

MultiLine for Microsoft Teams FAQ

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Answers to common questions about using the MultiLine integration with Microsoft Teams.

If I set Do Not Disturb on my mobile, will it apply to MultiLine for Microsoft Teams?

Yes, if you set Do Not Disturb on your mobile, MultiLine for Microsoft Teams will not ring either and the calls will go to voicemail.

If I set a Business Hours schedule on my mobile, does it apply to MultiLine for Microsoft Teams?

Yes, if you set Business Hours, calls outside business hours will go to your voicemail and MultiLine for Microsoft Teams will not notify you of the calls.
