab in the navigation bar at the bottom of your screen.



2. Select the blue "i" ⓘ icon to reveal details about that call.

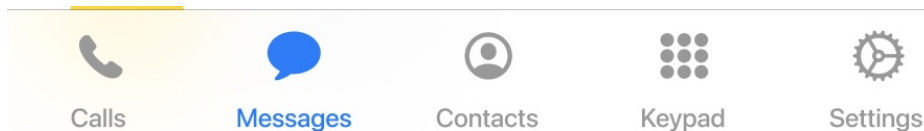


3. Select the number or contact name to make a call.

Make a call from Messages

You can call someone directly from a messages conversation or voicemail message

Go to your **Messages** tab in the navigation bar at the bottom of your screen.



From SMS or instant message

1. Select a message.
2. Select the **Call** icon in the upper right of the screen.



From voicemail message

1. Select a voicemail message.
2. Select the **Call** icon.



Click-to-Dial

Android

Read on to learn about making calls in mobile applications.

Overview

There are multiple ways to place a call in MultiLine: from the **Keypad**, from the **Recents** tab, from **Click-to-Dial**, and from your **Contacts** list.

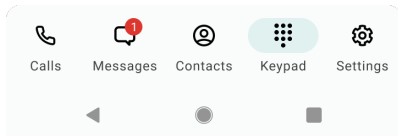
Before you start

- Your organization may enable or disable certain functions, including:
 - Calling, Data/Minutes mode, or WiFi calling
 - Call forwarding or Call handling
 - Call recording
- If you have questions about what functions are enabled, contact your IT group for assistance.

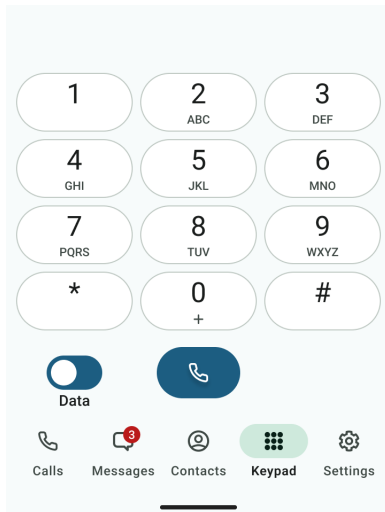
Make a Call from the Keypad

You can dial numbers with the MultiLine keypad.

1. Select the **Keypad** icon in the bottom menu.



- If you see the toggle to the left of the call icon, you can choose whether to [make the call over Data or Minutes](https://help.moviuscorp.com/help/understanding-your-call-settings) by tapping the toggle.

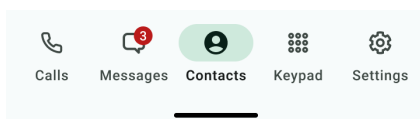


- Begin dialing or typing the number *Note: tap the country code to change it*
- Tap the **Results** area to view matches and select someone to dial from your Contacts.

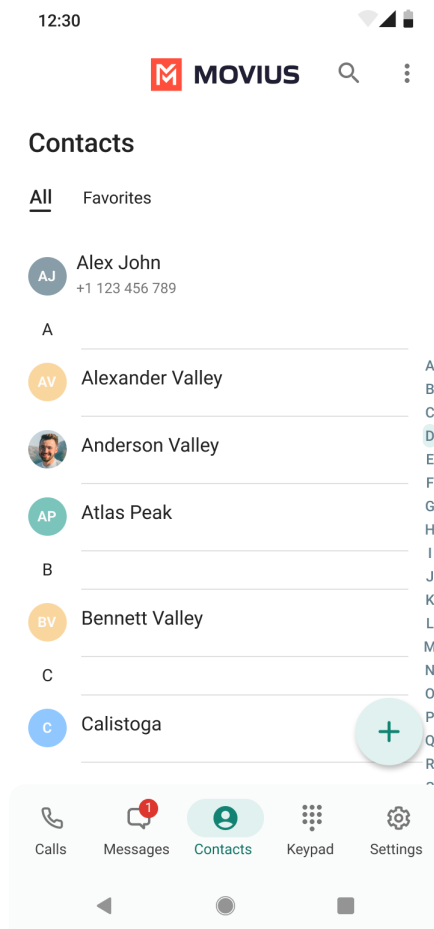
Make a call from Contacts

You can call contacts from your contact list.

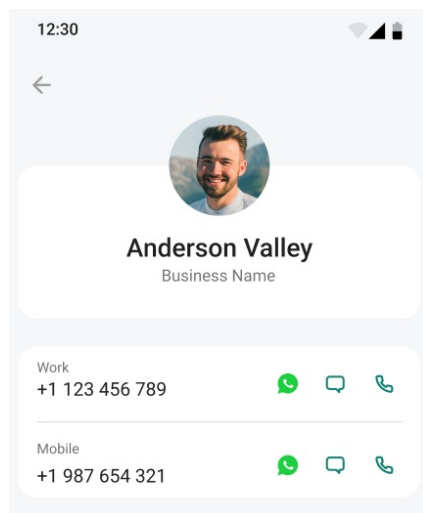
- Select the **Contacts** icon from the bottom menu to bring up the Contacts list.



- Tap a contact.



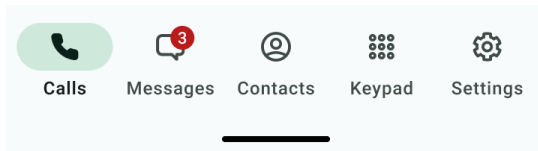
3. Tap the phone icon  to make the call.



Call someone back from Calls

You can call someone back who you've recently had a call or missed call with.

1. Go to your **Calls** icon from the bottom menu.



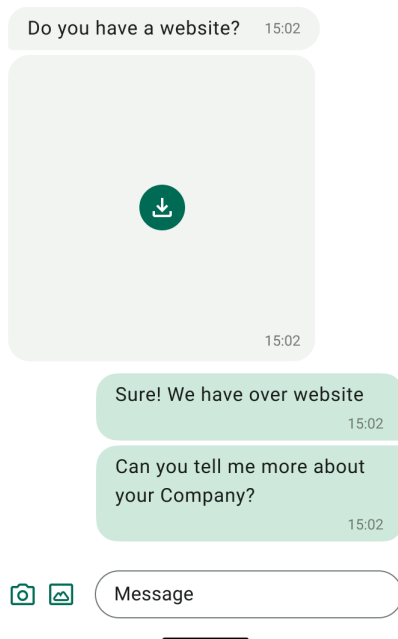
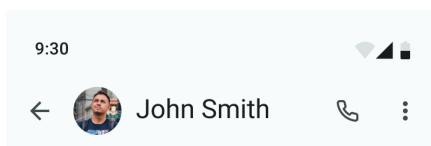
2. Tap twice to call.

Call someone back from Messages

You can call someone directly from a messages conversation or voicemail message.

From SMS or instant message

1. Select a message.
2. Select the **Call** icon in the upper right of the screen



From voicemail message

1. Select a voicemail message.

12:30



 MOVIUS



Messages

All Voicemails



John, Jane,
All good, thanks for your help

12:59 pm ▾



Jane Doe
Voicemail

11:32 am ▾

2. Select the **Call**  icon.

12:30



 MOVIUS

Messages

All Voicemails



John, Jane
All good, thanks for your help

12:59 pm ▾



Jane Doe

11:32 am ▲



00:10



Click-to-Dial