

Calls - MultiLine Android

Last Modified on 11/17/2023 11:23 am EST

Read on to learn about making calls from the MultiLine Android mobile applications.

Overview

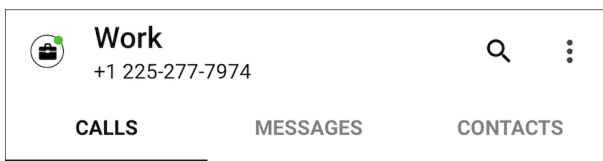
There are multiple ways to place a call in MultiLine: from the **Keypad**, from the **Recents** tab, and from your **Contacts** list. You can also place calls by clicking on phone number links.

Before you start

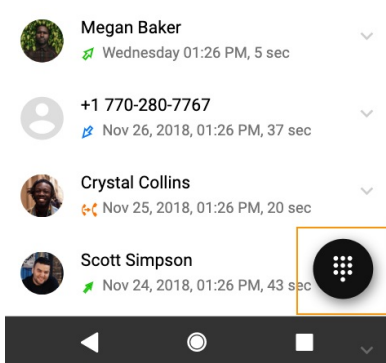
- Your organization will customize the look and feel of your MultiLine app. Therefore, screens presented in these instructions may differ visually from your version of MultiLine.
- Your organization may enable or disable certain functions, including:
 - Calling, Data/Minutes mode, or WiFi calling
 - Call forwarding or Call handling
 - Call recording
- If you have questions about what functions are enabled, contact your IT group for assistance.

Make a Call from the Keypad

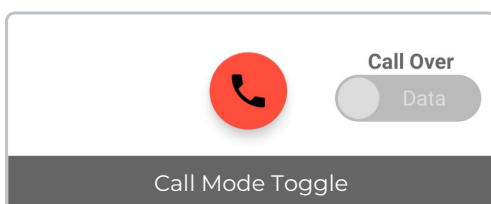
1. Go to the **Calls** tab.



2. Tap the Keypad icon on the bottom right (Android)

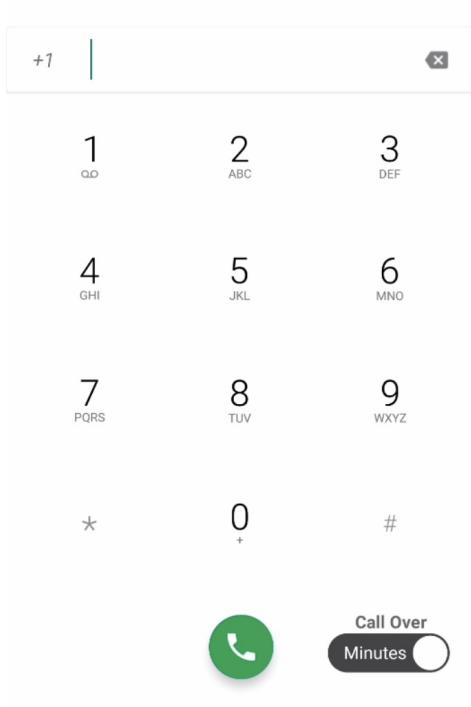


3. If you see the toggle, you can choose whether to [make the call over Data or Minutes](https://help.moviuscorp.com/help/understanding-your-call-settings) (<https://help.moviuscorp.com/help/understanding-your-call-settings>) by tapping the toggle

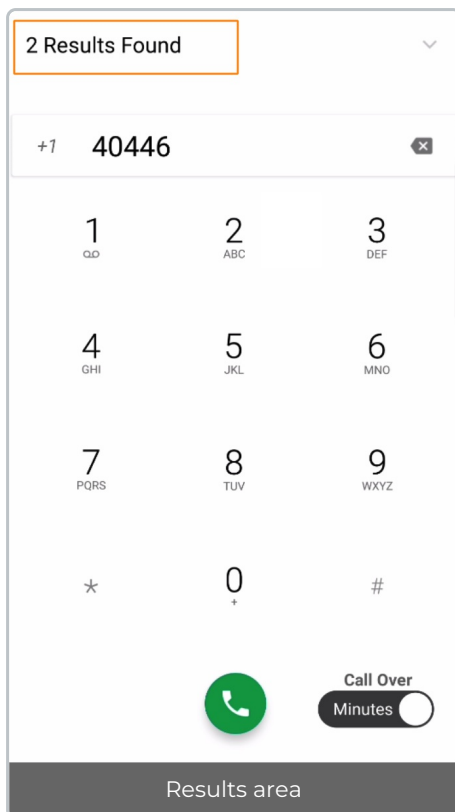


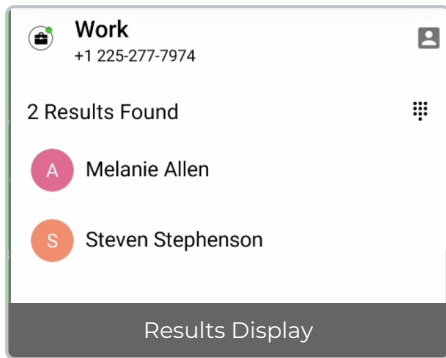
4. Begin dialing the number in the field at the top of the dial pad *Note: tap the country code to*

change it



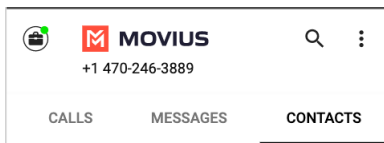
5. Tap the **Results** area to view matches and select someone to dial from your Contacts.



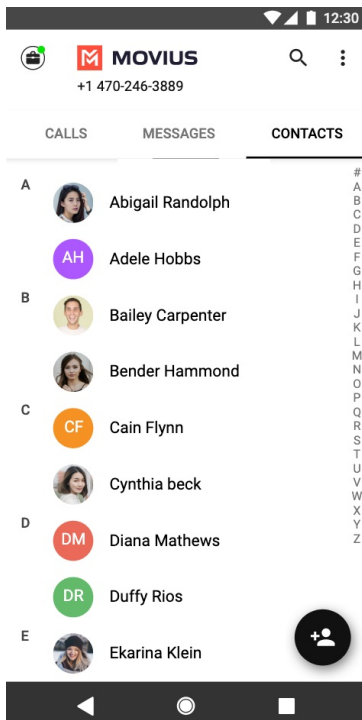


Make a call from Contacts

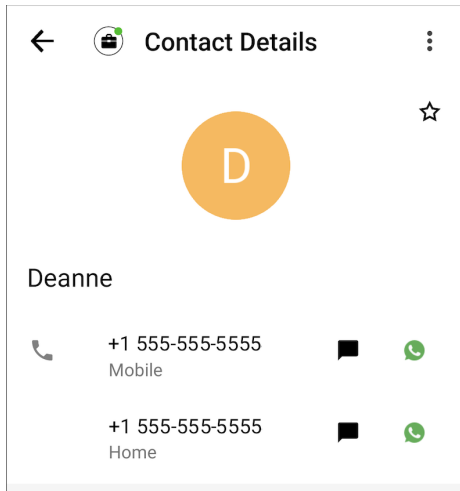
1. Go to your **Contacts** tab at the top of your screen.



2. Tap a Contact.

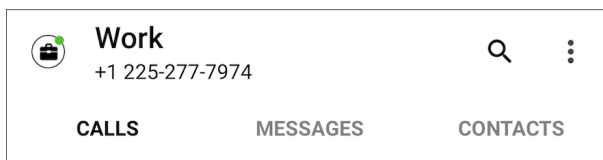


3. Tap the contact to access Contact details and tap on the phone number to call.

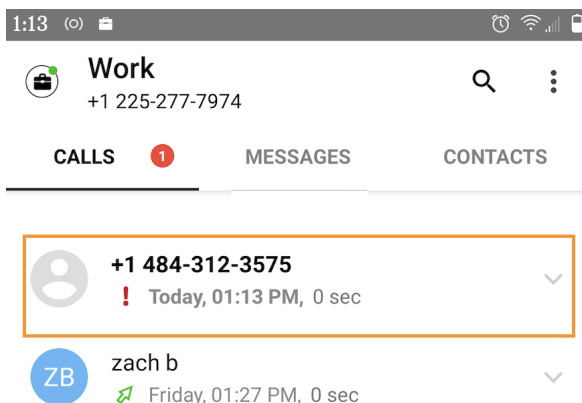


Call someone back from Recents

1. Go to your **Calls** tab.



2. Double-tap on the call you want to call back.



You can also call by tapping the down arrow, and then **Call Details** screen. Tap the **Phone** icon to call.

