Enable CLARE (Sentiment Analysis)

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Read on to learn about enable CLARE for users.

Overview

CLARE is a Movius AI product that extracts sentiment and emotions from transcripts of MultiLine voice recorded calls.

You can setup CLARE for an organization or for an individual user account.

Before you start

An admin must have "Accounts" Privilege in their Role in the organization to do these instructions. See *What Admin Privileges are in Management Portal?* *(https://help.moviuscorp.com/help/what-admin-roles-mmp)*.

Setup CLARE for an organization

The policy for enabling CLARE is

1. Go to Setup, then Mobile Recording.
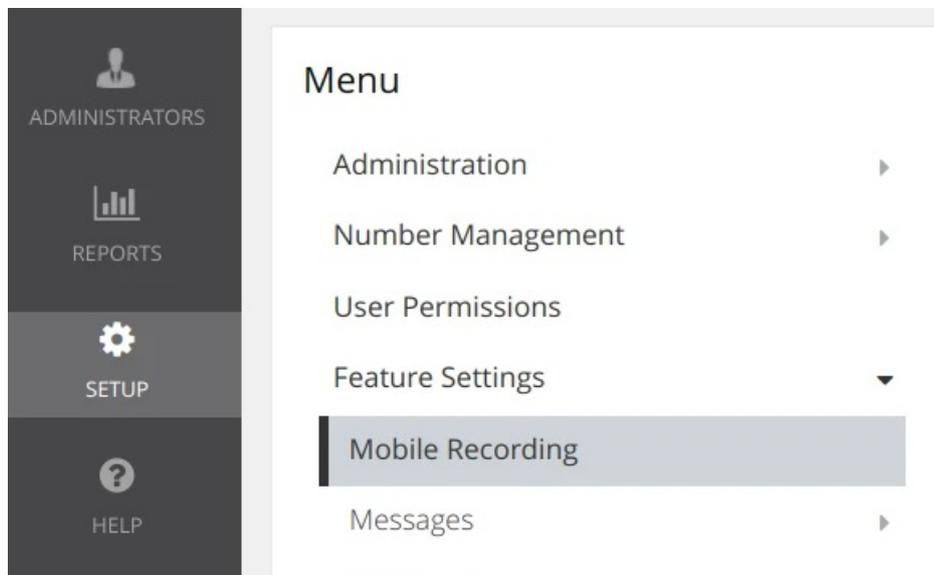
Add CLARE for a User Account

The policy for enabling CLARE is in the **New User Account** or **Edit User Account** screen.

1. Go to **Accounts**.
2. Select **Add New** for new user or search and edit an existing user.
3. Select the **CLARE** toggle. A green checkmark indicates its enabled. Grey indicates it is not.
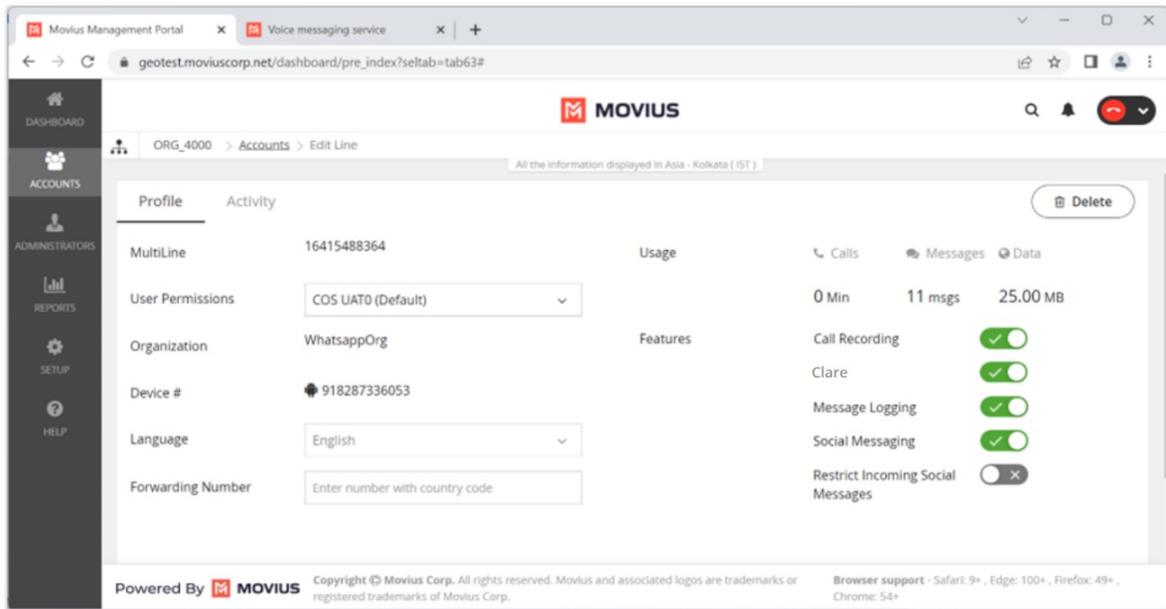
Add CLARE for an organization

The policy for enabling CLARE is in the Mobile Recording section of the Setup tool

1. Go to **Setup**, then **Mobile Recording**.
2. Select the **Enable** toggle under Clare. A green checkmark indicates its enabled. Grey indicates it is not.