

# Call Icons

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Meaning of Call Icons on the Recents screen

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## MultiLine

Read on to learn about the meaning of icons you will see in your recent calls.

### Overview

When you go to your list of recent calls, you see information about your most recent call with each party and an icon. If you go to the details, you can see your call history with that party. It can be useful to understand what the icons mean.

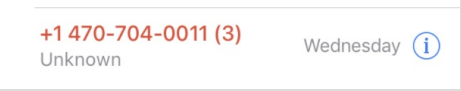
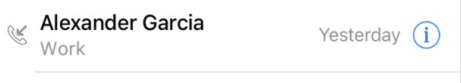

Similar to other calling apps, there is an incoming call icon (meaning that party called you) and outgoing call icon (meaning you called that party), and a missed call icon.

### Before you start

- Some organizations may disable Data Mode or Minutes Mode or other Call Settings. If these modes are disabled, you will not be able to set them in Call Settings.

### Call icon meanings

#### iOS

Icon	Description	Meaning
 +1 470-704-0011 (3) Unknown	Phone number appears in red, no icon	Missed Call
 Alexander Garcia Work	Icon with arrow pointing towards phone	Incoming Call
 Elizabeth Jones Work	Icon with arrow pointing away from phone	Outgoing Call

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## Intune

Read on to learn about the meaning of icons you will see in your recent calls.

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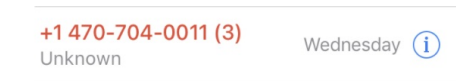


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### Call icon meanings

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 Alexander Garcia Work	Icon with arrow pointing towards phone	Incoming Call
 Elizabeth Jones Work	Icon with arrow pointing away from phone	Outgoing Call

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## BlackBerry

Read on to learn about the meaning of icons you will see in your recent calls.

### Overview

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Similar to other calling apps, there is an incoming call icon (meaning that party called you) and outgoing call icon (meaning you called that party), and a missed call icon.

### Before you start

- Some organizations may disable Data Mode or Minutes Mode or other Call Settings. If these modes are disabled, you will not be able to set them in Call Settings.

### Call icon meanings

#### iOS

Icon	Description	Meaning
<b>+1 470-704-0011 (3)</b> Unknown Wednesday ⓘ	Phone number appears in red, no icon	Missed Call
 <b>Alexander Garcia</b> Work Yesterday ⓘ	Icon with arrow pointing towards phone	Incoming Call
 <b>Elizabeth Jones</b> Work 29/7/21 ⓘ	Icon with arrow pointing away from phone	Outgoing Call

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