

What is MultiLine Messaging for Teams?

Last Modified on 10/20/2023 1:29 pm EDT

Read on to learn about MultiLine Messaging for Teams.

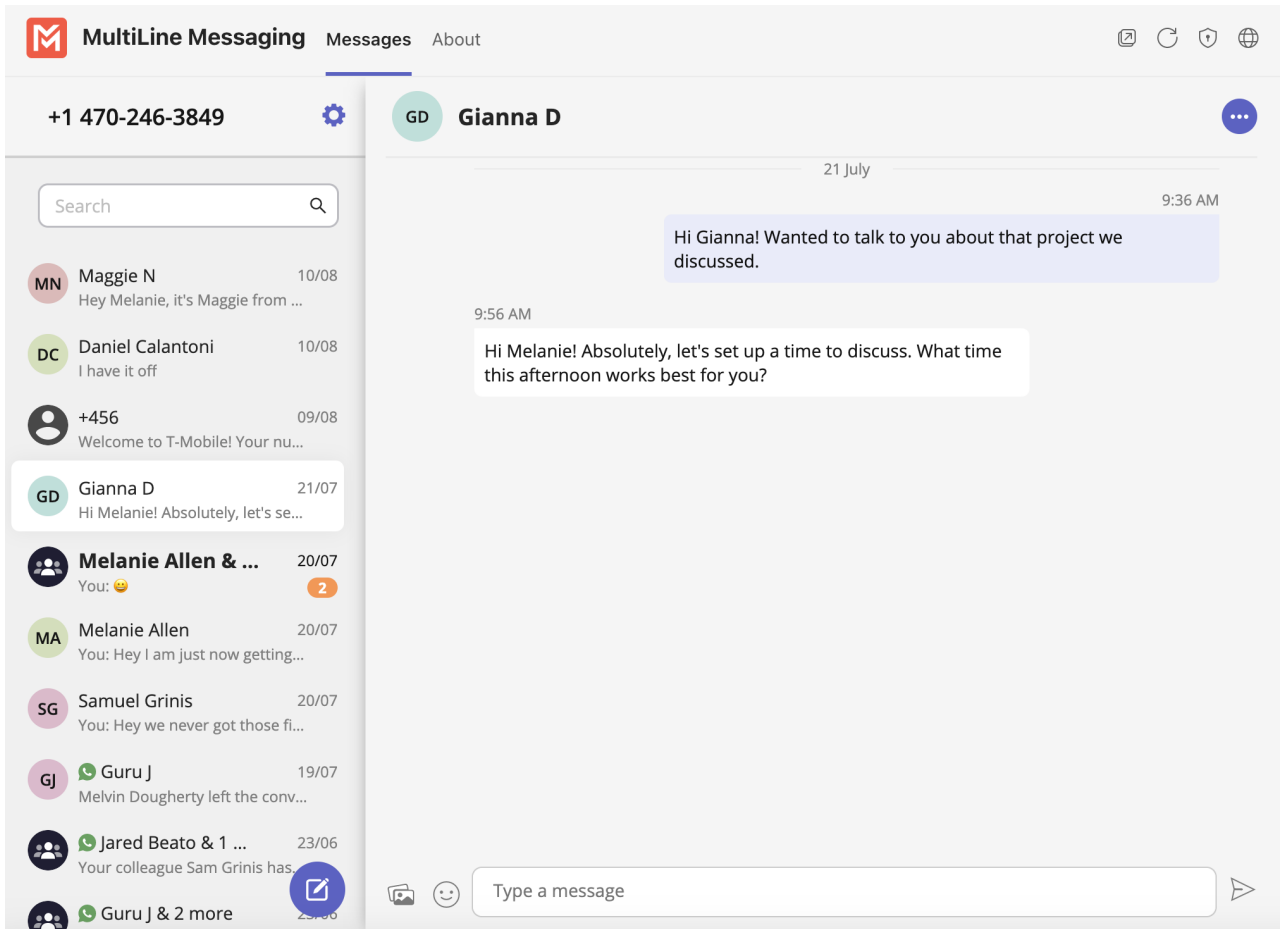
Overview

When your organization uses MultiLine Messaging for Microsoft Teams, you can message from your MultiLine number in Microsoft Teams.

When you message someone from Teams according to the below procedure, they'll see your MultiLine number. If someone texts your MultiLine number, the text will be sent to your MultiLine app and Teams.

Before you Start

- MultiLine Messaging is not available by default; Movius and your IT admins must set up the application on the backend for this to work.



The screenshot displays the Microsoft Teams interface for MultiLine Messaging. At the top, the header shows the Movius logo, the phone number '+1 470-246-3849', and navigation options for 'Messages' and 'About'. The main chat area is titled 'Gianna D' and shows a conversation dated '21 July'. A message from Gianna D at 9:36 AM reads: 'Hi Melanie! Wanted to talk to you about that project we discussed.' A response from Melanie at 9:56 AM reads: 'Hi Melanie! Absolutely, let's set up a time to discuss. What time this afternoon works best for you?'. The left sidebar lists recent contacts with their names, initials, and last message timestamps. At the bottom, there is a text input field with the placeholder 'Type a message' and a send button.