SMS Group Messages (US and Canada Only) - MultiLine

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Sending SMS Group Messages in Multiline

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iOS

Read on to learn about sending group messages in the mobile MultiLine iOS application.

Overview

You can send group messages by adding multiple participants to the To: list for your message. When users send group messages, all responses can be seen by all members of the group thread.
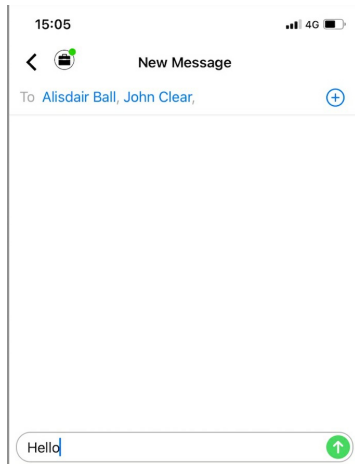
Before you start

- Currently, group messaging is only available to US and Canada users. If group messages are sent to users outside US and Canada, the users will receive individual messages with no grouping.
- Maximum number of participants in a group is 11 including the sender.
- Once you create a group conversation by sending a message, adding or removing participants will create a new group conversation.
- Your organization must allow you to use group messaging for this feature to be available.

How to send a group message

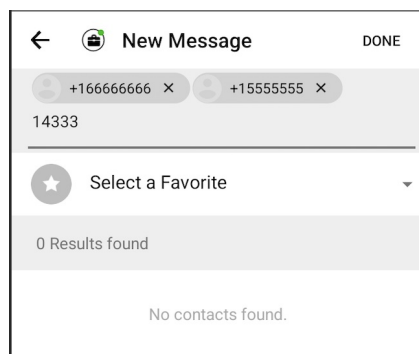You can send a group message using the Messages feature.

iOS

1. Open **Messages** and tap the **Compose** button 📝 .
2. Enter the names or tap the **Add** button ⊕ to add people from your contacts.
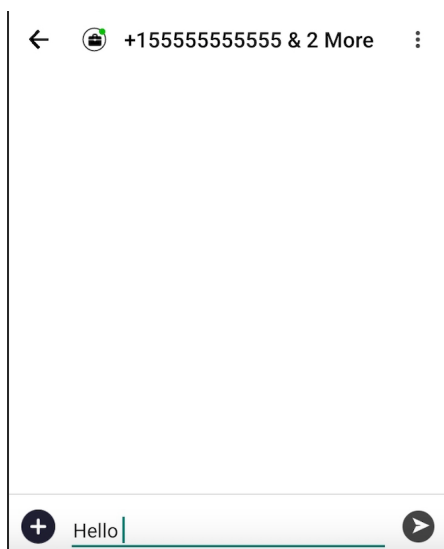3. Enter your message, then tap the **Send** button 🟢 .

Android

1. Open Messages and tap the **Compose** button.
2. Enter the name or number and select **Done** or ⏎ on your keyboard before adding the next name or number (not the DONE in the upper right).

3. Click **DONE** in the upper right when you've finished adding numbers.
4. Enter your message and tap the **Send** button.

For group messages in WhatsApp, see [Using MultiLine for WhatsApp messaging](#) ↗

(https://help.moviuscorp.com/help/what-is-whatsapp-messaging-connector) ↗.

For group messages in MultiLine Desktop, see Messages and group messaging in MultiLine Desktop ↗ (https://help.moviuscorp.com/help/messages-and-group-messaging-in-multiline-desktop) ↗.

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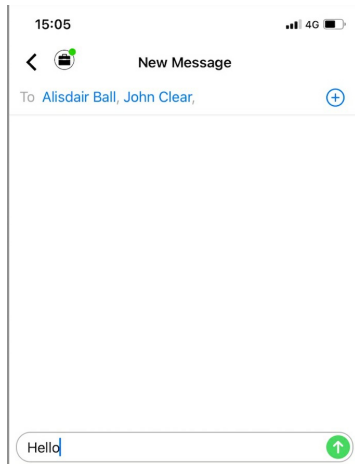
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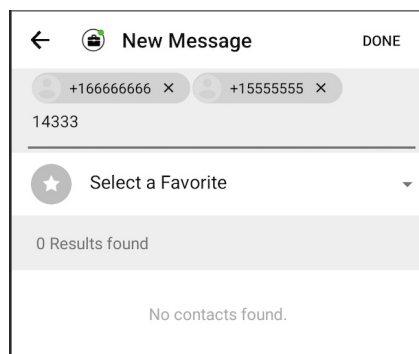You can send a group message using the Messages feature.

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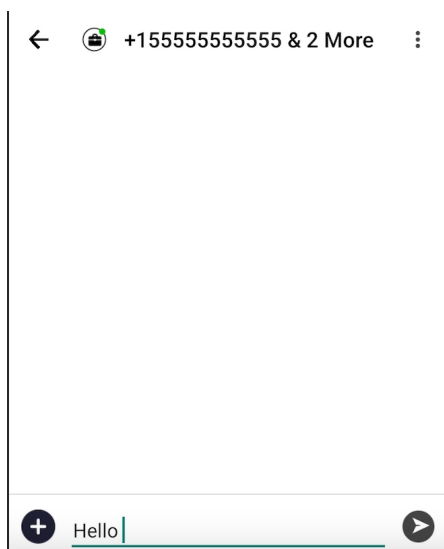3. Enter your message, then tap the **Send** button 🟢 .

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