

Call Icons

Last Modified on 12/09/2024 3:27 pm EST

Meaning of Call Icons on the Recents screen

MultiLine

Read on to learn about the meaning of icons you will see in your recent calls.

Overview

When you go to your list of recent calls, you see information about your most recent call with each party and an icon. If you go to the details, you can see your call history with that party. It can be useful to understand what the icons mean.

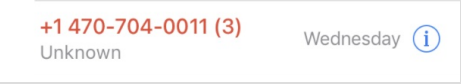


Similar to other calling apps, there is an incoming call icon (meaning that party called you) and outgoing call icon (meaning you called that party), and a missed call icon.

Before you start

- Some organizations may disable Data Mode or Minutes Mode or other Call Settings. If these modes are disabled, you will not be able to set them in Call Settings.

Call icon meanings

iOS

| Icon | Description | Meaning |
|--|--|---------------|
|  +1 470-704-0011 (3) Unknown | Phone number appears in red, no icon | Missed Call |
|  Alexander Garcia Work | Icon with arrow pointing towards phone | Incoming Call |
|  Elizabeth Jones Work | Icon with arrow pointing away from phone | Outgoing Call |

MultiLine for Intune

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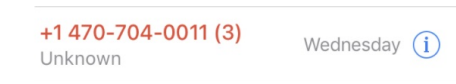


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BlackBerry

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Call icon meanings

iOS

| Icon | Description | Meaning |
|--|--|---------------|
| +1 470-704-0011 (3) Unknown Wednesday ⓘ | Phone number appears in red, no icon | Missed Call |
|  Alexander Garcia Work Yesterday ⓘ | Icon with arrow pointing towards phone | Incoming Call |
|  Elizabeth Jones Work 29/7/21 ⓘ | Icon with arrow pointing away from phone | Outgoing Call |
